

**ELK GROVE VILLAGE
ILLINOIS**



**ELK GROVE VILLAGE
COMMUNITY PROFILE
2020**

**ELK GROVE VILLAGE
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VILLAGE OFFICIALS

Craig B. Johnson, Mayor

Board of Trustees

Nancy J. Czarnik
Patton L. Feichter
Jeffrey C. Franke
Samuel L. Lissner
Christine Prochno
Stephen Schmidt

Raymond R. Rummel, Village Manager

Matt Roan, Deputy Village Manager

Loretta M. Murphy, Village Clerk

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Location: Adjacent to Chicago's northwest city limits (O'Hare International Airport), 22 miles from Chicago's Loop.

Counties: Cook and DuPage

Incorporation: July 17, 1956 with a population of 116

Land Area: 10.9 Square Miles
(Residential 5.5 Square Miles)
(Industrial 5.4 Square Miles)

Population: 33,127
(2010 Census)

Municipal Government: Council-Manager

This form of municipal government combines the strong political leadership of elected officials, Mayor and Board of Trustees, with strong administrative experience of the Village Manager.

Chief Executive Officer:

The Mayor is elected at large for a four-year term.

Legislative Body:

There are six trustees that make up the Village Board elected at large for four-year overlapping terms.

Village Clerk:

The Village Clerk is an appointed official, custodian of the Village Seal, and the primary source for Village records. This office also handles voter registrations and Village elections.

Chief Administrative Officer:

The Village Manager is a professional administrator appointed by the Mayor and Board of Trustees to direct daily operations of the Village. The Village Manager is responsible for preparation and presentation of the budget and has full authority over all Village departments.

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MUNICIPAL SERVICES

Police

The Elk Grove Village Police Department, in partnership with our community, is committed to ensuring public safety through innovative law enforcement practices, education and exceptional service, while performing with the highest level of integrity and assuring all individuals dignity and respect. The Department is an internationally accredited law enforcement agency accredited by the Commission for Law Enforcement Agencies since 1993. The Department provides twenty-four hour a day response to emergencies and requests for service. During 2020, the Police Department responded to 12,492 calls for service, initiated 7,464 traffic stops and conducted five (5) pedestrian stops, resulting in 671 arrests.

The Crime Prevention Unit is committed to establishing positive community relations through the development, implementation, and perpetuation of comprehensive proactive crime prevention programs. Crime Prevention Officers have received certified training in crime prevention techniques and methodology. Officers facilitate programs for senior citizens, elementary and middle school students and parents. Community programs allow the department to educate our residents on current, local, and national crime trends and present preventative measures to avoid victimization. Crime prevention officers have designed programs by fielding questions and listening to concerns of the numerous community groups we come in contact throughout the year.

The Department manages a Community Emergency Response Team (CERT), which consists of over 100 volunteers that provide assistance to the first responders during emergencies and special events.

The Social Service Section provides assistance to residents and businesses of the Village who need support with the court system, community health systems, or human services concerns.

The Elk Grove Village Police Department is dedicated to operating a professional law enforcement agency, sensitive to the needs of the people it serves. The Department continues to be a leader in developing specialized programs to meet the needs of the community.

Elk Grove Village Social Services/Community Services

In partnership with local organizations seeks to address the human and social service needs of our community.

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The Social Service Department continues to promote a Drug Addiction Treatment Program called Elk Grove Village Cares, a recovery program for people dealing with substance abuse issues. To enter this free program, individuals only need contact the police department information center and request admittance into the program. Social Services and Community Services receive the majority of referrals from officers when they come in contact with persons in crisis.

Elk Grove Village Social Services and Community Services provide:

- ***Case Management and Advocacy:*** Social Services advocates for residents' needs and provide assistance to residents by coordinating services with other local and government agencies.
- ***Information and Referral:*** Residents are provided with information and referral to additional resources, which may be available to assist them.
- ***Food Pantry Assistance:*** Residents who are in need of food assistance can be enrolled in this program.
- ***Holiday Program Assistance:*** This program is for residents who have financial issues and need assistance. They can be part of this holiday program.
- ***Spring and Fall Yard Clean Up for seniors:*** This senior program is initiated by Elk Grove High School in conjunction with the Elk Grove Village Community Services.
- ***Back to School Assistance Program:*** For residents who have financial issues and need assistance with school supplies.
- ***Crisis Intervention:*** Social Services responds to community crisis situations such as accidents, natural disasters and fires to provide crisis intervention. Follow up services are provided to residents when needed.
- ***Crisis Counseling:*** Social Services offers individuals, couples and family counseling to residents who are referred by the Police Department for time limited counseling services.
- ***Domestic Violence Intervention:*** Social Service is available to provide assistance to any resident who is a victim of domestic violence.
- ***Spanish Translation Services:*** A staff member is available for Spanish translation if needed.

