

Villager MAY 2020 ISSUE To be a second of the second of

IN THIS ISSUE.

Memorial Day Video Ceremony

Support Your Local Food Pantries!

Resident Parking Permit Required for Streets near Busse Woods

Village Board Approves Fiscal Year 2021 Budget

Recycling Events Postponed

Spreading Positivity Amid the Coronavirus Pandemic

Pace Bus Temporary Service Changes

Tree Watering Program and Billing Credit

This newsletter is published by the Village of Elk Grove Village 901 Wellington Avenue Elk Grove Village, IL 60007 Telephone 847.439.3900 TDD 847.357.4088 www.elkorove.org

The Village Hall is open 8:30 a.m. to 5:00 p.m. Monday through Friday for payment of water bills, local fines, vehicle stickers and general Village information. In addition, the Finance counter is open on the first Saturday of each month from 9:00 a.m. to noon, and the Community Development counter is open on the first Saturday of the month of May through September from 9:00 a.m. to noon

Village Board meetings are generally held on the second and fourth Tuesday of the month at 7:00 p.m.

ELK GROVE VILLAGE RESCHEDULES MID-SUMMER CLASSICS CONCERT SERIES

Daughtry, KC and the Sunshine Band, Bret Michaels and Beach Boys all agree to return for 2021 concert series

Elk Grove Village officials have announced the annual Mid-Summer Concert Series will be rescheduled given the uncertainty and challenges associated with staging a major event attended by tens of thousands of music fans amid the global coronavirus pandemic.

KC and the Sunshine Band, Bret Michaels and The Beach Boys were all slated to perform concerts at the Village Green in Elk Grove. Additionally, musician Daughtry was to headline the Village's 4th of July celebration. All four concerts will now take place in July 2021 (July 4 – Daughtry; July 13 – KC and the Sunshine Band; July 20 – Bret Michaels; and July 27 – The Beach Boys). The Village also announced the cancellation of this year's 4th of July fireworks show.

Elk Grove Village Mayor Craig Johnson said the decision to postpone the concert series and the fireworks display was based on concerns over the risk that large gatherings this summer could aid in the spread of the coronavirus. Mayor Johnson also said that the artists supported the decision to postpone the shows and that each act would return in 2021 at no additional cost to the Village.

"I know the postponement of our Mid-Summer Concert Series is tough news for the music fans who look forward to joining us in Elk Grove every summer. It's tough on us too because we take a great deal of pride in staging events featuring top-tier musicians for our residents and music lovers from across the region," said Elk Grove Village Mayor Craig Johnson. "The good news is that the same acts have all committed to return to Elk Grove next year for the 2021 Mid-Summer Classics Concert Series."

Continued on page 5.

NEW SHOP ELK GROVE WEBSITE ENCOURAGES RESIDENTS TO SUPPORT LOCAL BUSINESSES



Elk Grove Village launched a new website that provides residents the latest information about how local businesses are continuing to operate and serve customers during the coronavirus pandemic.

Continued on page 3.

Villager

MESSAGE FROM THE BOARD

As we continue to monitor the developments about the coronavirus, our highest priority is to protect the health and safety of our community and residents. In Elk Grove Village, it is our goal to keep you informed by providing resources and information to help keep you safe.

In an effort to prevent spreading of the coronavirus, many local events are being canceled, rescheduled or modified. Given the uncertainty and challenges associated with staging a major event attended by tens of thousands of music fans and residents amid the global coronavirus pandemic, the Village has rescheduled the annual Mid-Summer Concert Series. All four concerts slated to perform this summer will now take place in July 2021. Please see page 1 for additional information.

Out of the abundance of caution and in order to prevent, or limit, the potential spread of the coronavirus, the Village will be hosting a video Memorial Day observance this year. Please see page 5 for information on how to watch the virtual Memorial Day Ceremony.

The Electronics Recycling & Document Destruction event has been rescheduled from its original date on June 6, to August 29. Residents looking to recycle electronics prior to the event in August can drop off electronics at the Glenview Transfer Station in Des Plaines which is now open. Find more information about recycling electronics on page 9.

The fight against the coronavirus is not over, and we must stay united in our efforts to beat this pandemic. We would like to thank you for proudly displaying the green ribbons on your parkway trees and properties. This ribbon demonstrates our support for our first responders and essential workers, who are working so that we can stay safe at home with access to critical supplies and services.

In addition to green ribbons, our community has been creative in displaying signs of support and messages of encouragement throughout our neighborhoods. We are asking residents to share these signs of positivity and messages with the Village for us to share with the community. Turn to page 11 for instructions on submitting your photos to the Village.



Pictured in front row from left to right are Trustee Nancy Czarnik, Mayor Craig Johnson, and Trustee Christine Prochno. Pictured in the second row from left to right are Trustee Jeffrey Franke, Trustee Stephen Schmidt, Trustee Samuel Lissner, and Trustee Patton Feichter.

Another way members of the community can show support is by donating to local food pantries. Now, more than ever, our local food pantries need our help to support those in need. For information on dropping off donations and a list of food pantry locations in the community, see page 4.

