

Elk Grove Village Compendium Report 2022

Mayor CRAIG B. JOHNSON

Village Clerk LORETTA M. MURPHY

Village Manager MATTHEW J. ROAN



Village Trustees
PATTON L. FEICHTER
JEFFREY C. FRANKE
SAMUEL L. LISSNER
TAMMY K. MILLER
CHRIS PROCHNO
STEPHEN F. SCHMIDT

Date: March 10, 2023

To: Matthew Roan, Village Manager

For: Mayor and Board of Trustees

From: Jacks Com

Paola Garcia, Administrative Intern

Subject: 2022 Compendium Report

The 2022 Compendium Report presents a summary of departmental activities during the 2022 calendar year. The report also includes a listing of all authorized/filled employee positions as of December 31, 2022, and an inventory of Village vehicles and equipment.

Specific accomplishments are documented throughout the body of the report. The following list highlights several notable accomplishments of 2022:

- Mailed one \$200 gift card to each residential household, part of a \$3 million residential economic relief initiative to support the community during a period of rapid inflation and rising costs. This brings the total funds rebated back to Elk Grove Village residents and businesses to \$8,904,713.88.
- Issued a request for proposals to seek a development partner to transform the aging Elk Grove Woods Plaza shopping center into a re-imagined mixed-use development.
- Hosted an Open House for the community to review and provide feedback on four different redevelopment proposals for the Elk Grove Woods Plaza.
- Engaged in a new sponsorship with Roush Fenway Keselowski Racing (RFK Racing) to promote the Makers Wanted brand at the Chicago Street Race event in July 2023.
- Awarded "Municipality of the Year" distinction from Real Estate Journals Magazine based on evaluations of size and scope of significant development projects over the year, key economic development accomplishments, and financial support for real estate projects.
- Ranked number one location in the U.S. for companies seeking to locate within industrial parks, according to Business Facilities Magazine based on size, location



- to markets, growth potential, and recent expansions, as well as distinctive assets like water resources, on-site utilities, residential developments, and amenities.
- Partnered with Vandewalle & Associates, Inc. to assist in the development of a Community Revitalization Master Plan (CRMP). The CRMP will serve as an update to existing plans and will establish a vision for the continued growth, enhancement, and redevelopment of the Village's industrial and commercial areas.
- Transitioned to Village Manager Matthew Roan after former Village Manager Ray Rummel retired after 32 years of service.
- Renovated the Veterans Memorial Park, including the addition of a memorial wall displaying insignias from each of the branches of the U.S. Armed Forces, a waterfall, a redesigned garden, and a distinct space for reflection and remembrance.
- Hosted three "Unity within the Community" concerts in partnership with the Elk Grove Park District during the Mid-Summer Classics Concert Series in the month of July, including: Little River Band, Rick Springfield, and Sheena Easton. Due to the mass shooting event in Highland Park, we rescheduled the July 4 concert with KC and the Sunshine Band to July 4, 2023.
- Partnered with the Consulate General of Bulgaria to host the First Parade of Bulgaria & Festival Celebration to celebrate Bulgarian enlightenment and culture.
- Hosted the ninth annual Made in Elk Grove Manufacturing & Technology Expo, which featured over fifty exhibitors.
- Re-launched a newly redesigned "Shop Elk Grove" website to highlight and celebrate local restaurants, retailers, and service providers.
- Adopted a Bicycle Plan Route Update to the Village Bike Plan, including the proposal of adding approximately 13 miles of new routes to the Village's expanding bicycle network.
- Published a 2022 Sustainability Report to summarize current Village programs that contribute to the environmental, economic, and community health of Elk Grove Village.
- Created a Sustainability team comprised of Village staff members to develop a Sustainability Action Plan and to facilitate action items outlined in plan.
- Launched #Green Grove, a social media campaign designed to provide educational outreach to Elk Grove Village residents about sustainable initiatives in the Village.
- Hosted electronic recycling, document destruction, and paint and oil collection events, providing an opportunity for residents of Elk Grove Village to recycle many materials not accepted in the curbside program. These successful events resulted in an enormous collection of items for recycling and disposal, including:

- o 17,600 pounds of paper
- o 34,500 pounds of paint, motor oil, and antifreeze
- o 18,954 pounds of electronics
- Held four community blood drives and collected a total of 159 units for donation.
 - o January 8 (40 units)
 - o April 19 (34 units)
 - o July 9 (36 units)
 - o November 12 (49 units)
- Provided a fourth \$100,000 grant for Elk Grove High School's Manufacturing Education Programs to assist in the continued modernization of Elk Grove High School's manufacturing curriculum.
- Entered into a four-year contract agreement with Metropolitan Alliance of Police Chapter 141, which provides for annual 3 percent raises for officers as well as a move to 12-hour shifts.
- Held two Town Hall meetings to provide outlets for residents to ask questions to the Mayor and Board about Village matters.
- Awarded a \$125,000 Invest in Cook grant for Oakton Street Multi-Use Path from Bonnie Lane to Crossen Avenue.
- Launched a new service request system, SeeClickFix, and a new Overnight Parking Request System to expand customer service to residents.
- Ranked as nation's third most affordable community for homebuyers according to Storage Café, based on a study of home prices in the nation's top 100 suburbs identified in a previous study.
- Completed the rehabilitation of Arlington Heights Road, from Brantwood to Newport, despite nationwide material shortages caused by labor strikes. The project yielded bi-directional turn lanes, a widened sidewalk, improved ADA curb ramps, and 1.2 miles of newly-paved roadway.
- Police Department assisted with 46 connections into treatment via the Elk Grove Village Cares Program.
- Awarded \$151,000 grant for the Elk Grove Village Cares program from the Illinois Criminal Justice Information Authority.
- Contributed \$2,345 to the Elk Grove Village Cares Program through the sale of commemorative bricks for the Elk Grove Bowl. A total of 469 bricks were purchased.

- Approved 1.6% tax levy reduction for 2022 tax levy to provide residents with high quality services at an affordable price.
- Awarded the Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association for 38th consecutive year.
- Fire Department introduced new cadet program for residents ages 16 to 18 who are interested in exploring a career in the emergency medical field and/or fire service.
- Fire Department responded to 6,182 incidents.
- Public Works Department held the first Annual Public Works Open House to educate residents on Public Works operations through hands-on learning and demonstrations.
- 2,249 parkway trees were trimmed and 550 parkway trees were planted.
- Maintained recognition as a Tree City USA community for 37th consecutive year.
- Implemented an expanded fall leaf collection program featuring weekly collection to increase the level of service offered to residents.
- 5,849 leak alerts sent to customers via WaterSmart program.
- 1,482 utility accounts enrolled in electronic water billing.

The Compendium Report has been compiled to provide a meaningful reference to activities and functions of the Elk Grove Village municipal government. The Compendium reflects the Village's continuing commitment to being The Exceptional Community.



Community Development Department

Community Development

The Department of Community Development encompasses the Engineering, Building, and Environmental Health Divisions. The Department is committed to public safety and exceptional service through education, code compliance, and community partnership.

The Engineering and Building Divisions are responsible for the following ongoing activities:

- Enforcing all applicable ordinances, codes, and regulations of the Village.
- Performing inspections to ensure compliance with building, zoning, property maintenance, land use, subdivision, and Municipal Code regulations.
- Supporting the maintenance of land use and zoning maps, plats, and utility atlases.
- Reviewing and approving permits for all public and private construction activities.

The Environmental Health Division is responsible for the following ongoing activities:

- Performing routine inspections of retail food establishments, mobile vending vehicles, temporary food events, day care providers, and hotels/motels.
- Reviewing building plans and performing inspections of new or remodeled food establishments, food warehouses, and food processing plants.
- Investigating foodborne illness cases as well as health-related residential, commercial, and industrial concerns, inquiries, and requests.
- Conducting educational training for food service employees.

Engineering Division

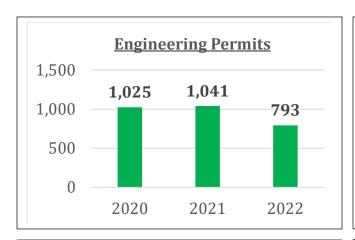
The Engineering Division provides a variety of technical and professional engineering services. These services include the planning, design, and inspection of construction and maintenance activities associated with infrastructure, such as: streets, traffic signals, utilities, storm sewers, water mains, and sewage systems.

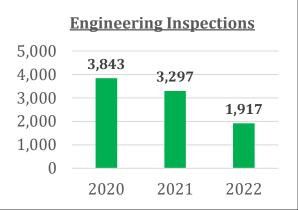
Division responsibilities also include: review of civil engineering plans for public and private improvements; engineering design, including

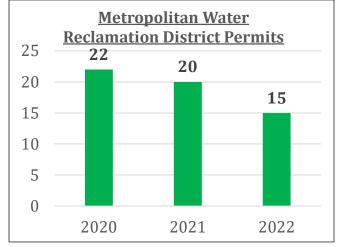


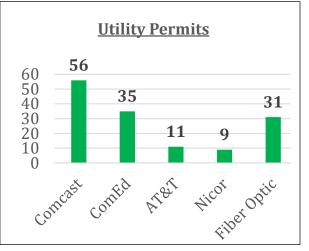
plans, specifications, and estimates; construction inspection of civil engineering projects; administrative duties, such as development and revision of Village ordinances and codes; and responding to technical inquiries, requests, and concerns from Village residents and businesses.

Engineering Activities









Major Engineering Projects

Bridge Industrial

Bridge Industrial is developing a 147,065 square foot speculative warehouse building on an empty 10.57 acre site at 75 Northwest Point Boulevard. In 2022, construction improvements included the demolition of the buildings at 490 & 500 Bennett Road, clearing the existing wooded area, mass grading, sanitary sewer, storm sewer, and water main installations. In order to facilitate a dedicated truck entrance



off of Bennett Road, a precast concrete bridge was installed over the existing Higgins Creek Tributary. The bridge consists of precast bridge piers and precast bridge sections that are installed by lowering in place to avoid disturbing the creek and wetlands.

EdgeConnex

EdgeConnex began the redevelopment of the existing site and building at 2021 Lunt Avenue into a new data center. The construction improvements consist of a new concrete parking lot, an equipment yard, storm sewer improvements, and modifications to the existing detention pond.

Magnetic Inspection Laboratory

Inspection Magnetic Laboratory improved their new facility at 1355 Greenleaf Avenue. The improvements included the addition of a new parking lot on the west side of the building, along with associated storm sewer and a new underground detention vault for stormwater management. Additionally, Magnetic Inspection Laboratory resurfaced the existing parking lot and reconstructed the concrete aprons to current Village standards.



Annexations

• Vulcan Lands Property - 1520 Midway Ct. & 1700 Midway Ct.

Resubdivisions

- Elk Grove Village 2025 Tonne Rd. Tonne Monopole
- Popeyes Louisiana Kitchen 905 Elk Grove Town Center
- Bridge Development Partners 75 Northwest Point
- M3 North America LLC. 2001, 2045, 2111 Pratt Blvd.

Rezoning

- Bridge Development Partners 490 and 500 Bennett from Industrial (I-1) to Innovation and Technology Center District (ITC)
- Seefried Properties 1905 E. Higgins Rd from Business (B-2) to Industrial (I-1)

Special Use

• Aroma Seafood Inc. – 2500 Lunt Ave. – Food Processing



BRENNEN INVESTMENT GROUP 101 NORTHWEST POINT BLVD

CONSTRUCTION COST: \$3,199,970

BRIDGE INDUSTRIAL 75 & 81 NORTHWEST POINT BLVD

CONSTRUCTION COST: \$4,364,900

MAGNETIC INSPECTION LABORATORY 1355 GREENLEAF AVE

CONSTRUCTION COST: \$1,111,941

PRIME DATA CENTER 1701 MIDWAY CT

CONSTRUCTION COST: \$887,250





Building Division

The Building Division is responsible for enforcing ordinances, codes, and regulations relative to the construction, extension, alteration, and maintenance of public and private building improvements. Daily inspections are made to ensure compliance with building, zoning, land use, property maintenance, and Municipal Code regulations.



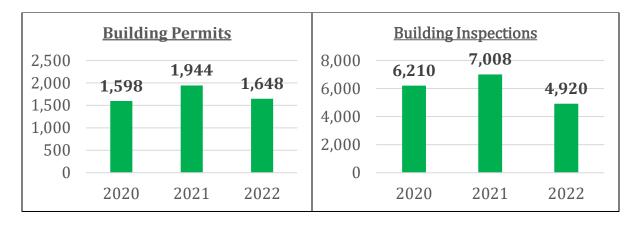
Major Building Project

Ascension Alexian Brothers Hospital is constructing two (2) new patient room floors onto the existing five (5) story building. The additions will total approximately 58,000 square feet of additional patient rooms, offices, and ancillary uses.



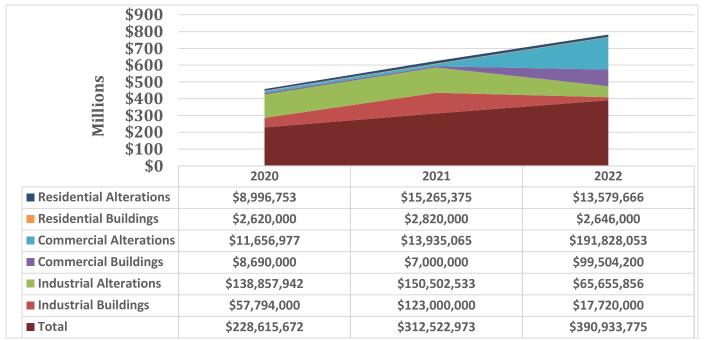
Additionally, four (4) new surgical suites dedicated for orthopedics and neurology are being constructed behind the patient tower. The project will include approximately 20,000 square feet of new space, along with a 34,000 square foot interior alteration.

Building Activities





Total Construction Value





AMITA HEALTH HOSPITAL 800 BIESTERFIELD RD

CONSTRUCTION COST: \$77,569,223

STREAM DATA CENTER 1925 BUSSE RD

CONTRUCTION COST: \$69,820,500



+ CONSTRUCTION COST: \$24,709,800

DIGITAL REALITY DATA CENTER 1400 EAST DEVON AVE

CONSTRUCTION COST: \$22,969,000

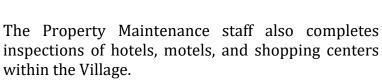
APPLE DATA CENTER 2200 BUSSE RD

CONSTRUCTION COST: \$14,692,900

GSA 2500 ELMHURST RD CONSTRUCTION COST: \$4,600,000

Property Maintenance

The Residential Property Maintenance Program was established in the 1970's to maintain property values and eliminate the need for a major rehabilitation program. Over the years, it has been modified to improve its effectiveness and currently operates at an optimal level with a Housing Maintenance Inspector and a Residential Building Inspector.

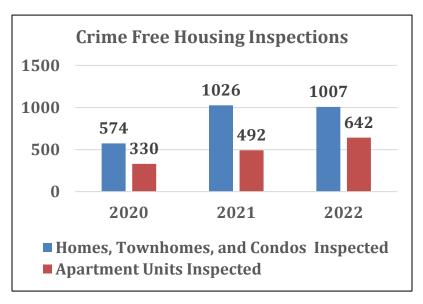




Property Maintenance Statistics	2020	2021	2022
Inspections	4,494	2,241	3,519
Violations	580	256	373
Re-Inspections	684	663	642
Citations Issued - Compliance Tickets Written	42	38	23
Court Appearances -Adjudication Tickets Written	10	30	56
Shopping Center Inspections	12	12	10

Crime Free Housing

The Crime Free Housing Program was established in 2014 to form a partnership between property owners, managers or agents, and the Village, to optimize personal safety for tenants and property owners, while maintaining a stable tenant base. Successful implementation of the program enables the Village to maximize property values, leading to an increased demand for rental units.



Environmental Health Division

The Environmental Health Division enforces ordinances, codes, and regulations relative to environmental and public health, food safety, childcare, property maintenance, and nuisances. Routine inspections are made to ensure compliance with Illinois Department of Public Health (IDPH), Department of Child and Family Services (DCFS) codes, and the Village Code.

Complaint and emergency inspections are conducted upon requests made by residents, businesses, and other Village departments and regulatory authorities. Inspectors are licensed by the State of Illinois as Environmental Health Practitioners and participate in continuing education certified by environmental and public health professional organizations.

Food Safety Program

The Retail Food Code regulations established by IDPH apply to food service, retail food stores, and food vending operations. Inspections include restaurants, grocery stores, temporary and mobile food service, schools, childcare facilities, and other institutions. Food safety practices in these environments play a crucial role in preventing



foodborne illness. The Code establishes practical, science-based guidance for mitigating risk factors known to cause or contribute to foodborne illness outbreaks.

Health Inspectors communicate updates of these regulations through training and providing educational materials. Specific training and education provided to businesses this year included:

- The new Latex Glove Ban Act
- Recently enacted laws governing sesame allergen labeling requirements
- The types of beverages which can be offered with meals specifically marketed to children.

Wholesale food safety regulations apply to food manufacturers, processors, and warehousing operations. Upon the Environmental Health Division's approval to operate a facility, the IDPH, FDA, or the Department of Agriculture assumes regulation of the wholesale food operation.

Hotels and Motels

Annual hotel and motel inspections are conducted in collaboration with Property Maintenance and Fire Department Inspectors to determine compliance at all 11 locations in the Village. Each annual inspection includes a percentage of guest rooms, along with all hallways, conference rooms, utility rooms, and storage areas. The percentage of guest rooms inspected is based upon factors which include, but are not limited to, historical performance, current violations, recent complaints, etc.

Environmental Health Statistics	2020	2021	2022
Routine Inspections	428	609	553
Complaint/Emergency Inspections	551	601	550
Citations Issued	9	18	19
Court Appearances	8	3	9
Totals	996	1,231	1,111

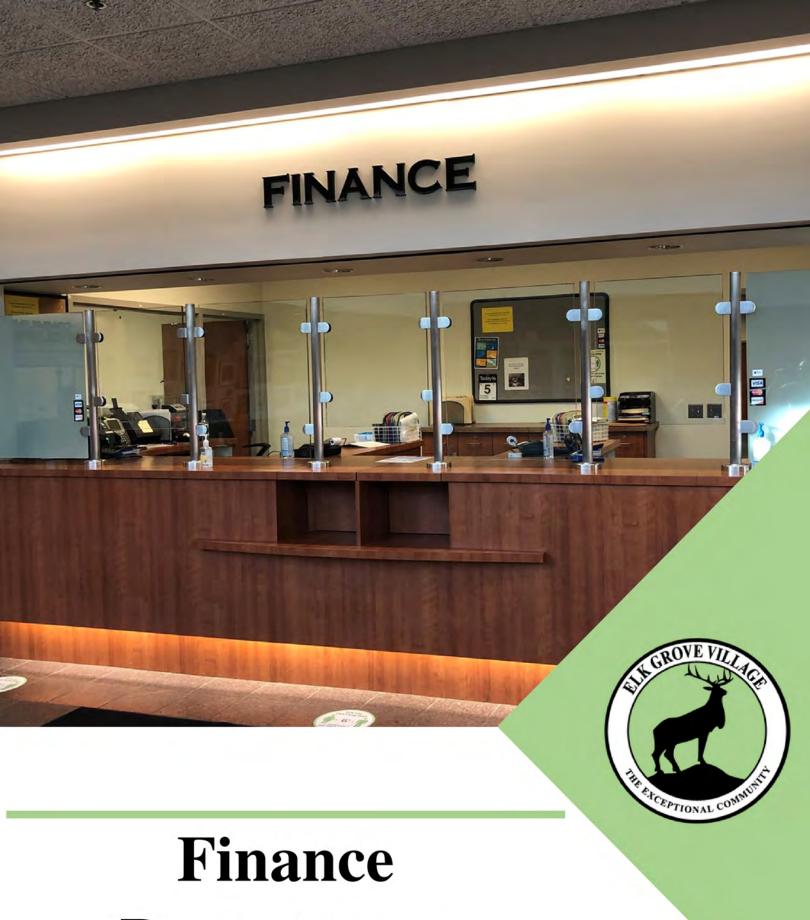
Community Development



Pictured from left to right (back row): Director of Community Development - Jared Polony, Property Maintenance Inspector - Ed Scheid, Building Inspector - Troy Perrin, Environmental Health Inspector - Christine Czernecki, Staff Engineer - Erik Schultz, Staff Engineer - Renee Schroyer, Building Inspector - John Black Jr., and Deputy Director of Community Development - Ron Raphael.

Pictured from left to right (front row): Plan Reviewer - Kenneth Hinkle, Engineering Inspector - Jim Picardi, Administrative Specialist - Michelle Pohlman, Environmental Health Inspector - Kristen Gonsur, Management Analyst - Lauren Ewan, Permits Technician - Julia Duffy, Senior Permits Technician - Courtney Finnigan, Senior Environmental Health Inspector - Giordan Kaplan, and Deputy Director of Community Development - Bryan Kozor.

Not Pictured: Building Inspector - Ray Bauer, Residential Building Inspector - Mike Racanelli, and Permits Technician - Chrisy Tang.

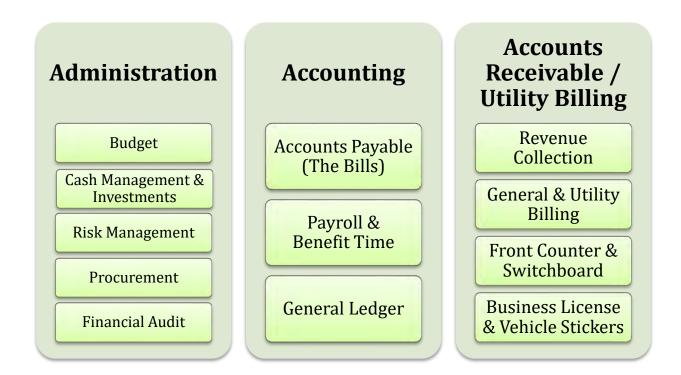


Department

Finance Department

The Finance Department is responsible for the fiscal oversight and financial management of the Village. Major responsibilities of the Finance Department include cash management and investments, risk management, budgeting, collection of revenues, and the disbursement of funds, including payroll.

The Finance Department is comprised of three specialized divisions: Administration, Accounting, and Utility Billing/Accounts Receivable.



Administration Division

The Administration Division guides the budget process, oversees and supports the procurement of goods and services, and completes the Village's Comprehensive Annual Financial Report. Administration also supports risk management activities, including worker's compensation, lawsuits, and accidents involving Village vehicles. During the year, the Administration Division monitors both expenditures and receipts to ensure adequate revenues are available to support essential Village services.

Fiscal Year 2022 Financial Overview

The Village is committed to preserving the high quality of life expected by residents and businesses. In Fiscal Year (FY) 2022, General Fund revenues exceeded expenditures by \$882,127. Over the last two years, the Village provided approximately \$8.90 million in direct economic assistance to offset the increased prices for essential goods.

The Business Leaders Forum (BLF) Fund is a special revenue fund that is used to account for the operations of the Village's investment in the Business Park. The BLF Fund experienced a net gain of \$1.09 million. Revenues were \$1.05 million, or 28.99% greater than the prior year, primarily due to an increase in the natural gas use tax. In FY22 the natural use gas tax was increased by \$0.03 per therm in order to provide funding for capital maintenance programs.

The Cable Television Fund is a special revenue fund that is used to account for the operations of the Village's cable television station. In FY22, the Cable Fund experienced a net loss of \$65,770, primarily due to a capital purchase to replace and update equipment.

The Water-Sewer Fund is a business-type fund that is used to account for water and sewer operations. In FY22, the Water-Sewer Fund experienced a net gain of \$9.07 million. In FY22, the Water-Sewer Fund received \$2.08 million in grant funding from the American Rescue Plan Act and \$5.08 million in capital contributions and transfers to the fund from multiple construction projects.

General Fund

Revenues \$69.10 mil

Expenditures \$68.22 mil

Net Gain (Loss) \$882,127

BLF Fund

Revenues \$4.66 mil

Expenditures \$3.57 mil

Net Gain (Loss) \$1.09 mil

Cable Fund

Revenues \$421,117

Expenditures \$486,887

Net Gain (Loss) (\$65,770)

Water-Sewer Fund

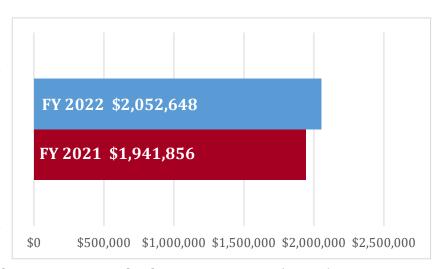
Revenues \$20.83 mil

Expenditures **\$19.47 mil**

Net Gain (Loss) \$9.07 mil The Village continues to be fiscally responsible by monitoring revenue trends and looking for ways to apply cost-effective practices without affecting the level of service offered to residents and businesses. The following is an overview of the major fiscal year 2022 revenue trends:

Ambulance Fees

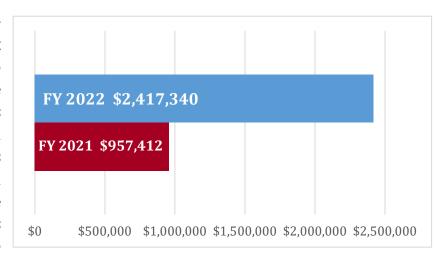
In 2007, the Village began billing for ambulance services; however, only payments from insurance companies are accepted. Effective May 1, 2019, the rate for ambulance fees increased to \$1,500 for both residents and non-residents. Beginning July 2021, the Village began



participation in the Ground Emergency Medical Transportation (GEMT) program, in which emergency medical service providers receive payments from the state to cover the difference between actual service costs and Medicaid payments to the provider.

Gas Use Tax

Effective June 1, 2021, the natural gas use tax increased from \$0.02 to \$0.05 cents per therm. The revenue from this tax is recorded in the General Fund, Business Leaders Forum Fund, and Capital Projects Fund. The increase in revenues for FY22 is primarily a result of the increased tax rate.