To learn more about these and other services, please call Community Services at (847) 357-4120 or Social Services at (847) 357-4124.

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Fire

The Elk Grove Village Fire Department responded to just over 5,300 incidents in 2020, providing complete fire, rescue and emergency medical services to those who live, work, and travel within Elk Grove Village. In 2020, Emergency Medical calls accounted for slightly more than 71% of the annual incidents responded to by the Elk Grove Village Fire Department. This reflects the highest EMS-to-total incident ratio the department has experienced.

A total of eighty-one (81) personnel are currently assigned to fire, rescue and EMS operations, staffing three shifts. Shift personnel operate two Engine Companies (pumpers), two Quint trucks which serve as both an aerial ladder and pumping unit, one quick response EMS Squad vehicle, three 24-hour Paramedic Ambulances, one part-time ambulance, and one Battalion Chief (shift commander) vehicle.

Fire Administration consists of a Fire Chief, Deputy Fire Chief, Training Battalion Chief and EMS Battalion Chief. An office staff of four (4) full-time civilian employees work together to meet the administrative needs of the Department in support of the diversified services offered.

The Inspectional Services Division conducts fire prevention inspections, plan reviews and manages false fire alarms. The Fire Marshal oversees a full-time inspector, and a number of firefighters working off-shift as part-time inspectors.

The Public Education Team provides information on safety and fire prevention to schools, residents, and businesses. Classes include cardiopulmonary resuscitation (CPR), automatic external defibrillation (AED), and fire extinguisher training. Additional activities include station tours for school groups, participation in community events, and fire safety information for senior residents. The team organizes the annual Fire Prevention Week Open House, Citizens Fire Academy, and Business Fire Academy.

Other Fire Department programs include coordination of quarterly blood drives and the medical sharps disposal program.

The Elk Grove Village Fire Department is accredited by the Commission on Fire Accreditation International (CFAI) and with an Insurance Service Office (ISO) rating of Class 2, which ranks the Department in the upper 2% of Fire Departments nationwide.

Community Development

The Department of Engineering and Community Development was created by the passage of Ordinance No. 2059 on August 22, 1989. This Ordinance consolidated the independent operations of the existing Engineering and Building Departments and placed them under the administrative direction of one department head. On May 1, 2012 the Department name was changed to the Department of Community Development, and was expanded to include three

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(3) Environmental health inspectors. The Department of Community Development is comprised of seventeen (17) authorized full-time employees, two (2) part-time employees and four (4) seasonal interns.

The Department of Community Development is responsible for the following ongoing activities:

- The review and inspection of any new, remodeled, or expanded buildings and structures for compliance with all ordinances, codes and regulations adopted by the Village.
- The review and inspection of public and private site improvements for compliance with all ordinances, codes and regulations adopted by the Village.
- The enforcement of all ordinances, codes and regulations of the Village relating to food sanitation programs, nuisance abatement, grass and weed abatement, garbage and refuse control, property maintenance and inspections of day care and in-home day care establishments, restaurants, hotels and motels.
- All inspections to ensure compliance with building, zoning, land use, subdivision, Municipal Code, and property maintenance regulations.
- Assist with the maintenance of utility atlases, as-built construction drawings, and engineering drawings related to public and private improvements.
- Providing technical assistance and advice to Boards, Commissions and related agencies of the Village.
- Educating the public about the content and purpose of all relevant codes, ordinances and regulations.

Engineering Division

The Engineering Division provides a variety of technical and professional engineering services. These services include: review of civil engineering plans, storm water pollution prevention plans (SWPPP), storm water management reports and construction inspections for public and private improvements; enforcing ordinances, codes and regulations for site construction as well as drainage swales, sump pumps and other various code issues; miscellaneous administrative duties such as development and revision of Village ordinances and codes; and responding to technical inquiries, requests and/or concerns from residents, developers, contractors and design professionals.

Building Division

The Building Division is responsible for enforcing ordinances, codes and regulations relating to the construction, expansion, alteration and maintenance of public and

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private building improvements. Daily inspections are made to ensure compliance with building, zoning, land use, property maintenance, crime free housing and Municipal Code regulations. Enforcement of plumbing, electrical, mechanical and building codes are handled on a daily basis along with responding to technical inquiries, requests, and/or concerns from residents, developers, contractors and design professionals.