Supporting our local businesses is also very important to our community at this time. The Village has launched a website to encourage residents to shop local and support the businesses that are still open during this time. Find information about the shop.elkgrove.org website on pages 1 and 3.

Although these are challenging times, it is important that we remain positive and work together by continuing our responsibility of taking the Governors Stay at Home Order seriously and by maintaining the necessary healthy habits and guidelines. Various updates on the coronavirus pandemic, important information, and resources can be found on the Village webpage at www.elkgrove.org/covid19.

Residents are always invited to share thoughts, concerns, or questions by clicking "Contact Us" on the Village website (www.elkgrove.org).



ELK GROVE VILLAGE LAUNCHES WEBSITE ENCOURAGING RESIDENTS TO SUPPORT LOCAL BUSINESSES AMID THE CORONAVIRUS PANDEMIC CONT.

Continued from page 1.

The Shop Elk Grove website (<u>shop.elkgrove.org</u>) also encourages residents to shop local and support businesses that are still open, albeit with limited hours, operations or product offerings. The Village aims to provide a resource for residents so they can shop and access services safely and conveniently.

The site is searchable by business type and provides information about what accommodations are still available and how goods and services are being provided (online ordering, curbside pick-ups, etc.). Currently there are over 137 businesses listed on the site with more being added daily.

"The men and women who run these small businesses are doing great work to keep our community going during this very challenging time. They are our neighbors, our family members and our friends," said Elk Grove Village Mayor Craig Johnson. "So, I encourage everyone to shop local and support the business establishments that have done so much to make Elk Grove the exceptional community that it is. I am proud of the work we're doing with Shop Elk Grove to show local businesses that we have their back during good times and challenging times."

To build out the website content, the Village's economic development team sent surveys out to over 300 retail establishments, restaurants, auto repair shops, service providers, hospitality and entertainment establishments, and industrial services / wholesalers asking them for specific information about how customers can access their goods and services safely and conveniently.

Businesses that did not respond to the survey can still be included in listings by accessing the website and clicking the "Add Your Business" link. Village officials said they will be frequently updating the site to add more businesses or new information provided by businesses.

The site also includes a "special offers" section where businesses can let potential customers know about deals and coupons that are available to those who visit the site.

"We want our residents to stay safe, clearly. But we also know that they need to access essential businesses to feed their families; keep their cars, appliances and homes operating safely and get various everyday tasks completed. We're privileged to put forth the effort to support these businesses because they support us in so many ways," said Mayor Johnson.

RESIDENT PARKING PERMIT REQUIRED FOR STREETS NEAR BUSSE WOODS

The Forest Preserve District of Cook County has decided to continue the practice of closing the parking lots at Busse Woods on Friday, Saturday, and Sunday, while leaving the trails open. Though the Village has concerns about this decision, we are working with the county to try to minimize its impact on Elk Grove.

The Village is putting into place weekend parking restrictions on streets near Busse Woods to prevent trail visitors from parking on Village streets. Residents living in this area will be able to print a temporary parking permit, which will allow vehicles registered to an Elk Grove Village address to park in the street while restrictions are in place.

Residents simply need to print the permit form, then fill it out and place it on the dashboard of their vehicle. Again, the permit is only valid in vehicles registered to an address in Elk Grove Village, and any unauthorized vehicles will be towed. The permits are available on the Village website at www.elkgrove.org/parking.

The Village will have extra police officers in the area to enforce restrictions and to help address safety issues for pedestrians.

We apologize for the inconvenience this causes to our residents. If you have any questions about how to print the permit, please call our Police Information Center at 847-357-4100.



CORONAVIRUS RELIEF PACKAGE- HOW WILL I GET MY CREDIT IF I LIVE IN AN APARTMENT OR CONDO?

As part of the Village's Coronavirus Relief Package, all households will receive \$200 credit on their water bills beginning in May or June. Since residents of condos and apartments may not receive a water bill directly, renters and condo owners will receive their \$200 water bill credit through different methods depending on their occupancy type. The water bill credit relief will apply in June, or latest July.

For renters, the water credit will apply as a reduction to rent. Prior to June 1, the owner or property manager of rental buildings will receive payment of \$200 times per occupied rental unit. Tenants will be entitled to a reduction of \$200 in the rent payment for the following month, either June or July at the latest.

For condo/townhome owners which are part of an association, the water credit will apply as a reduction to monthly association fees. Prior to June 1, the association will receive payment of \$200 per unit. Owners will be entitled to a reduction of monthly association fee of \$200. If the monthly association fee is less than \$200, there will be a reduction of \$100 of monthly fees in June and July. Please note that if you have an individual water account with the Village you will receive your \$200 water credit directly on your water account.

If you are a renter or condo/townhome owner and do not receive a \$200 reduction in rent or association fees by July, please contact Brianna Bacigalupo at 847-357-4053.

Tree Watering Program and Billing Credit

The Tree Watering Program is a voluntary program available to all residents who had a parkway tree replaced during previous year (for example: In 2020, trees planted in the Spring or Fall of 2019 are eligible for the program). The program provides a \$25 credit on your water bill in exchange for assisting the Public Works Department in watering your parkway tree.

