



ELK GROVE Villager

JUNE 2020 ISSUE



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Elk Grove Village
Announces Newly
Redesigned Website

This newsletter is published
by the Village of
Elk Grove Village
901 Wellington Avenue
Elk Grove Village, IL 60007
Telephone 847.439.3900
TDD 847.357.4088
www.elkgrove.org

The Village Hall is open 8:30 a.m. to
5:00 p.m. Monday through
Friday for payment of water bills, lo-
cal fines, vehicle stickers and general
Village information. In addition, the
Finance counter is open on the first
Saturday of each month from 9:00
a.m. to noon, and the Community
Development counter is open on the
first Saturday of the month of May
through September from 9:00 a.m.
to noon.

Village Board meetings
are generally held on the second
and fourth Tuesday of
the month at 7:00 p.m.

PEACEFUL DEMONSTRATIONS ORGANIZED IN ELK GROVE VILLAGE

Earlier this month, two peaceful demonstrations against the homicide of George Floyd took place. Maeve Terranova, recent Elk Grove High School graduate, and Elk Grove



High School student Kaylin Ahn, organized a demonstration/food drive near the Elk Grove Clock Tower to support other protestors on Thursday, June 4; and Elk Grove High School student Nikki Pasterski organized a demonstration/march in the area of Biesterfield and Wellington on Saturday, June 6.

The Village's role in such events is to provide an environment where individuals wishing to express their First Amendment right to free speech and assembly can do so safely and successfully. The Elk Grove Village Police Department spoke with the organizers in advance and maintained a presence at the demonstrations to facilitate traffic flow and ensure the safety of both participants and the community. Both events proceeded peacefully.

Mayor Johnson spoke with the protestors at both demonstrations and complimented the groups on being peaceful, polite, and respectful while taking the issue seriously and exercising their First Amendment rights. Addressing protestors on June 6, Mayor Johnson said, "You are working on a movement that's deep in your heart, that's going to make this country, this state, this Village better, and I applaud you for that."

ELK GROVE VILLAGE POLICE DEPARTMENT COMMITTED TO THE HIGHEST STANDARDS OF SERVICE TO THE COMMUNITY

Amid the national conversation that is taking place about police reform, the Village has received inquiries from our community seeking information about our Police Department's policies that guide use of force, community engagement, accountability, and de-escalation training.

The Elk Grove Village Police Department is among only 5% of law enforcement agencies in the U.S. accredited by the National Commission on the Accreditation for Law Enforcement Agencies (CALEA). Accreditation is only granted after intensive review of every aspect of the Police Department's organization, management, policies, and operations to assure that the department is providing the high level of service following contemporary professional law enforcement standards. The accreditation status must be renewed every four years through an ongoing process of review and improvement.

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MESSAGE FROM THE BOARD

Thank you to the Elk Grove Village community for the continued support of our essential workers, as well as the outreach to neighbors and families, and the messages of encouragement and support seen throughout our neighborhoods during this global pandemic. We are all in this together and we are proud to see how our community continues to maintain a positive spirit and remain Elk Grove Strong during these difficult times.

Amid the coronavirus pandemic, there have also been national and international demonstrations against the homicide of George Floyd. Members of the Elk Grove Village community organized events for this cause on June 4 and June 6 near the Elk Grove Clock Tower. The Village's role in these events is to provide an environment where individuals wishing to express their First Amendment right to free speech and assembly can do so safely and successfully. The Elk Grove Village Police Department maintained a presence at both demonstrations to facilitate traffic flow and ensure the safety of both participants and the community. Please see page 1 for additional information about the peaceful demonstrations in our community.

The homicide of George Floyd has also created conversations that are taking place about police reform. The Village has received inquiries from our community seeking information about our Police Department's policies that guide use of force, community engagement, and accountability. Information about the Police Department's commitment to high standards of service to the community is available on pages 1 and 3, in addition to a message from Police Chief Charles Walsh, which is available on the Village website (www.elkgrove.org).