Food and Beverage Tax

A food and beverage tax of 1.0% is collected from 126 businesses in Elk Grove Village and applies to food prepared for consumption as well as packaged and prepared beverages. Revenues in FY22 experienced a 24.97% increase over the prior year. FY21 revenues were impacted by the COVID-19 pandemic because dining restrictions were imposed, which limited operations for most dining establishments.



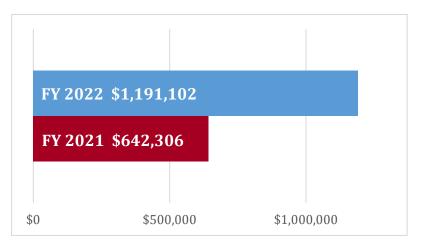
Red Light Camera

In July 2008, the Village implemented a red light camera program designed to reduce speeding and improve intersection safety. This revenue is recorded in the General Fund and Residential Enhancement Fund. The decrease was due to inactive lights impacted by construction during FY22.



Hotel/Motel Tax

The hotel/motel tax rate is collected from the eleven hotels in Elk Grove Village. The current rate is 6.0%, with part of the revenue allocated to the annual Mid-Summer Classics Concert series. Hotel/Motel tax revenues experienced an 85.44% increase from the prior year due to a return to prepandemic levels of travel after restrictions were imposed in FY21.



Real Estate Transfer Tax

The real estate transfer tax is assessed at the rate of \$3 per \$1,000 on the sale price of a home. Senior citizens and residents reinvesting in a home located in the Village are eligible to receive a \$2 per \$1,000 refund on the amount of tax remitted. Transfers exempt from the tax are charged a \$10 administrative fee.

Telecommunications Tax

The telecommunications tax is applied to services and equipment related to the use of telecommunications. The tax is imposed at a rate of 6% and it is allocated between three funds; 2% to the General Fund, 3% to the Business Leaders Forum Fund, and 1% to the Capital Projects Fund.

Electric Use Tax

In 2014, the Village adopted an Electric Use Tax. The tax is based on a scale with a starting rate of 0.61 cents per kilowatt hour for the first 2,000 kilowatt hours used or consumed in a month.

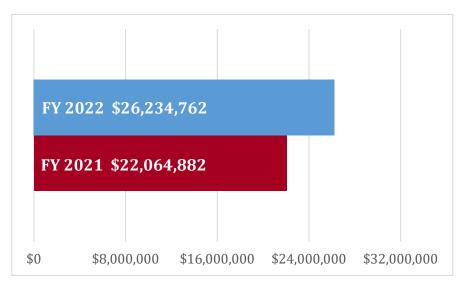






Sales and Use Taxes

The Village imposes a municipal sales tax and home rule sales tax at 1% each. The home rule sales tax applies to the sale of goods or services at retail. The municipal sales tax applies to the sale of purchased goods and merchandise. Sales and Use tax revenues have increased 18.90% over the prior fiscal year. This is attributed

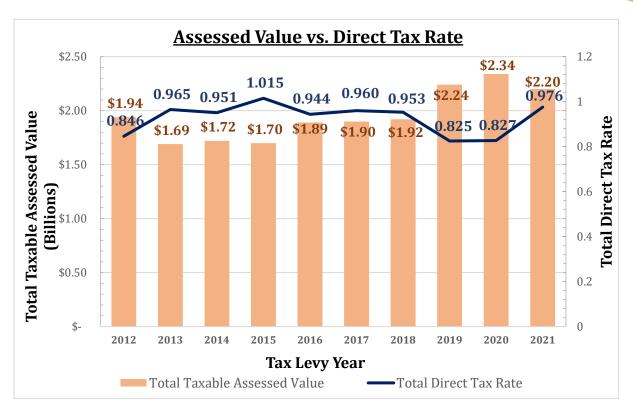


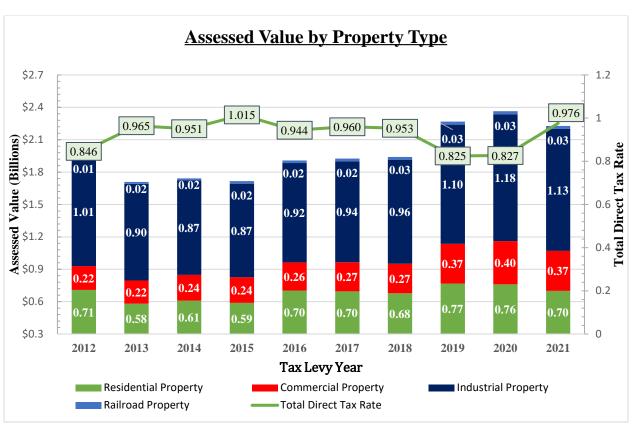
to new collection of previously unreported sales tax as part of the "Leveling the Playing Field" legislation which has generated an additional excess of \$1 million in sales tax. The law charges sales tax from remote retailers, marketplace facilitators and food delivery companies as of January 2021. In addition,an increase in the number of businesses remitting sales tax and overall economic growth of existing businesses contributed to the year to year rise in sales tax.

Property Tax

Property tax revenues represent a crucial component of the Village's general revenue receipts. In 2022, the Village's property tax levy increased by 4.26% due to pension mandates. The Village levies a set dollar amount for property taxes, and that amount is used to create a tax rate based on the Equalized Assessed Value (EAV) of all properties in the Village.

As shown in the graph below, the Village tax rate and Village EAV have an inverse relationship. As the County assesses property at a higher value, the tax rate tends to go down and vice versa. For 2021, the Village's aggregate EAV decreased 6.1% to \$2.20 billion. The decrease in EAV is consistent across northern Cook County properties for tax year 2022, as reported in its annual tax rate report. The 2021 property tax rate increased from 0.827 to 0.976 per \$100 of equalized assessed value in part due to the decrease in EAV and to support the funding of long-term capital projects, such as road reconstruction, median enhancements, and bridge improvements.





Grants

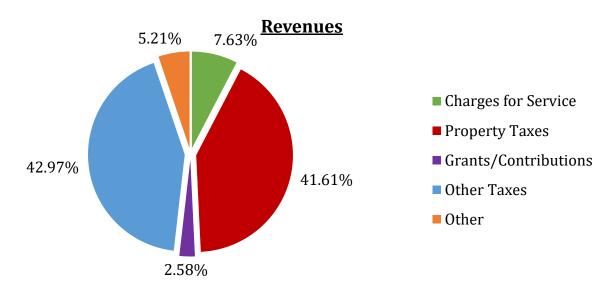
In addition to general revenue receipts, the Finance Department facilitates the recording of numerous grants and reimbursements. In fiscal year 2022, the Village received grants or reimbursements in the following amounts:

<u>Program</u>	<u>Amount</u>
EGV Cares Grant – CARA	\$289,020
Bulletproof Vest Program	\$3,758
Community Law Enforcement Partnership for Deflection	\$14,950
IDOT – Road Safety	\$72,656
Tobacco Enforcement Grant	\$843
IPRF Safety and Education Grant	\$3,591
Fire and Police Training	\$22,632
Federal Disaster Declarations Grant	\$94,146
American Rescue Plan Relief	\$2,204,571
Total	\$2,706,167

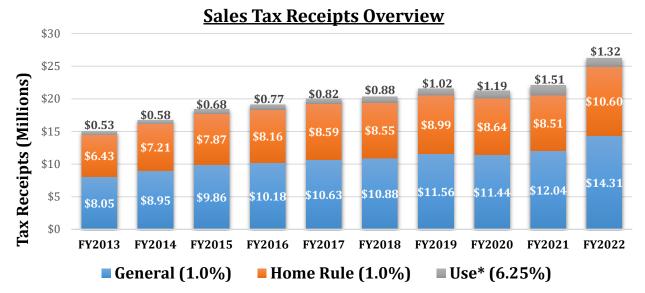
Taxes

In fiscal year 2022, tax revenue of \$105.29 million represented approximately 87% of the total revenue received for all governmental funds, excluding Fire and Police Pension funds. Sales tax revenue, consisting of municipal and home rule sales taxes, and use taxes accounted for \$26.23 million of the total tax base. This reflects the benefit of a large and diversified sales tax base within industrial and commercially zoned sections of the Village.

Major sources of tax revenue received in fiscal year 2022 included the following:



Sales tax revenue reflects the Village's share of the State's 6.25% sales tax and Elk Grove's home rule sales tax of 1.0%. Sales tax revenues in Fiscal Year 2022 (exclusive of use taxes) in the General Fund increased by \$4.36 million from the prior year for a total of \$24.91 million. This increase is attributable to several factors including strong consumer confidence in the beginning of the year, pricing inflation towards the end of the year, and businesses such as marketplace facilitators and major online retailers reporting strong sales throughout.



^{*}Use tax rates are 6.25% of the purchase price of general merchandise and 1.00% of the purchase price of qualifying food, drugs, and medical appliances.

Other Major Tax Revenues

	Food & Beverage	Real Estate Transfer	Hotel/ Motel	Franchise Fees	Telecom. (BLF)	Telecom. (General Fund)	Foreign Fire Insurance	* Electric Use
FY2013	\$ 813,663	\$ 660,821	\$ 1,288,608	\$ 686,954	\$ 2,267,488	\$ 1,511,658	\$ 113,855	\$ -
FY2014	\$ 840,100	\$ 986,234	\$ 1,399,187	\$ 747,387	\$ 2,455,532	\$ 1,637,021	\$ 106,321	\$ 1,346,143
FY2015	\$ 885,262	\$ 757,162	\$ 1,563,025	\$ 712,765	\$ 2,538,486	\$ 1,692,324	\$ 111,297	\$ 5,023,218
FY2016	\$ 945,156	\$ 1,274,229	\$ 1,601,872	\$ 756,791	\$ 2,677,826	\$ 1,785,217	\$ 113,449	\$ 4,981,129
FY2017	\$ 963,782	\$ 1,111,198	\$ 1,593,058	\$ 698,956	\$ 2,668,226	\$ 1,778,817	\$ 125,831	\$ 5,346,286
FY2018	\$ 977,029	\$ 2,465,869	\$ 1,558,353	\$ 675,190	\$ 2,578,007	\$ 1,718,514	\$ 126,478	\$ 5,501,913
FY2019	\$ 992,012	\$ 1,424,764	\$ 1,612,413	\$ 673,644	\$ 2,733,411	\$ 1,822,091	\$ 135,511	\$ 5,609,677
FY2020	\$ 952,380	\$ 1,424,337	\$ 1,325,937	\$ 657,363	\$ 2,867,627	\$ 1,895,675	\$ 154,332	\$ 5,724,890
FY2021	\$ 866,826	\$ 1,494,332	\$ 642,306	\$ 619,421	\$ 2,749,143	\$ 1,814,434	\$ 167,189	\$ 5,819,536
FY2022	\$ 1,083,262	\$ 2,209,425	\$ 1,191,102	\$ 642,331	\$ 2,841,856	\$ 1,875,625	\$ 178,554	\$ 6,103,869

The "Other Major Tax Revenues" table illustrates the ten year trend for the Village's other major tax revenue sources.

*Electric Use Tax was not a source of revenue for the Village until the first bill issued on or after January 1st, 2014.

Bond Debt Rating

On July 1, 2021, Standard and Poor's (S&P) Financial Services advised the Village that it had reaffirmed the community's rating of AA+ based on a stable financial outlook for the Village.

In making the decision to rate Elk Grove Village as such, S&P noted that Elk Grove has extremely competent management, strong budgetary



performance, a very strong economy, a very weak debt and contingent liability profile, and strong budgetary flexibility and liquidity. The stable outlook reflects Elk Grove Village's structurally balanced financial operations and anticipation that it will maintain very strong budgetary flexibility and liquidity.

<u>Awards</u>

The Government Finance Officers Association (GFOA) awarded a Certificate of Achievement for Excellence in Financial Reporting to the Village for its annual comprehensive financial report for the fiscal year ended April 30, 2021. This is the 38th consecutive year the Village has received this prestigious award.

An award announcement regarding the comprehensive annual financial report for the fiscal year ended April 30, 2022 has yet to be made at time of publication.



Accounting Division

The Accounting Division is responsible for all accounts payable and processes all invoices for payment on the Warrant. The Accounting Division also provides payroll services to Village employees and answers questions regarding payroll and benefit time.

Accounts Payable

The Accounts Payable section of the Accounting Division plays a vital role within the Finance Department and Village. The Accounts Payable section is responsible for making payments owed by the Village to all suppliers and vendors and employee expense reimbursements. During calendar year 2022, Accounts Payable processed 8,057 invoices.

In conjunction with the Administrative Division, Accounts Payable assists in the processing of purchase orders. In calendar year 2022, 3,709 purchase orders were issued, with a total value of \$95.40 million. Staff must follow the purchasing policy guidelines when considering to make a purchase. A purchase order with quotes is required when the total amount of a good or service equals or is greater than \$1,000. Purchase orders with a total value of \$25,000 or more must have Village Board approval.

Qualified sole source purchases serve as an exception to the purchasing policy. Sole source purchases may be qualified if they include pricing reviews available through various joint purchasing programs or local and county joint purchasing cooperatives, or if the good or service is unique and is not available to purchase from competitive vendors. ACCOUNTING
DIVISION
HIGHLIGHTS

Processed 8,057 invoices
Issued 3,709 purchase orders with a value
of \$95.40 million
Procurement card transactions were
valued at \$968,848

Included below is a summary of purchase orders issued in calendar year 2022.

Category	2019	2020	2021	2022	Percent of Total
\$0 - 999	3,025	2,777	2,687	2,431	65.54
\$1,000 - 2,999	519	427	513	527	14.21
\$3,000 - 4,999	177	178	153	182	4.91
\$5,000 - 9,999	197	186	194	211	5.69
\$10,000 - 24,999	198	156	176	172	4.64
\$25,000 - 49,999	56	45	44	46	1.24
\$50,000 - 99,999	51	39	39	47	1.27
Over \$100,000	79	68	77	93	2.51
Total POs Issued	4,302	3,876	3,883	3,709	100.00%

<u>Payroll</u>

The payroll section is responsible for processing timesheets for all corporate and union employees. As of January 1, 2016, timesheets are processed within the Executime program at the department level. Payroll is responsible for maintaining 390 employee personnel records and 215 Fire/Police retiree records.

Water Billing/Accounts Receivable Division

The Water Billing/Accounts Receivable Division is responsible for all water billing and revenue collection from Elk Grove Village residents and businesses.

This division also serves as the public face of the Finance Department, interacting with businesses, residents, and employees through the front counter and telephone switchboard.

Water Billing

The Village of Elk Grove purchases water from the City of Chicago via the Joint Action Water Agency (JAWA). During calendar year 2022, the water/sewer rate per thousand gallons was \$12.00. The Gallons of Water Purchased graph provides a historical perspective on the approximate amount of water consumption by Elk Grove Village residential and business customers.

In October 2021, the Village switched from issuing bi-monthly water bills to monthly water billing in order to provide greater predictability to budget and forecast for future water bills. In 2022, 3,665 of the 12,319 utility customers paid their water bills through automatic bill payment. This reflects a 24.2% increase in automatic payments from the previous year.



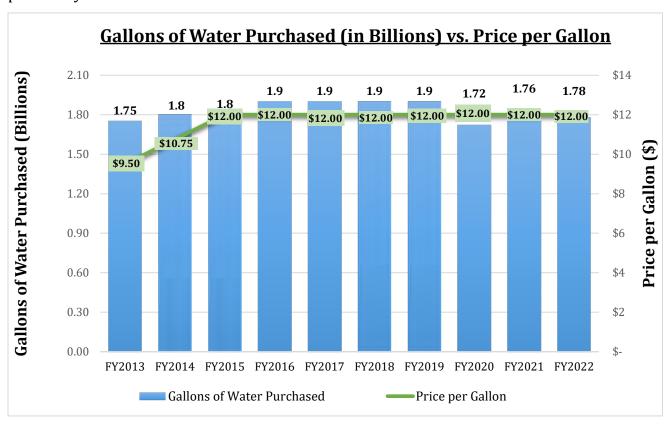
In 2020, the Finance Department implemented a new Customer Self-Service (CSS) portal. The CSS portal operates as part of the Village's ERP system and allows customers the ability to view and pay bills through the Village website. In 2022, CSS had a total of 6,984 registered accounts.

In the summer of 2021, Finance introduced a new way for water billing customers to engage with their water consumption. The WaterSmart program provides the ability to review hourly water consumption and push leak alert notifications to users. Through the end of 2022, there were 2,794 users registered and 5,849 leak alerts were pushed out to customers compared to 1,817 users registered and 1,350 leak alerts in 2021.

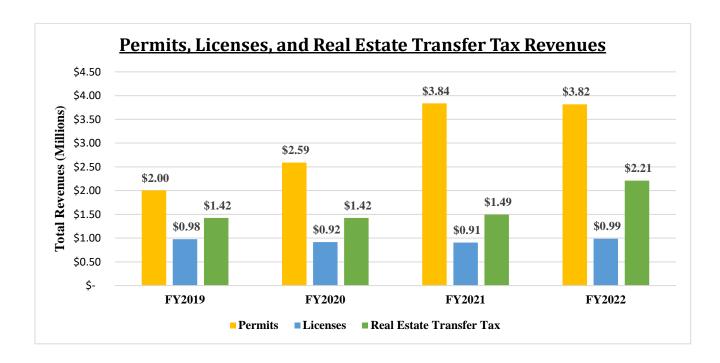


Licensing and Real Estate Transfer Stamps

In Calendar Year 2022, the Village issued 1,369 real estate transfer stamps, including exempt stamps. This reflects a 14.56% increase in real estate transfer stamps over the previous year.



Licensing and permit fees have increased by 1.33% percent over the prior fiscal year, for a total of \$4.81 million. This sustained high rate of permit fee revenues can be attributed to ongoing developments in the Business Park, as well as expansion and renovation construction at the 800 Biesterfield location of AMITA Health Alexian Site.



Finance Department



Pictured left to right in the back row: Deputy Finance Director - Kyle Pockat, Senior Management Analyst - Alan Avitia, Accountant Specialist - Paula Collins, Payroll Coordinator - Tracy Diletti, Accountant Specialist - Agnes Chom, Deputy Finance Director - Brian Koehler

Pictured from left to right in the front row: Senior Accountant - Kate Bondi. Customer Service Assistant - Irene Isoda, Customer Service Assistant - Jenny Vargas, Accountant Specialist - Courtney Kettel, Accountant Specialist - Carol Loan, Finance Director - Christine Tromp

Not pictured: Risk Coordinator - Lisa Patzner, Accountant - Michelle Conforti-McNamer

Finance Department General Statistics 2019 - 2022

					Percentag	
	2019	2020	2021	2022	Change	Change
Financial Overview (Primary Government in Millions)	****	****	****	44.50.05	***	
Revenues	\$111.93	\$111.49	\$126.34	\$150.37	\$24.03	19.02%
Expenditures	\$98.51	\$114.61	\$129.89	\$100.73	-\$29.16	-22.45%
Purchasing & Procurement						
Purchase Orders Issued	4302	3876	3883	3709	-174	-4.48%
RFPs Issued	3		2	2	0	0.00%
Bids Issued	22	22	23	23	0	0.00%
Procurement Cards Active	54	58	57	63	6	10.53%
Procurement Card Transaction Totals	\$871,675	\$738,848	\$816,986	\$968,848	\$151,862	18.59%
Accounts Receivable						
Real Estate Transfer Stamps Issued	1,007	985	1,195	1,369	174	14.56%
Residential	550	582	683	939	256	37.48%
Commercial	42	35	43	44	1	2.33%
Industrial	48	43	68	48	-20	-29.41%
Exempt	367	325	401	338	-63	-15.71%
Credit Card Transactions ¹	20,243	15,294	21,036	31,009	9,973	47.41%
Total Credit Card Transactions (Dollars)	\$4,377,240	\$5,086,129	\$6,233,712	\$4,448,690	-1,785,022	-28.63%
Front Counter						
Value (Dollars)	\$ 715,312	\$ 660,483	\$ 768,160	\$ 625,449	-142,711	-18.58%
Volume	3,622	2,664	3,569	4,850	1,281	35.89%
Online						
Value (Dollars)	\$3,661,928	\$4,425,646	\$5,465,552	\$3,779,205	-1,686,347	-30.85%
Volume	16,621	12,630	17,467	25,876	8,409	48.14%
Electronic Check ²						
Value (Dollars)	-	-	-	\$ 2,131,884	2,131,884	N/A
Volume	-	-	-	6,825	6,825	N/A
Licenses/Stickers Issued	9,825	10,099	9,609	8,158	-1,451	-15.10%
Business ³	3,938	3,792	3,149	2,510	-639	-20.29%
Liquor	83	87	85	77	-8	-9.41%
Crime-Free Housing Licenses	3,152	3,389	3,611	3,137	-474	-13.13%
Passenger Vehicle	629	683	613	511	-102	-16.64%
Recreational Vehicle	1	1	1	0	-1	-100.00%
Dealer Plates	4	4	0	0	0	N/A
Truck	2,018	2,143	2,150	1,923	-227	-10.56%
Utility Billing ⁴						
Water/Sewer Bills Issued	71,599	70,958	99,475	148,556	49,081	49.34%
Automatic Bill Payment	1,992	2,237	2,951	3,665	714	24.20%
Customers Registered in CSS	-	3,580	5,676	6,984	1,308	23.04%
Customers Registered in WaterSmart	-	-	1,817	2,794	977	53.77%
Leak Alert Notifications Delivered	-	=	1,350	5,849	4,499	333.26%
Accounts Payable						
Checks Processed	3,769	4,056	4,425	4,051	-374	-8.45%
Invoices Processed	8,818		8,813	8,057	-756	-8.58%
Journal Entries Processed	1,041	1,002	942	1,025	83	8.81%
Personnel						
Payroll Records Maintained	578	580	587	605	18	3.07%
Employees	385	383	380	390		2.63%
Fire Pension	101	101	103	107	4	3.88%
Police Pension	92	96	104	108		3.85%

Finance Department General Statistics 2019 - 2022

						Percentage
	2019	2020	2021	2022	Change	Change
Direct Deposit (Employees and Pensioners)	522	530	539	536	-3	-0.56%
					0	3.0 3.7
Live Checks Processed ⁵	631	545	759	714	-45	-5.93%
Employees	631	543	759	714	-45	-5.93%
Fire Pension	0	0	0	0	0	N/A
Police Pension	0	2	0	0	0	N/A
Workers' Compensation Injuries						
Total Department Injuries	48	30	39	35	-4	-10.26%
Fire Department	16	10	6	10	4	66.67%
Claims Pending from Prior Years	3	3	3	3	0	0.00%
Police Department	12	9	14	15	1	7.14%
Claims Pending from Prior Years	5	2	3	2	-1	-33.33%
Public Works Department	10	4	9	9	0	0.00%
Claims Pending from Prior Years	2	2	3	4	1	33.33%
Other Departments	0	0	1	1	0	0.00%
Claims Pending from Prior Years	0	0	0	0	0	N/A

- 1. The volume of credit card transactions decreased in 2020 due to residents receiving a \$200 credit on their water bills as part of the COVID-19 relief package. However, the valuation increased due to a high volume customer switching their paymend method from check to credit card. Front counter transactions decreased significantly in 2020 due to the pandemic, as the Village Hall was temporarily closed to the public from March 13 to June 1, 2020.
 - 2. E-Check (Electronic Check) was launched in early 2022 as an online cost-efficient alternative to credit card payment processing.
- 3. Reduction in business licenses in 2022 represents an adjustment to account for active licenses only, and not past due license fees collected from prior licensing years as previously reported.
- 4. In 2021, water billing changed from bi-monthly to monthly beginning with the October water bills. New programming to improve water billing customer service was recently introduced. The Customer Self-Service (CSS) portal was implemented in spring of 2020 and provides access to digital water bills and online payment. The WaterSmart program began in the summer of 2021 to provide hourly water consumption and leak alert notifications to water billing customers.
- 5. In 2021 and 2022, employees were recognized for their commitment to service through the COVID-19 pandemic with a one-time bonus, resulting in an increase in the number of live checks processed from the 2020 data.



Fire Department

Fire Department

Mission Statement: To provide the highest quality fire protection, rescue, emergency medical services, and safety education.

Vision Statement: Honoring tradition, learning from the best, embracing change, we look forward, providing leadership and excellence.

Core Values

Compassion Understanding the suffering of others and providing such aid as we

are capable to relieve that suffering.

Courage Functioning under stressful or dangerous conditions and taking

reasonable risks to accomplish tasks worthy of such risks.

Education Maintaining and increasing our knowledge, and readily using and

sharing it to the benefit of others.

Integrity Being honest and above reproach, upholding the trust and confidence

of the community, and executing our duties while adhering to the

highest ethical standards.

Professionalism Practicing and adhering to the highest accepted standards and

methods of work in our profession.

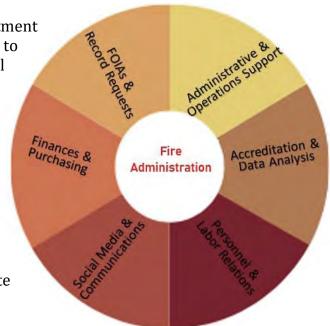
Teamwork Working together in a supportive, harmonious group toward common

goals, putting collective effort above individual prominence.



Administration

The Administration Division of the Fire Department provides support services in an effort to successfully meet the objectives established for all other department activities. This division ensures that the Fire Department and its related operations adhere to all local, state, and federal regulations as a provider of and services. emergency rescue Responsibilities include: records management, personnel/labor relations, fiscal oversight, purchasing, administrative support to the Inspectional Services and Public Education Divisions, public relations, and representation on various Village, regional, state and national teams and committees.



The Fire Department continues to implement the recommendations provided as part of being awarded accredited agency status by the Commission on Fire Accreditation International (CFAI). Accreditation is a data and records driven process that validates the effectiveness of an agency's operations. By identifying areas of strengths and weaknesses and providing data-supported decision making, the process allows an organization to create an improvement plan based on a defined mission and related objectives. Accreditation is a confirmation to the community that an organization continually self-assesses, looks for opportunities for improvement, and is transparent and accountable. Continued funding for this initiative is included in the department's proposed budget, which was prepared with guidance from the Fire Department's Continuous Improvement Plan.