Public Works crews will place a tree bag on your tree, and you will then need to add water to the bag twice per week. This is roughly the equivalent to 40 gallons of water over the course of the program. Your \$25 credit will appear on you water bill in September/October after the program has been completed. To participate in the program, please contact the Public Works Department at (847) 734-8800 or fill out a request form online at www.elkgrove.org/treeservicesandcare.

SUPPORT YOUR LOCAL FOOD PANTRIES!

Now more than ever, the mission of our local food pantries matters. The impact of the coronavirus has led to many disruptions and food insecurites for members of our community. Those looking to donate to food pantries at this time are asked to call ahead to maintain proper safety measures when dropping off donations:

<u>Schaumburg Township Food Pantry:</u> 1 Illinois Blvd, Hoffman Estates. Those looking to donate to the Schaumburg Township Pantry are asked to call ahead at 847-884-0030 regarding donation drop off information.

Elk Grove Township Food Pantry: 600 Landmeier Road, Elk Grove Village. The Township Food Pantry is currently serving an average of 230 families per month. Please contact the Township at 847-437-0300 to make a donation or to learn how you can support the efforts to provide food to the local community.

Elk Grove Village Food Pantry: Elk Grove Presbyterian Church, 600 E. Elk Grove Boulevard, Elk Grove Village. Residents looking to donate to the Elk Grove Food Pantry are asked to call the Community Service Office at 847-357-4120 for drop off instructions.



MEMORIAL DAY VIDEO CEREMONY

Out of the abundance of caution and in order to prevent, or limit, the potential spread of the coronavirus, the Village will be hosting a video Memorial Day observance this year. Although this ceremony is only once a year, we believe it is an important event and is a necessary tradition to honor those that gave their lives for us to have the liberty and freedoms that we enjoy today.

Memorial Day Video Ceremony Monday, May 25, 10:45 a.m. EGTV Channel 6

EGTV Live Stream: egtv.viebit.com

EGTV Facebook Live Stream: www.facebook.com/EGTV6

Residents are invited to view the 22 annual Memorial Day Observance hosted by Elk Grove Village, with support of the American Legion Post 216, VFW Post 9284 and its Ladies Auxiliary. Several traditional speeches will be recorded that will include a flag folding ceremony, gun salute, and recorded performances by the Elk Grove Village Big Band and the Elk Grove Baptist Choir. Please join us at the mentioned media outlets on May 25 at 10:45 a.m.

ELK GROVE VILLAGE RESCHEDULES MID-SUMMER CLASSICS CONCERT SERIES CONT.

Continued from page 1.

Elk Grove's Mid-Summer Classics Concert Series, which has drawn hundreds of thousands of fans since its inception eleven years ago, has built a well-earned reputation as the premiere event of the summer, providing residents with first-rate performers in their own back yard as well as drawing crowds from all over the Chicagoland area and beyond.

"We thank these artists and Murray and Kitty Weiner of Elk Grove-based Entertainment Management Group for working in cooperation with us to keep Elk Grove safe and healthy. We look forward to bringing the Mid-Summer Concert Series back in 2021. We are hopeful that by then, we will all be able to get together and enjoy time with friends and family while also enjoying some great music," Mayor Johnson concluded.

OFFICIALS ANNOUNCE CANCELLATION OF PLAY, PICNIC & PARTY

Officials from Elk Grove Village, Elk Grove Park District, and the Elk Grove Village Public Library have announced the cancellation of the Play, Picnic & Party event that was scheduled for Sunday, July 15. Officials cited ongoing concerns over large public gatherings during the coronavirus pandemic as the primary reason for the cancellation.

The event traditionally has featured live music and recreational activities for kids and adults alike. However, because large public gatherings could contribute to the spread of the disease, officials said safety must guide decisions about future events.

The annual family event which has taken place in Elk Grove annually since 2016 will resume in the summer of 2021.

ROTARYFEST 2020 CANCELLED

In efforts to prevent the spread of the coronavirus, the 2020 Elk Grove RotaryFest that was scheduled to take place June 17-21 has been cancelled.



ELK GROVE VILLAGE CARES HELPING ADDICTS AND THEIR FAMILIES FIND AND STAY ON THE ROAD TO RECOVERY

When Elk Grove Village Cares began in the summer of 2018 launched its comprehensive program to tackle the opioid crisis in 2018, two of the main objectives were to provide the means for



individuals to seek treatment, and to support the families and loved ones who also suffer when a child, spouse or sibling is in the throes of addiction.

Village officials encouraged those who wanted to begin the challenging road to rehab and recovery to show up at the Elk Grove Police Department and seek out the help. Instead of arresting individuals who may be possession of opioids, drug paraphernalia, officers and counselors would transport to a partnering treatment facility, where a bed and support awaited them.

While that has occurred in dozens of instances, program officials are seeing an encouraging trend: parents are reaching out to Elk Grove Village Cares officials seeking guidance on how to cope with their teenage or adult children who are addicted to opioids or suffer from alcoholism or other substance addictions. And, some of those parents have been successful in getting their children the help they need via Elk Grove Village cares.