Environmental Health Division

The Environmental Health Division is responsible for inspections and enforcement of codes relating to: food sanitation programs, nuisance abatement, grass and weed abatement, garbage and refuse control, day care and in-home day care establishments, restaurants and other food establishments, hotels/motels, property maintenance and responding to technical inquiries, requests, and/or concerns from residents, developers, contractors and design professionals.

Public Works

The Public Works Department oversees the maintenance and construction of the Village's infrastructure including public streets, snow and ice control; urban forest; traffic signals and signage; streetlights; municipal fleet; water distribution; meter maintenance and customer services; wastewater collection; storm water drainage; and building maintenance for Village facilities. The Department is responsible for the development and implementation of capital improvement projects to the public infrastructure. It is divided into three (3) divisions. The authorized department staff includes 60 full-time, 7 part-time, and 18 seasonal employees.

General Operations Division

The Division is involved in several activities within the Public Works Department including maintaining 136 miles of public right of way and its related infrastructure. Division responsibilities include maintaining the urban forest, which has earned the honor of Tree City USA for the last 35 years. The Village's urban forest includes over 15,000 parkway trees in the Village's residential areas, which require trimming, the removal of dead or hazardous trees and the addition of 300 plus trees planted annually. Additional Residential and Business Park beautification efforts include landscape maintenance for Village facilities, parkway restoration, mowing several areas, and maintaining the live roof at the Charles J. Zetteck Municipal Complex. The Division manages the Village's annual leaf collection program, large-branch collection twice a year, various aspects of Village special events, maintenance of over 4,300 street signs, street sweeping, street patching and pothole repair, and street and traffic lights maintenance. One of the most important aspects of the Division is overseeing the Village's winter snow and ice control operations to help ensure both members of our community and visitors can safely travel throughout the Village.

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Utilities Division

The Division is responsible for the water distribution, wastewater collection, and storm drainage systems providing essential services to utility customers. The Division also operates and maintains Village fountains and the Village splash-pad.

Water System

A municipal owned public water supply serves the entire community. The distribution system consists of 181 miles of watermain, 2,787 fire hydrants and 2,936 mainline valves. Lake Michigan is the primary source of water of the 1.78 billion gallons of water used on average annually. The City of Chicago treats all the water at the Jardine water treatment plant located next to Navy Pier. The water they treat is entirely withdrawn from Lake Michigan. The City of Chicago distributes the water to the Northwest Suburban Municipal Joint Action Water Agency (NSMJAWA). NSMJAWA will add Chlorine if necessary but they do not perform any treatment. NSMJAWA serves Elk Grove Village and six other surrounding communities. Elk Grove Village receives the water at four different locations throughout the distribution system. The Village maintains an emergency back-up water supply consisting of six deep wells, and six interconnections with other public water systems. The backup wells have not been used since the Village started receiving Lake Michigan water in 1985. The Backup wells are tested for water quality, meet all the EPA requirements and are available to supply water in the event the Lake Michigan water becomes unavailable for any reason. The Village uses two elevated water tanks and seven water pumping facilities with 9 million gallons of ground storage to meet the daily water demand throughout the water system. The system provides an average of 4.73 million gallons of water each day to 12,200 customers.

Wastewater System

The municipal owned wastewater collection system serves the entire community and consists of 132 miles of sewer main, 4,198 manholes and fifteen Sanitary sewer pumping stations. The Village does not treat any wastewater. Wastewater is pumped to the Metropolitan Water Reclamation District in the Cook County portion of the Village and to the Village of Bensenville and City of Wood Dale in the DuPage County portions of the Village for wastewater treatment.

Storm Water

The municipal owned Storm water collection system serves the entire community and consists of 324 catch basins, 441 culverts, 13 ditches, 6,902 inlets and 4,110 manholes. The Village also maintains two storm water pumping facilities and the Busse Woods Hydraulic dam.

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Support Division

The Support Division consist of Administration Services, Building Services, Fleet Services and Engineering. Building Service manages Village Special events and maintains all municipal buildings including the Charles J. Zettek Municipal Building, James Paul Petri Public Works Facility, Public Works Biestefield Facility, and three (3) fire stations. Fleet Services provides maintenance and repairs for the Village’s entire vehicle and equipment fleet.

The Engineering Division is responsible for the planning, designing and supervising construction of public improvements to achieve the capital needs of the Village. This Division oversees the implementation of the Capital Improvement Plan through sound engineering practices. In addition to managing the Capital Improvement Plan and Municipal Utility Projects, this Division manages the Village’s Roadway Rehabilitation, Residential Rear Yard Drainage, Village-Wide Concrete Rehabilitation, and Infrastructure Inspection Programs. The Division also pursues various federal and state grants to aid in the funding of these projects.