Many of you are aware of the challenges the coronavirus pandemic has had on our local businesses. Regardless of the situation, our businesses have been working hard to keep their doors open and serve customers while following the necessary requirements and guidelines. The Village put together the Shop Elk Grove website (shop.elkgrove.org) to encourage residents to shop local and support businesses that are open. On Friday, May 29, the State of Illinois moved into Phase 3 of the Restore Illinois



Pictured in front row from left to right are Trustee Nancy Czarnik, Mayor Craig Johnson, and Trustee Christine Prochno. Pictured in the second row from left to right are Trustee Jeffrey Franke, Trustee Stephen Schmidt, Trustee Samuel Lissner, and Trustee Patton Feichter.

Plan, which means members of the community can now enjoy outdoor dining service at participating Elk Grove restaurants. Please see page 5 for a list of local restaurants open for outdoor dining.

While the Village continues to serve our residents, businesses, and visitors with new resources during the coronavirus pandemic, we have also recently put out efforts into modernizing the Village website (www.elkgrove.org), which remains the primary information hub for our community. Over the past several months, we have been working to redesign our Village website and are pleased to announce the updated website this month! The new site features a fresh design, easy to use navigation, and a series of new tools to make it easier than ever to find information and communicate with the Village online. We hope that you find the new website easy to use and that you are able to access the information you are looking for quickly. See page 8 for more details.

Residents are always invited to share thoughts, concerns, or questions by clicking "Contact Us" on the Village website (www.elkgrove.org).



ELK GROVE VILLAGE POLICE DEPARTMENT COMMITTED TO THE HIGHEST STANDARDS OF SERVICE TO THE COMMUNITY CONT.



Continued from page 1.

The Police Department places a high priority on training for every officer. Last year alone, Elk Grove police officers received 12,262 hours of training on subjects which included use of force, mental health awareness, bias-based policing, and additional specialized training for all officers to reinforce standards, as well as focus on introducing techniques for meeting ongoing challenges in our community. Training focuses included verbal and physical de-escalation methods and providing less-lethal options for dealing with violent situations.

Our officers perform a challenging and dangerous job admirably. They're reminded every day of the expectation that they do their job in a way that is respectful and treats every individual with the respect and dignity they deserve. Each officer that wears our uniform is accountable for his/her actions, and if an officer fails to live up to your expectations, or if an officer engages in conduct that is illegal or inappropriate, we want to know about it so we can investigate it and hold the officer(s) accountable.

The Elk Grove Village Police Department uses an in-car camera system to record traffic stops and record interactions during traffic stops, traffic arrests, and audio recordings. Police supervisors frequently review officer's traffic stops to ensure citizens are being treated with dignity and respect. In-car video equipment has demonstrated its value as evidence in support of an officer's actions in field encounters and arrests, training purposes, officer safety issues and for management control purposes. Digital media recordings may preclude, substantiate or unfound complaints about an officer's demeanor, activities or actions.

A study by the International Association of Chiefs of Police (IACP) reported that in-car video systems resulted in greater professionalism by police and fewer complaints against them by members of the public. The presence of video recording devices was found to de-escalate tensions, with some officers reporting that both they and the public remained more courteous when being filmed.

We are proud of our police department and they are essential in providing the safety and security of our community. For more information on the Police Department's ongoing work to ensure that they deliver on their mission to serve the community, a statement from Police Chief Charles Walsh is available on the Village website (www.elkgrove.org).

THERE IS STILL TIME TO RESPOND TO THE CENSUS!

We are excited to announce that Elk Grove Village has reached an important milestone of 80% of all Village households responding to the 2020 Census! We are proud to be one of the leading communities state-wide with this high self-response rate. The decennial census is more than a just a population count, it's an opportunity to shape our community's future.

We still have a long way to reach a complete count, so we challenge you to use your social media accounts and your voice to encourage others to self-respond to the census online at www.my2020census.gov, by phone at 844-330-2020, or by mail if you household received a questionnaire packet.