"We're seeing that family members are really at their wit's end. They have tried everything to get their loved one the help they need. They have nowhere else to turn and they're exasperated," said Desmond Raftery, a mental health counselor and the Village's social services supervisor.

Raftery said that parents face emotional challenges of their own as they confront the reality of addiction in their family. They may feel guilty about their inability to get their son or daughter into treatment. They may think they contributed to, or worsened, the problem. They may have difficulty connecting with or reaching out to their child. Or, they may simply have nowhere else to get information about what to do next.

"Having those parents reach out to us for help for themselves or their child is exactly what we want," said Raftery. "We encourage it. We welcome it."

Lisa is one of those parents. She and her husband moved to Elk Grove Village in the late 1970s to raise a family. Lisa (not her real name) approached the Village in 2017 in need of counseling and support related to personal challenges in her life. She had been working regularly with Raftery when she learned about Elk Grove Village Cares.

"I had seen the Elk Grove Village Cares banners while driving around town and read about the program in the Village newsletter and wondered if my daughter might benefit from it," said Lisa.

Her daughter, Susan (not her real name), grew up in Elk Grove Village, graduated from high school and attended college. Several years after establishing her career, Susan, 37, turned to vodka to dull the mental and physical pain brought on by a divorce, job losses and medical setbacks.

While vodka may have provided temporary relief during those challenging years, Susan eventually realized that she had become dependent on it just to get through the day.

"It got so bad that my body was rejecting the alcohol, but my body still needed it," said Susan, who agreed to share her story so that others in a similar situation know that there are resources available through the Village to get help and support.

With job opportunities that came and went, Susan was forced to move back home with her parents in 2017, where she continued her spiral into alcoholism.



In 2018, Susan, fully aware of her addiction, sought treatment at a local rehabilitation facility, but she soon found the treatment program, which also included other medications to calm her nerves as she went through detox, wasn't for her. She left the program and resumed drinking.

That's when Lisa began raising her concerns about her daughter with Raftery, who counseled her on how to bring Susan in for treatment.

"The counseling and advice I received helped find the strength and courage I needed to discover that when it came to getting my daughter the help she needed, tough love was in order," said Lisa.

At the urging of her mother, Susan reached out to Elk Grove Village Cares, which helped her find an opening at the SHARE program, one of several of Elk Grove Village Cares treatment partners.

She has remained steadfast in her commitment to full recovery. As she has transitioned from a detox environment to a sober living community to an independent sober living community, while also working in retail to pay her rent. The Elk Grove Village Cares program has been supporting her emotionally and financially, providing her with support funds to enter various sobriety programs and counseling her on what treatment options are available to her on her road to recovery.

Today, Susan has been sober for 21 months. She is working a steady job in the northwest suburbs, staying at an independent sober living apartment and is attending daily Alcoholics Anonymous meetings.

"My recovery is more challenging than anything I've ever done in my life," said Susan, who has come to recognize that the road to recovery is a step-by-step, one-day at a time process. "I am climbing a ladder. I still need structure and I still need to rebuild my life. If I skip a step, I am right back where I started."

Raftery said Susan and Lisa's story is a good one that highlights the breadth of what Elk Grove Village Cares does for not only addicts, but their families as well.

"We're an effective connection point for addicts seeking help with recovery. We're a resource for families, friends and loved ones and I want everyone in Elk Grove Village to know that we'll be here to support you at every turn."

To date, Elk Grove Village Cares has helped 54 individuals get the substance abuse treatment they need. The program has also referred many others to programs that offer support to loved ones dealing with drug and alcohol addiction in their own families.

For more information about Elk Grove Village Cares, you can visit the Village's website at www.elkgrove.org. To schedule a counseling session to discuss the options available to individuals and/or families, contact Desmond Raftery at 847-357-4124 or draftery@elkgrove.org. Counseling sessions are free and remain strictly confidential.

BULK ITEM COLLECTION RESUMES

Waste Management resumed the collection of bulk items the week of May 11.

Bulk item collection is limited to one bulk item, or one cubic yard, whichever is larger. Residents disposing of bulk items must notify Waste Management by phone at 800-796-9696 to request a bulk item pick-up and place all bulk items at the curbside for proper collection on their regular refuse collection day.

Residents with a large amount of bulky items are asked to comply with the limits of the program and place these items out over time to help collection teams complete all essential waste and recycling collection services each week.

For a list of bulk items and additional details about bulk item disposal, please visit: <u>www.elkgrove.org/residents/refuse-recycling</u>.

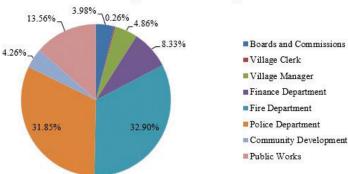


VILLAGE BOARD APPROVES FISCAL YEAR 2021 BUDGET

On April 14, 2020, the Mayor and Village Board approved the Fiscal Year 2021 Budget in the total amount of \$151,587,401. The General Fund budget, which contains most of the Village's traditional services such as Fire, Police and Public Works, was approved at \$65,349,420.