2022 Staffing

The following long-time employees retired from the Fire Department in 2022:

- Lieutenant John Fordon (5/20)
- Lieutenant George Burger (5/29)
- Firefighter George Eilers (6/18)
- Firefighter Patrick McManus (8/5)
- Lieutenant John Kelly (9/21)
- Battalion Chief Michael Sharp (11/16)

Upon retirement as a sworn member, Patrick McManus joined the Fire Administration team as a Fire Inspector.

In 2022, the Department welcomed twelve (12) Firefighter/ Paramedics:

- Skylar Rill (1/3)
- Mark Lutzow (1/3)
- James DiCrescenzo (1/3)
- Kevin Cwynar (1/3)
- Vincent Longhi (1/3)
- Aaron Krejci (6/27)

- Andrew Engelking (6/27)
- Kevin Osoba (6/27)
- Jacob DeJaynes (6/27)
- Vanessa Kieres (10/17)
- Saqib Khan (10/17)
- Juan Lugo (10/17)

In addition, the Fire Department hosted Kevin Cherry as the Summer Intern, who assisted with projects for the Inspectional Services Division.

Operations

The Fire Department's Operations Division is responsible for providing a ready force of personnel, apparatus, and equipment to respond to fire, rescue, and other related emergencies.

A total of eighty-four (84) shift personnel are currently assigned to fire, rescue, and EMS operations, staffing three shifts. Shift personnel operate two (2) engine companies (pumpers), two (2) quint trucks (which serve as both an aerial ladder and a pumping unit),

one quick response EMS squad vehicle, three (3) 24-hour Advanced Life Support (ALS) ambulances, one part-time ambulance, and one Battalion Chief (shift commander) vehicle.





Training

At the beginning of calendar year 2022, challenges remained persistent for the training division due to lingering effects from the COVID-19 pandemic. Limited class offerings and outside training opportunities continued to be canceled as in previous years. However, as the year progressed, the department saw an increase in the number of in-house training activities as well as outside class offerings. Better weather brought on increased opportunities for outdoor training. By midway through the year, training availability returned to near pre-pandemic levels.



Overall in 2022, members were able to attend approximately 90 different classes and seminars. In addition, the training division was able to bring in multiple external instructors to teach at the training tower and at each fire station. The Fire Department has also expanded offerings on virtual learning platforms, such as webinars and online classes. These programs have had mixed reviews; some members enjoy the in-person classes, while others prefer virtual formats. The division will continue to offer both of these formats to satisfy the needs of all of its members. The department anticipates offering not only more training opportunities, but also new training opportunities in the upcoming year.



Ice Rescue Drill - February 2022

Over the last few years, the Training Division has created a stronger tie to neighboring Mutual Aid Box Alarm System (MABAS) Division 1 members and mutual aid departments. Because of these partnerships, the Village has made the training tower available for members of these entities to utilize. The Division has assisted in facilitating nearly 390 hours of training for the department's partners throughout calendar year 2022. This has led to additional training on various topics arranged by other departments, but which Elk Grove crews have attended, which strengthens the way the various departments work together. The Training Division will continue to foster these relationships going forward.



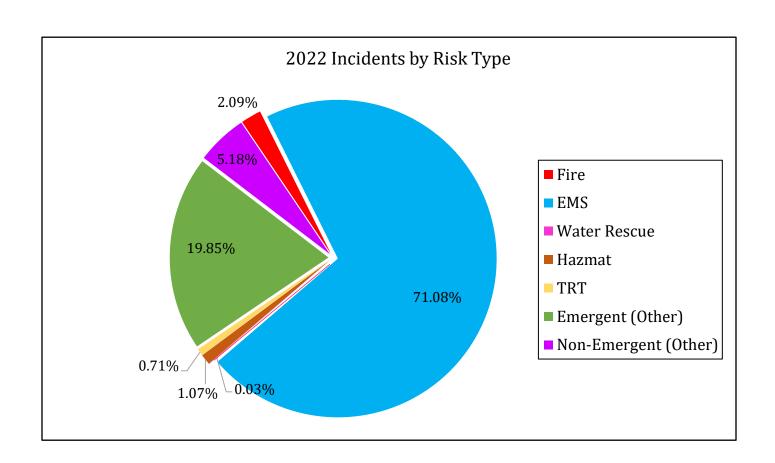
The Elk Grove Village Fire Department was invited by the Wood Dale Fire Department to train in acquired structures scheduled for demolition. This was an invaluable experience in working together under live fire conditions.

Emergency Responses

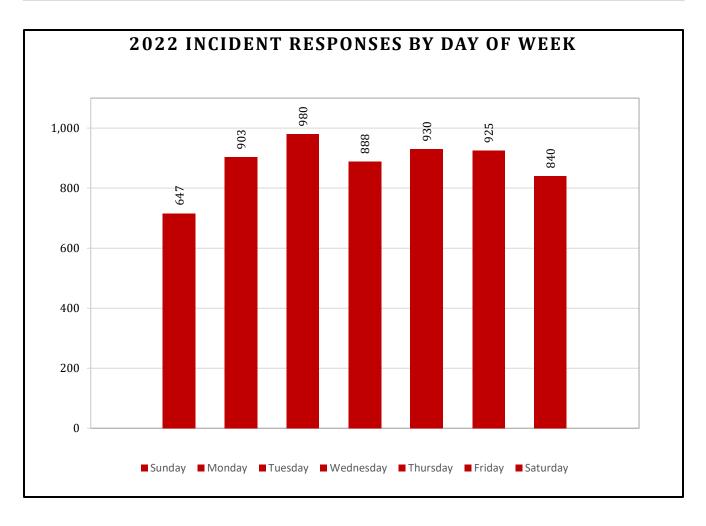
The Fire Department responds to many different types of incidents. As part of the accreditation process, staff reviewed incident response data from the last five years. After careful consideration, it was determined that all types of calls will be categorized into the following seven risk types.



	2022 Incident Responses By Type							
	Fire	EMS	Hazmat	TRT	Water Rescue	Other - Emergent	Other - Non - Emergent	Total
EGV	96	4,313	61	39	2	1,127	312	5,950
Aid Given	33	81	5	5	0	100	8	232
Total	129	4,394	66	44	2	1,227	320	6,182



	2022 Incident Type Responses By Day of Week							
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total
Fire	13	22	15	18	25	17	19	129
EMS	523	635	706	640	654	659	577	4,394
Hazmat	6	9	15	8	10	7	11	66
TRT	4	6	6	8	8	5	7	44
Water Resuce	0	1	1	0	0	0	0	2
Other-Emergent	132	184	198	175	179	192	167	1,227
Other-Non- Emergent	38	46	39	39	54	45	59	320
Total	716	903	980	888	930	925	840	6,182



Mutual and Automatic Aid

The Elk Grove Village Fire Department has excellent working relationships with its neighboring communities. The Elk Grove Village Fire Department has automatic aid agreements with several bordering jurisdictions including:

- Schaumburg Fire Department
- Arlington Heights Fire Department
- Des Plaines Fire Department
- Mount Prospect Fire Department
- Bensenville Fire Protection District
- Wood Dale Fire Protection District
- Itasca Fire Protection District

Under automatic aid agreements, apparatus from nearby communities are dispatched on the initial call based on a pre-arranged geographical area. Often, this is due to a neighboring agency having apparatus physically located closest to a property within the Village. In addition to these automatic aid agreements, the Elk Grove Village Fire Department is a member of the Illinois Mutual Aid Box Alarm System (MABAS), specifically regional MABAS Division 1. Mutual aid is available upon request when the situation requires more assistance and other Elk Grove units are not available. Northwest Central Dispatch Telecommunicators will reach out to neighboring departments based on preestablished guidelines known as Box Cards, which are already set within the dispatch system and vary by call type, resource needed, and geographical area.

2022 Aid Given/Aid Received							
	District 7	District 8	District 9	District 10	Total		
Aid Given	48	85	N/A*	67	200		
Aid Received	67	51	76	49	243		
Total	115	136	76	116	443		

^{*} Mutual aid is requested by other agencies through NWCDS by unit number. Although Station 8 serves Districts 8 and 9, all vehicles responding from Station 8 are designated as District 8 units.

Emergency Medical Services Division

The goal of the Elk Grove Village Fire Department Emergency Medical Services (EMS) Division is to provide the highest quality Mobile Intensive Care Ambulance and Rescue Service within the traditional and required parameters of Elk Grove Village, the State of Illinois, and the Northwest Community Hospital Emergency Medical Services System (NWCEMSS).



EMS is provided not only to the residents and businesses of Elk Grove Village, but also to anyone passing through the community. Across all three fire stations, firefighter-paramedics staff three 24-hour Advanced Life Support (ALS) ambulances; however, during peak hours, a fourth ambulance is available at the Biesterfield Fire Station. Five (5) front-line units – two (2) engines, two (2) quints, and a squad also provide ALS care.

Through partnership with the NWCEMSS and under the direction of the EMS System's Medical Director, Dr. Matthew Jordan, the Elk Grove Village Fire Department continues to provide the citizens of Elk Grove Village and the surrounding community with highly skilled paramedics who provide the highest level of care.

The Fire Department is currently staffed with 82 state certified paramedics, five (5) EMT-B's, and one (1) First Responder. The department's non-transport vehicles (quints, engines, and squad) and ambulances respond together to provide the necessary level of care needed at incidents of a serious nature. For any prospective members, the department requires firefighters to be state certified paramedics prior to being hired.

The EMS Battalion Chief provides direction to the Emergency Medical Services Division by ensuring that equipment, training, and daily operations with its personnel are at its best. This position also serves as the lead Designated Infection Control Officer (DICO) for the Village. The DICO is responsible for confidential communication between an employee and healthcare workers in the event of an occupational exposure to blood-borne pathogens (i.e. needle stick or other sharps injuries).

EMS Training and New Equipment

During 2022, the EMS Division completed the required 30 continuing education and training hours for each Paramedic and 20 continuing education and training hours for each EMT-B. These hours are acquired through a combination of classroom sessions, online education, and hands-on skills. Once a month, a nurse educator from the EMS system

comes out to each of the stations to deliver classroom continuing education on various topics. Paramedics and EMT-B's practice skills such as CPR training, blood borne pathogen training, and use of restraints on a yearly basis. Members of the Fire Department also attended outside-instructor-led classes such as advance cardiac life support (ACLS), pediatric advanced life support (PALS), and trauma and burn symposiums. Various EMS staff participate as liaisons to committees through the Northwest Community EMS system. This is critical to the success of the department because it ensures that the department has a voice in the decisions made that impact the care provided to patients.

The Fire Department updated the patient care reporting computers in all ambulances. New Panasonic Toughbook laptops were purchased for inside the patient transport area of the ambulances. These laptops are mounted on docking stations and allow the paramedics to document all relevant data and then complete patient care reports that are provided to staff at the receiving hospital.

The Fire Department also recently purchased new Sapphire Infusion pumps for each of the ambulances Sapphire Infusion

each of the ambulances. Sapphire Infusion pumps are used to administer the precise





amount of medication intravenously to adult and pediatric patients in need of life saving drugs and to decrease pain during pre-hospital care treatment and ambulance transport. The Sapphire pumps provide the accurate delivery of drugs at the right dosage and correct titration, reducing human medical errors. This is especially important for drug administration to pediatric patients. The pumps provide a level of safety that prevents complications and even death to the patient due to an overdose of medication. Acquiring the Sapphire Infusion pumps provides heightened scene efficiency and patient safety.

GEMT Program

The Village participates in the Ground Emergency Medical Transportation (GEMT) Program, a federally funded initiative to provide supplemental funding to publicly operated ambulance service providers registered with Medicaid. The standard reimbursement for ambulance transports for those covered by Medicaid is significantly less than actual costs. Through the GEMT program, the Fire Department submits an annual report on the actual cost for services and receives a monthly supplemental payment from Medicaid. During calendar year 2022, the Fire Department received over \$1.9 million. As revenue receipts are shared 50/50 with the State of Illinois, as administrator of the Illinois Medicaid Program, the Village will retain approximately \$998,000 of this revenue source.

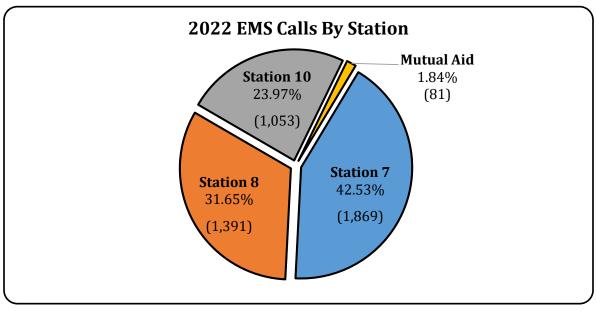
Emergency Responses

Emergency medical calls account for more than 70% of the annual incidents responded to by the Elk Grove Village Fire Department. A majority of EMS calls (43.3%) are for properties served by Station 7 (Biesterfield).



EMS Calls (excluding motor vehicle accidents) 3,700					
Motor Vehicle Accidents	285				
Invalid Assist	210				
Other EMS Calls*	126				
EMS Aid Given	<u>73</u>				
TOTAL EMS CALLS – 2022	4,394				

^{*} Other EMS Calls include false activation of medical alert alarms/devices and responses to EMS calls with no patient contact.



Community Wellness Initiatives

In cooperation with the Police Department Social Worker, the EMS Division provides resources and information to residents who may need assistance with finding local health services, such as follow-up medical care, social and/or behavioral health services, and referrals to a local food pantry.

Safe Sharps Disposal:

The EMS Division provides oversight of the medical sharps disposal program, sponsored by the Solid Waste Agency of Northern Cook County (SWANCC). Sharps can cause needle-sticks and health issues if disposed of in the garbage or in the water system and should always be handled with care. Residents can bring their safely sealed used sharps to the Fire Administration Office during normal business hours. Replacement containers are available at no cost.

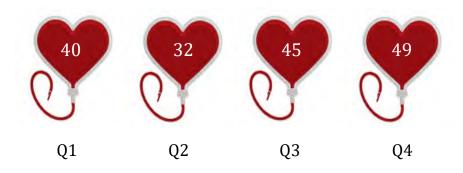


Residents who had been at home for extended periods of time came to exchange their sharps containers, ad those who may not have had regular visits to doctor's offices were first-time users of the Village's sharps disposal program. In 2022, the Fire Department accepted 960 1-gallon sharps containers, which is equivalent to approximately 48,000 items.

Community Blood Drives:

The Village, in partnership with Vitalant, hosted four (4) Community Blood Drives in 2022. The Covid-19 pandemic resulted in a national blood supply shortage and supply has not fully reached earlier levels. Replenishment of the blood supply is a regular need in the EMS system, and the Fire Department is proud to help support this initiative. All blood donations have the potential to save up to three (3) lives. Below is the number of pints collected at each blood drive.

2022 Quarterly Blood Drive Donor Totals:



Communications

The Deputy Chief coordinates the Fire Department's Communications activity with the assistance of a lieutenant that serves as the Communication Officer. The Elk Grove Village Fire Department is dispatched for service through Northwest Central Dispatch System

system for police and fire departments in the area. This state-of-theart center handles more than 1,600 phone calls each day and dispatches approximately 246,000 calls for service annually. They are responsible for dispatching calls for service for 24 police and fire departments. NWCDS is staffed by Public Safety Telecommunicators who have completed a comprehensive training program and participate in continuing education.

(NWCDS), who also coordinates the Computer Aided Dispatch (CAD)

Last year, NWCDS went live with an updated CAD system. By having a technologically current system, the Fire Department was able to make some changes in 2022, such as changing how units are dispatched to activated fire alarms. The Fire Department uses data that is known about each of the buildings in town, including size, hazards stored inside, and sprinkler systems, in order to scale the response to a fire alarm up or down as needed. The CAD system will determine if a building meets criteria for an increase in the number of fire department units that need to respond.

The Fire Department's portable radios are due to be replaced in 2024. The Fire Department has had a presence on a committee throughout 2022 that has been researching replacements. Portable radios are a critical piece of equipment that firefighters rely on daily. Having Fire Department members included on this committee ensures that the Elk Grove Fire Department's needs are reflected in the ultimate selection of the equipment.



Emergency Management

The Elk Grove Village Fire Department coordinates domestic preparedness, planning, and response under the Joint Emergency Management System (JEMS) established under the Northwest Central Dispatch System. This partnership consists of 12 communities that provide funding for a shared emergency management service throughout the northwest suburbs. It is an exceptional example of intergovernmental cooperation and collaboration, allowing multiple communities to receive the benefits of a professional Emergency Manager while sharing the benefits of successful practices and lessons learned. Staff from JEMS collaborate with municipal leadership to build community-wide emergency management capabilities in all four (4) phases of emergency management: Preparedness, Response, Recovery, and Mitigation.

Through the Fire Department's participation in JEMS, the Village exercises the legal authority to establish an Emergency Management Organization for the Village and assigns functions and tasks consistent with the National Incident Management System (NIMS). This agency is responsible for maintaining an Emergency Operations Plan (EOP), Continuity of Operation Plan (COOP) and Pre-Disaster Recovery Plan (PDRP). Together, these documents provide for the integration and coordination of the planning efforts of multiple jurisdictions and agencies within Elk Grove Village in the event of a disaster, whether natural or



manmade, planned or unplanned. The purpose of these documents is to provide direction on how to respond to an emergency from the onset through an extended response, and then address how to begin the various aspects of the recovery process. In 2022, the Village met with its JEMS leader to review and update the Continuity of Operation Plan (COOP). This plan specifically ensures that the Village can continue to perform its vital functions during a wide range of emergencies. COOPs address orders of succession, delegations of authority, continuity of communications, essential records management, and human resources. Each department was able to provide input and resources needed to keep the Village running during and after an emergency. The Fire Department recommends that all employees familiarize themselves with the basic principles outlined in the Elk Grove Village EOP and COOP.

After multiple years that were impacted by Covid-19, 2022 brought a return to a more normal routine, which allowed our Emergency Management system to bring training and meetings back to the Village. The Village held a Cybersecurity Tabletop Exercise (TTX) and After-Action Review (AAR) with department heads that tested the organization's computer infrastructure and security. This training provided invaluable insights into the strengths and weaknesses of the Village's cybersecurity systems. The Village also held an Active Shooter Incident Management (ASIM) class where both Elk Grove Village police officers and firefighters worked together and learned how to manage an active violent incident.



Elk Grove Village is also a StormReady community, a designation that recognizes that the Village is prepared to save lives and property after experiencing a severe weather event as a result of advanced planning, education and awareness. This includes notifying residents of potential severe weather through social media and use of outdoor warning sirens when a threat is imminent. It is a reflection of the importance of strong weather-related emergency management, as 98% of Presidential disaster declarations are due to severe weather incidents.

Inspectional Services Division

The Elk Grove Village Fire Department Inspectional Services Division (ISD) provides fire inspections and fire prevention programs to both residents and businesses within the Village by personnel having advanced training, as well as assistance from on-duty shift



Fire Inspector Paul Sullivan reviews Rotary Fest amusement ride safety with staff from Fantasy Amusements

members. ISD conducts fire and life safety inspections at schools, churches, medical facilities, multi-family dwellings, restaurants, offices, and commercial and industrial buildings.

The Division witnesses the testing of fire alarms. fire pumps, and fire sprinkler systems, as well as the installation and removal of aboveground and underground storage tanks. Particular attention is given towards specialized and highhazard buildings that have the potential for significant danger to employees and/or first responders. Other activities include administration of the KnoxBox program and false fire alarm follow-ups. The goal of the Inspectional Services Division is to make Elk Grove Village an exceptionally fire-safe community in which to live and work.

Highlights

Calendar year 2022 brought an additional full-time Fire Inspector to ISD. This position was needed due to the increase in construction throughout the Village and the resulting increase in required inspections for those developments. In August 2022, the Fire Department was fortunate to be able to hire one of its retired Firefighters, Patrick McManus, as a second full-time inspector. Not only did Patrick already have all of the required qualifications and training, but his history with the Village provided him with invaluable firsthand knowledge of many of the buildings in the industrial park where much of the construction is taking place.



Fire Marshal Staidl, Fire Inspector McManus, and Fire Inspector Sullivan attended the Illinois Fire Safety Alliance Fire Prevention Week Ceremony

The ISD (7G) Pre-Incident Survey Team completed 833 building reviews in 2022. Pre-incident surveys are a tool used as part of the Village's Community Hazard Risk Assessment process. The Community Risk Assessment for the Elk Grove Village Fire Department identifies, assesses, and classifies all hazards within the response area with respect to area development, population demographics, critical infrastructure, and historical fire department response demands. Continual assessment will serve as policy in order to reduce and mitigate the community's risk and demand for emergency services.

<u>ISD Totals</u>							
	2019	2020	2021	2022			
Sprinkler/Alarm/Specialty Inspections	688	697	712	626			
Annual Inspections	1,318	1,184	717	308			
Re-Inspections	750	353	530	88			
Plan Reviews	476	452	572	510			

Online Permitting

Calendar year 2022 was the second full year of data tracking through the Accela online permitting system. This electronic platform has increased the efficiency of the permit application and plan review processes. Contractors and residents have the ability to submit their permit application and accompanying documents online, eliminating the need to submit documents in person or by mail. Submitting online not only saves time for

contractors, but also provides electronic time stamps and a precise record of any accompanying documents. In 2022, contractors submitted a total of 365 permits; of those permits, 339 (92.8%) were submitted using the Accela online permitting system. The Fire Department issued 306 approved permits in calendar year 2022, for total revenue of \$147,759.

Fire Investigations

The Fire Marshal oversees all fire investigations. Fire loss is the dollar value in loss of property and contents due to a fire incident. The total estimated fire loss for 2022 was \$1,906,511



compared to \$1,899,862 in 2021. More than \$1 million of the 2022 fire loss was due to a fire in a chemical dip tank operation at a manufacturing facility in the Business Park. The Fire Department has begun tracking property dollar amount saved a result of quick responses, allocating needed resources, and use of tactics and strategy. This calculation is done by estimating the property value and the contents within the property minus the dollar amount loss in a fire. It is considered a more accurate depiction of a department's fire response effectiveness. The total estimated fire save for 2022 was \$140,675,250.

Public Education

The Public Education Division had nothing short of success throughout calendar year 2022. Public education instructors were able to interact amongst all age groups within the community, ranging from preschoolers to senior citizens. Instructors provided the necessary support, guidance, and technical information on fire safety prevention. The Public Education Team is comprised of field and administrative personnel with a passion for connecting with the community and providing safety and wellness outreach. The team

appreciates having the ability to get out in the community and not only educate residents, but also connect with them on a more personal level.

Standardized public education activities include cardiopulmonary resuscitation (CPR), automatic external defibrillation (AED), fire extinguisher training, and first aid. Team members work with schools, community groups, and individual businesses to provide programming. CPR and AED training is also offered on a

monthly basis at Fire Station 10 (Meacham). In the summer, you will find members at the Elk Grove Village Farmers Market, sharing information and tips on fire safety. The Fire Department is proud to share information on programs, training, awards, fire safety



Citizen's Fire Academy participants inside the Illinois Fire Services Institute Sprinkler Demonstration Trailer learn not only how quickly a bedroom fire can spread but also how quickly a fire sprinkler can combat the fire before crews arrive.

PUBLIC EDUCATION ACTIVITIES 2022 Block Parties 4 Farmer's Market 4 Fire Safety Talks 11 Fire Extinguisher/First Aid Classes 10 High School CPR Training 9 Public CPR Classes 11 Business CPR Training 17

information, health safety information, and even firehouse recipes. The Public Education Team is working on expanding virtual offerings by adding more videos of training, drills, station tours, and safety education.

In August of 2022, the Fire Department was able to bring back the highly regarded Citizen's Fire Academy (CFA). This program was offered to all residents within the Village and taught various aspects of the department as well as scenarios that firefighters face daily. Topics included an overview of EMS, safety equipment, and the Fire Department's vehicles. Exciting handson opportunities were available, including auto extrication, forcible entry, and a live fire experience in the training tower.

<u>Cardiopulmonary Resuscitation (CPR)</u>

The Elk Grove Village Fire Department offers various types of CPR classes. Public CPR classes are held once a month, rotating between certified non-healthcare, certified healthcare, and non-certified Friends & Family classes. The Fire Department teaches CPR twice a year to all high school sophomores and any businesses that request a class, in addition to recertifying all Police Officers, Public Works staff, and Firefighters. In 2022, the department held 31 CPR classes resulting in almost 1,000 contacts with the public. The Public Education team plans to add additional Hands Only CPR classes at community events.

Fall Prevention

The percentage of Elk Grove Village residents age 60 and older is now at 24%. In addition, Elk Grove Village is home to a large hospital, 4 nursing homes, a rehabilitation facility, and a hospice center. As such, a majority of the patients treated are senior citizens. Due to the risk of accidental falls among this population, in 2022 the Public Education Division created a new fall prevention program in conjunction with Alexian Brothers Medical Center (ABMC). An ABMC physical therapist evaluated residents for fall risk at two (2) separate events that were held at the Sheila Ray Senior Center and Landmeier Station Senior Apartments. This program was well received and will be held again.

Community Wellness Programs

The Fire Department is a participant in the Be Alarmed! Program through the Office of the Illinois State Fire Marshal (OSFM). Participating Fire Departments are provided with free smoke alarms to install in residents' homes. The Fire Department has focused its efforts on



getting smoke alarms into the homes of senior residents and households with children, as both are target populations that take longer to respond to a fire emergency. Installation data is collected and returned to OSFM to verify that the program is successful. The Fire Deparement was able to install 54 smoke detectors in 2022. Though the State is currently experiencing supply chain difficulties in providing additional smoke alarms, once available, the Department plans to increase advertising of this program to the senior community.