SHOP ELK GROVE- OUTDOOR DINING

Elk Grove Village has created a website to provide residents information about how local businesses are continuing to operate and serve customers during the coronavirus pandemic. The Shop Elk Grove website (shop.elkgrove.org) also encourages residents to shop local and support businesses that are still open, albeit with limited hours, operations or product offerings. The Village aims to provide a resource for residents so they can shop and access services safely and conveniently.

As the State of Illinois has moved into Phase 3 of Governor Pritzker's Restore Illinois Plan, residents can now enjoy outdoor dining service at participating Elk Grove restaurants. Phase 3 outdoor dining guidelines include a limit of 6 customers per table, a minimum of 6 feet of distance between tables, enhanced sanitation measures, and face covering requirements for employees and customers (when not eating or drinking).

The Village has been working proactively with our local restaurants on creating outdoor seating areas in compliance with these guidelines. Residents can find information on local restaurants offering outdoor seating online at shop.elkgrove.org. This site will be updated as restaurants are able to set up outdoor dining areas, so please check back often! For a list of Elk Grove restaurants currently offering outdoor "al fresco" dining, please see page 5.

CUSTOMER SELF-SERVICE PORTAL FOR WATER BILLING

As part of Elk Grove Village's ongoing efforts to improve customer service and provide easier access to information for water billing customers, the Village of Elk Grove recently launched the new Customer Self-Service Portal (CSS). It is now easier than ever to view and pay a water bill online!

This new service allows residents and businesses to access and manage their accounts from the convenience and comfort of their home. Major features of the self-service portal include the ability to set up automatic payments, view payment history, and view consumption history for the past 12 months. Customers can also use the portal to sign up to receive electronic bills (e-bills) to reduce paper waste. With e-billing, an e-mail notification will be sent when a water bill is available to view. Account users can also use the portal to update their mailing address and phone number.

CSS is mobile friendly and available on all mobile platforms. This new service is free to all residential and commercial customers and is available 24/7. Residents and businesses can register at www.elkgrove.org/css.

ELK GROVE VILLAGE'S WATER SYSTEM MEETS ALL WATER QUALITY STANDARDS

The Consumer Confidence Report (CCR) emphasizes that the water supplied from Lake Michigan is safe and there have been no major contaminants found in the Village's water system. As the water met all water quality standards, the distribution system proved compliance with all federal and state regulations pertaining to the storage and distribution of drinking water. The information from the CCR indicates the efforts of the Elk Grove Village Public Works Department show meaningful results for our community.

The 2019 Consumer Confidence Report is now available and can be viewed by going to the following web address: www.elkgrove.org/2019WaterReport To obtain a copy of the report by mail, contact the Public Works Department at (847) 734-8800. The report is also available to be picked up in person at Village Hall located at 901 Wellington Ave., Elk Grove Village, IL 60007, and the James P. Petri Public Works Facility located at 450 E Devon Ave., Elk Grove Village, IL 60007.



