



Finance Department Reference Guide

901 Wellington Ave. – (847) 357 4000 – www.elkgrove.org
Bilingual available – Polish, Ukrainian, and Spanish

Water and Sewer

Elk Grove Village provides water and sewer services for residents and businesses within the community. The Village purchases Lake Michigan water through the North Suburban Municipal Joint Action Water Agency (JAWA). JAWA currently contracts with the City of Chicago for water.

*Please note: Certain unincorporated properties receive sewer services from Bensenville. **Flat Rate

Water/Sewer Charge (per 1,000 gallons) as of January 1, 2015	
Incorporated	\$12.00
Unincorporated*	\$18.01
Bensenville	\$12.00
Branniger Estates**	\$78.02

Utility Billing

Water/sewer service for a new account begins on the closing date received on a real estate transfer stamp. Service is billed on a monthly basis. Residents and businesses are encouraged to register their water accounts using the free complimentary Customer Self-Service (CSS) portal at css.elkgrove.org/css. It is available 24 hours/7 days a week and offers convenient online payments and access to bill details. For more information, call the Utility Billing Division at (847) 357-4060.

Water meters are located inside the home, typically in the utility room, crawl space or basement areas. New water meters read down to the hundredth of a gallon on the register, and billed by the gallon. Customers can access hourly water readings and sign up for leak alerts using the WaterSmart program. Go to elkgrove.org/watersmart to register using your water account number.

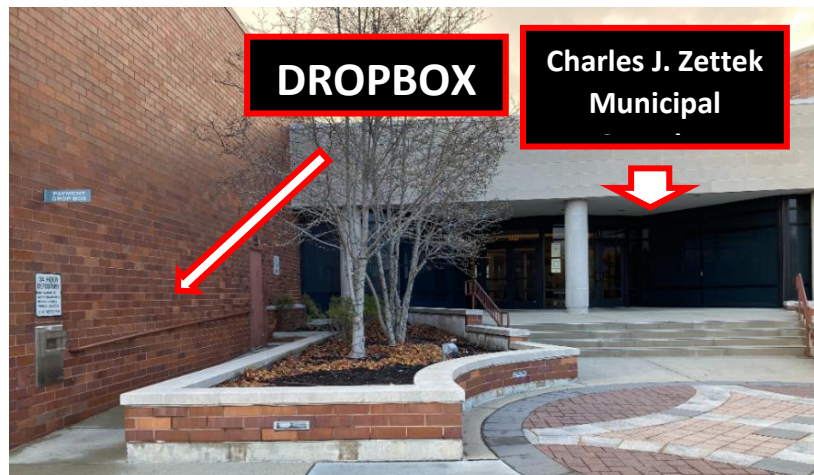
Meter Size	Monthly Rate
¾"	\$5.00
1"	\$10.00
1 ½"	\$20.00
2"	\$25.00
3"	\$30.00
4"	\$40.00

Effective October 1, 2021, the Village adopted a stormwater management fee to help support drainage improvements in the Village, such as sidewalk drainage and to mitigate the effects of flooding situations. The fee is based on the size of your water meter. Most homes will experience a \$5.00 monthly charge.

Dropbox

A 24-hour depository for the payment of water bills, parking tickets, permits, and alarm licenses is located on a wall to the left of the front entrance to Village Hall.

Payments are collected the next business day for processing. Please do not deposit cash into the drop box.



Rental Property Licensing

Non-homeowner occupied single family and multi-family rental properties are subject to licensing requirements under the guidelines of the Village's Crime Free Multi-Housing Program. The program is designed to protect residents' safety, and prevent possible deleterious effects from rental properties on adjacent properties, property values and owners. Property owners, managers, or agents are required to complete an application and make payment according to the fee schedule below:

Property Type	Multiple Dwelling Rental Units (Apartments)	Single Family Residence	Multi-Family Rental Dwelling (Condos/Townhomes)	Individual Room within Single Family Residence
Fee	\$50/unit	\$100	\$100/unit	\$50

For more information visit elkgrove.org/services/crime-free-housing-program

Yard Waste Stickers

Each homeowner participating in yard waste pick up and disposal are required to purchase a \$3.00 yard waste sticker for each container or paper bag. Residents must face the sticker on the street side of the container for proper pick up.

Saturday Hours

The Finance Department is open on the first Saturdays from May through August excluding the 4th of July when the Finance counter is open on the second Saturday of the month. Residents can pay their water bills, purchase yard waste stickers, and apply for a business license. Real Estate Transfer Stamps are not issued on Saturdays.

Businesses at Home

	Description	Types	Fee
Vehicle Stickers (Residents excluded)	Must be displayed by June 1 st of each year. New businesses must obtain vehicle stickers within 30 days of moving into the Village or purchasing a new vehicle to avoid penalties.	Passenger or Motorcycle	\$25
		Truck (varies by weight)	\$50 - \$155
Business Licenses	Businesses such as day care centers and contractors performing work in the Village are subject to a \$100 business license fee. The annual fee covers the cost of inspections necessary to safeguard public safety, health, and welfare. For a complete list see elkgrove.org/businesslicense		

Taxes

Following is a brief guide to taxes that apply to purchases made by residents and businesses in Elk Grove Village. The Village overlaps into two (2) counties, Cook and DuPage, resulting in a different sales tax rate for each county.

County	State Tax	Municipal Home Rule	County Home Rule	Regional Trans. Authority	Total General Merchandise
Cook	6.25%	1.00%	1.75%	1.00%	10.00%
DuPage	6.25%	1.00%	-	0.75%	8.00%

Prepared Foods & Beverages

Restaurants, cafeterias, banquet facilities and bars assess an additional 1.00% tax on prepared food intended for immediate consumption on the premises and alcoholic beverages sold at retail either for consumption on the premises or sold in original packaging for consumption off premises.

Telecommunication Taxes

Telecommunication taxes apply toward the gross charges on both local and long distance telecommunications made by businesses and residences located within the Village. The term telecommunications includes: telephone and wireless service. The Village charges a 6.00% tax while the State of Illinois charges 7.00%.

Municipal Electric Use Tax

A rate of 0.61 cents per kilowatt hour is charged for the first 2,000 kilowatt hours used or consumed in a month within the corporate boundaries of Elk Grove Village. The rate decreases depending on the amount of electricity consumed in a given month.

Municipal Gas Use Tax

A tax of \$0.05 per therm of natural gas use is charged for all natural gas use within the corporate boundaries of Elk Grove Village.

Hotel/Motel Tax

A tax of 6.00% is charged on the gross rental receipts of all hotels and motels located in Elk Grove Village.