The Elk Grove Village Fire Department is also the first department in Illinois to provide emergency medical information bracelets to its residents. MyID is a rubber bracelet with a QR code that can be scanned by medical personnel to reveal a patient's medical history and contact information. The information is entered by the patient into a secure online database and can be easily updated. Fire Department personnel are available to assist with data entry at the time the bracelet is distributed. In 2022, the Fire Department hosted multiple events at the Sheila Ray Center to assist seniors in signing up for the MyID program and provided more than 50 bracelets to residents. Residents can also contact Fire Administration to request a bracelet and instructions. There is no cost to the resident for the bracelets.



Fire Prevention Week Open House

The Elk Grove Village Fire Department held its Annual Fire Prevention Week Open House on Saturday, October 8, 2022 at Fire Station 7 (Biesterfield). Visitors saw demonstrations of the Fire Department's specialty teams and some were even able to "rescue" a pet from a tree with the assistance of the Technical Rescue Team (TRT). Kids were also able to participate in the firefighter challenge and learn about the different kinds of equipment that firefighters use. The event culminated with the very popular Firefighter Fashion Show and the arrival of Sparky the Fire Dog.



Fan-Favorite Facebook Posts

The Elk Grove Village Fire Department uses its official Facebook page as a main source of sharing information with the community. This includes incident warnings, weather updates, department initiatives, training activities, outreach programming, and even some of the department's favorite firehouse recipes.



Winter Ice Diving Training With MABAS Division 1. Brrrrrr!!!



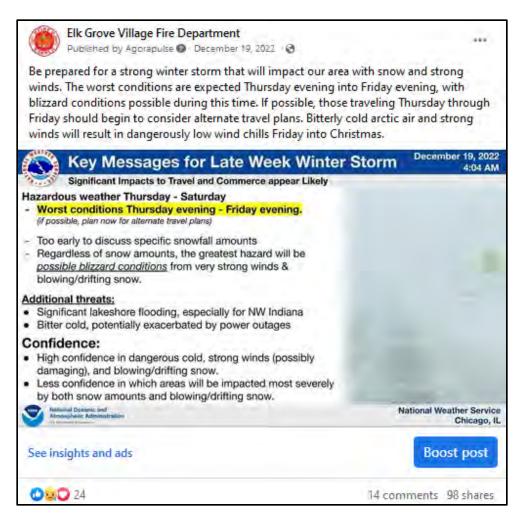
Elk Grove Village Fire Department

It's 5:37a.m. and crews are off to a call for a garbage truck on fire.

When the Fire Department arrives:

- The truck is fueled by natural gas
- A live electrical wire has landed on top of the vehicle
- The fire is occurring right in front of a building

Just another Thursday morning!



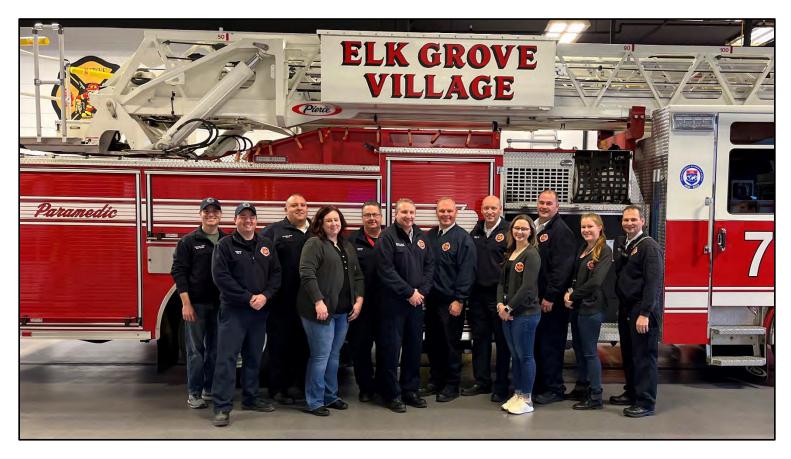
The arrival of a winter storm just in time for the holiday week got the attention of a lot of residents eager to notify their relatives of possible disruptions to family gatherings.



Thanks for letting us share our messages with you. The Elk Grove Village Fire Department now has almost 20% more Facebook Fans than in 2021! We hope 2023 will bring us even more.

The largest gathering of Elk Grove Village Fire Department Facebook fans can be found perusing our page on Thursdays at 5pm. Come on and join us!

Fire Department



Pictured from left to right: Battalion Chief - Matthew Bonilla, Fire Inspector - Paul Sullivan, Battalion Chief - James Denna, Jr., Senior Management Analyst - Catherine Miarnowski, Fire Inspector - Patrick McManus, Battalion Chief - John Lodewyck, Fire Chief - Richard Mikel, Deputy Fire Chief - Nathan Gac, Customer Service Assistant - Madison Woltman, Fire Marshal - Jason Staidl, Administrative Specialist - Kellie Beranek, and Battalion Chief - Clint Cunz.



Police Department

Police Department

Mission Statement

We, in partnership with our community, are committed to public safety through law enforcement, education, and exceptional service, while performing with the highest level of integrity and assuring all individuals' dignity and respect.

Vision Statement

Our vision is to make our community a safe place where all people can exist in peaceful harmony without crime.

Core Values

Integrity: To demonstrate honest and ethical behavior in all of our actions.

Education: To promote public awareness through crime prevention programs and community-oriented policing.

Law Enforcement: To obtain voluntary compliance through enforcement and education and to develop solutions to community problems.

Dignity/Respect: To treat each person's rights in an unbiased and impartial manner.

Partnership: To address public concerns through a collaborative effort with all members of our community.

Service: To deliver the highest quality of policing with a sense of empathy, pride and community spirit.

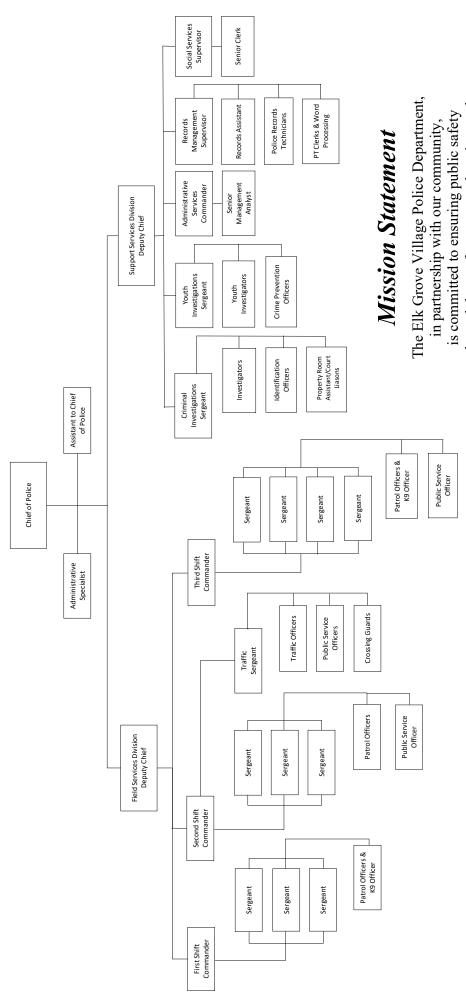


Administrative staff from left to right: Sergeant Josh Swoboda, Criminal Investigations Supervisor Mike McIntyre, Administrative Commander Mike Carlson, Deputy Chief Christopher Torres, Chief Charles Walsh, Deputy Chief Daniel Burke, Commander Sheara Garrison, Commander Shaun Berens, and Records Supervisor Debby Piccoli.



Elk Grove Village Police Department Organizational Chart





The Elk Grove Village Police Department, in partnership with our community, is committed to ensuring public safety through law enforcement, education, and exceptional service, while performing with the highest level of integrity and assuring all individuals dignity and respect.



Chief of Police, Charles G. Walsh

Chief Walsh is tasked with leading and managing the Elk Grove Village Police Department while reporting to the Village Manager on a variety of matters.

Chief Walsh has served the Elk Grove Village community since April 1991. During his career, he has served as a patrol officer, community policing officer, field training officer, field evidence technician, planning and research officer, and crime prevention officer. In May 2002, he was promoted to Sergeant and supervised the midnight patrol shift. In August of 2006, he was assigned as court Sergeant and provided supervision for Elk Grove Village police officers attending both DuPage and Cook County court.



In May 2007, he was promoted to Commander and supervised the afternoon patrol shift, and, in October of that year, he was assigned as a Traffic Commander to supervise the Traffic Section and plan for Village's special events. As the Traffic Commander, Chief Walsh was responsible for the successful implementation of the police in-car video system and developed the Village's adjudication system.

In May 2011, he was promoted to Deputy Chief of Support Services Division, where he oversaw criminal investigations, juvenile investigations, identification section, records section, crime prevention, police accreditation (CALEA), internal affairs, and CERT (Citizen Emergency Response Team). Chief Walsh also served as Deputy Chief of Field Services Division, where he was responsible for uniformed patrol shift division before becoming the Chief of Police.

Chief Walsh attended the Chicago Police Academy, Northwestern University Traffic Institute School of Police Staff and Command, Police Executive Role in the 21st Century, Western Illinois University, Senior Executive Institute - Weldon Cooper Center for Public Service University of Virginia, and the Federal Bureau of Investigation National Academy at Quantico, Virginia, Session #250.

Chief Walsh earned a Bachelor of Science in Criminal Justice from the University of Illinois at Chicago and a Master of Science of Organizational Development from Benedictine University. Chief Walsh served in the United States Air Force and was honorably discharged as a Sergeant after serving stateside in Texas, Montana, and an overseas tour of duty in Korea. He is a member of Elk Grove VFW Post 9284.

Department Structure

The Department is organized into two divisions that are each supervised by a Deputy Chief.

- The Field Services Division (FSD) is responsible for uniformed law enforcement services, such as patrol and response.
- The Support Services Division (SSD) provides law enforcement services, such as investigations, records, social work, and crime prevention activities.

2022 Department Staffing

The Police Department has an authorized strength of ninety-one (91) sworn officers, sixteen (16) full-time employees, and twenty (20) part-time employees.

Retirements

Deputy Chief Michael Garrison

On August 26, 2022, Deputy Chief Michael Garrison retired from the Elk Grove Village Police Department after more than 27 years of dedicated service.

Deputy Chief Garrison was appointed to the position of Police Officer on December 27, 1994.



Sergeant Kristen Julian

On June 10, 2022, Sergeant Kristen Julian retired from the Elk Grove Village Police Department after more than 20 years of dedicated service.

Sergeant Julian was appointed to the position of Police Officer on July 2, 2001.



Officer Frank Vrchota

On June 15, 2022, Officer Frank Vrchota retired from the Elk Grove Village Police Department after nearly 30 years of dedicated service.

Officer Vrchota was appointed to the position of Police Officer on December 28, 1992.



Records Technician Terry Bucher

On August 10, 2022, Records Technician Terry Bucher retired from the Elk Grove Village Police Department after 27 years of dedicated service.

Terry began her career with the Elk Grove Village Police Department in June of 1995.



Officer Kelly Sweeney

On September 8, 2022, Officer Kelly Sweeney retired from the Elk Grove Village Police Department after 25 years of dedicated service.

Officer Sweeney was appointed to the position of Police Officer on September 8, 1997.



Social Worker Desmond Raftery

On November 4, 2022, Social Worker Desmond Raftery retired from the Elk Grove Police Department after nearly 23 years of dedicated service.

Des became the Police Department's Social Worker in 2000. Des was instrumental in creating the Elk Grove Cares program to assist those seeking help for addiction issues.



Promotions

• Chris Torres – promoted to Deputy Chief

• Shaun Berens – promoted to Commander

• Bill Callaghan – promoted to Commander

• Jason Gottwald – promoted to Sergeant

• Justin Wolfe – promoted to Sergeant

(Pictured from left to right: Sergeant Wolfe, Deputy Chief Torres and Commander Callaghan at their swearing-in ceremony.)



New Police Officers

In 2022, the following eight (8) new officers were hired.

- Adrian Gutierrez
- Alexis Krask
- Brian Diaz
- Brian Pustz
- Chase Ori
- Gloria Gando
- Michael Salazar
- Robert Lundgren

(Pictured from left to right: Commander Garrison, Officer Gando, Officer Lundgren, Officer Salazar, Officer Ori and Chief Walsh at new recruits' academy graduation.)



New Social Worker/Social Services Supervisor:

Teila DeSarno

New Records Supervisor Assistant:

Shannon Hernandez

New Records Technician:

Julie Govert

(11-14-2022)

(06-13-2022)

(11-14-2022)

(08-08-2022)

(12-26-2022)

Perfect Attendance Record

In 2022, the following Police Department Personnel achieved a perfect attendance record.

- Officer John Williams
- Sergeant Bill Callaghan
- Sergeant Jason Gottwald

- Sergeant Josh Swoboda
- Sergeant Mike McIntyre
- Sergeant Tim Kleinfeld

Life-Saving Award Recipients:

The following employees received Life-Saving Awards in 2022. This prestigious award is given to those whose actions save a life in an emergency.

Officer Mark Johnson

On February 6, 2022, Officer M. Johnson was dispatched for an Ambulance Assist/Drug Overdose where a male subject was not breathing and did not have a pulse.

Upon arrival, Officer M. Johnson assessed the situation and determined the victim was unconscious, not breathing, and did not have a pulse. He then administered a dose of Narcan to the victim as the Elk Grove Fire Department arrived to the scene. The victim regained consciousness while Elk Grove Village paramedics treated him. The paramedics then transported him to the hospital. Officer M. Johnson was commended for taking immediate action, which was surely instrumental in helping to save the victim's life.



Officer James Johnson, Officer Meghan Lowry & Elk Grove Village Fire Chief Mikel

On May 1, 2022, Officer J. Johnson and Officer Lowry were dispatched to an ambulance assist call involving an unresponsive subject inside a stopped vehicle on the roadway. Officer J. Johnson first arrived on scene and located a male subject in the driver's seat.

Officer J. Johnson assessed the subject and determined he was not breathing. With the assistance of a bystander, Officer J. Johnson removed the subject from the vehicle, placed him on the ground, and began to perform Cardiopulmonary Resuscitation (CPR).



(Pictured from left to right: Officer J. Johnson, Fire Chief Mikel, and Officer Lowry.)

As he started performing CPR, Officer Lowry arrived on scene and connected an Automated External Defibrillator (AED) to the subject with the assistance of Fire Chief Mikel. After shocking the subject using the AED, Chief Mikel took over the CPR until additional fire department members arrived and transported him to a nearby hospital, where he received further treatment and monitoring.

The emergency room doctor who treated the subject advised that Officer J. Johnson, Officer Lowry, and Fire Chief Mikel's quick response, including the usage of the AED and performing CPR, saved the subject's life. Officer J. Johnson, Officer Lowry, and Chief Mikel received Life-Saving Awards from the Police Department. Officers J. Johnson and Lowry also received the Fire Chief's Award from Chief Mikel.

Officer Brian Pustz

On August 13 2022, Officers Wsol, Woods, and Pustz responded to a local gas station for a subject who had overdosed on unknown narcotic and was not responsive. Officers arrived and found the subject was not conscious and not breathing. Officer Wsol checked for a pulse and advised subject did not have a pulse and was turning blue.

Officer Pustz (pictured on the right) administered two doses of NARCAN. The Elk Grove Village Fire Department arrived and began treating the subject, who began to breathe his own. The subject was transported to Alexian Brothers Medican Center (ABMC) and eventually regained consciousness. The actions taken by Officer Pustz had a direct effect on saving the subject's life.



Honor Guard

Elk Grove Village Police Department Honor Guard serves as a formal ceremonial unit that participates in flag-raising ceremonies, parades, memorials, and police funerals. Members of the Honor Guard receive specialized training, equipment, and dress uniforms as part of their assignment.

During 2022, the Elk Grove Village Police Department's Honor Guard posted colors or attended the following events:

- Memorial Day Observance Ceremony
- Funeral of Retired Elk Grove Village Police Officer
- Elk Grove Village Hometown Parade
- Veterans Memorial Park Dedication



Department Accreditation

The Elk Grove Village Police Department is a fully accredited agency by the National Commission on the Accreditation for Law Enforcement Agencies (CALEA). CALEA accreditation was created in 1979 and is considered the Gold Standard in Public Safety.

The Elk Grove Village Police Department first achieved accreditation by CALEA in 1993 and has been re-accredited nine (9) times.

The Elk Grove Village Police Department has also received CALEA's Advanced Meritorious Award in honor of the Department's longstanding commitment to professional excellence through accreditation.



CALEA accreditation is a continuous process that runs in 4-year cycles. Accreditation is only granted after intensive review of every aspect of the Police Department's organization, management, and operations to assure that the Department is providing a high level of service following professional law enforcement standards. CALEA accreditation places the Elk Grove Village Police Department in elite company.

The Department is proud to be accredited because it demonstrates its commitment to constant improvement in the way the agency keeps the Elk Grove Village community and its officers safe. When accreditation is attained, the community is the beneficiary because it means the agency is delivering critical public safety services using modern, best practices.



The Department is a member of the Illinois Police Accreditation Coalition (I-PAC) which is dedicated to and supports the concept of accreditation to enhance the quality of law enforcement services. I-PAC's primary functions are to provide a network for member agencies that will encourage communication, cooperation, support, and the sharing of valuable resources.

Department Sustainability Efforts

The Police Department has two hybrid patrol vehicles that use a traditional internal combustion engine and at least one electric motor powered by the movement of their wheels. Hybrid vehicles use less gas and produce less air pollution than traditional gaspowered cars.



The Police Department also utilizes a cloud-based document management system rather than relying on paper documents. High paper consumption is a major cause of forest loss, excess waste in landfills, and pollution. The Department has been able to save an estimated 47.3 trees from being cut down and turned into paper since it began using this system.

Department Fleet Information

The Police Department uses a fleet of 49 vehicles utilized by patrol, traffic, and investigations. In 2022, members of our Police Department drove a total of 406,169 miles. As the Police Department provides services on a 24/7 basis, the majority of those miles were spent patrolling Elk Grove Village and responding to calls for service.

New Body-Worn Camera Program

In late 2022, the Police Department started rolling out Body-Worn Cameras for Police Officers and Public Service Officers. The cameras record interactions between police and the public, both audibly and visually.

One of the main benefits of the Body-Worn Camera program is that it increases the public's trust in officers while also improving officer safety.



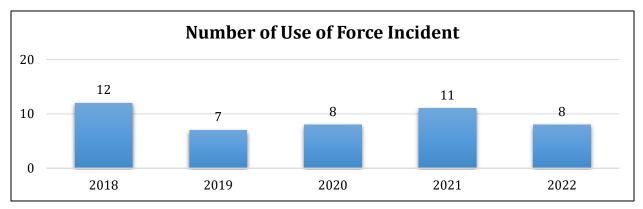
New Overnight Parking Request System

In March, the Police Department implemented a new Overnight Parking Request System through the agency's existing DACRA program, which is utilized for streamlining our enforcement operations. During 2022, there were 5,676 overnight parking requests were made.

Department Use of Force Statistics

The Elk Grove Village Police Department reviews and investigates all Use of Force incidents. Use of Force can generally be defined as "the means of compelling compliance or overcoming resistance to an officer's command(s) in order to protect life or property or to take a person into custody."

In 2022, there were eight (8) Use of Force incidents. The chart represents the last five years.



Elk Grove Village Police Department policy requires that a supervisor investigate each Use of Force incident. The purpose is to determine if policy, weapon, equipment, or training issues exist.

After reviewing all eight (8) of the Use of Force incidents, it was determined that Department policy was followed and the proper Use of Force was used in all of the instances.

# of	Verbal	Pepper	Physical	Ta	ser	Fir	earm
Officers	Commands	Spray	Force	Pointing	Discharge	Pointing	Discharge
9	8*	0	2	3	0	5	0

^{*}Eight (8) officers used verbal commands during their incidents. The only officer to not use verbal commands was pointing a rifle at an armed subject while a different officer was issuing verbal commands.

Department Grievance Process

Elk Grove Village Police Officers are represented by Metropolitan Alliance of Police (MAP), Elk Grove Village Chapter #141. The union officers have the ability to file a grievance. A grievance is "a dispute or difference of opinion raised by an employee, the Chapter or the Village claiming that an expressed written provision of this Agreement has been violated."

In 2022, the Elk Grove Police Department received no union grievances.

2020	CBA Section 16.1 CBA Appendix E CBA Section 16.1	Definition of Sick Leave Child Nurturing/Bonding Definition of Sick Leave			
2021	CBA Section 12.2.D CBA Section 12.2.D CBA Article XIV 16.1 CBA Article XIV 16.1 CBA Article XIV 16.1	Vacation Taking Procedures Vacation Taking Procedures Sick Leave Benefit (COVID Related) Sick Leave Benefit (COVID Related) Sick Leave Benefit (COVID Related)			
2022	No Union Grievances				

<u>Department Internal Affairs Summary</u>

During 2022, the Elk Grove Village Police responded to 14,014 service calls and initiated 13,115 traffic stops. This does not include other public contacts and numerous telephone contacts Police Department employees have throughout their shifts.

During 2022, Elk Grove Village Police Department supervisors documented 21 Employee Performance Reports (E.P.R.) on 19 separate complaints. The 19 complaints received are low considering the total number of police contacts initiated in 2022. An E.P.R. documents either positive or negative citizen concerns regarding Police Department employees. If negative, supervisors complete an initial investigation into allegations of wrongdoing and document their findings and recommendations in an E.P.R.

The administrative findings for the 21 E.P.R.s were as follows:

• Unfounded: 14

• Insufficient Evidence: 1

• Sustained: 6

Of the 19 complaints reported against employees in 2022, two (2) officers received four (4) complaints, and two (2) officers received two (2) complaints. The remaining officers received a single complaint.

Field Services Division

The Field Services Division of the Elk Grove Village Police Department is comprised of three (3) patrol shifts and a traffic section. It was led by Deputy Chief Garrison and following his retirement in August, Deputy Chief Burke took over the division.

With few exceptions, uniformed personnel are the first responders to calls for service and provide assistance to the public twenty-four hours a day, seven days a week. Sixty-one (61) sworn personnel are assigned to the Field Services Division.

Patrol Officers maintain a strong balance between quality service through immediate response to calls and fair enforcement of laws and ordinances. Dealing with "quality of life" issues and being responsive to the needs of the community are strong components of our community-oriented policing philosophy. Officers are encouraged and expected to take ownership of the areas they patrol, while being diligent in making these locations safe for the public.

Field Services Division Highlights

• Deputy Chief Burke (pictured middle) was presented an award for his service as the President of the Greater Cook County Captain's Association (GCCCA) from June 2020 to June 2022. He served on the board of the GCCCA for the past four years, having also served as Vice President and Secretary/Treasurer. The GCCCA is an organization that hosts monthly meetings for police administrative staff from all over Cook County to share information and discuss issues facing law enforcement.



• Sergeant Callaghan, Sergeant Pelayo, and Sergeant McIntyre graduated from the School of Police Staff and Command (SPSC) at Northwestern University Center for Public Safety. SPSC is an intensive ten-week program that prepares law enforcement managers for senior positions.





(Pictured from left to right: Commander Garrison, Sergeant Callaghan, Chief Walsh, Sergeant Pelayo and Sergeant McIntyre.)

Commander Torres completed 3-week leadership course, Police Executive Role in the 21st Century (PER21C), at the Aurora Illinois Police Department. This comprehensive program was offered by the Illinois Law Enforcement Training and Standards Board (ILETSB) Executive Institute and is designed to expand and enhance senior law enforcement leaders' strategic leadership, knowledge, skills, and abilities. Participants completing this program build their individual, team, and organizational leadership competencies to address the challenges of emerging organizational and community needs.



(Presenting the certificate is Mitchell Davis, the Chief of Police for the Hazel Crest Police Department and the President of the Illinois Association of Chiefs of Police.)

Officer Williams (pictured right) received an Exemplary Performance Ribbon commitment to traffic safety in Elk Grove Village. In 2021, Officer Williams received three (3) traffic awards for his traffic safety efforts. He is the only patrol officer to receive 3 traffic awards in one year, and he is also the first recipient of the Exemplary Performance Ribbon. Officer Williams has been with the Elk Grove Village Police Department for 25 years and his dedication has contributed significantly to traffic safety throughout the Village.



• Members of the Police Department staffed a local Dunkin' Donuts as part of the 19th annual "Cop on a Rooftop" event to raise money for the Law Enforcement Torch Run to benefits Special Olympics Illinois. The Police Department raised over \$3,700.





• The Police Department received a special visit from US Air Force Lt. Colonel Gina Stramaglio (pictured middle), who is a KC-135 Instructor Pilot, Assistant Director of Operations, 340 Ears, and an Elk Grove Village resident. On February 22, 2022, Lt. Colonel Stramaglio piloted an Air Force KC-135R Stratotanker, "PYTHON 79," with the 340th Expeditionary Air Refueling Squadron during a combat mission carrying a US Flag.



She gifted the flag to the Elk Grove Village Police Department to honor the work police officers perform every day in the community. The Police Department appreciates Elk Grove Village's hometown hero, Lt. Colonel Stramaglio, and proudly displays the flag and certificate in the police station.

 Police Officers participated in their first-ever No-Shave November event and raised \$355 for cancer awareness and research.

(Pictured from left to right: Officer Frank, Deputy Chief Burke, Officer Pustz, Officer Rubino, and Officer Stencel.)

• Designed to enhance relationships between the Elk Grove Village Police Department and the youth in the community, 7-Eleven's Operation Chill allowed Officers to reward children they see doing good deeds or exhibiting positive behavior in our community.

On June 14, 2022, the Police Department kicked off the 2022 Operation Chill by handing out free Slurpee coupons to the youth for enjoying the Village Splash Pad in a safe manner.





 The Police Department participated in the annual "Coffee with a Cop" event at a local McDonalds. The purpose of this event is to encourage community members to connect with Police Officers over a complimentary cup of coffee. The mission of the event is to break down the barriers between Police Officers and the citizens they serve.



(Pictured from left to right: Sergeant Doherty, Commander Berens, Commander Garrison, Officer Malek, and Deputy Chief Burke.)

• The Police Department hosted its second annual "Stuff the Squad" toy drive at a local Walmart that benefited the Chicagoland Toys for Tots. Over \$3,000 and thousands of toys were collected for children in need during the holiday season.