In 2019, Elk Grove Village continued to experience financial progress and stability through strong business development activity. The industrial vacancy rate closed out the year at 4.36%, marking four years that the Village has sustained a vacancy rate below 5%, which is considered essentially full, taking into account natural vacancies for businesses that are moving in and out of properties. As a result, the General Fund has experienced overall positive balances for the past several years. This is predominately resulting from rising sales taxes as well as above average receipts of building permit fees.

Fiscal Year 2021 Operational Expenditures



The Elk Grove Technology Park—an 85 acre light industrial development with a planned 1.25 million in new building square footage—is finalizing its first phase of construction, with four new buildings nearing completion. Notably, Microsoft has acquired the eastern half of the Technology Park, nearly 40 acres of land. The Village also has underway a redevelopment agreement to bring a modern, 4 story hotel at the Tech Park, and construction is already underway for a redevelopment project bringing two new hotels just down the road from the Technology Park at Higgins and Busse. Moreover, Love's Travel Stop is building a modern truck fueling station near a planned tollway on-ramp into the Industrial Park.

The Elk Grove 2025 capital investment program, an 8-year, \$125 million plan launched by the Village Board as an investment to ensure the community thrives for decades to come, is now in its fourth year. In the first three years of the program, the Village invested \$62 million in major capital projects, including major rehabilitation or construction of four Village facilities. The rehabilitation of the Biesterfield Public Works Facility and new construction of the award-winning James Paul Petri Public Works facility are completed and fully operational. Moreover, new fire stations (one tear-down/rebuild on Meacham and one on a new site at 700 Fargo) were completed in April of 2019. The FY2021 adopted budget includes nearly \$3 million in EGV 2025 projects, most notably sidewalk drainage improvements and street rehabilitation of Vermont Dr. from Gibson Dr. to Meacham Rd.

On March 9, Governor JB Pritzker issued a Disaster Proclamation in response to the global outbreak of COVID-19, also known as Coronavirus. While Elk Grove Village is responding swiftly to mitigate the effects, the Village is also at the frontlines of providing service and relief to our residents and businesses. The approved FY2021 budget includes the Village's \$2.8 million Coronavirus relief package, which provides a waiver of all business licenses due June 1, and a credit of \$200 to all residential water bill accounts beginning in May. The Village is proud to be able to provide this relief to our community using the budget surplus from FY2020. We are able to do so because the Village is financially strong, and we have planned for hard times.

As the COVID-19 pandemic situation continues to evolve, it remains uncertain what the fiscal impact will be; however, the Village is committed to maintaining exceptional standards and being fiscally responsible. Village leadership has identified approximately \$6 million in FY2021 budgeted expenditures that can be delayed, if needed to maintain a balanced budget. Overall, the approved FY2021 budget reflects the Village's value driven approach to providing high quality services.





VILLAGE OPERATIONS

FICTION: Public Works crews are being paid overtime wages on the weekends to complete routine work.

FACT: Due to the coronavirus pandemic, the Public Works Department crews have been temporarily reassigned to two alternating shifts that are now scheduled to work Saturdays and Sundays. As our staff's safety is our highest priority, these changes were implemented to increase our employees' ability to social distance during the work day and to ultimately decrease the likelihood of the spread of the Coronavirus.

Additionally, crews are using multiple vehicles to travel to and from the job sites in order to limit the amount of employees confined to a single vehicle. As you may see crews working on Saturday and Sunday, it important to stress that these employees are receiving their basic rate of pay and no overtime or special rate pay. Furthermore, we encourage you to reach out to us at 847-734-8800 or through the service request system if you have any questions or concerns regarding our operations.

ELECTRONIC RECYCLING & DOCUMENT DESTRUCTION EVENT POSTPONED; WEEKLY SATURDAY ELECTRONICS RECYCLING SITE OPEN IN DES PLAINES

Elk Grove Village, in partnership with Solid Waste Agency of Northern Cook County (SWANCC), is postponing the Eletronics Recycling & Document Destruction Event originally scheduled for early June, to August 29, 2020. This event will take place from 9 a.m. - Noon at the Public Works Facility located at 450 E. Devon Avenue.

Residents with electronic items for recycling are able to recycle their electronics at the Glenview Transfer Station in Des Plaines, which resumed operations this month. SWANCC has reopened the Glenview Transfer Station for weekly Saturday electronic recycling drop offs. The Glenview Transfer Station is only a 25 minute drive from Elk Grove Village, with minimum waiting!

Glenview Transfer Station 3 Providence Way, Des Plaines Saturdays: 9:00 a.m. – 11:30 a.m.



In order to protect residents, staff and volunteers from the coronavirus, SWANCC is asking residents dropping off electronics for recycling to remain in their vehicles, display IDs through their closed windows to prove residency, and asked to open their trunks from inside the vehicle for staff to unload items. Electronics should be contained in paper bags or small boxes in the trunk—no plastic bags. Boxes and bags will be returned to the resident. For additional information about recycling special materials, please visit www.swancc.org.

PAINT & MOTOR OIL RECYCLING EVENT POSTPONED

Due to the coronavirus pandemic, the Paint & Motor Oil Recycling Event scheduled for June 13, 2020 has been postponed. Elk Grove Village is planning to reschedule the event for a later date this year. The Village will share updates and more information regarding the new event date as they becomes available.



