

## **Elk Grove Village**

### Collection and Use of Information

The Village of Elk Grove is committed to maintaining the privacy of users accessing the Village website ([www.elkgrove.org](http://www.elkgrove.org)). The Village's website hosting provider uses software that has the capacity to collect and track certain user data such as audience characteristics, behavior, and traffic sources. Data collected is aggregated and may be monitored for the purpose of improving content, access, system performance and overall use.

The Village does not collect or store personally identifiable information unless it is voluntarily provided by the user, for example when information is submitted to subscribe to the e-Notification service. Personal information voluntarily provided is used to conduct Village business such as responding to service requests, providing news and notifications to subscribers, and other services.

The Village uses cookies to enhance the user experience on the website. A persistent first-party cookie permanently stores user information and preferences meant to provide quicker access to content. Electronic services such as forms, online polls, and applications may also use cookies to prevent repetitive submissions.

### Disclosure of Information

The Village does not sell, rent or share information to any entity. Users should be aware that the Village is a government entity and information received is considered public information subject to the State Records Act, Freedom of Information Act and other applicable laws. Information, including e-mail messages, transferred electronically via the Village website is subject to disclosure under these laws.

User information may also be disclosed without consent if required due to legal investigations or procedures. The Village may redirect messages to outside organizations that could respond to inquiries sufficiently, whereas the Village could not.

### Links to Other Websites

The Village provides links to services and other government and community organization websites which are not covered by this privacy statement. The Village does not guarantee the privacy or security for websites linked from [www.elkgrove.org](http://www.elkgrove.org). Users are recommended to view the privacy policies of websites linked from the Village website when visiting.

### Contact Information

For more information, questions or concerns, contact the webmaster using the Service Request system's Comments section.