Additionally, the Engineering Division manages parts of the Business Leaders Forum Budget, which was created for the purpose of overseeing the revitalization and continued growth of the commercial and industrial community that makes up the Village’s Business Park. To date, the Village has reinvested over \$70 million in Business Park infrastructure improvements to enhance the transportation network, storm water drainage and municipal utilities.

Business Development and Marketing:

The goal of Business Development & Marketing is the retention and attraction of industry in the Village. The Business Park supplies approximately eighty percent of the Village’s tax revenues; therefore, keeping the Business Park occupied and thriving is paramount for the continued growth and success of the Village.

The Economic Development Team is responsible for conducting outreach to the local business community, as well as recruiting new businesses to the Village, thus maintaining and enhancing the Village’s diverse and robust business base. In 2020, the Village continued to promote its Beyond Business Friendly and Makers Wanted brand through marketing, networking, public relations, and business retention and attraction events.

A pandemic and an economic recession didn’t slow down Elk Grove Village in 2020– the Business Park remained one of the hottest locations in the Chicago region for industrial development. The Village’s industrial vacancy rate at the end of 2020 was just 4.12%, which was a quarter percent lower than the 2019 end of year rate. A vacancy rate of 5% is considered essentially full, taking into account for natural vacancies for businesses moving in and out of properties.

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Highlights include:

- ***Business Friendly Public Relations Campaign:*** Implement a dynamic brand awareness campaign that will positively position the Village as “The Most Business Friendly Community in America.”
- ***Business Retention and Expansion:*** The Village enjoys a robust and diverse local economy. The retention and growth of the Village’s exiting business community is the cornerstone of a sound economic development policy.
- ***New Business Attraction:*** Attracting businesses in emerging and growing industries will support and benefit from Elk Grove’s strategic location, infrastructure, and resources.
- In 2020, the email and web-driven Beyond Business Friendly campaign reached more than 125,000 contacts and generated more than two dozen business profiles and podcast episodes featured on www.egvbizhub.com.
- The Strictly Business podcast had more than 3,700 listens in 2020.
- The Business Leaders Forum programming engaged 100+ business leaders and economic development stakeholders through business ambassador visits and leadership events in partnership with ENCLAVE at O’Hare for Entrepreneurs.

Elk Grove Village Top Employers:

Major Employers **Number of Employees**

Alexian Brothers Medical Center Inc	800 Biesterfield Rd	2,800
Citicorp Credit Services, Inc.	50 Northwest Point Blvd	1,607
Tigerflex Corporation	1551 Pratt Blvd	1,120
National Material Trading, LLC	1965 Pratt Blvd	861
Graphic Packaging International, LLC	1500 Nicholas Blvd	400
Steiner Electric Company	1250 Touhy Ave	300
Groot Recycling & Waste Service, Inc.	2500 Landmeier Rd	300
Topco Associates, LLC	150 Northwest Point Blvd	280
Yusen Logistics (Americas) Inc.	1300 Busse Rd	250
Lawrence Foods, Inc.	2200 Lunt Ave	250

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Commercial Development

Nine principal shopping centers and eighteen strip shopping centers are located in the Village.

Beyond Business Friendly

Beyond Business Friendly is more than just a catchy tagline. It embodies the mission and vision of Elk Grove Village government as we strive to be known as the most business friendly community in America.

Providing an unparalleled customer experience at the Village is standard operating procedure. Beyond Business Friendly is your assurance that we are working diligently to create a foundation for your business success. We strive every day to add value to your business and earn your trust.

For additional information about Elk Grove Village please contact Josh Grodzin, Director of Business Development and Marketing at 847-357-4005 or jgrodzin@elkgrove.org or Nick Radcliffe, Senior Management Analyst at (847)357-4013 or nradcliffe@elkgrove.org.

Industry

Over 5,600 firms employing approximately 80,000 people and representing most nationally recognized firms are located in a comprehensively planned and well maintained Business Park serviced by both rail and truck transport systems. Over 80 million pounds of freight travel into and out of the Business Park annually, which has over 62 million square feet under roof.

EGTV

Residents can tune in to EGTV on Comcast Cable Channel 6 or AT&T U-verse 99 to view live coverage of the Village Board and Elk Grove Park Board meetings, ongoing programs about governmental services, community history, junior high and high school sports coverage and local events. EGTV can also be seen streaming live online by going to www.eg-tv.org, live and on demand at egtv.viebit.com, and live and on demand on Roku streaming boxes or Roku-enhanced TV sets by searching for "EGTV" or the BoxCast Roku app. Village Board Meetings, Park Board Meetings and other live events are also streamed on Facebook and EGTV YouTube channel. EGTV's staff includes 1 full-time Multimedia Administrator, 1 Senior Multimedia Producer, and 2 full-time Multimedia Producers.