SHOP ELK GROVE

Al Fresco Dining



At Work Sports Bar and Grill

1190 E. Higgins Rd.

AvenueBG

1000 E. Higgins Rd.

Bubby's Beefs & Red Hots

1026 E. Higgins Rd.

Coach's Corner

152 W. Biesterfield Rd.

Cubano Bros

571 Landmeier Rd.

Good Tequilas Mexican Grill

950 Elk Grove Town Ctr.

Jimmy Johns

920 Elk Grove Town Ctr.

Lou Malnatis

1050 E. Higgins Rd.

Marino's Pizza

1401 Rohwling Rd.

Mazmez Middle Eastern Grill

642 Meacham Rd.

McDonald's

10 W. Biesterfield Rd.

McDonald's

947 Meacham Rd.

Mikerphone Brewing

121 Garlisch Dr.

OK Burrito

832 S. Arlington Heights Rd.

Panera Bread

90 Biesterfield Rd.

Potbelly Sandwich Works

1551 Busse Rd.

Rammy's

1022 E. Higgins Rd.

Real Time Sports

1120 W. Devon Ave.

RoccoVino's Italian Restaurant

1085 E. Nerge Rd.

Rose Garden Cafe

111 E. Higgins Rd.

Shelby Campbell's

1000 Busse Rd.

Subway

25 S. Arlington Heights Rd.

Subway

572 E. Devon Ave.

Sweet Baby Ray's

800 E. Higgins Rd.

Tacoqueto

1551 Busse Rd.

Tapalpa Mexican Restaurant

770 S. Arlington Heights Rd.

Tata's Pierogis

570 E. Devon Ave.

Tensuke Market

3 S. Arlington Heights Rd.

Vini's Pizza

39 Arlington Heights Rd.

ELK GROVE FARMERS MARKET

The Elk Grove Farmers Market is dedicated to bringing residents and visitors alike a fresh Saturday market with a tempting variety of fruits, vegetables, spices, breads, drinks and much more.

The Market is located at the Charles J. Zettek Municipal Complex parking lot (901 Wellington Avenue), adjacent to the Elk Grove Public Library and across the street from the Park District Pavilion.



Elk Grove Farmers Market
Saturdays, 7:30 a.m. - 1:00 p.m.
June 6 - October 24

The 2020 Elk Grove Farmers Market will operate in a modified form to meet public health requirements. Due to the COVID-19 pandemic, the Farmers Market will look a bit different, and will be operating as a shopping market only, with no entertainment or activities. Market vendors are limited to food products only, including fresh produce and prepared foods.

Following guidelines from the Illinois Farmers Market Association as well as continued guidance from the Illinois Department of Public Health (IDPH), the following safety protocols and operating procedures will be implemented for the 2020 market season:

- Patrons, vendors, staff, and volunteers will be required to wear face coverings. Hand sanitizer stations will be available.
- Patrons will be expected to maintain six feet of distance between other individuals. Spaces will be marked indicating the proper separation distance between customers.
- If you are able, limit attendance to one member of the household.
- Food consumption and sampling inside the market grounds will be prohibited.
- Customers should not touch any products until purchased and bagged by the vendors
- Use of credit/debit cards is preferred; if cash is used, please provide exact change.

Find more information on the Farmers Market Facebook Page at [Facebook.com/ElkGroveFarmersMarket](https://www.facebook.com/ElkGroveFarmersMarket).

REGISTER TO RECEIVE EMERGENCY ALERTS!

Over the past few months, the Village has sent out several alerts with community updates on COVID-19. If you haven't been receiving these alerts by phone or text, you may need to register for the Citizen-Alert program through the Northwest Central Joint Emergency Management System.

The regional Citizen-Alert program is a mass notification system, which enables communities to provide residents with critical information quickly in a variety of situations, such as severe weather occurrences, critical road closures, missing persons, and the potential evacuation of buildings or neighborhoods. Citizen-Alert has access to registered landline phone numbers, which can be used to alert residents based on geographical area; however, an increasing number of residents no longer use landlines.

Residents without landlines, or those who want to stay connected while not at home, can register online to receive time-sensitive and location-specific messages on devices of their choosing, including home phone, cell phone, text messages, business phone, email, hearing impaired receiving devices, and more.

You can register online at elkgrove.org/stayconnected.



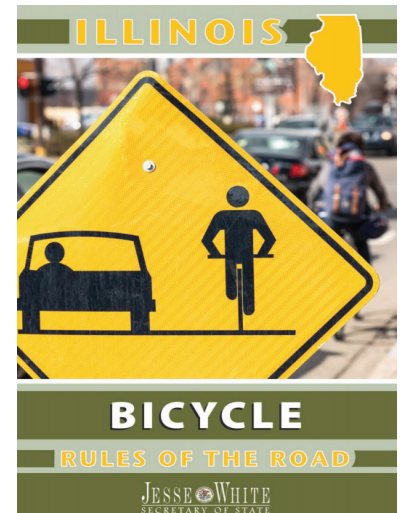
BICYCLE SAFETY RULES

Riding a bicycle is a fun way to exercise and enjoy the outdoors with the increasing temperatures, but it is important to remember that bicyclists must obey the same traffic safety laws that govern vehicle drivers to remain safe on Illinois roads.