Police Officers, their families, and friends helped raise nearly \$14,000 for the 17th Annual St. Baldrick's event. The St. Baldrick's Foundation collects donations to help find a cure for childhood cancer. This was the Police Department's 4th vear of participating and having their heads shaved.

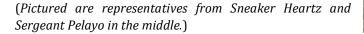


 Chief Walsh, along with other Village employees, read to students at Ridge Elementary School as part of the One School, One Book program. Volunteers visited different classes and read a portion of the book "Wonder." The theme for the read was compassion and kindness, and each class will complete activities surrounding the theme within their classroom.





- During the Village's Trick-or-Treating hours, our Police Officers passed out glow sticks, candy, and bags to trick-or-treaters. The purpose of passing out glow sticks was for children to be visible while trick-or-treating, especially when it is dark.
- Sergeant Pelayo coordinated with Suburban Law Enforcement Academy (SLEA) class BA 22-03 to donate approximately 35 pairs of lightly used wrestling shoes to Sneaker Heartz, a nonprofit organization that collects and donates shoes to underprivileged youth. The wrestling shoes were donated to a youth boxing gym in Liberia.





- To better assist residents in addressing wild animal nuisance problems on private property, ABC Humane Wildlife Control & Prevention Inc. provides professional services at a low cost to Elk Grove Village residents. ABC Wildlife ensures the safe removal of non-domestic wildlife from residential properties within the Village. In 2022, 98 residents called ABC Humane Wildlife and utilized their services for the removal of 118 animals from their property.
- The Village partners with Scientific Wildlife Management to understand, monitor, and manage the coyote population within Elk Grove Village. During 2022, 78 citizens reported coyote sightings.

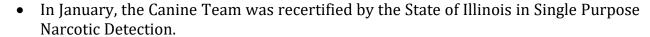
Canine Unit

The Elk Grove Village Police Department's Canine Team, led by Sergeant Rohman, is part of the Field Services Division of the Police Department. It is staffed by Officer Wsol and K-9 Uber.

Canine Team Highlights

- The Canine Team, comprised of Officer Wsol and K-9 Uber, worked a total of 176 shifts, and responded to 212 incidents, 49 of which were canine related.
- Officer Wsol acted as a Field Training Officer on 12 shifts.
- The Canine Team was requested by Elk Grove Village Police Officers 19 times and they assisted other law enforcement agencies, including Cook

County Sheriff's Office, Illinois State Police, Palatine, Mount Prospect, Hoffman Estates, Bartlett, Buffalo Grove, and Schaumburg, on 30 occasions.



Canine Team Community Engagement

In 2022, community relations and public demonstrations continued to be a priority as the Department focused on positive and personal interaction with the community. These public demonstrations occurred at:

- Elk Grove Village Park District Pavilion
- Al Hattendorf Center
- Elk Grove Village Fire Department Open House
- Harper College
- Play, Picnic and Party











Canine Team Activities

Handler/Public Safety Deployments

Handler/Public Safety Deployments	2019	2020	2021	2022
Canine Deterrents	3	6	4	2
Handler Protection	2	0	0	0
Tracks	12	9	12	10
Building Searches	12	26	17	10
Article Searches	3	8	4	4
Open Area Searches	1	2	5	7

Canine Narcotic Searches by Type

Canine Narcotic Searches by Type	2019	2020	2021	2022
Vehicles*	62	42	62	30
Parcel/Luggage**	0	0	0	0
Premises (Primarily Hotel Checks)	7	4	8	0
Storage Unit Searches	0	0	0	31

^{*}Vehicles in parking lot premise checks (scanning vehicles vs. detailed sniffs of individual vehicles) are not recorded individually. If counted in that manner, this number would be significantly higher.

Narcotics Located by Canine Team

Narcotics (grams) Located by Canine Team	2019	2020	2021	2022
Cannabis	19,327.05	2,253.01	7,109.42	20.9
Cocaine	10.32	.10	66.70	0
Crack Cocaine	.50	0	127	0
Ecstasy	26	0	0	0
Heroin	2.48	1.00	8.50	0
Methamphetamine	.50	0	0	0
Drug Paraphernalia (Items)	71	18	40	4

^{*2022} numbers reflect a difference due to changes in cannabis laws, reductions in requests for assistance from the Illinois State Police, and fluctuations in drug activity.

Canine-Related Arrests

Canine Related Arrests	2019	2020	2021	2022
Felony Arrests	9	4	7	0
Misdemeanor Arrests	6	4	11	6
Village Ordinance Arrests	3	0	0	0
Released Without Charges	1	1	3	0
Warrant Arrests	0	0	4	1
PD-Tickets for Cannabis	29	3	10	2
PD-Tickets for Paraphernalia	13	1	1	0

^{**}Parcel/Luggage-This represents individual parcels, as well as large pallets containing multiple packages where it is unrealistic to account for each package sniffed.

Traffic Unit

The Traffic Unit is part of the Field Services Division, and it works to improve the safety of motorists and pedestrians through traffic enforcement, education, and engineering. The Traffic Unit, led by Sergeant Callaghan, is staffed by three (3) sworn police officers, two (2) Public Service Officers (PSO), and eleven (11) school Crossing Guards.



(Pictured from left to right: PSO Sotelo, PSO Carr, Traffic Officer Wedekind, Traffic Officer Guther, Traffic Officer Langendorf, Traffic Sergeant Callaghan, and Commander Garrison.)

Traffic Awards

Each year, members of the Elk Grove Village Police Department are recognized for their enforcement efforts by shift based on their overall enforcement action taken. The Traffic Safety Award is given to officers whose actions help reduce unsafe driving behaviors and promote safe driving practices among motorists.

The following are the 2022 Traffic Award Recipients:



1st Shift Officer Kyle Besthoff (not pictured)
 2nd Shift Officer Daniel Johnson (pictured middle)
 3rd Shift Officer John Williams (pictured right)
 Traffic Unit Officer Nicholas Langendorf (pictured left)
 Impaired Driving Officer Dominic Vitale (not pictured)

Traffic Unit Highlights

- The Traffic Unit participated/assisted in the following events: Chicagoland Spring Marathon, Mid-Summer Concert Series, Rotary Fest, Hometown Parade, Farmers Market, and Holiday Tree Move/Tree Lighting Ceremony.
- The Traffic Unit continued to be active members of the Serious Traffic Accident Reconstruction Team (S.T.A.R.). S.T.A.R. investigates serious and fatal crashes throughout the northwest suburbs. In 2022, Elk Grove Village S.T.A.R. team members responded to four (4) serious or fatal crashes outside of Elk Grove Village.
- The Public Service Officers handled 20 Inoperable vehicles, 31 abandoned vehicles and one (1) oversized boat.
- Two new Crossing Guards, Ming and Stella, joined the Traffic Unit.





(Pictured from left to right: Crossing Guards Ming, Scott, and Stella.)

 On May 25, 2022, Stevenson Elementary School Crossing Guard Marsha retired from the Elk Grove Village Police Department. She has been a Crossing Guard for Elk Grove Village since 2011.

(Pictured are Crossing Guard Marsha with students on her last day.)



• Elk Grove Village Crossing Guards were provided "Stop the Bleed" and tourniquet training.

- Traffic Officer Guther attended the 2022 Symposium on Traffic Safety hosted by the Institute of Police Technology and Management (IPTM). IPTM's annual Symposium on Traffic Safety is a 4-day intensive learning experience that focuses on the emerging technology and innovative solutions used in both the crash reconstruction and highway safety fields.
- Patrol and Traffic Officers attended the 2022 Illinois Truck Enforcement Association (ITEA) annual conference to learn about new laws, inspections, accident investigations, drug and human smuggling related to trucks, and reviewed federal standards from the National Transportation Safety Board (NTSB).

(Pictured from left to right: Officer Crum, Officer Guther, Officer Langendorf and Officer Johnson.)



Traffic Enforcement Grant Activities

In 2022, the Traffic Unit received a grant for \$106,559 from the Illinois Department of Transportation (IDOT) for the 2021/2022 grant period. This represents a 16.4% decrease in funding as compared to the 2020/2021 grant period. These grants allow the Traffic Unit, in conjunction with patrol officers, to coordinate saturation patrols, safety zones, and roadside safety checks during major holidays to promote safe driving behavior through enforcement.

During the 2021/2022 grant period, 1,861 vehicles were stopped. These traffic stops resulted in 12 child restraint violations, 57 uninsured motorist violations, 31 hazardous moving violations, 120 speeding violations, 178 cell phone violations, 1,056 seat belt violations, and 694 "other" citations being issued. Additionally, two (2) Driving Under the Influence arrests, four (4) fugitives from justice arrests, seven (7) drug-related charges, and 45 suspended, revoked or no valid driver's license arrests were made.

During the 2022 Sustained Traffic Enforcement Program (STEP) grant hours, traffic officers wrote citations for specific enforcement timeframes. The following chart reflects the Traffic Section's STEP grant enforcement activity compared from 2021 to 2022:

STEP Grant Traffic Enforcement	2021	2022
Traffic Citations (Y Tickets)	253	455
Compliance Citations (C-Tickets)	1,408	1557
Total Citations	1,661	2,012

Traffic Unit Overall Enforcement Activity

Traffic Enforcement Activity	2021	2022
Traffic Citations (Y Tickets)	842	389
Compliance Citations (C-Tickets)	319	818

Overweight/Oversize Commercial Vehicles

Ensuring the safe movement of commercial vehicles through the Village is a priority of the Traffic Unit. The Elk Grove Village Police Department continues to partner with Oxcart to review applications for the safe movement of overweight and oversized commercial vehicles. In 2022, the Traffic Section reviewed and issued 608 permits through Oxcart.

Community Education/Awareness

In addition to enforcement, education is a key component to traffic safety. The Traffic Unit continued their efforts to educate the public about hazardous moving violations and occupant protection through the proper use of seatbelts and child restraints. In concert with these educational efforts, the Department conducts enforcement for hazardous moving violations. These violations are the leading contributory causes of vehicle crashes, and factor in the potential for sustaining injury in a vehicle crash.

The Traffic Unit educated the motoring public through the issuance of over 208 warning citations. These interactions serve as an opportunity to educate the public on safe driving habits and promote self-compliance with traffic laws. The Traffic Unit continued to partner with organizations, such as AARP and AAA, to provide educational classes on various traffic safety issues. In 2022, Traffic officers conducted several classes on the Rules of the Road for area seniors at the Hattendorf Center.



(Pictured is Officer Williams participating in the "Click It or Ticket" traffic safety campaign.)

Traffic Unit Community Engagement

• The Traffic Unit assisted first graders from Rupley Elementary to cross Arlington Heights Rd. and Oakton St. so they could visit Busse Woods and learn about nature and animals.



• The Traffic Unit assisted directing and controlling traffic for a Chicagoland Spring Marathon.



• The Traffic Unit assisted directing and controlling traffic for the Senior Parade at Elk Grove High School.



Support Services Division

The Support Services Division of the Elk Grove Village Police Department, led by Deputy Chief Daniel Burke, consists of personnel assigned to Criminal Investigations, Youth Investigations, Administrative Services, and the Records Section. Thirteen (13) sworn personnel and sixteen (16) civilian personnel work within the Support Services Division.

The Support Services Division supports the Field Services Division by conducting follow-up investigations, youth investigations, crisis interventions, evidence gathering, evidence storage, residential/business security inspections, crime prevention programs, records support, and social and community service support.



Support Services Division Highlights

- 46 participants entered treatment and recovery programs facilitated through Elk Grove Village Cares program (EGV Cares).
- EGV Cares was awarded \$151,955 to support treatment and recovery services for those suffering with Substance Use Disorder from Illinois Criminal Justice Information Authority (ICJIA).
- The Police Department completed year two of its tenth Commission on Accreditation of Law Enforcement Agencies (CALEA) reaccreditation cycle
- Police officers received 12,052.25 total hours of training.
- 958 total pounds of unwanted medications were collected through the Prescription Drug Collection Box located in the Police Department lobby.
- Criminal Investigators conducted follow-up investigations on 208 incidents reported to the Department and 225 cases were assisted by and/or assigned to Youth Investigators.
- The Identification Section inventoried 3,610 items.

Criminal Investigations Section

The Criminal Investigations Section, led by Sergeant Michael McIntyre, is part of the Support Services Division and is staffed by four (4) investigators. They work to apprehend, investigate, and prosecute criminal offenders by conducting thorough criminal investigations. The Criminal Investigations Section also conducts background investigations on applicants to the positions of police officer.

In 2022, the Criminal Investigations Section conducted follow-up investigations on 208 incidents reported to the Elk Grove Village Police Department.

Agency Mutual Aid

Northwest Suburban Major Case Assistance Team (MCAT)

The Police Department participates in the MCAT. MCAT has one (1) Elk Grove Village investigator assigned to the investigations team, one (1) officer assigned to the forensic unit, and one (1) patrol officer assigned to the surveillance team.

Elk Grove Village MCAT investigators assisted other law enforcement agencies for a total of 151 hours during 2022. The mutual aid agreement between MCAT and Elk Grove Village is of great benefit to the Police Department for staffing assistance during critical incidents.

North Central Narcotics Task Force (NCNTF)

The Criminal Investigation Section also has an investigator assigned to the NCNTF. This task force works on long-term narcotics investigations and is managed by the Illinois State Police. It is comprised of members of law enforcement agencies throughout Illinois.

Investigator Training

The Police Department sends investigators to a variety of training for handling all different types of criminal cases. This training can include reviewing updated laws, conducting interviews, and cell phone and computer forensics.

Once a year, the investigators also attend the Illinois Homicide Investigator Association conference. The training can include investigators from police agencies all over the country presenting case reviews on high profile homicide investigations.

(Pictured are Investigator Patras and Investigator Miller.)

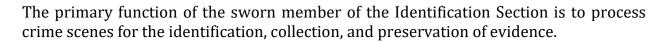


Identification Section

The Identification Section, led by the Criminal Investigations Supervisor McIntyre, is part of the Support Services Division and is staffed by one (1) full-time sworn Identification Section Officer and two (2) part-time civilian Property Room Assistants.

(Pictured right is Identification Officer Ahsell.)

Responsibilities



The daily responsibilities of the Identification Section include:

- Receive, record, and control incoming property, and evidence related to criminal matters.
- Provide training and feedback for the field evidence technicians in patrol and maintain equipment for this program.
- Photo processing and laboratory evidence processing.
- Prepare items needed for court, such as body worn camera footage.
- The part-time members for the Identification Section also supplement court and adjudication liaison duties for the Records Section.

The Identification Section also provides:

- Fingerprinting service for residents for non-criminal matters, such as security clearances, background checks and access and record review purposes.
- Education for the Citizen's Police Academy to explain their duties. They also set up mock crime scenes and have forensic activities for the citizens to review.

(Pictured right is Officer Ahsell teaching an evidence class at the Citizen's Police Academy.)





The following is a summary of activities assigned to the Identification Section:

IDENTIFICATION SECTIONS ACTIVITIES	2019	2020	2021	2022
Cases Inventoried	1,029	792	1,003	1,224
Items Inventoried	2,783	2,125	2,621	3,610
Firearms Inventoried	69	42	28	65
Other Weapons	77	60	78	146
Narcotics Inventoried	358	47	172	179
Paraphernalia	138	142	133	211
Archived Files	117	170	23	117
Video Processing	983	802	252	296
Lab Items-State Police	32	29	73	151
In House Cannabis Tests	0	0	0	2
Items Destroyed	1,246	1,295	413	842
Items Returned To Owner	235	225	354	297
Items To Finance	8	0	0	0
Items To Records	267	342	50	91
Items Auctioned	84	169	37	90
Citizens Fingerprinted	81	39	66	79
Court Appearances	42	17	19	25
Crime Scene Processed	-	-	25	19
Photo Processing	983	802	165	217
Evidence Processing	8	5	11	23
Adjudication Hearings	6	6	5	8
Expungements (New)	-	92	166	41



(Pictured are Identification Officer Ahsell and part-time civilian Property Room Assistant Gary Miura.)

Youth Investigations Section

The Youth Investigations Section, led by Sergeant Dan Doherty, is part of the Support Services Division and is staffed by three (3) investigators. This section works to divert youths from delinquent behavior and investigate criminal/delinquent offenses committed by or against youths.

This Youth Investigations Section maintains liaisons with local schools, agencies, and other resources, which provide services for youths. This section also provides specialized, technical support to all other sections within the department and assists the Criminal Investigations Section as needed.

In addition to these regular duties, Youth Investigators regularly speak with students as part of our ongoing relationship building efforts through school presentations. The overarching goal in youth investigations and the juvenile justice system is toward educating and diverting juveniles through community outreach and social service programs instead of the criminal justice system.

Youth Investigation Highlights

- 225 cases were assisted by and/or assigned to youth investigators.
- 140 total compliance checks for alcohol and tobacco were conducted.
- 19 residency checks for violent offenders and sex offenders.

Youth Investigators maintain a strong working relationship with administrators and staff at local schools. Department members met with school principals and administrators prior to the start of the 2022-2023 school year by hosting principals at the Police Department (pictured below).

The purpose of the meeting was to familiarize them with Police Department personnel they would be working with, updates to juvenile laws, reporting procedures for incidents including DCFS, and to answer any questions they had.

Principals from multiple district high schools, junior highs, and elementary schools were present at the meeting.



School Resource Officer (SRO)

One (1) Youth Investigator is assigned to Elk Grove High School on a full-time basis as a School Resource Officer (SRO). This investigator is a resource to school staff, students, and parents by providing security during the school day and at special events.

The SRO lectures in classes on topics including traffic law, civil law, criminal law, and forensics and crime scene investigation. The SRO also runs a sophomore class practicum program that gives students a more in-depth look at police operations.

In 2022, SRO Investigator Mosqueda (pictured right) was recognized for having a positive impact on students and was presented with a "Sector Celebrity" award for his excellent work with youth at Elk Grove High School. This award was presented by Communities for Positive Youth Development (CPYD), which is run through Kenneth Young Center.

A strict approach towards enforcement of laws and ordinance violations with zero tolerance for criminal offenses committed in the high school has resulted in a total of 52 juvenile arrests during the year 2022. This was an increase from the year 2021, as school was not in full operation for a portion of the school year due to Covid-19 restrictions.



Alcohol & Tobacco Compliance Checks

During 2022, Youth Investigators conducted age compliance checks with all establishments that sell tobacco, vaping products, and liquor. Tobacco and liquor retailers were found to be 96% compliant with their checks, and three (3) cases were referred to the Village for further review. Three (3) rounds of tobacco checks were completed. One (1) round of packaged liquor and one (1) round of pour liquor checks were completed as well.

Sex Offender Address Verification Program

During 2022, the Youth Investigations Section continued to utilize the Sex Offender Address Verification Program and Murder and Violent Offender against the Youth

Registry. Currently, ten (10) sex offenders and one (1) violent offender against youth reside in the Village and are mandated to register in-person at the Police Department annually.

Illinois law dictates that officers visit and verify all sex offender and violent offender addresses at least once annually, but the Elk Grove Village Police Department conducts address verifications at least three (3) times per year. This allows officers to meet and speak with all violent and sex offenders residing in the Village. Officers also determine if the violent or sex offender has changed their appearance in any way, which would disguise them from the general public who view their photos on the Internet.

Studies have shown the municipalities that conduct multiple address verification checks of registered sex offenders find fewer sex offenders choose that municipality as their home. Murder and violent offender and registered sex offender information can be found on the Illinois State Police website.

Youth Investigations Community Involvement

During 2022, the Youth Investigations Section made extra effort to be involved with youth throughout the Village. One event in particular included reading to students at Salt Creek Elementary School. Students were allowed to ask questions of youth investigators and interact with them during the school day.



(Sergeant Doherty and Investigator Mazzuca reading to students.)

Crime Prevention Section

The Crime Prevention Section, led by the Youth Investigations Supervisor, is comprised of one (1) full-time Crime Prevention Officer.

(Pictured right is Crime Prevention Officer Ted Malek.)

The Crime Prevention Section is committed to establishing positive community relations through the development, implementation, and perpetuation of comprehensive proactive crime prevention programs. Crime Prevention Officers receive certified training in current crime prevention techniques and methodology and hold memberships in the International Crime Free Multi-Housing Association and the D.A.R.E. Officers Association.



The Crime Prevention Section maintains an active role in community interest groups and civic organizations, with an emphasis on the positive exchange of police and citizen concerns. Some of these groups and organizations include: the Elk Grove Chamber of Commerce, Community Character Coalition of Elk Grove Village (CCC), Lions Club, Rotary Club, Veterans of Foreign Wars (VFW), Elk Grove Village Youth Committee, Senior Citizen's clubs, and EGTV Channel 6.

Crime Prevention Highlights

Crime Prevention remained committed to engaging with the community and providing valuable information. Following are some of the Crime Prevention highlights of 2022:

Drug Abuse Resistance Education Program (D.A.R.E.)

In the fall of 2022, the Crime Prevention Section taught the D.A.R.E. program at Queen of the Rosary, Stevenson Elementary, and Link Elementary. Over 150 fifthgrade and sixth-grade students completed the D.A.R.E. program, which focuses on the dangers and negative consequences of drugs, alcohol, and tobacco.



(Pictured are Link Elementary Students.)

Career Fairs

The Crime Prevention Section participated in recruiting efforts by attending career fairs at Western Illinois University, Northern Illinois University, Harper College, and the Elk Grove Village Career Fair throughout 2022.

(Pictured left is Officer Malek, pictured right is Sergeant Doherty.)

Committed to the Needs of the

Citizens Police Academy (CPA)

The Citizens Police Academy was held in the spring of 2022, with 20 citizens participating in the program. Through the course of 8 weeks, program participants were provided with a unique law enforcement experience in areas such as patrol, range training, dispatch, criminal and youth investigations, traffic investigations, and the K9 unit. For their final CPA class, participants conducted a mock homicide investigation, including processing and collecting evidence and interviewing witnesses to piece together the case.



Crime Free Multi Housing Program (CFMH)

The Crime Free Multi Housing (CFMH) ordinance requires trainings for property owners and agents on topics of Crime Prevention, Crime Prevention through Environmental Design (CPTED), Applicant Screening, Combating Illegal Activity, and Partnership with the Police and Eviction Processes. The Crime Prevention Section is responsible for implementing and overseeing the CFMH program.

By the end of 2022, the Crime Prevention Section completed training for 3,382 property owners and property agents. Crime Prevention continues to work with landlords who are considered noncompliant into compliance through various training and educational paths. All in-person classes were moved to online training to assist the landlords in becoming compliant with training.

Health Education Curriculum

The Crime Prevention Section was able to get back in the classroom and speak to Elk Grove High School's sophomore class during their Health Education curriculum in 2022. The presentation provided information about drug abuse; both illegal and prescription abuse, and the negative consequences that result from illegal drug use.

Neighborhood Watch Program

The Crime Prevention Section continued the Neighborhood Watch program in the Village. Neighborhood Watch meetings were hosted in-person; however, a virtual option remained in place at the request of some members. Neighborhood Watch newsletter email blasts were distributed to keep residents informed on a monthly basis, while also being utilized to disseminate urgent information needed.

Principals Meeting

The Crime Prevention Section coordinated the annual back-to-school meeting for all principals and administrators. This meeting serves to foster the relationship between the Police Department and schools in Elk Grove. Officers also assisted the schools by attending safety drills and educating teachers on the "Run, Hide, Fight" method in response to critical incidents. Principals and administration staff from all schools in Elk Grove Village, as well as Conant High School were present at the meeting, along with a Juvenile State's Attorney who presented on the most recent juvenile laws and truancy updates. Attendees also received informational packets, which included updated juvenile laws and internet safety/social media tips.

Police and Seniors Together (P.A.S.T.)

P.A.S.T. is a monthly meeting with senior citizens and Police Officers to discuss items of interest, such as senior scams, senior driving tips, and other topics of safety.

In December, the Crime Prevention Unit hosted the annual P.A.S.T. holiday luncheon at the Hattendorf Center. Approximately 90 seniors enjoyed a holiday meal with Police Officers, and Deputy Chief Torres gave the opening remarks.



Business Presentations/Programs

Several businesses in the Elk Grove Business Park requested training presentations for their workforce on the topic of workplace violence and active shooters, commonly referred to as "Run, Hide, Fight." The Crime Prevention Section also provided Crime Prevention through Environmental Design (CPTED) security reviews of facilities throughout the Village by providing analysis and recommendations for building safety, lighting, property evaluation, and crime prevention.

Community Events/Meeting

The Crime Prevention Section represented the Police Department in community events including the Community Character Counts Coalition (CCC) monthly meetings. However, the CCC did not have any public events planned due to the uncertainty of the pandemic. Crime Prevention hosted Boy and Girl Scout troops for various tours and presentations during 2022.

Crime Prevention Section attended numerous community events including Summer Farmers Markets, Picnic in the Park, Park District Teen Nights at Rainbow Falls, Fall Open House, School District 59 Back to School Fest, and the Elk Grove Business Expo.

- The Crime Prevention Section gave a tour of the police station to summer camp students from Kennedy's Martial Arts Academy (pictured right).
- Zuzanna (pictured below) from Salt Creek Elementary School won an opportunity to get dropped off at school by a Police Officer as part of a PTA raffle.







School, Community and Business Programs Summarized

The Crime Prevention Section has continued to facilitate programs for senior citizens, elementary and middle school students, and parents. These programs allow the Police Department to educate residents on current, local, and national crime trends and present preventative measures to avoid these crimes.

Additionally, the Crime Prevention Section has designed programs by fielding questions and listening to concerns of the numerous community groups they come in contact with throughout the year.