NOW AVAILABLE A NEW WAY TO VIEW AND PAY YOUR WATER BILL ONLINE!

New Customer Self-Service Portal (CSS)

The Village of Elk Grove is now making it easier for you to view and pay your water bill online! This new service allows you to access and manage your account at your convenience. You also have the option to sign up for E-bill – receive your bill sooner and reduce paper waste!

CSS is free to all residential and commercial customers and is available 24/7!



Start today!

Go to www.elkgrove.org/css

Register for E-bill

Register for AutoPay

View your Account History

View your Consumption History

View and Download Your Bill

VILLAGE OF ELK GROVE

901 Wellington Ave Elk Grove Village, IL 60007 (847) 357-4000

www.elkgrove.org



SPREADING POSITIVITY AMID THE CORONAVIRUS PANDEMIC

As we face the current challenges of the coronavirus pandemic, the Village has seen the community react in the most positive way through messages of encouragement and displays of support in our neighborhoods. Whether the messages of positivity be sidewalk art, stickers in windows, or homemade masks, we ask residents to share their positivity with the community.

Please share photos of positivity you are seeing in your neighborhood for us to share with our community. Help us share these messages of support by emailing photos taken in Elk Grove Village to snapshots@elkgrove.org with your first and last name. Submitted photos may be eligible to appear in Village publications, social media channels, and the Village website. Follow us on Facebook at www.facebook.com/elkgrovevillage and see submitted photos shared through our #SnapshotSunday feature every weekend.









PACE BUS TEMPORARY SERVICE CHANGES

Beginning May 18, Pace will temporarily suspend service on 15 routes and modify service on another 21 routes due low ridership during the COVID-19 pandemic.

The routes affected specific to the Elk Grove Village community include:

- Suspended service on Route 616
- Affected service on Route 757

To stay informed on changes like these and for additional updates, please visit the Pace website at www.PaceBus.com.

SECRETARY OF STATE RENEWAL EXTENSIONS

As all Illinois Secretary of State offices (SOS) and driver services facilities are closed due to the coronavirus pandemic, all expiration dates for driver's licenses, identification cards, vehicle registrations, other transactions, and document filings are extended for at least 90 days after driver services facilities reopen to the public.

While facilities are closed to the public during the pandemic, residents are encouraged to go online at www.cyberdriveillinois.com to take advantage of online services from the comfort of their homes. Online services include:

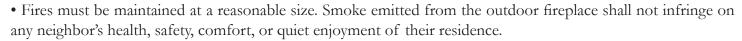
- Renewing a vehicle registration.
- Applying for a vehicle title and registration.
- Obtaining a duplicate driver's license or ID card.
- Obtaining a driving record abstract.
- Renewing a standard driver's license with the safe driver renewal program.

Villager

OUTDOOR FIREPLACE SAFETY

Outdoor fireplaces are permitted for use in Elk Grove Village subject to the requirements below:

- All units are to be assembled following the manufacturers requirements (lid and screen must be in place).
- When in use, the unit shall be placed on a noncombustible surface and positioned away from any structure or combustible object.
- Only seasoned hard woods shall be used. Rubbish, refuse, and yard waste and the like shall not be burned.



- The outdoor fireplace must be attended to by an adult at all times.
- All fires shall be immediately and completely extinguished when finished.
- Outdoor fireplaces shall not be utilized during periods of high wind velocity.
- A portable fire extinguisher, pail of water, or connected garden hose shall be kept near the unit while it is in use.
- Any fire which is deemed a nuisance or a hazard by the Elk Grove Village Fire or Police Department must be extinguished upon request.



Recently, the Police Department has been notified of a lottery prize scam. This is a scam where a resident receives letter and a check in the mail stating that they have won a large sum of money. The letter will request residents to cash the check and send back to them fees associated with winning the money. As these scams are becoming more prevalent, please remember the following tips to avoid being a victim:

- Never send payments or personal information to anyone that you do not know or cannot verify their identity.
- If you haven't entered a lottery or competition, you can't win it and you shouldn't be receiving a letter.
- If someone asks you to pay a fee in order to receive the prize, it's almost always a scam. Legitimate lotteries do not require you to pay a fee to collect winnings.
- Verify the identity of the contact by calling the relevant organization directly find them through an independent source such as a phone book or online search. Do not use the contact details provided in the letter sent to you.
- Do an internet search on any of the details of the competition many scams can be identified this way.
- Never send money or give credit card, online account details, or copies of important personal documents to anyone you don't know or trust.
- Avoid anything that requests payment via money order, wire transfer, international funds transfer, pre-loaded card or electronic currency like Bitcoin. It is rare to recover money sent this way.

Please remember to always report any and all suspicious activities immediately by calling 9-1-1.





Business Matters

IN THIS ISSUE:

Elk Grove Village Launches Online Resource to Help Local Businesses Manage Coronavirus-Related Challenges

From Manufacturing PPE to Enabling the Expansion of Coronavirus Testing, Elk Grove Village Businesses are Answering the Call to Duty

Water Line Flushing Recommendations for Businesses Reoccupying Buildings

2020-2021 Vehicle Stickers for Businesses due June 1.