Finance

The Finance Department receives all monies paid to the Village and makes all payments for expenditures incurred. The department oversees a current revised budget of \$162.51 million dollars to provide municipal services throughout the Village.

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This Department is also responsible for issuing all business and vehicle licenses. The issuance of a license is conditional upon compliance with all Village ordinances. There are fifteen (15) full-time and one (1) part-time authorized personnel staffing the Finance Department.

Property Taxes

Equalized Assessed Valuation 2019..... \$2,243,624,199

2019 Tax Rate per \$100 EAV

	Elk Grove Township	Schaumburg Township
Village of Elk Grove	\$0.825	\$0.825
Library	0.317	0.294
Park District	0.675	0.675
All Other Agencies	<u>6.532</u>	<u>7.781</u>
Total	\$8.349	\$9.575

The Village of Elk Grove overlaps with the boundaries of Elk Grove Township and Schaumburg Township. Elk Grove Township receives property tax revenues from residents living east of the I-290 Interstate boundary, whereas Schaumburg Township receives property tax revenues from residents living west of the I-290 Interstate boundary.

Adopted Village Recommended Budget 2020-2021

General Fund	\$	66,160,203
Motor Fuel Tax Fund	\$	1,300,000
Asset Seizure Fund	\$	44,880
Foreign Fire Insurance Fund	\$	390,187
Business Leaders Forum Fund	\$	6,682,657
Cable Television Fund	\$	533,739
GREEN Fund	\$	1,083,991
Capital Projects Fund	\$	12,782,712
Residential Enhancement Fund	\$	424,250
Grove Mall Redevelopment - TIF	\$	1,225,000
Devon/Rohlwing Redevelopment - TIF	\$	552,000
Busse/Elmhurst Redevelopment - TIF	\$	12,075,894
Higgins Rd Redevelopment Fund - TIF	\$	3,171,327
Debt Service Fund	\$	8,107,000
Water & Sewer Fund	\$	31,533,219
Capital Replacement Fund	\$	2,393,716
Firefighters Pension Fund	\$	7,445,800
Police Pension Fund	\$	6,602,800
Total	\$	162,509,375

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Water & Sewer Rates

The Village provides water and sewer service to incorporated properties. The following chart shows the water and sewer rates per 1,000 gallons, as billed on a bi-monthly basis, effective January 1, 2021.

	Incorporated	Unincorporated*	Bensenville	Branigar Estates**
Water/Sewer Charge (per 1,000 gallons)	\$ 12.00	\$ 18.01	\$ 12.00	\$ 78.02

* Certain unincorporated properties receive sewer services from Bensenville.

** Flat rate

Tax Guide

Following is a brief guide to taxes that apply to purchases made by residents and businesses in Elk Grove Village. The Village overlaps two counties, Cook and DuPage, resulting in a different sales tax rate for each county.

Description	Cook County	DuPage County
State Tax	6.25 %	6.25 %
Village Home Rule Tax	1.00 %	1.00 %
County Home Rule	1.75 %	-
Regional Transportation Authority (RTA)	1.00 %	0.75 %
Total – General Merchandise	10.00 %	8.00 %*
Village Food & Beverage Tax	1.00 %	1.00 %
Total – Prepared Food & Alcoholic Beverages	11.00 %	9.00 %

- ***Qualifying Food, Drugs, and Medical Appliances:*** Qualifying food, drugs and medical appliances are taxed at a lower rate than general merchandise. This lower tax is applicable on non-prepared foods for consumption off premise. The total tax on qualifying food, drugs and medical appliances in Cook County is 2.25%. In DuPage County, this rate is 1.75%. For more information on the State of Illinois list of qualifying items eligible under this tax rate please visit, www.revenue.state.il.us.
- ***Prepared Foods & Beverages:*** Restaurants, cafeterias, banquet facilities and bars assess an additional 1.00% tax on prepared food intended for immediate consumption on the premises and alcoholic beverages sold at retail either for consumption on the premises or sold in original packaging for consumption off the premises.