School Programs				
Kindergarten	Officer visits classes and discuss about "Being Safe"			
1st Grade	Stranger Awareness Discussion and Personal Safety			
2 nd Grade	Drugs: Helpful or Harmful?			
3 rd Grade	Learning to Say No			
4 th Grade	Dealing with Angry Feelings and Avoiding Gangs			
5 th Grade	Internet Safety and Handling Conflicts			
6 th Grade	D.A.R.E. (Drug Abuse Resistance Education)			
7 th & 8 th Grade	Wrestling and Basketball Tournaments (Not held due school			
	restrictions)			

Community Programs				
CCC	Attend monthly community meetings			
Summer Blast	Teen pool parties			
Security Surveys	Residential, commercial and industrial property surveys			
P.A.S.T	Police and Seniors Together			
Tours	Police Department tours conducted for various groups			
Crime Free Multi- Housing	Officers maintain communication with multi-housing units			
Village Newsletter	Article submissions on crime trends			
Career Fairs	Recruit police applicants (Events were held virtually)			
EGTV Channel 6	Monthly cable television segments on crime trends			
Internet Safety	Programs for parents and children			

Business Programs
Crime Prevention Through Environmental Design (CPTED)
Run, Hide, and Fight
Workplace Violence

Administrative Services

Administrative Services, led by Deputy Chief Daniel Burke, is part of the Support Services Division. It is staffed by Commander Mike Carlson, Senior Management Analyst Bolor Bat-Erdem, Social Services Supervisor Teila DeSarno, and Senior Clerk Martha Vela.

Administrative Services works to provide professional services to the Department through training, administering the red light camera program, managing the Community Emergency Response Team (CERT), maintaining Accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA), and providing social services.

Commission on Accreditation for Law Enforcement Agencies (CALEA)

The Police Department is fully accredited by the National Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) and continues to prove compliance through intensive review of every aspect of the Department's organization, management, and operations to assure that the Department is providing the highest possible level of service following professional law enforcement standards.

In December 2022, the Police Department successfully completed a web-based assessment for the second year of its tenth reaccreditation cycle.



Department Training

During 2022, police officers received 12,052.25 hours of training, 1,360 of which were in-house training, resulting in reduced cost to the Village.

In-house training was facilitated by members of the Police Department who have certification and expertise in various fields such as defensive tactics, firearms, and mental health issues.







(Pictured are officers participating in the in-house training.)

Field Training Program

In 2022, the Field Service Division had eight (8) probationary officers participate in the Field Training Program (pictured right is probationary Officer Krask). The Field Training Program is designed to educate and prepare the probationary officers during an eighty-five (85) day period.

This Program encompasses multiple field-training officers and strives to create effective patrol officers who can confidently work independently. Officers were trained on mandated courses including: Firearms, Use of Force/Scenario Based Training, Blood Borne Pathogens, Hepatitis B, Mental Health Awareness, Domestic Violence, Bias-Based Policing, Work Place Harassment, Personal Protective Equipment (PPE), HAZMAT, Pursuit Policy, American Disabilities Act (ADA), and the Incident Command System (ICS).



Red Light Camera Program

During 2022, the Village leased ten (10) red light cameras installed at crash-prone intersections, which resulted in 15,417 citations issued for red light violations. Elk Grove Village Police Department officers reviewed 34,187 automated red light traffic violations.

Officers approved 15,417 violations, which represents a 55% rejection rate. Of the 197 red light violators that contested by mail, 149 were found liable and 48 not liable. Additionally, 91 red light violators appeared in person at an adjudication hearing, of which 71 were found liable and 20 not liable.

Comparison of Reviewed and Approved Red Light Violations

LOCATION	2021 Reviewed	2021 Approved	2022 Reviewed	2022 Approved
Oakton & Busse (S/B)*	1,013	424	0	0
Busse & Oakton (W/B)*	1,889	968	0	0
Devon & Busse (N/B)	6,857	3,202	5,348	2,619
Devon & Busse (S/B)	4,784	1,889	2,515	1,223
Rohwling & Biesterfield	6,867	2,721	6,013	3,018
Arl. Hts. Rd. & Higgins (W/B)	2,997	1,155	6,908	2,488
Biesterfield & I-290	883	657	717	521
Landmeier & Higgins	8,852	3,513	8,490	3,558
Nerge & Rohlwing (W/B)	2,911	1,608	2,080	1,104
Nerge & Rohlwing (E/B)	3,401	1,223	2,116	886
TOTALS	40,464	17,360	34,187	15,417

^{*}Due to construction, both cameras for Busse and Oakton were not functional in 2022.

<u>Community Emergency Response Team (CERT)</u>

The Elk Grove Village Community Emergency Response Team (CERT) is a citizen volunteer organization developed to augment the Village's emergency service response during a crisis or disaster.

Elk Grove Village CERT consists of 50 active community volunteers and is organized into three support teams: Administrative Support, Supply and Equipment, and Communications. Trained CERT members perform four functional areas: education, recruitment, animal response, and search/rescue. CERT volunteers may be:



- Activated in a local emergency/disaster situation for deployment within the Elk Grove Village city limits;
- Mobilized in an emergency/disaster situation in response to a request from state or federal emergency management agencies for deployment outside the Elk Grove Village city limits; or
- Called out in a non-emergency/disaster situation in response to a request for CERT volunteers trained in search and rescue operations.

CERT Volunteer Events

CERT volunteers provide assistance at civic events, such as Electronics Recycling and Document Destruction, Paint and Oil Recycling, Summer Concert Series, Play, Picnic & Party, Rotary Fest, Oktoberfest, Fire/Police Department Open House, and the Tree Lighting Ceremony.

CERT volunteers also participated in Cop on a Rooftop that raised money for Special Olympics, and Stuff the Squad which provided Christmas presents for the Toys for Tots program.

CERT Training

CERT volunteers received First Aid, CPR, and Stop the Bleed training in 2022 (pictured right.) The courses were taught by members of the Elk Grove Village Fire Department.



Social Service Section

The Social Service Section of the Elk Grove Village Police Department, led by Teila DeSarno, MA, LCPC, CADC, provides assistance to Village residents who are in need of mental health, substance abuse, and social service assistance.

The Social Service Section was expanded in September 2017 when it incorporated the functions of the former Community Services Program. These added services include information and referral for residents in financial crisis, program planning, community education, and promoting community involvement. The majority of referrals come from Police Officers who encounter people considered at risk.

Additional referral sources come from:

- Elk Grove Village Fire Department
- Elk Grove High School staff
- Grove Junior High School staff
- Elementary schools in the area

- Kenneth Young Centers
- Youth and Family Services of Elk Grove Township
- Interfaith communities in the area

A large percentage of residents make direct calls to the Social Service Section seeking assistance and these encounters are not tabulated in this Compendium report.

New Social Worker

In October 2022, Teila DeSarno, MA, LCPC, CADC, was hired in preparation for the retirement of the former Social Service Supervisor, Des Raftery, LCSW. Teila is a Licensed Clinical Professional Counselor (LCPC) and a Certified Alcohol and Drug Counselor (CADC). Teila attended Bradley University and received her Master's degree from The Chicago School of Professional Psychology.



She has spent 15 years working in the mental health and substance abuse field. Most of her career was spent at DuPage County Probation and Court Services, where she was a juvenile detention officer, juvenile justice clinician, and senior probation officer in the DUI Evaluation Unit. She also has experience working in private practice.

The Social Service Supervisor has continued her professional education in the areas of domestic violence and sexual assault, critical incidents/stress debriefing, and substance use disorders.

Elk Grove Village Cares Program

The Social Services Section continued to manage the Elk Grove Village Cares (EGV Cares) Program, which is a communitybased strategy to tackle addiction to help those in need and make our community stronger, safer, and healthier.

Launched in 2018, EGV Cares aims to make it easier for those suffering from addiction to access and remain in treatment, to strengthen the community support network, to eradicate the stigma of opioid addiction, and to save lives by placing Narcan and overdose-reversing medication in public.



The purpose of the EGV Cares program is to provide services to people who are addicted to various substances, such as opioids, benzodiazepines, marijuana, stimulants, hallucinogens, and alcohol. The Police Department has provided an environment where any person, whether they are a resident of Elk Grove Village or a non-resident, can come into the station and request treatment for their addiction.

Program Highlights

- In 2022, the Police Department made 46 connections to partnering treatment programs.
- In June 2022, the Walmart Supercenter, located at 801 Meacham Road, held a grand reopening event where Mayor Johnson was presented with a \$1,500 donation for EGV Cares. This donation was made as part of the Walmart Foundation Community Grant Program to be used for treatment services.

The donation will assist those suffering from addiction who are uninsured or cannot otherwise afford treatment on their own.

(Pictured from left to right: Trustee Prochno, Mayor Johnson, Walmart Store Manager Eric Hyde, and Trustee Lissner.)



• In April, Elk Grove Bowl permanently closed and prior to the demolition, the Village saved several bricks from the original building, which were made available for purchase to commemorate Elk Grove Bowl's lasting legacy. As a result of the brick sale, \$2,485 was raised which was directly allocated to Elk Grove Village Cares.

Program Partners

The Elk Grove Village Police Department assists individuals with getting into treatment with one of our partnering providers:

- Gateway Foundation (detox, in-patient, outpatient)
- SHARE (in-patient, outpatient)
- A Bridge Back (out-patient, sober living community)



The program continued to parter with the Kenneth Young Center in Elk Grove Village, and Live 4 Lali in Arlington Heights. The Police Department has also have broadened its outreach to other police departments who wish to be involved in the Narcan program which is financed through a Federal Grant.

Program Financial Support

The EGV Cares program is supported financially by the Elk Grove Village municipality, and Federal and State grants. In 2022, the Police Department sought and received grants from these sources to help combat the opioid epidemic:

- Illinois Criminal Justice Information Authority (ICJIA) awarded the Department \$151,955 to support treatment and recovery services for those suffering with Substance Use Disorder who are uninsured or underinsured.
- U.S. Department of Health and Human Services awarded the Department and its subrecipients \$1,540,000 over a 4-year period as part of the Comprehensive Addiction and Recovery Act (CARA) grant. In 2022, the Police Department was in the third year of the 4-year grant. This grant provides first responders and other key community sectors funding for the carrying and administering of Naloxone. The funding provides additional treatment and recovery referrals throughout the northwest suburban area.

Prescription Drug Drop-Off Box

As part of EGV Cares, the Police Department, in cooperation with the Cook County Sheriff, maintains a free Prescription Drug Drop-off site in its lobby to prevent the misuse of expired or unwanted prescription drugs. In 2022, a total of 958 pounds of prescription drugs were safely disposed.

Community Programs

Martha Vela, who has been employed with the Village for 45 years, is a vital part of the Social Service Section. For many years, she has served residents of the community by organizing and participating in community wide programs. In 2022, the Social Service Section participated in a number of these community wide programs, such as:

- **Food Pantry assistance:** It is administered through the Social Service Section in consort with the local Presbyterian Church.
- **Toys for Tots:** It benefits less fortunate children during the holiday season.
- Back-to-School Supply Program: It provides schools supplies to families in need.
- Adopt-a-Family: It provides resources to families during Easter, Thanksgiving, and Christmas Holidays.

Community Services/Resources

The Social Service Section provides a wide range of services to Elk Grove Village residents such as psychosocial assessments, crisis intervention, victim/witness assistance, case management, and parental mediation. Other services include:

- Short-term counseling: Counseling is available for individuals, couples, and families. The focus of treatment is to assist clients deal with issues of mental health, substance abuse, trauma, individual, couple, and family conflict. When necessary, the Social Worker provides referrals to other community agencies.
- Referrals: Per Illinois State Mandate, the Police Department collects data through Northwest Central Dispatch System (NWCDS) regarding the number of mental health/substance use disorder calls for assistance the Police Department receives. In 2022, Police Officers assisted with 289 mental health and substance use disorder calls. Many of these calls were referred to the Social Service Section for various issues and needs.
- **Preventative Education:** Education is provided to our community on many issues related to mental health, substance abuse, and social service issues. The Social Worker participates in the Elk Grove Village Interfaith Council as a consultant on mental health issues, substance abuse issues, and domestic violence.
- **Financial Assistance:** The Social Service Section partners with the Elk Grove Village Interfaith Council to assist residents who have financial needs. This fund is administered through the Elk Grove Village Township Office; the Social Service Section assists by redirecting residents to this funding source.

<u>Shelter Access for Everyone (SAFE) Program</u>

In 2022, the Elk Grove Village Police Department began partnering with Northwest Compass, Inc. to initiate a regional program, Shelter Access for Everyone (SAFE), to assist homeless individuals in our communities with access to a transitional shelter. In the future, the Police Department will aim to expand its partnership with other surrounding law enforcement agencies and address homelessness in our communities collaboratively.

Social Service Section Collaboration with Community Organizations

The Social Service Section staff serve on numerous committees and boards within and outside Elk Grove Village, including the board of "A Caring Place". The Social Service Section continues to reach outside of the Elk Grove Village community, forging relationships with many agencies that provide support and services to the residents of Elk Grove Village, such as Elk Grove and Schaumburg Townships, Kenneth Young Center, Ascension/Alexian Network, and Northwest Compass, to name a few.

The following is an overview of people who received intensive service from the Social Service Section in 2022:

SERVICES	2019	2020	2021	2022
Officer Referrals	217	175	221	199
Family Problems	208	156	167	132
Victim/Witness	78	43	56	49
Substance Abuse	81	37	85	89
Mental Health	93	82	111	79
Other*	X	X	X	134
School Supplies Program	14	16	21	23
Senior Yard Clean Up Program	40	Cancelled (COVID-19)	Cancelled (COVID-19)	Not Offered
Adopt-A-Family Program	261	152	115	256
Pantry Assistance Program	1,530	1,868	2,184	1,242
Elk Grove Village Cares Program	32	19	24	46

These numbers do not fully reflect the number of residents and non-residents who made calls and received direct services such as information and referrals.

^{*}Other category includes services for issues other than family problems, victim/witness, substance abuse and mental health.

Records Management Section

The Records Management Section, led by Records Supervisor Debby Piccoli, is a function within the Support Services Division of the Police Department. It is staffed with five (5) Police Record Technicians who are assigned clerical tasks and provide support for the department.

In addition, records personnel perform records maintenance and dissemination; transcription of officers' dictated reports; court jacket preparation and case follow-up; warrant file maintenance; alarm ordinance and ticket program maintenance; clerical tasks relating to the adjudication program; and clerical assistance in the Information Center.



(Pictured in the front row: Eileen McDonough. Pictured in the second row are Jackie Mattix and Genie Berumen. Pictured in the third row are Diana Wittman, Brittani Barnett, and Terry Bucher. Pictured in the fourth row are Debby Piccoli and Denise Christ. Pictured in the back row are Donna Freidenfelds, Barb Blackwell, and Susan Colbert.)

Records Section Highlights

- Records personnel continued to ensure all department members who access the Law Enforcement Agency Data Systems (LEADS) program, or who have access to the Police Department, maintain their certification through NEXTEST. After completing an on-line course and obtaining a passing score on the test, certification is extended for an additional two years.
- All Illinois law enforcement agencies are required to collect data on traffic stops. The traffic stop data shows 13,115 traffic stops were made by Elk Grove Village officers in 2022. The Records Section assisted in the collection of this data.
- Beginning in 2021, all Parking, Compliance, and Animal citations were given the
 option to attend an adjudication hearing or pay the posted fine. Records personnel
 attend adjudication hearings and performed the corresponding clerical tasks. In
 2022, a total of 10,485 Police citations were written that had the option of attending
 the adjudication process.
- The Community Development Department also participates in the adjudication process. In 2022, Community Development wrote a total of 142 citations.

Responses to Burglar Alarms

Total police responses to burglar alarms increased to 1,522 in 2022 compared to 1,414 in 2021. Residential alarms decreased to 146 in 2022 compared to 157 in 2021, and business alarms increased to 1,376 in 2022 compared to 1,257 in 2021. During 2022, 721 burglar alarm licenses were issued to residents, and 1,123 were issued to businesses.

The number of invoices issued due to excessive false alarms increased to 276 in 2022 compared to 229 in 2021. Alarms fines for 2022 were \$35,100 compared with \$34,200 \$28,350 in 2021.

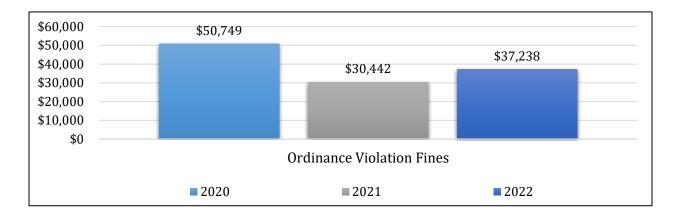
	2019	2020	2021	2022
Business	1,684	1,298	1,257	1,376
Residential	195	158	157	146
TOTALS	1,879	1,456	1,414	1,522
False	1,396	1,336	1,258	1,314
Valid	255	120	156	146

Alarm License Revenue

Licenses	2019	2020	2021	2022
Business	1,163	1,139	1,106	1,123
Residential	780	801	722	721
Value	\$25,850	\$24,800	\$24,700	\$25,025

Ordinance Violation Fines Received Through Collection/IDROP

Ordinance violation fines received through the Illinois Debt Recovery Program for 2022 were \$37,238. Collection agency services were discontinued in November 2013, as the Village now only uses the Illinois Debt Recovery Program (IDROP) to collect on unpaid fines.



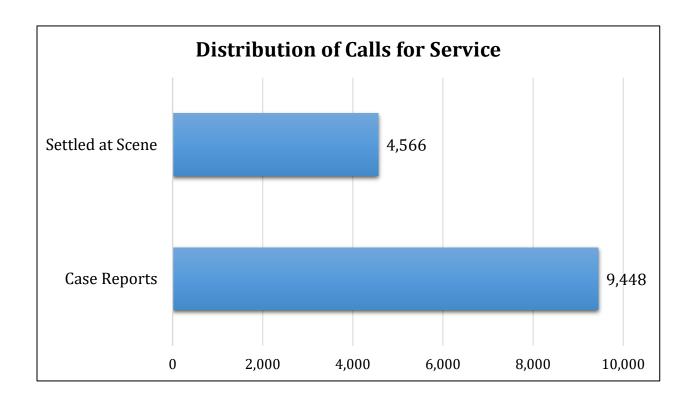
Freedom of Information Act (FOIA)

Records staff continued to keep up-to-date with revisions to the Freedom of Information Act (FOIA) and binding opinions from the Attorney General's Office during 2022 by attending training seminars and regularly reviewing the Attorney General's Office website.

Records Section personnel continued to maintain specific, detailed files and records pertaining to all requests for information as mandated by the State. In 2022, the Records section responded to 1,335 requests, compared to 988 in 2021. There were 820 FOIA requests in 2020 and 684 FOIA requests in 2019.

	2019	2020	2021	2022
FOIA Requests	684	820	988	1,335

2022 Police Department Activities



2022 Group A and Group B Offenses

The Federal Bureau of Investigation (FBI) mandated that all Police Departments report crimes in the same manner. On March 30, 2021, the Elk Grove Village Police Department switched from Unified Crime Reporting (UCR) to the National Incident-Based Reporting System (NIBRS) for crime reporting to comply with this Federal mandate.

The significant difference between these ways of reporting is how crimes are counted. The UCR system used a Hierarchy Rule, which means only the most serious crime in a single incident was reported and counted. In NIBRS, every offense in a single incident is counted. This does not mean that crime has increased in Elk Grove Village – it is only a difference in how the information is collected.

In addition, the UCR system collected Part 1 crimes (criminal homicide, aggravated assault, forcible rape, robbery, motor vehicle theft, burglary, larceny/theft, and arson) and Part 2 crimes (forgery and counterfeiting; fraud; embezzlement; buying, receiving, possessing stolen property; vandalism; carrying, possessing weapons; prostitution and commercialized vice; sex offenses; drug abuse violations; gambling; offenses against family and children; driving under the influence; liquor law violations; drunkenness; disorderly conduct; vagrancy; other assaults; all other offenses).

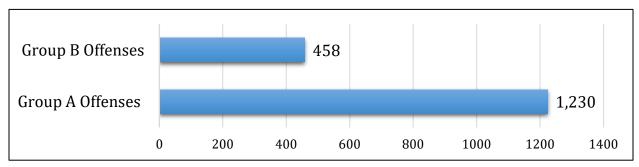
NIBRS collects the following Group A and Group B offenses:

Group A Offenses:

Arson, Assault Offenses, Bribery, Burglary, Counterfeiting/ Forgery, Destruction/Damage/Vandalism of Property, Drug/Narcotic Offenses, Embezzlement, Extortion/Blackmail, Fraud Offenses, Gambling Offense, Homicide Offenses, Human Trafficking, Kidnapping/Abduction, Larceny/Theft Offenses, Motor Vehicle Theft, Pornography/Obscene Material, Prostitution Offenses, Robbery, Sex Offenses (Forcible and non-Forcible), Stolen Property Offences, Weapon Law Violations

Group B Offenses:

Bad Checks, Curfew/Loitering/Vagrancy Violations, Disorderly conduct, Driving Under the Influence, Drunkenness, Family Offenses (nonviolent), Liquor Law Violation, Peeping Tom, Trespassing, All other Criminal offenses



Group A Offenses

Aggravated Assault/ 15 **Aggravated Battery** 2 Arson Battery 133 **Burglary** 61 **Cannabis Offenses** 72 **Controlled Substances** 10 Criminal Damage 103 **Disorderly Conduct** 10 **Domestic Battery** 70 **Driving Violation** 18 Drug Paraphernalia 6 7 DUI 125 Fraud Human Trafficking -1 Commercial Sex Acts Motor Vehicle Theft 26 5 Other Crime **Public Endangerment** 3 12 Rape **Retail Theft** 1 Robbery 5 Sex Offenses 11 Theft 516 Weapons Offenses 18 **TOTAL OFFENSES** 1,230

Group A Offense Arrests

Aggravated Assault/ Aggravated Battery	6
Battery	45
Burglary	6
Cannabis Offenses	6
Controlled Substances	9
Criminal Damage	4
Disorderly Conduct	2
Domestic Battery	27
Driving Violation	27
Drug Paraphernalia	6
DUI	11
Fraud	7
Local Code	1
Motor Vehicle Theft	1
Other Crime	3
Public Endangerment	3
Robbery	1
Theft	36
Warrant	4
Weapons Offenses	17
TOTAL ARRESTS	222

Group B Offenses

Group B Offense Arrests

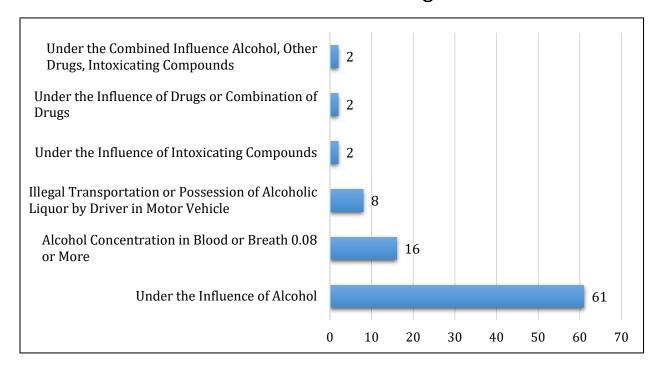
Alcohol Violation	4
Criminal Trespass	19
Disorderly Conduct	80
Driving Violation	240
DUI	65
Fraud	7
Other Crime	19
Public Endangerment	16
Sex Offenses	5
Sexual Assault	3
TOTAL OFFENSES	458

Alcohol Violation	3
Criminal Trespass	7
Disorderly Conduct	11
Driving Violation	217
DUI	64
Other Crime	7
Public Endangerment	10
Sex Offenses	2
Sexual Assault	1
TOTAL ARRESTS	322

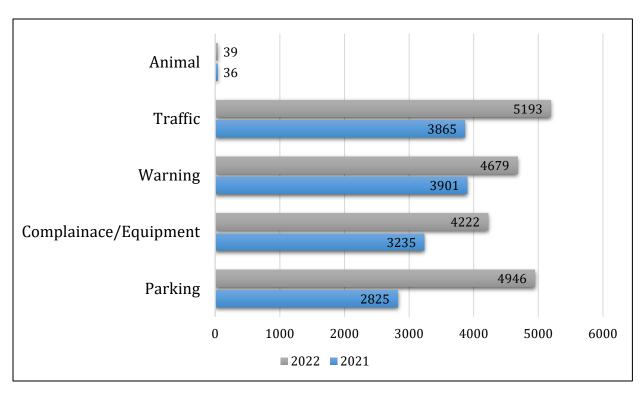
Drug Crime Arrests

Violations of Cannabis Control Act	2
Violations of the Drug Paraphernalia Act	11
TOTAL DRUG CRIME ARRESTS	13

Breakdown of DUI Charges



Ticket Activity



Traffic Crash Activity

Offense	Count
Traffic Accident - No Injury	621
Traffic Accident/Crash - Private Property	334
Traffic And Related Activity Crash Involving Injury	134
Traffic And Related Activity Crash Settled At Scene	49
Traffic And Related Activity Crash Property Damage	33
Traffic And Related Activity Crash Assist Other Agency	21
Traffic Accident/Crash Village Vehicle	10
Traffic Accident/Crash Involving Bicycle	6
Traffic Accident/Crash Involving Pedestrian	5
Traffic And Related Activity Crash Unable To Locate/No Damage	4
Traffic Accident/Crash Motorcycle/Moped	4
Traffic And Related Activity Crash Involving Death	1
Traffic And Related Activity Crash Other Investigation	1
Failure to Remain at the Scene of a Vehicle Damage Accident	204
Failure to Remain at the Scene of a Personal Injury or Fatal Motor Vehicle Accident	5
Failure to Report a Personal Injury or Fatal Motor Vehicle Accident	1
TOTAL	1,433

Top Crash Locations

Address	Count
Busse Rd/Oakton St	54
Higgins Rd/Oakton St	44
801 Meacham Rd/801 Meacham Rd	38
Elmhurst Rd/Touhy Ave	36
Biesterfield Rd/Rohlwing Rd	25
Busse Rd/Devon Ave	24
Busse Rd/Pratt Blvd	21
Meacham Rd/Nerge Rd	21
800 Biesterfield Rd/800 Biesterfield Rd	21
Biesterfield Rd/Meacham Rd	20
Higgins Rd/Landmeier Rd	18
Tonne Rd/Touhy Ave	15
1900 Busse Rd/1900 Busse Rd	14
Elmhurst Rd/Greenleaf Ave	13
Biesterfield Rd/Arlington Heights Rd	13
Busse Rd/Greenleaf Ave	13
Busse Rd/Landmeier Rd	12
Devon Ave/Arlington Heights Rd	12
Higgins Rd/Lively Blvd	12
Higgins Rd/Arlington Heights Rd	11



Public Works Department

Public Works Department

The Elk Grove Village Public Works Department, led by Director Colby J. Basham, is responsible for the maintenance of Village-owned property, infrastructure, and equipment. The department maintains water and sewer utilities, public streets and right-of-ways, urban forestry and land, other critical infrastructure, facilities and fleet. The department is also responsible for the design and construction supervision of public improvements.

