


Notice Regarding Your Water Meter Upgrade

For the first bill following your meter upgrade, the beginning date of service shown here reflects the date your *new meter* was installed even though the bill covers the entire period of service since your last bill. Going forward, this date will reflect service from your previous billing date.

Figure 1.2

The number of days of service on this bill covers consumption on your old and new meters. This is the actual number of days of service covered in this billing cycle.

Figure 1.1



Elk Grove Village
901 Wellington Avenue
Elk Grove Village, IL 60007
www.elkgrove.org
Utility Billing (847) 357-4060

UTILITY BILL

CUSTOMER-ACCOUNT 1234567-012345
BILL DATE 09/30/2020
BILL NUMBER 123456

CUSTOMER NAME: RESIDENT, EXCEPTIONAL
SERVICE ADDRESS: 901 WELLINGTON AVENUE

The inside meter is the meter of record. Periodic comparisons of readings should be made to ensure accuracy of the outside reader. Discrepancies will be billed to your account. If you have a past due balance, your service is subject to termination in accordance with Village Ordinance, Code 7-2-5-4C. Non-receipt of bill does not exempt liability.

BILLING DETAILS

75 Days of service from 08/04/2020 TO 09/15/2020

Current Read	Read Type	Previous Read	Total Gallons	Charge Description	Charge
7084	ACTUAL READ	0	7084	WATER RESIDENTIAL INSIDE	161.21
3722350		3718000	6350	REPLACED METER #21067835W0	

For example, this resident's bill would be calculated as follows:
7,084 gallons on the *new meter*
6,350 gallons on the *old meter*

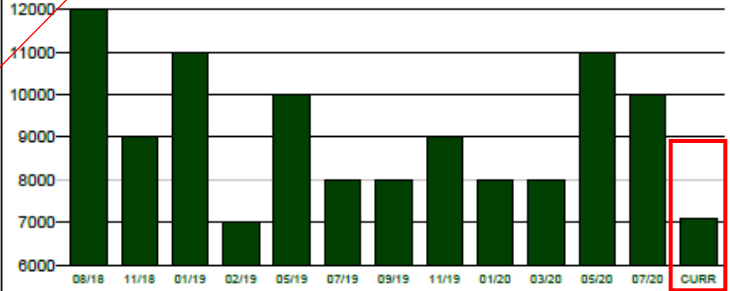
13,434 total gallons x \$12/1,000 gallons = **\$161.21**

CHARGES

Previous Balance	52.00
* Activity Since Last Bill	(52.00)
Past Due Balance: Due Immediately	0.00
Current Charges	161.21
Total Amount Due	\$161.21

AFTER 10/20/2020, a 10% late fee applies.
Total amount due will be **\$177.33.**

WATER CONSUMPTION HISTORY (GALLONS)



INFORMATION


*** PAY YOUR BILL ONLINE ***
*** NO FEES ***

Go to www.elkgrove.org and click "PAY MY BILL"

*ACTIVITY INCLUDES PAYMENTS, DEPOSITS, ADJUSTMENTS & MISC CHARGES
Due to the hot and dry summer months, water bills may be higher.
***Have you upgraded your water meter? If not, please call:
SIEMENS @ (888)-931-2199 to schedule today! *****

PLEASE SEE REVERSE SIDE FOR ADDITIONAL UTILITY BILLING INFORMATION

REMIT BOTTOM PORTION WITH PAYMENT - PLEASE WRITE YOUR CUSTOMER - ACCOUNT NUMBER ON YOUR CHECK - ALLOW 7 DAYS FOR MAILING



Elk Grove Village
Lockbox Address
29814 Network Place
Chicago, IL 60673-1298
www.elkgrove.org
Utility Billing (847) 357-4060

CUSTOMER-ACCOUNT 1234567-01234
BILL DATE 09/30/2020
BILL NUMBER 123456

FIREWORKS DONATION

DONATION AMOUNT	
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TOTAL AMOUNT DUE

Due By: 10/20/2020	\$161.21
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AFTER 10/20/2020, late fees apply.
Total amount due is **\$177.33.**

AMOUNT PAID	BANK DRAFT - DO NOT PAY
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RESIDENT, EXCEPTIONAL
901 WELLINGTON AVENUE
ELK GROVE VILLAGE, IL 60007

0029814 0000604202140019201560000161216

This field reflects payment and adjustment activity since your last bill.

The old meter and the new meter reads are shown on separate lines; however, the total charge for *all* consumption shows on one line. The water rate of \$12 per 1,000 gallons has not changed since January 2015.

Figure 1.3

As a reminder, the lockbox address has changed. If you use online banking, please update to: 901 Wellington Ave, Elk Grove Village, IL 60007 or 29814 Network Place, Chicago, IL 60673-1298. Otherwise, your payment will be returned by the bank.

For the bill following your meter upgrade, the graph displays the consumption billed on your *new meter* only. The portion of consumption from your old meter is not reflected in the graph. On all subsequent bills, this graph will represent 100% of the consumption.

Figure 1.4