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- **Telecommunications Taxes:** Telecommunications taxes apply toward the gross charges on both local and long distance telecommunications made by businesses and residences located within the Village. The term telecommunications includes: telephone, facsimile, paging and wireless service. The Village of Elk Grove Village charges a 6.00% Simplified Municipal Telecommunications Tax on all gross charges. The maximum allowed by state statute is 6.00%. The Village also charges \$.75 per line to help cover the cost for emergency 911 services. Please note that state and federal telecommunications taxes and fees are also added to all telecommunications bills. The tax rate charged to all telecommunications bills by the State of Illinois is 7.00%.
- **Municipal Electric Use Tax:** A tax is charged for all electricity used or consumed within the corporate boundaries of Elk Grove Village. Rates are charged based on the total monthly per kilowatt-hour consumption.
- **Municipal Gas Use Tax:** A tax of \$.02 per therm of natural gas use is charged for all natural gas use within the corporate boundaries of Elk Grove Village.
- **Hotel/Motel Tax:** A tax of 6.00% is charged on the gross rental receipts of all hotels and motels located in Elk Grove Village. The tax is collected by the hotel/motel from the occupant at the time the room is paid for.

Demographic/Statistical Information

Number of Registered Voters	23,003
Median Age of Resident	43.8 years
Average household size of owner-occupied unit	2.58 persons
Median Household Income.....	81,895/year (est.)
General Obligation Bond Rating (S&P)	AA+

Business Motor Vehicles Licensed with Village*

Trucks	2,143
Automobiles	683
Recreation Vehicles	1
Dealer Plates	4

*Residents are no longer required to purchase vehicle stickers, effective June 1, 2018.

Other Services

Cable Television

Comcast has a franchise to service residents in Elk Grove Village. For information, please call toll free at 866-594-1234 or 800-266-2278 or visit www.comcast.com.

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AT&T U-verse

AT&T U-verse is available to residents for communications and entertainment needs. The AT&T U-verse portfolio of IP-based services integrates digital TV; U-verse enabled AT&T High Speed Internet, and next-generation digital voice services. For more information please visit www.att.com/u-verse/.

Elk Grove Public Library, 1001 Wellington Avenue

Phone: (847) 439-0447 or <http://www.egvpl.org>

The Elk Grove Village Public Library opened in 1990 and holds 390,000 books, DVDs, CDs, and other materials, print & electronic. It has an extensive Computer Lab for adults and a separate Lab for kids. A large selection of programs for both adults and children, including Summer Reading programs, are available throughout the year. The Library's Web-page includes a vast array of informational sources as well as e-books, e-music and social networking. The Catalog is also available on the Web-page. Free meeting room space is available.

Kenneth W. Young Center, 1001 Rohlwing Road

Phone: (847) 524-8800 or <http://www.kennethyoung.org/>

Kenneth Young Center (KYC) is a 501(c) (3) not-for-profit, provider of community mental health and senior citizens support services based in Elk Grove Village, IL. Our mission is to help people feel good, do better and find solutions. We do this by providing counseling, assessment, treatment, group therapy, youth mentoring, in-home support, case management, vocational services and resource coordination. Our service area extends throughout the Northwest Suburbs with heavy concentration in Elk Grove and Schaumburg Townships. We attempt to serve all people regardless of income and insurance. Bilingual services are available. We also have several volunteer opportunities available for individuals and groups.

Service Organizations

There are over 60 service, fraternal, social, veteran, civic, and business organizations in the Village. For contact information, please call the Municipal Complex at 847-439-3900 or visit the website at www.elkgrove.org.

Schools

Elementary.....	7 public, 2 private
Junior High.....	2 public, 3 private
High School.....	2 public, 2 private*
Community College	1 public**
Graduate University	1 private

*One public High School located in a neighboring community

**Located in a neighboring community

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Public School Information

Residents living east of Route 53 are within the elementary school district of Community Consolidated School District #59 <http://www.ccsd59.org/>. The District's Central Office is located at 2123 S. Arlington Heights Road in Arlington Heights and can be reached at 847-593-4300. Children residing in District #59 attend Elk Grove High School (Grenadiers - <http://eghs.d214.org/>), which is a part of School District #214 <http://d214.org/>. The District #214 offices are located at 2121 S. Goebbert Road, Arlington Heights and can be reached at 847-718-7600.

Residents living west of Route 53 are within the elementary school district of Community Consolidated School District #54 <http://sd54.org>. The offices are located at 524 E. Schaumburg Road in Schaumburg and can be reached at 847-357-5000. High School students are in School District #211 <http://www.d211.org> and attend James B. Conant High School (Cougars - <http://www.conantcougars.com/>) in Hoffman Estates. The District #211 offices are located at 1750 S. Roselle Road in Palatine and they can be reached at 847-755-6600.