Mission Statement: To proudly hold ourselves accountable for improving and maintaining the community's infrastructure, utilities, and equipment to the highest standards.

Vision Statement: To be the leading model in the field of public works, building a community where public service enhances the quality of life.

Department Highlights

- Named Tree City USA community for the 37th consecutive year by the Arbor Day Foundation.
- Rejuvenated the landscaping and added beautification to the facility at Well House 11.
- Managed the Elk Grove 2025 capital construction projects.
- Managed the selection process for the Village's 2022 Holiday Tree and its relocation to the Village Green.
- Revamped fall leaf pickup schedule that successfully served the Village for 9 weeks and saved money on overtime.
- Began elevated water tank construction at 1601 Oakton Avenue.
- Made improvements to Veterans Memorial Park and the Clock Tower.
- Facilitated the annual holiday decoration setup at the Municipal Complex.
- Hosted Public Works Open House on May 14th at the James Paul Petri Public Works Facility.
- Replaced six pump house valves and replaced two pump house roofs.
- Helped plan, set up and staff the Village's Summer Concert Series; July 4th Celebration; Play, Picnic and Party; Oktoberfest; Hometown Parade; and the Holiday Tree Lighting Ceremony.
- Hosted and staffed the Document Destruction & Electronics Recycling and Paint & Motor Oil Collection events at the James Paul Petri Public Works Facility.
- Implemented SeeClickFix (My EGV) for Village-wide use, serving both residents and staff as a service request system.
- Continued to pursue the public works accreditation process through the American Public Works Association (APWA).

Veteran's Memorial Park Improvements

In 2022, the Village made improvements to the Veteran's Memorial Park to address necessary repairs and update the walkways and landscaping. A new fountain was added as well. The specific improvements included replacing the brick pavers with concrete walks and replacing planter beds with shrubs, perennials, and ornamental grasses. The project also included improving ADA accessibility around the area.



Elevated Water Tank Construction

In early summer, construction began on the elevated water tank located at 1601 Oakton Avenue. This project will consist of a new 500,000 gallon water storage tank, water main, access drive, storm sewer and underground detention, pavement patching, earth work (moving dirt to properly discharge storm water), and landscape restoration. In 2022, the tank was fully constructed and the project is on track to be completed by fall of 2023.





Implemented SeeClickFix Service Request System

Public Works implemented a new system for MyEGV, which serves both residents and Village staff. The Village switched from Accela's PublicStuff to CivicPlus's SeeClickFix in July of 2022. During this transition, open requests, along with historical records, were moved from PublicStuff to SeeClickFix. Village Staff worked throughout the summer to ensure outstanding requests were successfully transitioned to SeeClickFix and those issues were addressed.



SeeClickFix seamlessly integrates with the Public Works Department's work order and asset management system, Cartegraph. The integration enables resident-generated service requests submitted over the phone, online, or through the MyEGV app to be pushed to Cartegraph as work orders, where they can be addressed by Department staff. The integration helps to ensure that resident requests are handled in a timely manner and eliminates the opportunity for requests to be mishandled between the two systems. Village staff is excited for the opportunities the new system will provide, especially when it comes to process improvements.

From July, 1, 2022 through December 31, 2022, there were 2,130 external and internal requests submitted through SeeClickFix. Of those submitted requests, on average, requests were acknowledged in under 1 day, while it took an average of 9 days to complete a request from start to finish. Village staff works to maintain the Village's goal that all service requests should receive an initial response from staff within 2 business days.

The Police Department will be including overnight parking request data in their Compendium section going forward. More information on overnight parking requests can be found on page 70.

Engineering Division

The Engineering Division is responsible for the design and construction supervision of public improvements to achieve the capital needs of the Village. The division also investigates rear yard drainage concerns and infrastructure inspections. A Deputy Director overseeing the Engineering Division will begin in late February of 2023.

In 2022, the Engineering Division completed the following capital improvement projects that supported the Elk Grove 2025 objectives:

Street Rehabilitation Program

The 2022 Street Rehabilitation Program consisted of resurfacing 9.4 miles of streets, pavement patching, rehabilitation deteriorated curb and sidewalk. and ADA curb improvements to ramps. Specifically, 6.3 miles of roadways were resurfaced in the residential area and 3.1 miles of roadways were resurfaced in the business park. Additionally, 6.8 miles of Reclamite was applied as part of a preventative maintenance process.



Meacham Road Side Path

Pedestrian improvements in 2022 included complete sidewalk replacement and widening on the east side of Meacham Road from I-390 to Texas Street. Additional improvements included enhanced crosswalks, new pedestrian signals, ADA upgrades, driveway replacements, and landscape enhancements along the east parkway.

Gateway Signs - Business Park

The Gateway Signs Business Park Phase II project provided site improvements at two gateway sign locations within the Business Park. The location of these signs were the southwest corner of Elmhurst Road and Landmeier Road, and at our southern Village limits on Busse Road. The Village also removed signs made redundant by other welcoming markers and that have become outdated. These signs were located along Higgins Road just east of Arlington Heights Road, the intersection of Higgins Road and Oakton Street, and at Busse Road just south of Oakton Street.

Arlington Heights Road Rehabilitation Project

In 2022, Arlington Heights Road was rehabilitated between Newport Avenue to Brantwood Avenue and the project included the replacement of curb and replacement and widening of sidewalks. New bi-directional left turn lanes were also installed along the corridor. ADA ramp improvements, new retaining walls, and pedestrian signal modifications occurred as well. In the spring of 2023, final landscaping, decorative crosswalks and medians, and railings on the retaining wall will be installed to complete the project.



Biesterfield Road Resurfacing Project

In 2022, Biesterfield Road was rehabilitated between Meacham Road to the Village's western limits. This project included pavement patching and resurfacing, the replacement of deteriorated curb and sidewalk, drainage structure improvements, and improvements to ADA ramps and pedestrian signals at the Biesterfield Rd./ Wise Rd./ Michigan Ln. intersection.

Residential Rear Yard Drainage Program

The 2022 Residential Rear Yard Drainage Program consisted of installing 4,274 linear feet of storm sewers within residential rear yard easements, which benefited 137 properties.



<u>Village-Wide Concrete Replacement Program</u>

The 2022 Village-wide Concrete Replacement Program took place during both the spring and fall seasons. In 2022, the Village replaced 9.2 miles of Village-owned sidewalk/multi-use paths at various locations that were fragmented, heaved, or sunken. In addition, the Village replaced 8.2 miles of curb and gutter that was affecting drainage within the roadway.



General Operations Division

The General Operations Division, led by Superintendent Bill Bolich, is responsible for the comprehensive maintenance program for public streets and right-of-ways, including snow and ice control; land and forestry management; leaf collection; street sweeping; regulatory and non-regulatory signs; street lighting; and more.

Snow and Ice Control

The number of snow and ice control operations in the 2021/2022 winter season decreased slightly from the previous year. Crews spread 2,331 tons of salt, which marked a 28% decrease from the 2020/2021 winter season due to milder weather and less snow and ice. The department mobilized 21 full salting operations, 3 spot salting operation, and 8 full plow operations.



Land and Forestry Management

In 2022, 550 parkway trees were planted as part of the Parkway Tree Planting Program. Also, 2,446 parkway trees were trimmed to promote proper growth, remove unsafe branches, and shape the urban forest.

The division oversaw the Landscape Renovation Project for the beautification of Well House 11. This projected consisted of removing declining and outdated landscape. This project resulted in the planting of 10 new trees, 211 shrubs, 15 ornamental grasses, and 229 perennials.



Large Branch Collection Program

The Large Branch Collection Program is offered to residents for 2 weeks in the fall and spring seasons. In 2022, the program generated 62 cubic yards of reusable wood chips for residents.

Leaf Collection Program

In 2022, General Operations revamped the Fall Leaf Program. The new and improved leaf collection program offered weekly leaf collection for each section of the Village over the course of two months. In previous years, each section only received four collection dates. The revamped fall leaf collection program improved performance and lowered costs, which proved to be a success!

Staff picked up a total of 5,937 cubic yards of leaves this fall. As a result of the new program, overtime was reduced by approximately 250 hours. We continually strive to find efficient solutions that improve the quality of life for residents within the Exceptional Community.



Utilities Division

The Utilities Division, led by Deputy Director Bryan Grippo, is responsible for providing water distribution, wastewater collection, and stormwater management through services such as system maintenance, infrastructure improvements, and water quality testing.



Water Consumption

The Village purchased over 1.83 billion gallons of water from the Northwest Suburban Municipal Joint Action Water Agency (NSMJAWA) in the 2022 Lake Michigan Operations (LMO) Year, marking a 2.23% increase from the previous LMO Year.

Water Distribution System Maintenance

In 2022, 77 water main repairs were performed, which reflects an 18.46% increase from 2021. Additionally, 60 other repairs were performed, including the repair and replacement of hydrants and valves at various locations throughout the Village. The Public Works Department also sandblasted and painted 2,186 Village-owned fire hydrants.

Several improvements were made at various pump houses in 2022. Roofs were replaced in Pump Houses #2 and #9, and six valves were replaced between Pump Houses #2 and #11. One of the valves in #11 was over 40 years old and involved attaching the new valve to a 14" diameter pipe.



Stormwater Sewer System Maintenance

In 2021, 91 storm structures were cleaned and 484 structures were inspected. Additionally, 360 storm sewer inlets were repaired and approximately 10,000 feet of storm sewers were cleaned.

Sanitary Sewer System Maintenance

In 2022, approximately 70,000 feet of sanitary sewers were televised and 84,000 feet of sanitary sewers were cleaned. Additionally, 553 sanitary manholes were inspected, and 385 manholes were repaired.

Facilities Maintenance and Fleet Services Division

The Facilities Maintenance and Fleet Services Division, led by Superintendent Scott Santille, is responsible for the maintenance, repairs, and upgrades to all Village vehicles, major equipment, and public facilities.

Fleet Services

In 2022, 3,276 repairs were made to vehicles and equipment, reflecting an increase of 5.99%. However, staff time of 4,854 hours was required to perform the repairs, reflecting a decrease of 3.12%.

Facilities Maintenance

Facilities Maintenance continued to improve Village facilities, took a lead role in special events, and managed the replacement of the uninterrupted power supply and updated lighting controls for the public safety building. In addition, Facilities Maintenance staff oversaw and completed the annual holiday decoration setup at the Municipal Complex.

Facilities Maintenance staff had a significant involvement with special events, including the Summer Concert Series. One event that particularly stood out was the Tree Lighting Ceremony. Staff built a Santa sleigh and 11 reindeer by hand for Santa's grand entrance. This year's festivities included the addition of the Makers Wanted Village-sponsored NASCAR race car.





Public Works Department



Pictured above are employees of the Public Works Department.

Capital Improvements

	2017	2018	2019	2020	2021	2022	% Change
Street Rehabilitation Program							
Number of Streets Resurfaced	42	Not Reported	36	28	21	37	76.19%
Center Line Miles of Streets Resurfaced	10.90	7.42	9.70	8.90	6.80	9.40	38.24%
Lane Miles of Streets Paved	-	21.17	22.80	25.50	16.50	25.10	52.12%
Square Yards of Pavement Patched	54,000	41,766	64,618	21,881	20,971	13,159	-37.25%
Center Line Miles of Reclamite Placed	-	1.56	6.33	11.78	9.80	6.80	-30.61%
Rear Yard Drainage							
Properties Improved	56	37	103	138	135	137	1.48%
Linear Feet of Storm Sewer Installed	Not Reported	778	2,841	4,865	2,791	4,274	53.14%
Number of Inlets Installed	Not Reported	11	31	52	28	44	57.14%
Water Main Improvements							
Miles of Water Main Replaced	0.41	1.02	1.31	0.74	1.30	0.00	-100.00%
Services Installed	5	87	99	74	89	0	-100.00%
Fire Hydrants Installed	7	17	19	11	20	0	-100.00%
Valves Installed	5	19	34	11	24	0	-100.00%
Concrete Repairs							
In-house Concrete Maintenance Repairs							
Miles of Sidewalk	N/A	N/A	N/A	N/A	0.05	0.02	-62.96%
Miles Curb and Gutter	N/A	N/A	N/A	N/A	0.01	0.01	-23.08%
Aprons Square Feet	N/A	N/A	N/A	N/A	180	200	11.11%
Contracted Concrete Maintenance Repairs							
Miles of Sidewalk / Multi-User Paths	2.32	1.83	2.44	6.99	6.88	9.20	33.72%
Miles of Curb and Gutter	4.83	3.49	5.33	7.68	7.61	8.20	7.75%
Aprons Square Feet	1,840	1,209	1,552	2,394	1,042	2,158	107.10%
Number of Vertical Separations Ground	N/A	N/A	N/A	N/A	1,134	550	-51.50%
Sanitary Sewer Improvements						_	
Manholes Lined	N/A	N/A	N/A	N/A	143	0	-100.00%
Miles of Sewers Lined	N/A	N/A	N/A	N/A	1.98	0.00	-100.00%

Landscaping Improvements have been removed since it is no longer done. \\

General Operations Division

Page Care		2017	2018	2019	2020	2021	2022	% Change
Second Cold Patch Used 1								50.050/
Lange Branch Collection Collect area of Wood Chigo Generated (Spring and Poll) 12 17 16 22 56 62 19.77								-58.35%
Cable Yarde of Wood Clipic Concentral Cypring and roll) 12 7 16 22 56 62 10.71 Priversea due to devide collection after a Willager residence Willager resid	Tons of Cold Patch Used	61	26	29	27	49	50	2.04%
Part		12	17	16	22	F.C.	(2)	10.7104
Number Of Curb Mice Cleaners 1,255 1,219 2,898 2,187 2,718 1,249 1,245				16		56	62	10.7170
Number Clark Miles Camanet	Street Cleaning & Leaf Collection							
Spine Spin		3,555	1,319	2,589	2,187	2,718	2,849	4.82%
								-18.64%
	Cubic Yards of Leaves Collected	6,726	5,696	6,986	6,376	6,749	5,937	-12.03%
Some Procession Processio		1,509	976	1,027	1,152	1,177	1,778	51.06%
Number of froll Salting Operations	* Does not reflect leaf collection program							
Number of Sport/Partial Salting Operations 3 3 4 1 3 3 3 0.00	Snow & Ice Control (Winter Season, Not Calendar Year)	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022	
Trues True								0.00%
Number of Plowing Operations								
Sites Restored Size Sectored Size Sector								-20.00%
Stage Nationary Stage Nati	Number of Flowing Operations	4		0	4	10	0	20.0070
Square Yards of Turf Restoration 0								20.7.7.
Contracted								-33.94%
In-house								
Trees			· · · · · · · · · · · · · · · · · · ·					-89.63%
Number of Trees Planted 600 700 624 467 594 550 7-41 Number of Trees Planted 2.350 3.251 2.438 2.962 1.186 2.446 106.2 Contracted N/A N/A N/A N/A N/A 1.026 2.2497 123.8 In-house N/A N/A N/A N/A N/A 1.026 2.2497 123.8 In-house N/A N/A N/A N/A N/A 1.026 1.49 6-88 Number of Trees Fertilized 600 700 463 350 594 550 6-781 Number of Trees Removed 208 172 164 236 160 507 21.68 Contracted N/A N/A N/A N/A N/A 60 159 165.00 In-house N/A N/A N/A N/A N/A 100 348 2480 Ceneral Operations Overtime in Labor Hours 1.811 2.175 3.217 2.003 2.891 2.392 17.22 Tumber of Vehicles/Equipment Per Department 12 12 12 12 12 12 12 1	III-iiouse	N/A	N/A	N/A	N/A	7,000	720	07.0370
Number of Trees Trimmed 2,350 3,251 2,438 2,962 1,186 2,446 106.2 Contracted N/A N/A N/A N/A N/A N/A 10,74 1,266 2,297 123.88 In-house N/A N/A N/A N/A N/A N/A N/A 10,74 160 197 125.88 Number of Trees Fertlized 600 700 463 350 594 550 -74.41 Number of Trees Removed 208 172 164 236 160 507 216.86 Contracted N/A N/A N/A N/A N/A N/A 10 348 248.00 Contracted N/A N/A N/A N/A N/A N/A 10 348 248.00 Contracted N/A		600	700	624	467	504	550	7 / 10/
Contracted								
In-house								123.88%
Number of Trees Fertilized				•				-6.88%
Number of Trees Removed 208 172 164 236 160 507 216.81			•					-7.41%
Contracted N/A N/A N/A N/A N/A N/A 60 159 165.00 In-house N/A N/A N/A N/A N/A N/A 100 348 248.00 General Operations Overtime in Labor Hours 1,811 2,175 3,217 2,003 2,891 2,392 -17.23								216.88%
In-house								165.00%
Pleet Activities Pleet Activ	In-house	•		•	•	100		248.00%
Number of Vehicles Fquipment Per Department Facility Facil	General Operations Overtime in Labor Hours	1,811	2,175	3,217	2,003	2,891	2,392	-17.27%
Administration 6 6 6 6 7 4 -42.86 Community Development 12 10 000		Fleet A	<u>ctivities</u>					
Community Development 12 12 12 12 12 12 12 1						7	4	42 9604
Fire 35 35 35 35 35 35 35 38 8579 Police 44 44 44 45 47 45 46 2229 Public Works 171 173 188 113 122 144 18.03 TOTAL 268 270 286 213 221 244 10.41 Number of Repairs to Vehicles/Equipment by Village Personnel Administration 24 24 24 29 28 46 37 19.55 Community Development 58 96 71 68 134 85 -36.55 Fire 791 884 834 768 726 699 -3.72 Public Works 1,019 991 888 928 926 947 2.279 Public Works 1,254 1,385 1,372 1,239 1,259 1,508 19.78 TOTAL 3,146 3,380 3,194 3,031 3,091 3,276 5.999 Total Labor Hours Repairing Vehicles/Equipment Per Department Administration 38 25 28 42 62 29 -53.26 Community Development 67 72 55 70 141 132 -6.52 Fire 1,484 1,525 1,561 1,323 1,108 882 20.45 Police 1,197 1,024 1,052 1,121 1,058 943 -10.90 Public Works 2,917 5,738 2,961 3,075 2,640 2,803 6,167 TOTAL 5,703 8,384 5,657 5,630 5,011 4,854 -3.12								
Police								8.57%
Public Works 171								2.22%
Number of Repairs to Vehicles/Equipment by Village Personnel 24								18.03%
Administration 24 24 29 28 46 37 -19.57 Community Development 58 96 71 68 134 85 -36.57 Fire 791 884 834 768 726 699 -3.72 Police 1,019 991 888 928 926 947 2.279 Public Works 1,254 1,385 1,372 1,239 1,259 1,508 19.78 TOTAL 3,146 3,380 3,194 3,031 3,091 3,276 5.990 **Total Labor Hours Repairing Vehicles/Equipment Per Department Administration 38 25 28 42 62 29 -53.26 Community Development 67 72 55 70 141 132 -6.52 Fire 1,484 1,525 1,561 1,323 1,108 882 -20.42 Police 1,197 1,024 1,052 1,121 1	TOTAL	268	270	286	213	221	244	10.41%
Community Development 58 96 71 68 134 85 -36.57 Fire 791 884 834 768 726 699 -3.72 Police 1,019 991 888 928 926 947 2.276 Public Works 1,254 1,385 1,372 1,239 1,259 1,508 19.78 TOTAL 3,146 3,380 3,194 3,031 3,091 3,276 5.996 Total Labor Hours Repairing Vehicles/Equipment Per Department Administration 38 25 28 42 62 29 -53.26 Community Development 67 72 55 70 141 132 -6.52 Fire 1,484 1,525 1,561 1,323 1,108 882 -20.42 Police 1,197 1,024 1,052 1,121 1,058 943 -10.90 Public Works 2,917 5,738 2,961 3,075	Number of Repairs to Vehicles/Equipment by Village Personnel							
Fire 791 884 834 768 726 699 -3.72 Police 1,019 991 888 928 926 947 2.27 Public Works 1,254 1,385 1,372 1,239 1,259 1,508 19.78 TOTAL 3,146 3,380 3,194 3,031 3,091 3,276 5.99 Total Labor Hours Repairing Vehicles/Equipment Per Department Administration 38 25 28 42 62 29 -53.26 Community Development 67 72 55 70 141 132 -6.52 Fire 1,484 1,525 1,561 1,323 1,108 882 -20.43 Police 1,197 1,024 1,052 1,121 1,058 943 -10.90 Public Works 2,917 5,738 2,961 3,075 2,640 2,803 6.166 TOTAL 5,703 8,384 5,657 5,630 5,011 4,854 -3.12	Administration	24	24	29	28	46	37	-19.57%
Police	Community Development	58	96	71	68	134	85	-36.57%
Public Works 1,254 1,385 1,372 1,239 1,259 1,508 19.78 TOTAL 3,146 3,380 3,194 3,031 3,091 3,276 5.990 Total Labor Hours Repairing Vehicles/Equipment Per Department 38 25 28 42 62 29 -53.26 Community Development 67 72 55 70 141 132 -6.52 Fire 1,484 1,525 1,561 1,323 1,108 882 -20.43 Police 1,197 1,024 1,052 1,121 1,058 943 -10.90 Public Works 2,917 5,738 2,961 3,075 2,640 2,803 6.160 TOTAL 5,703 8,384 5,657 5,630 5,011 4,854 -3.12	Fire		884	834				-3.72%
TOTAL 3,146 3,380 3,194 3,031 3,091 3,276 5,990 Total Labor Hours Repairing Vehicles/Equipment Per Department Administration 38 25 28 42 62 29 -53.26 Community Development 67 72 55 70 141 132 -6.52 Fire 1,484 1,525 1,561 1,323 1,108 882 -20.43 Police 1,197 1,024 1,052 1,121 1,058 943 -10.90 Public Works 2,917 5,738 2,961 3,075 2,640 2,803 6.160 TOTAL 5,703 8,384 5,657 5,630 5,011 4,854 -3.12								2.27%
Total Labor Hours Repairing Vehicles/Equipment Per Department Administration 38 25 28 42 62 29 -53.26 Community Development 67 72 55 70 141 132 -6.52 Fire 1,484 1,525 1,561 1,323 1,108 882 -20.43 Police 1,197 1,024 1,052 1,121 1,058 943 -10.90 Public Works 2,917 5,738 2,961 3,075 2,640 2,803 6.160 TOTAL 5,703 8,384 5,657 5,630 5,011 4,854 -3.12								19.78%
Administration 38 25 28 42 62 29 -53.26 Community Development 67 72 55 70 141 132 -6.52 Fire 1,484 1,525 1,561 1,323 1,108 882 -20.43 Police 1,197 1,024 1,052 1,121 1,058 943 -10.90 Public Works 2,917 5,738 2,961 3,075 2,640 2,803 6.160 TOTAL 5,703 8,384 5,657 5,630 5,011 4,854 -3.12	TOTAL	3,146	3,380	3,194	3,031	3,091	3,276	5.99%
Community Development 67 72 55 70 141 132 -6.52 Fire 1,484 1,525 1,561 1,323 1,108 882 -20.43 Police 1,197 1,024 1,052 1,121 1,058 943 -10.90 Public Works 2,917 5,738 2,961 3,075 2,640 2,803 61.60 TOTAL 5,703 8,384 5,657 5,630 5,011 4,854 -3.12								F0
Fire 1,484 1,525 1,561 1,323 1,108 882 -20.43 Police 1,197 1,024 1,052 1,121 1,058 943 -10.90 Public Works 2,917 5,738 2,961 3,075 2,640 2,803 61.60 TOTAL 5,703 8,384 5,657 5,630 5,011 4,854 -3.12								-53.26%
Police 1,197 1,024 1,052 1,121 1,058 943 -10.90 Public Works 2,917 5,738 2,961 3,075 2,640 2,803 6.160 TOTAL 5,703 8,384 5,657 5,630 5,011 4,854 -3.12								
Public Works 2,917 5,738 2,961 3,075 2,640 2,803 6.160 TOTAL 5,703 8,384 5,657 5,630 5,011 4,854 -3.12								-20.43%
TOTAL 5,703 8,384 5,657 5,630 5,011 4,854 -3.12								
Fleet Services Overtime in Labor Hours* 70.4 132.3 107.45 113.8 46.5 44 -5.38								-3.12%
70.4 132.5 107.45 113.8 46.5 44 -5.38	Fleet Services Overtime in Labor Hours*	70.4	122.2	107.45	112.0	46.5	4.4	E 200/
* For vehicle repairs only		70.4	132.3	107.45	113.8	46.5	44	-5.38%