Bicyclists must ride in the same direction as other traffic because riding in the opposite direction of traffic is both dangerous and illegal. Check out the Illinois Secretary of State's handbook, "Illinois Bicycle Rules of the Road" on their website at cyberdriveillinois.com to learn more about bicycle rules and safety.

Rules on riding on sidewalks (where permitted) are as follows:

- When walking or riding your bicycle on a sidewalk or along a crosswalk, you must obey all pedestrian signs and signals.
- Bicyclists must yield the right of way to pedestrians on sidewalks or crosswalks.
- Slow down and go around pedestrians when possible.
- When approaching a pedestrian from behind, slow down and give an audible signal to alert of your presence before passing them.



REOPENING OF DRIVER SERVICES FACILITIES

All Illinois Driver Services facilities have reopened with expanded hours and limited services. Now through July 31, facilities will focus on serving only customers with expired driver's licenses/ID cards, vehicle transactions, and new drivers. Additionally, all expiration dates for driver's licenses, ID cards, and vehicle registrations are extended for at least 90 days after the Governor's disaster proclamation executive order ends.

While services are limited, residents are encouraged to go to cyberdriveillinois.com to take advantage of many online services – such as renewing vehicle registration stickers – from the comfort of their own home. People who conduct online transactions will avoid waiting in line at a facility. Some of these online services include:

- Renewing a vehicle registration
- Obtaining a duplicate driver's license or ID card
- Obtaining a driving record abstract
- Renewing a driver's license through the Safe Driver Renewal program

Please visit cyberdriveillinois.com for more details.



2020 RECYCLING EVENTS UPDATE

Due to the coronavirus pandemic, the Electronic Recycling & Document Destruction Event scheduled for the month of June was postponed. The rescheduled event will take place Saturday, August 29, 2020 at the James Paul Petri Public Works Facility at 450 E. Devon.

In the meantime, several nearby locations are available for free electronics recycling every week! Find a drop-off location that works for you at swancc.org.

The Village is also working to set a new date for the annual Paint & Motor Oil Recycling Event, and will announce details as soon as they are available.



2020 BLOOD DRIVES AT VILLAGE HALL

The Village, in partnership with Vitalant, will host multiple Community Blood Drives in 2020. The drives will be held at Village Hall (901 Wellington Ave) between 8 a.m. and 12 p.m. on the following Saturdays:

Saturday, 7/11/20

Saturday, 11/14/20

SUMP PUMP DISCHARGES

During the recent heavy rains, your sump pump has been working overtime to keep your home dry. Please remember that the discharge line for your sump pump should be located a minimum of ten feet (10') from the rear and side property lines.

If you have a storm sewer inlet in your rear yard easement, you may be able to connect your sump pump to the Village's storm sewer system. A permit is required for that work. In no event shall a sump pump be connected to the sanitary sewer system.

If you choose to extend your sump pump, be sure to install a 3" air gap outside of the foundation wall to prevent the line from freezing in the winter and causing the pump to "burn out." If you have any questions regarding your sump pump, please contact the Community Development Department at 847-357-4220.



ELK GROVE VILLAGE ANNOUNCES NEWLY REDESIGNED WEBSITE

The Village of Elk Grove is pleased to announce the launch of the newly redesigned Village website (www.elkgrove.org). The updated Village website better reflects Village services and programs, and uses a design layout that is user-friendly and easier to navigate.

As a local government organization, it is important that information on the Village website be easily accessible for residents, businesses, and visitors. The Village's goal for this website redesign is to provide users with accurate, up-to-date information and create an easier way to learn about Village programs and services.

The new website design and features were developed based on data and community input including a community survey, user testing, website analytics, and direction from the Village's Information Committee. Village staff, worked with a design team from Granicus to create a clean, modern design based on this input. For the past several months, Village staff have worked hard to update and organize content to better serve website visitors.

We encourage residents, businesses, and visitors to browse the redesigned website and share any feedback they have with the Village by clicking the "contact us" button on the website. The URL of the Village website remains the same, to view the newly redesigned website, please visit www.elkgrove.org.