Churches

Protestant.....	11
Catholic.....	2
Buddhist.....	1
Jewish.....	1*

*Synagogue located in a neighboring community

Recreation

The Elk Grove Park District maintains approximately 473 acres, including 39 parks and a community athletic field that includes football, soccer and baseball fields, 11 public tennis courts and several facilities. Its premier facility is the Jack A. Claes Pavilion. The Pavilion Community Center amenities include a 28-foot Carousel, Jump n' Jiggles indoor playground, a state-of-the-art , multi-purpose Pavilion Fitness Center, Garden Terrace Banquets facility, arts and crafts rooms, dance studios, racquetball courts, 2 gymnasiums, indoor climbing wall, and 4 swimming pools. The Park District also operates the Sheila Ray Adult Center, Preschool, Rainbow Falls Waterpark, Pirates' Cove Children's Theme Park, Fox Run Golf Links, an 18-hole golf course, clubhouse, driving range, Audubon Skate Park and the Elk Grove Historical Museum. For more information on any of the Elk Grove Park District facilities call 847-437-9494 or visit their website at <http://www.elkgrovetparks.org/>.

The nearby Ned Brown Preserve (commonly known as Busse Woods) is a 10 square mile Cook County Forest Preserve that features a 590-acre lake for sailing, boating and fishing. It also features nature trails and a scenic bicycle path winding through the entire wooded area with a lot of picnic sites. A herd of Elk in the Preserve is a popular tourist attraction.

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Hospitals

AMITA Health Alexian Brothers Medical Center (Hospital), 354 Beds
800 Biesterfield Road, Elk Grove Village 847-437-5500
<http://www.amitahealth.org/>

AMITA Health Saint Alexius Medical Center (Formerly Humana Hospital)
318 Beds
1555 Barrington Road, Hoffman Estates 847-843-2000
<http://www.amitahealth.org>

AMITA Health Holy Family Medical Center, 128 Beds
100 N. River Road, Des Plaines..... 847-297-1800
<http://www.amitahealth.org>

Northwest Community Hospital, 489 Beds
800 W. Central Road, Arlington Heights..... 847-618-1000
<http://www.nch.org>

Local Newspapers

Daily Herald 847-427-4300	Published Daily
Journal & Topics (847)299-5511	Published Weekly
Elk Grove Business Journal 847-299-5511	Published Monthly

(All major Chicago newspapers are also available.)

Climate

Average Temperatures	
Summer	82.0° F
Winter	33.0° F
Average Annual Rainfall	37.6"
Average Annual Snowfall	38.2"
Elevation above Sea Level (Avg.)	700 ft.
(Min.)	660 ft.
(Max.)	740

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Banks

American Chartered Bank
450 E. Higgins Road
847-517-2265

Parkway Bank & Trust.
951 S. Meacham Road
847-584-8400

Bank of America
70 Biesterfield Road
847-364-3000

Harris Bank
1 S. Arlington Heights
847-640-7144

Chase (2)
100 E. Higgins Road
847-439-1666 and

PNC Bank
550 Meacham Road
630-671-1090

940 Elk Grove Town Center
847-545-0336

TCF National Bank
20 W. Biesterfield
Road 800-823-2265

Citibank - Elk Grove
850 S. Arlington Heights Road
847-979-4286

US Bank
1100 W. Devon
Avenue
847-985-1000

Elk Grove Village Bank & Trust
100 Biesterfield Rd.
847-364-0100

First American Bank
700 Busse Road
847-228-9300

5/3 Bank
450 E. Higgins Rd
(847)725-1254

Outside Utilities

Electric Commonwealth Edison Public Service Company
P.O. Box 805379
Chicago, Illinois 60680-5379
Ph: 1-800-334-7661
<http://www.comed.com/>

Natural Gas* NICOR Gas
1844 Ferry Rd.
Naperville, Illinois 60563
Ph: 1-888-642-6748
TDD: 1-800-942-9727
<http://www.nicor.com/>

**ELK GROVE VILLAGE
ILLINOIS**

*Commercial and industrial customers may also contact the Elk Grove Village Chamber of Commerce at 1-877-ELK-GROV (355-4768) for a listing of other natural gas suppliers that are available to them.

Elk Grove Village Chamber of Commerce

The Chamber of Commerce is an organization made up of local businesses and professionals whose goal is to utilize resources through networking, education and marketing programs to promote the interests of the business community. Their website is: www.elkgrovehamber.com or they can be reached at 1-877-355-4768 for more information.