This newsletter is published by the Village of Elk Grove Village 901 Wellington Avenue Elk Grove Village, IL 60007 Telephone 847.439.3900 TDD 847.357.4088

The Village Hall is open 8:30 a.m. to 5:00 p.m. Monday through Friday for payment of water bills, local fines, vehicle stickers and general Village information. In addition, the Finance counter is open on the first Saturday of each month from 9:00 a.m. to noon, and the Community Development counter is open on the first Saturday of the month of May through September from 9:00 a.m. to noon.

Village Board meetings are generally held on the second and fourth Tuesday of the month at 7:00 p.m. ELK GROVE VILLAGE LAUNCHES ONLINE RESOURCE TO HELP LOCAL BUSINESSES MANAGE CORONAVIRUS-RELATED CHALLENGES

The Elk Grove Village economic development team has provided local businesses with a go-to resource to provide a wide array of information relevant to the coronavirus outbreak.

"One of the many ways we're stepping up to support Elk Grove's business



community is by serving as a one-stop-shop for information to help businesses navigate these very uncertain and unprecedented times," said Elk Grove Village Mayor Craig Johnson. "With so much information swirling around out there, providing businesses with a credible and informative resources is the least we can do for those who drive our local economy."

The online resource, which can be found at <u>coronavirus.egvbizhub.com</u>, went live on April 7, and includes information covering varying topics, including:

- How to access financial assistance via local, state and federal government agencies including the U.S. Small Business Administration;
- How to donate critical supplies to health care workers, first responders and others on the front lines of battling the pandemic;
- What companies can do to strengthen the supply chain in order to get needed materials into the hands of those who need it most; and
- How to identify local vendors/contractors who can deliver goods and services to that are needed amid the pandemic (cleaning and sanitation companies, or manufacturers of personal safety equipment, for example)

The Elk Grove Village economic development team was fielding a deluge of calls from local businesses seeking information on any range of pandemic-related issues. Inquiries have touched on dozens of topics ranging from how to access small business loans, what defines an 'essential business', how to donate goods and services, etc.

In response to the growing demand for resources and information, the Village's economic development team convened an ad hoc steering committee comprised of six local business leaders with the charge to identify how the Village can be a trusted, go-to resource to the more than 3,600 Elk Grove Village businesses who are all facing challenges in the wake of the coronavirus outbreak.

Continued on page 14.

Business Matters

ELK GROVE VILLAGE LAUNCHES ONLINE RESOURCE TO HELP LOCAL BUSINESSES MANAGE CORONAVIRUS-RELATED CHALLENGES CONT.

Continued from page 14.

"We've always gone out of our way to be a resource to the businesses that call Elk Grove home," said Josh Grodzin, Director of Business Development and Marketing for the Village. "So when we saw the demand for pandemicrelated information and resources surge, we gathered a handful of local business leaders together to discuss how we can best serve the business community during this global crisis. The resources we're rolling out today are a product of those conversations."

The Village's Economic Development team has continued to build out the resources based on ongoing input from ad hoc committee members and local businesses. The resources include a message board where businesses can share information, seek new vendors for who can deliver supplies and services, ask questions of other businesses and identify best practices pertaining to emerging workforce, supply chain or financial challenges, for example.

"Things are not business as usual these days, clearly. But that means our businesses need to be more connected with one another, not less," said Mayor Johnson. "The resources we're providing via this website and the additional tools that are to come is a reflection of our commitment to keeping Elk Grove businesses engaged and connected throughout these uncertain and challenging times."

From manufacturing PPE to enabling the expansion OF CORONAVIRUS TESTING, ELK GROVE VILLAGE BUSINESSES ARE ANSWERING THE CALL TO DUTY

Many Elk Grove Village-based companies and manufacturers are repurposing their operations in response to the growing demand of vital equipment, supplies and services brought on by the coronavirus pandemic.

"What we're seeing here in Elk Grove is that businesses and manufacturers have stepped up to play key roles in our national response to this pandemic," said Elk Grove Village Mayor Craig Johnson. "We're proud to call these businesses our neighbors and, on behalf of our entire community, we thank them for the work they're doing to save lives, flatten the curve and help us all return to normal as soon as it is safe to do so."

When the outbreak took hold in the United States in early March, the Village's economic development team proactively reached out to local businesses to help identify production and sourcing capabilities that could assist in increasing production or acquisition of critical supplies during the pandemic.

Over 85 businesses in Elk Grove Village responded to this call to action, identifying resources and capabilities that could be repurposed or prioritized to respond directly to the coronavirus threat. This information was shared with the Illinois Manufacturing Association as part of a statewide coordination effort to ramp up production of essential products and foster collaboration among businesses that want to help the effort to fight the coronavirus.

As part of this outreach, Village staff learned about several companies that serve as essential links in the supply chain to enable more testing, provide more equipment to first responders, and get more products into the hands of citizens and essential businesses so they can keep themselves and their homes safe.

Some companies are repurposing their operations to create PPE and other equipment. Still others are doing the work they always do, but are responding to increased demand for the products they manufacture.

Continued on page 15.