Lodging

	<u># Rooms</u>	<u>Telephone</u>
Best Western O’Hare North		847-593-8600
Country Inn & Suites	104	847-985-0101
Holiday Inn	159	847-437-6010
Howard Johnson Inn & Suites	47	847-495-9165
InTown Suites	126	847-228-5500
La Quinta Inn – Chicago O’Hare	140	847-787-7057
Motel 6 on Touhy	123	847-803-9400
Motel 6 on Devon	114	847-895-2085
Sheraton Suites	255	847-290-1600
Super 8 O’Hare	94	847-827-3133
Wyndam Gardens	94	847-593-6200

Telephone

There are 2 authorized local phone service providers (AT&T & Comcast) currently operating in Elk Grove Village. The service number for each provider is as follows:

AT&T	1-800-288-2020 or 1-800-244-4444 http://www.att.com/
Comcast	1-866-594-1234 or 1-800-266-2278 http://www.comcast.com/

ELK GROVE VILLAGE ILLINOIS

Garbage

Residential scavenger service is franchised to Waste Management, 350 Sumac Road, Wheeling, IL 60090. To contact call 1-866-909-4458 or visit their website at <http://www.wm.com/> for details.

All commercial and industrial businesses can contact the Village Manager's Office at 847-357-4010 for a list of licensed scavengers and recyclers.

Transportation

PACE of the Regional Transportation Authority (RTA) operates fixed bus routes within Elk Grove Village, which provides transportation service extending throughout the Chicago Metropolitan area. For free trip planning services, routes, fare information, and schedules, call RTA 847-836-7000, RTA TTY: 312-836-4949, or PACE 847-364-7223, PACE TTY: 847-364-5093, or visit their website at <http://www.pacebus.com/>.

PACE (RTA) also provides Dial-A-Ride bus service to Elk Grove Village residents. This is a non-fixed route (paratransit) service utilizing vans and small buses to provide pre-arranged trips to and from specific locations within the Dial-a-Ride service area to individuals deemed eligible based on local requirements, usually elderly and/or disabled.

A Dial-A-Ride Service Directory and fares can be viewed at the pace bus website at www.pacebus.com or call 847-299-6212, or TTY: 800-606-1282, option #2. This service is available Monday - Friday, 9:00 a.m. to 6:30 p.m. and Saturday, 9:00 a.m. to 4:00 p.m.

Free Senior Citizen bus service is provided in Elk Grove Township by "Dial-A-Bus" on Monday – Friday, 9:30 a.m. to 3:00 p.m. Reservations need to be made at least 24 hours in advance at 847-437-0300 for this service. There is also a "Mini-Bus" that is offered through Schaumburg Township that can be reached at 847-882-1929.

RTA has a new senior reduced-fare program called "Seniors Circuit Ride Free." This service is available for all scheduled stops, but registration is required. Call 847-836-7000 or visit their website at www.rtachicago.com for details.

Airport Facilities

O'Hare International Airport: Commercial

(Just 15 minutes by automobile.)

Private Schaumburg Regional Airport (Just 10 minutes by automobile.)

**ELK GROVE VILLAGE
ILLINOIS**

Highways

The Village is traversed by the following major highways and roadways:

- Eisenhower Expressway I-290
- Veterans Memorial Tollway I-355
- Jane Addams Memorial Tollway I-90
- Elgin-O'Hare Tollway IL Rte390
- Illinois State Route 53, Route 72 and Route 83

Taxicabs

The Village has the following licensed taxicab service available:

A-303 Taxi 847-364-0303

***The Elk Grove Township has a program that residents can sign up for a senior discount. It is \$5.00 off the fare to the destination and on the return as well. That is a total savings of \$10.00 for roundtrip. Please contact the Township for more information at 847-437-0300.

Housing

Single Family Homes	8,022
Apartments, Condominiums & Townhomes.....	5,734
	<u>13,756</u>

The Apartment complexes within Elk Grove Village are as follows:

Alexian Village	975 Martha Street	847-437-8070
Burton Grove	991 Charlela Lane	847-301-3677
Carroll Square	648 Carroll Square	847-296-2209
Cypress Place	975 Jefferson Square	847-348-8253
Eagles on Tonne	480 Eagle Drive	847-981-1512
Landmeier Station	900 Landmeier Road	847-357-8861
Perrie Grove	420 Perrie Drive	847-895-0379
Terrace of Elk Grove	908 Ridge Square	847-459-0000
Village Grove	1130 Cheekwood Drive	847-593-4280
Willow Crossing	1030 Charlela Lane	847-895-1200

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Railroad

There is one Railroad that serves the Elk Grove Village's Business Park:

Union Pacific Railroad owns Chicago Junction Railway but it is operated by Progressive Rail

For further information regarding Elk Grove Village government, please contact:

Village Manager's Office
VILLAGE OF ELK GROVE
901 Wellington Avenue
Elk Grove Village, IL 60007-3499
Phone: (847) 439-3900
Fax: (847) 357-4022
TDD: (847) 357-4088

<http://www.elkgrove.org>