PPE TO ENABLING FROM MANUFACTURING THE **EXPANSION** CORONAVIRUS TESTING, ELK GROVE VILLAGE BUSINESSES ARE ANSWERING THE CALL TO DUTY CONT.

Continued from page 14.

In addition to Crafts Technologies, the following companies have altered operations or tapped supply chain partners to get critical supplies and equipment into the hands of those who need it most.

- Atrend, a company that normally produces plastic speaker boxes is making protective plastic face shields.
- Cristaux International, which manufactures trophies and recognition award, has tapped its supply chain to order touchless thermometers from China.
- HST Materials is a company that makes rubber gaskets but through their supply chain have sourced desperately needed masks
- Libra Industries is a distributor of industrial safety clothing and has been able to source masks for use by local first responders and essential workers.
- Pulver Packaging is a packaging company that has designed a disposal plastic and cardboard protective face shield.
- RSI is a sign company that has laser cutting ability and they are cutting forms per order for a larger company to produce face shields
- TPI is a plastic injection molding company that is now also making protective plastic face shields.

The Village's economic development team has fielded hundreds of phone calls from local businesses seeking information, guidance and advice about how they can help manage this crisis. Information from these inquiries, as well as from targeted outreach efforts, was used to an online, one-stop resource to help Elk Grove Village-based companies manage coronavirus-related challenges.

As home to the nation's largest industrial park, the Village has a unique capability to facilitate local supply chain connections, and this website not only serves as a one-stop-shop for available resources to manage challenges related to the pandemic, it also creates opportunities for collaboration between businesses in the community. This online resource can be found at coronavirus.egvbizhub.com.

WATER LINE FLUSHING RECOMMENDATIONS BUSINESSES FOR REOCCUPYING BUILDINGS

As the coronavirus pandemic has shutdown many businesses, buildings have had low or no water use and this causes water to sit in pipes throughout the building. While water sits in pipes, disinfectants used in the treatment of water begins to dissipate, protective scales on pipes may destabilize, and harmful substances can leach into water systems through the pipes themselves or attached mechanical equipment. Therefore, the best and immediate action to counteract this problem is to flush the water lines of the entire building including all appliances. It also recommended that building staff cleans faucets and fixtures, inspects mechanical equipment linked to water systems, and possibly collects water samples for analysis.

It is important to keep in mind that water flushing recommendations vary depending on the size of the building, water use, and the specific use of the building. Therefore, please visit <u>coronavirus.egvbizhub.com</u> for more thorough and building specific flushing guidelines.

Business Matters

Presorted STD Mail U.S. Postage PAID Palatine P&DC, IL Permit No. 11

2020-2021 Vehicle Stickers for Business due June 1

Preprinted Vehicle Sticker renewal forms were mailed to all Village businesses on Monday, April 13, 2020. In our ongoing effort to deliver exceptional customer service, the Village provides a fillable Vehicle Sticker application form found at www.elkgrove.org/vehiclestickers.

Businesses are highly encouraged to renew by mail or utilize the 24-hour drop box, located at Village Hall. Front counter access is subject to change due to the

COVID-19 outbreak.

Please see below for the vehicle sticker fee schedule:

Passenger Cars \$25.00

Trucks \$50.00-\$155.00 Motorcycles \$20.00-\$25.00

Stickers must be displayed in the lower right-hand corner of the windshield by June 1, 2020, for new vehicles there is a thirty day grace period.



ELK GROVE VILLAGE STRICTLY BUSINESS PODCAST

The Village's Strictly Business Podcast is the official podcast of the nation's largest industrial park. Hosted by Josh Grodzin and his co-host Nick Radcliffe, the podcast shares news and information about the Village's diverse business community, highlighting the people and companies that make, invest and live in Elk Grove Village.

EP 39: Relief, Resources and Retooling During Coronavirus

Tom Cassell, director of the Harper College Small Business Development Center, provides an overview of coronavirus relief programs available for small businesses. Learn about the Economic Injury Disaster Loan Emergency Advance; the Paycheck Protection Program; the Illinois Small Business Emergency Loan Fund; and SBA Debt Relief among others.

Kevin Hundal, CEO of Atrend in Elk Grove Village talks about how, after initially laying off staff, this global manufacturer of audio components was able to bring everyone back to work. Now they're manufacturing face shields and other personal protective equipment (PPE) that are desperately needed during the coronavirus emergency. Learn how he and his team made it happen.

EP 40: Strengthening your Mindset in this Crisis

The right mindset is everything right now, says John R. Dallas, Jr., Co-Chairman, President and CEO of ENCLAVE Foundation for Entrepreneurs, Inc. in Elk Grove Village.

John sat down with "Strictly Business" co-hosts Josh Grodzin and Nick Radcliffe to discuss how the ENCLAVE team is helping entrepreneurs develop new ways of thinking, so they can move through denial and fear to solutions and creativity. Making the shift from playing to win to playing "not to lose" isn't easy, but it can be done.

Visit <u>www.egvbizhub.com</u> to listen, or search for Elk Grove Village to download the podcast from the Apple iTunes store. Send comments or feedback to <u>strictlybizpodcast@gmail.com</u>.