st For vehicle repairs only

<u>Utilities Division</u>

	2017	2018	2019	2020	2021	2022	% Change
Water Usage (in million gallons per day unless otherw	rise noted)*						
Annual Metered Water (mgd)	4.645	4.645	4.547	4.184	4.738	4.556	-3.84%
Residential (mgd)	1.763	1.764	1.678	1.699	1.886	1.710	-9.33%
Commercial & Manufact. (mgd)	2.881	2.88	2.869	2.485	2.831	2.846	0.53%
Average Day Pumpage (mgd)	5.01	4.952	4.899	4.739	4.906	5.015	2.22%
Water Purchased	1,829,878,000	1,807,825,870	1,788,378,234	1,729,761,419	1,790,711,382	1,830,730,097	2.23%
Total Well Hours	None						
Water Distribution System				F0.			10.150/
Water Main Repairs Main Valves Replaced	60 N/A	57 N/A	82 N/A	53	65 5	77 2	18.46%
Main Valve Repairs	N/A 8	N/A 8	N/A 6	N/A 2	5	5	-60.00% 0.00%
Hydrant Repalced	N/A	N/A	N/A	N/A	8	4	-50.00%
Hydrant Repairs	40	56	49	25	35	20	-42.86%
Service Valves Replaced	N/A	N/A	N/A	N/A	36	21	-41.67%
Service Repairs	23	31	59	41	8	8	0.00%
Service Repairs	23	31	37	11			0.0070
Top 10 Users for 2020 With Comparative Use In Previous	ous Years						
Digital Realty (CH2) 2299 Busse Road	21,882,000	78,311,000	92,223,000	75,806,230	75,886,650	69,901,484	-7.89%
Equinix	21,002,000	70,311,000	74,443,000	73,000,430	7 3,000,030	07,701,404	-7.09%
1905 Lunt Avenue	40,417,000	43,212,000	50,521,000	48,394,980	48,659,700	49,695,690	2.13%
Digital Realty Group							
2200 Busse Road	95,597,000	85,371,000	31,437,000	33,169,700	48,876,364	48,349,007	-1.08%
Digital Realty Group 1400 Devon Ave.			12,703,000	16,495,850	26,893,080	48,645,730	80.89%
Chem-Plate			12,703,000	10,493,830	20,893,000	40,043,730	80.8970
1250 Morse Avenue	34,870,000	41,821,000	52,440,000	33,380,000	35,455,466	45,583,596	28.57%
Amita Health							
800 Biesterfield Road	43,526,000	33,755,000	56,124,000	39,775,164	33,770,215	38,374,563	13.63%
Grecian Delight 1201 Tonne Road							
Amitron Corporation	24,775,000	23,366,000	35,454,000	26,644,670	26,334,810	24,744,479	-6.04%
2001 Landmeier Road	28,332,689	26,891,244	25,473,160	27,113,090	25,797,680	21,557,930	-16.43%
Lester Lawrence 2200 Lunt		,,,,,	-, -, -,	, ,,,,,,,	-, - ,	,,,,,,,,	
Ave					19,312,577	18,578,760	-3.80%
RKC Cleaners 675					0.000.000	46.400.540	
Greenleaf Annual Consumption by Year Top 10 Users					9,872,790	16,427,510	66.39%
	380,745,689	341,921,360	476,730,917	348,943,425	350,859,332	381,858,749	8.84%
Percent of Annual Water Pumped	20.81%	18.91%	26.66%	20.17%	19.59%	20.86%	6.46%
Charma Carray Craham							
<u>Storm Sewer System</u> Storm Structures Inspected	N/A	N/A	N/A	N/A	158	484	206.33%
Inlet Repairs Contracted	174	102	112	148	143	268	87.41%
Inlet Repairs In-house	18	31	31	32	64	92	43.75%
Storm Structures Cleaned	35	20	18	160	253	91	-64.03%
Linear Feet of Mains Cleaned	8,493	6,500	3,500	26,000	31,040	9,942	-67.97%
Manholes Inspected	N/A	N/A	N/A	N/A	158	484	206.33%
	2.//22	,	/				
Sanitary Sewer System							
Linear Feet of Mains Cleaned	24,689	41,000	37,000	25,000	34,181	83,884	145.41%
Linear Feet of Sewer Televising	16,248	39,000	33,000	20,000	20,362	70,070	244.13%
Sanitary Structures Repaired	6	5	11	1	253	385	52.17%
Manholes Inspected	N/A	N/A	N/A	N/A	232	553	138.36%
JULIE (Joint Utility Locating Information for Excavator	•						
Normal (Locate within 48 hours)	6,855	6,266	6,662	6,793	8,225	6,567	-20.16%
Short (more than 4 hrs. and less than 48 hrs.)	25	40	51	30	37	67	81.08%
Rush (less than 4 hours)	89	70	65	108	61	67	9.84%
Emergency (less than 2 hours)	458	438	495	367	534	479	-10.30%
Total JULIE Locates	7,427	7,350	7,273	8,030	8,857	7,180	-18.93%
JULIE Locates Requested By EGV	571	487	363	732	607	379	-37.56%
Utilities Overtime Labor Hours	2,388	2,136	2,613	2,240	2,792	2,301	-17.59%
Building Maintenance Overtime Labor Hours	422	925	1,323	766	1,291	1,041	-17.39%
	744	723	1,343	700	1,471	1,041	-17.3370



Village Clerk's Office

Village Clerk's Office

The Village Clerk's Office is comprised of a full-time Village Clerk and a full-time Executive Coordinator/Deputy Village Clerk. The Village Clerk is appointed by the Mayor with the consent and approval of the Village Board.

The responsibilities and duties of the Village Clerk's Office, as keeper of the records, are imposed and referenced in the Illinois State Statutes, with additional responsibilities customized by Municipal Ordinance or policy. The following is a brief synopsis highlighting various day-to-day activities in the Village Clerk's Office.

Proceedings of Village Board Meetings

The Village Clerk or Deputy Clerk attends Village Board meetings and prepares minutes of those proceedings. Executive Session meeting minutes and tapes are indexed and filed securely in the Village Clerk's Office as confidential documentation until such time they are approved by the Village Board and released for public viewing.



There were twenty (20) Village Board meetings in 2022 with fifty-five (55) Ordinances and sixty-one (61) Resolutions adopted by the Village Board. Ordinances and Resolutions are prepared in the Village Clerk's Office with consent of the Village Attorney prior to being placed on the Village Board Agenda. Upon approval, the documents are executed, distributed to designated parties, and filed as official records of the Village. All records pertaining to Ordinances, Resolutions, governmental acts and minutes of proceedings are indexed, scanned and permanently stored in the Village Clerk's Office as dictated by Illinois State Statute (50 ILCS 205/) Local Records Act.

Public Hearings

Public Hearings before the Zoning Board of Appeals (ZBA) and Plan Commission are scheduled upon receipt of petitions. When essential documentation is submitted to the Village Clerk's Office, a permanent file is created and copies are distributed to staff for review. Upon completion of staff review, official notices are published and information packets are prepared by Village staff and distributed to commission members prior to hearing. The Village Clerk's Office provides notice to the Village Board, Boards and Commission Members, Petitioner, Court Reporter, news media and Village personnel for all public hearings. There were 1,541 public hearing notices mailed to Elk Grove residents and/or businesses in 2022. Any excess fees or costs to the Village following the public hearings are billed to the petitioner.

Zoning Board of Appeals

There were eleven (11) public hearings scheduled before the Zoning Board of Appeals in 2022. The docket numbers and types of hearings are as follows:

```
ZBA Docket 22-1 - Fence Variation (1925 Busse Road)
ZBA Docket 22-2 - Shed Height Variation (164 Willow Lane)
ZBA Docket 22-3 - Shed Size Variation (945 Wilshire Avenue)
ZBA Docket 22-4 - Minimum Building Size (1505 Pratt Boulevard)
ZBA Docket 22-5 - Covered Porch (316 Walter Avenue)
ZBA Docket 22-6 - Fence Variation (1278 Diane Lane)
ZBA Docket 22-7 - Fence Variation (2021 Lunt Avenue)
ZBA Docket 22-8 - Building Height & Fence Variation (2055 Lunt Avenue)
ZBA Docket 22-9 - Fence Variation (345 Maple Lane)
ZBA Docket 22-10 - Fence Variation (115 Tower Lane)
ZBA Docket 22-11 - Fence Variation (201 Parkchester Road)
```

Plan Commission

There were eleven (11) public hearings scheduled before the Plan Commission in 2022. The docket numbers and type of hearings are as follows:

PC Docket 22-1	- Special Use - Religious Institution (1021-1041 Bonaventure Drive)
PC Docket 22-2	– Special Use – Internet Vehicle Sales (755 Nicholas Boulevard)
PC Docket 22-3	– Special Use – Collision Repair Shop (145 Lively Boulevard)
PC Docket 22-4	 Special Use – Resubdivision with Variation (905 Elk Grove Town Center)
PC Docket 22-5	 Rezoning from I-1 to Innovation Technology Center District (490 & 500 Bennett Road)
PC Docket 22-6	 Special Use – Seafood Processing Area (2500 Lunt Avenue in I-2 District)
PC Docket 22-7	- Rezoning from B-2 to I-1 (1905 E. Higgins Road)
PC Docket 22-8	 Resubdivision with Variations for Cellular Communications Monopole in I-1 District (2025 Tonne Road)

PC Docket 22-9 - Text Amendment to Zoning Ordinance Section 7E-6 Prohibited Uses in all Industrial Districts

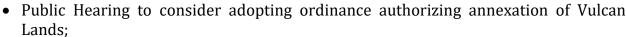
PC Docket 22-10 – Text Amendment to Zoning Ordinance Section 5-5 Location of Planned Development and Section 5-2 Procedure

PC Docket 22-11 - Subdivision with variations (2001, 2045, 2111 E. Pratt Boulevard)

Village Board

There were four (4) public hearings held before the Mayor and Board of Trustees in 2022 as follows:

- Budget Hearing FY 2022-23;
- Public Hearing adopting and designating the Arlington Heights/Higgins Redevelopment Plan & Project;



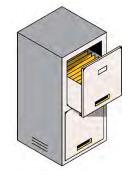
• Public Hearing to consider adopting Special Service Area 1 and Special Service Area 2.

Meeting Notices

State law requires the Village Clerk's Office to provide an annual Schedule of Regular Meetings held by Boards and Commissions of the Village of Elk Grove. This information is sent to all local news media, posted on the Village website and displayed in the Village Hall. Any meeting cancellations or changes to the annual schedule are published and/or publicly posted. There were seventy-nine (79) meeting notices processed in 2022.

Recording/Filing of Documents

The Village Clerk's Office is responsible for recording and filing official documents with Cook and DuPage Counties, such as Plats of Subdivision, Dedications and Easements, along with certain Ordinances and Resolutions. The Village Clerk's Office annually files the Budget, Treasurer's Report, Tax Levy and Tax Exempt Affidavits. All Village Officials and Staff are required to file Ethics Statements annually with Cook County.



Elections

The Cook County Clerk's Office has simplified the Voter Registration process to allow voters to register online or in person during Early Voting. The Village Clerk's Office is readily available to assist residents with Voter Registration or Election questions.

unty ding

There were two (2) elections held in 2022 and the Cook County Clerk's Office designated the Charles J. Zettek Municipal Building as an Early Voting location for both. Election Day for the

Gubernatorial Primary Election was on June 28, 2022 and Election Day for the General Election was held on November 8, 2022. Early Voting was open to Suburban Cook County residents for both elections; there were a total of 5,220 ballots cast. Cook County continued the ballot drop box to allow voters to deposit their mail ballots.

The next election is the Consolidated General Election on April 4, 2023. The following Trustee positions are up for re-election: Three (3) Village Trustees, each for a four-year term, three (3) Library Trustees, each for a six-year term, and one (1) Library Trustee for an unexpired four-year term. Elk Grove Village will be an Early Voting site for this election.

Solicitors

Pursuant to Village Code, anyone seeking to solicit door-to-door sales in residential areas of the Village must submit an application for a solicitor's permit in person, along with a \$40.00 non-refundable permit fee. Each permit is valid for thirty (30) days with an option to renew for an additional thirty (30) days at \$15.00. Two (2) renewals are permitted. Anyone seeking to solicit beyond the ninety (90) days must submit a new application and restart the screening process. Permit fees cover the costs incurred by the Village to conduct a background investigation. Anyone approved to solicit door-to-door must display a photo identification badge with their name and expiration date at all times when soliciting in the Village. The Village does not endorse or support any company or product being solicited.

A record of each application received and information pertaining to that application is kept on file in the Village Clerk's Office. Approval of solicitors is based on the results of the background investigation and requirements met per Village Code. All permitted solicitors are listed on the website under the Village Clerk's Office and EGTV/Channel 6. There were twenty-eight (28) applications processed for solicitor permits in the Village for 2022.

Tag Days

Charitable organizations wishing to have a "Tag Day" and solicit at Village intersections must fill out a "Tag Days Permit Application" and submit to the Village Clerk's Office. Approval of a "Tag Day" request is based on the information provided and the requirements per Village Code. There was one (1) "Tag Day" request submitted in 2022.

Records Management

Records management is a continuous process. The Village Clerk's Office is committed to simplifying records management and digitizing reproduction of documents is a priority. Village Board Meeting Minutes, Ordinances, and Resolutions are available on the Village website under Document Management for public viewing.

Village Code/Supplements

The Village Code and Zoning Code are continuously updated as Ordinances are adopted by the Village Board. The Village Code and Zoning Code are both available for viewing on the Village website under the Village Clerk's Office.

Following each Village Board meeting, the Village Clerk's Office provides copies of newly adopted Ordinances to the codifier, American Legal Publishing. American Legal immediately uploads the Ordinances on the Village's website under "Ordinances Pending Codification" until the Ordinances are codified. A hard copy supplement is completed and provided to the Village Clerk's Office quarterly for updating departmental Code Books. Due to updates after legal review, the supplements are being held until completion.

Freedom of Information Act

The Village Clerk is the designated Freedom of Information Officer for the Village. As the Freedom of Information Officer, the Village Clerk is required by law to complete online training annually provided by the Illinois Attorney General's Office for both the Freedom of Information Act and the Open Meetings Act.



There were 693 Freedom of Information requests submitted and processed through the Village Clerk's Office in 2022. The Freedom of Information Act requires all public bodies to make available to any person, for inspection or copying, all public records except those records that are expressly exempt per State Statute.

In April of 2022, the Village Clerk's Office along with the Police Department implemented a new electronic portal system for Freedom of Information requests called GovQA. This new system allows requesters to log into the portal, submit their request electronically, track their FOIA and retrieve their documents requested. If a requester would prefer to use a paper form for their request, the form is available on the Village website that can be emailed to the Village Clerk's Office for processing. FOIA requests are maintained for two years according to the requirements of the Illinois State Archives, Records Management Section.

Liquor Licenses

Liquor License applications are received and processed in the Village Clerk's Office at the direction of the Liquor Commissioner. There are currently seventy-four (74) active liquor licenses in Elk Grove Village. Annual liquor license renewal correspondence and the updating of business owner/manager information is conducted by the Village Clerk. Notices of public hearings held before the Liquor Commission are available in the Village Clerk's Office.

Video Gaming

On July 10, 2012, the Elk Grove Village Board adopted Ordinance Number 3312 which allows Video Gaming in liquor licensed establishments in the Village. License applications and supporting documentation are submitted to the Village Clerk's Office for review and approval by the Gaming Commissioner. There are currently twenty-five (25) active Video Gaming licenses in Elk Grove Village.

Professional Development

The Village Clerk and Deputy Clerk have the opportunity to obtain certifications for both Registered Municipal Clerk and Certified Municipal Clerk. Certifications are obtained through training at the MCI Institute and Academy along with IIMC Seminars that are offered through membership to the organizations. The Village Clerk's Office continues to attend professional development meetings offered by the International Institute of Municipal Clerks, Illinois Municipal Clerk's Association, Municipal Clerks of North/Northwest Cook County and the Municipal Clerks of DuPage County.

Special Events

The Village Clerk's Office assists with coordination of three (3) Special Events—the Volunteer Appreciation Dinner, Memorial Day Observance and Tree Lighting Ceremony. Beginning in 2023, the Village Manager's Office Special Events Coordinator will be taking over these three special events.

Miscellaneous

The Village Clerk's Office prepared fourteen (14) Mayoral Proclamations and issued six (6) Raffle Licenses in 2022.

Summary

The Village Clerk's Office is dedicated and committed to providing citizens with the information needed to access local government. The Village Clerk's Office helps ensure fair elections and lawful public meetings. The Village Clerk's Office provides open access to public records and provides service to all without exception.

Village Clerk's Office



Pictured from left to right: Deputy Village Clerk - Jennifer Mahon, Village Clerk - Lorrie Murphy

Village Clerk's Office	2019	2020	2021	2022
Agreements	32	40	46	34
Annexations	4	4	2	2
Elections	1	2	1	2
Early Voters	1,412	9,779	880	5,220
	Consolidated	General	Consolidated	General
	Election	Election	Election	Election
Freedom of Information Requests	560	551	589	693
Legal Notices (Meetings)	72 (46)	91(69)	76(57)	76(69)
Liquor Licenses	70	72	72	74
Minutes of Village Board Meetings	19	21	20	19
Ordinances	63	46	45	55
Plats of Dedication, Vacation &	2	3	2	3
Plats of Subdivision	6	3	3	3
Proclamations	16	10	14	14
Raffle Licenses	24	7	7	6
Resolutions	77	86	69	61
Solicitors Applications	61	4	59	28
Tag Day Licenses	4	0	0	1
Video Gaming Licenses	22	25	25	25
Public Hearings	246	1001		1711
Mailings	816		435	1541
Plan Commission	13	10	7	11
Village Board	5	4	6	3
Zoning Board	6	7	6	11
Village Code Amendments				
Village Code	16	7	4	0
Village Code Supplements	2	2	4	0
	(108 pages)	(146 pages)	(59 pages)	0
Zoning Ordinance	2	3	4	0
Zoning Code Supplements	2	2	4	0
Documents Purchased From Village Clerk's Office *				
FOIA	2,642	10,650	667	693
Zoning Maps	0	1	0	0
Comprehensive Plan Maps	0	0	0	0



Village Manager's Office

Village Manager's Office

The Village Manager is the Chief Administrative Officer for the Village of Elk Grove, who oversees the administration of projects, programs and policies in all Village Departments, with policy direction from the Village Board. The Village Manager's Office includes the divisions of Administration, Human Resources, Information Technology, Business Development & Marketing, and EGTV Channel 6.

The Village Manager's Office focuses primarily on economic development with both new and existing businesses; investing in infrastructure to meet the current and future needs of the community; promoting the development of a professional and customer-service oriented workforce; and providing effective internal and external communications.

Some of the highlights and accomplishments for the Village Manager's Office during the 2022 calendar year include:

- Issued a Request for Proposals to redevelop the Elk Grove Woods Plaza located on the corner of Arlington Heights and Higgins Road into a modern, mixed-use development, which would serve as a gateway to the community.
- Hosted two Open Houses to seek input from residents on the four proposals for the mixed-use development on the corner of Arlington Heights and Higgins Road and selected a developer based on resident feedback.
- Selected a partner to assist in the development of a Community Revitalization
 Master Plan, which will serve as an update to existing plans and will establish a
 vision for the continued growth, enhancement, and redevelopment of the Village's
 industrial and commercial areas.
- Issued \$200 gift cards to over 14,000 Elk Grove Village households in an effort to combat inflation-related economic challenges, totaling \$2.8 million in economic relief.
- Adopted a Bicycle Plan Route Update to reflect existing, planned, and future projects in the community, including the proposal of adding approximately 13 miles of new routes to the Village's expanding bicycle network.
- Published a 2022 Village Sustainability Report, began development of a Sustainability Action Plan to guide future efforts toward sustainability, and launched "Green Grove", a sustainability-focused communications campaign.
- Reached a historic all-time low vacancy rate of 1.54% for industrial properties in Elk Grove Village—a reflection of a very healthy local economy.
- Ranked number one location in the U.S. for companies seeking to locate within industrial parks, according to **Business Facilities Magazine** based on size, location to markets, growth potential, and recent expansions, as well as distinctive assets like water resources, on-site utilities, residential developments, and amenities.

- Awarded "Municipality of the Year" distinction from <u>Real Estate Journals</u>
 <u>Magazine</u> based on evaluations of size and scope of significant development
 projects over the year, key economic development accomplishments, and financial
 support for real estate projects.
- Entered a unique partnership with RFK Racing to bring the Makers Wanted brand to the national stage at the NASCAR Chicago Street Course event that will take place in 2023.
- Relaunched a newly designed Shop Elk Grove website to improve user experience and increase visibility of local businesses.
- Hosted the ninth annual Made in Elk Grove Manufacturing & Technology Expo at Elk Grove High School with over 200 attendees and 50+ exhibitors representing various industries such as precision machining, plastics, electronics, food manufacturing, aerospace, and industrial services.
- Awarded the fourth of five annual \$100,000 grants to the District 214 Education Foundation and Elk Grove High School to help enhance their advanced manufacturing program and provide internship opportunities.

Elk Grove 2025

Elk Grove 2025 is the Village's ambitious long-range infrastructure plan, with over \$125 million investment to serve the community into the next generation and beyond. Elk Grove 2025 includes major construction on four public facilities, road improvements, streetscaping, bicycle/pedestrian projects, and drainage projects. Below is information on some of the major projects completed as part of Elk Grove 2025 in 2022.

Elk Grove 2025 Infrastructure Projects Completed in 2021:

- 2022 Street Rehabilitation Program
- Residential Rear Yard Drainage Program
- Village-Wide Concrete Rehabilitation Program

An in depth explanation of the Elk Grove 2025 infrastructure projects listed above can be found in the Public Works Department section under Engineering Division on page 120.

The Village maintains an interactive map as a tool for residents to learn more about the schedule, location, and details of capital projects planned as part of Elk Grove 2025. Projects on the map have been organized into categories and tabs along the top of the map can be used to navigate to different map features for more information about projects in each category. The map is available on the Village website at www.elkgrove.org/2025



Gateway Mixed-Use Development Project

Village staff issued an Elk Grove Woods Plaza Request for Proposals (RFP) in early September seeking a developer for a new mixed-use development at the Elk Grove Woods shopping center site on the southeast corner of Arlington Heights Road and Higgins Road. The Village purchased the various properties located at the site with the goal of reinventing the area into a "gateway" to Elk Grove Village.

Four (4) development firms submitted proposals to design, construct, and operate a high-end mixed-use development at the Elk Grove Woods site. Village staff carefully reviewed each proposal based on its ability to:

- deliver on the Village's vision to provide an attractive, modern, mixed-use development with diverse housing options that serve as a gateway into the community;
- integrate existing retail tenants into the overall plan;
- be sensitive to the concerns of nearby residential neighbors, and;
- attract new businesses and tax revenue for the Village.

Based on these evaluation criteria, Village staff determined that all four proposals were appropriate to bring forth to the public for comment.

The Village hosted Open Houses for community input on the four development proposals. At these Open Houses, residents and business owners had the opportunity to review and provide comments on the four RFP submissions.

The Village also held an Open House for residents at the Elk Grove Park District Pavilion. The Mayor and Board were in attendance at the second Open House to hear feedback from residents and Village staff were present to answer questions. More than 260 residents attended the Open House at the Pavilion.



An online feedback submission form was also made available on the Village website following the Open House for residents to write any questions or comments they had about the four proposals. There were 89 submissions to this feedback form.

Following the initial community input period, Village officials reviewed feedback from residents and business owners. Based on evaluation criteria and feedback, Village officials selected a developer and are currently working to incorporate feedback into revised plans. Review by the Plan Commission and additional opportunities for public comment are planned for 2023.

Residential Economic Relief Initiative

Within the last year, prices for food, gasoline, and other essential products have soared due to inflation. The Village sought to assist all Elk Grove Village residents who may have been experiencing economic challenges through a \$2.8 million residential economic relief initiative. The Village mailed \$200 pre-paid gift cards to each household in Elk Grove Village, which is over 14,000 households.



The Village contracted with a third-party rebate card vendor to assist with the distribution of the gift cards. These cards were redeemable at gas stations, grocery stores, and general retailers, among other stores. Residents were encouraged to spend the funds locally so that Elk Grove businesses could benefit as well.

Bicycle Plan Update

The Elk Grove Village Bicycle Plan Task Force, a working group comprised of representatives from the Village, the Park District, and Friends of Cycling in Elk Grove, reconvened in 2020 to consider updates to existing and proposed bicycle routes in the community.

Public input was solicited through an interactive online map and an Open House held on August 11, 2021. The map enabled residents to show support for routes, identify gaps within the plan, and comment on existing and proposed routes. The online map was open for 30 days and received over 50 comments. At the Open House, residents had the opportunity to learn about the benefits and



challenges of implementing each of the proposed bicycle routes and talk to Village staff about their questions and concerns. Over 20 residents attended the in-person Open House.

These opportunities for public input were promoted through various communication platforms, including the Village Newsletter, Village E-Newsletter, the Village website, electronic signs, EGTV Channel 6, and social media platforms (Facebook, Twitter, Nextdoor). After reviewing public input received online and in-person, Village staff added two additional proposed routes to the Bicycle Plan Route Update.

The Village Board officially adopted the Bicycle Plan Route Update on January 25, 2022. Updates in the Bicycle Plan better reflect existing, planned, and future projects in our community. Proposed changes in the Bicycle Plan Route Update will help the Village qualify for future grant funding which helps support improvements to the Village bicycle network.

Sustainability Initiatives

In November 2022, the Village published a 2022 Sustainability Report that summarizes Village programs activities that contribute to improving environmental, economic, and community health of Elk Grove Village. The report uses objectives defined in the Metropolitan Mayors Caucus Greenest Region Compact as a framework to evaluate the progress Elk Grove Village has made towards sustainability. Sustainable actions in the report are grouped into ten categories: Climate, Economic Development. Energy. Land, Leadership. Mobility. Municipal Operations, Sustainable Communities, Waste & Recycling, and Water.





A new informational communications campaign titled "Green Grove" was launched following the publication of the 2022 Sustainability Report. The current goal of the "Green Grove" campaign is to highlight some of the Village's current sustainability-oriented programs and activities in a manner that is accessible and easily understandable to residents. Each month, a different program or activity included in the 2022 Sustainability Report is featured in a brief article that explains what the program is and how it is connected to sustainability.

The articles are posted to the Village's social media platforms and published in the monthly print newsletter.

The 2022 Sustainability Report also serves as a foundation to develop a Sustainability Action Plan that will serve as a menu of potential actions to guide the Village's future efforts toward sustainability. An internal team of staff members is currently working on developing this plan, and residents are welcome to submit comments and suggestions for the Sustainability Action Plan on the Village website.

Service Request System

In 2022, the Village adopted new systems for service requests and overnight parking. The Public Works Department integrated SeeClickFix for internal and external service requests. SeeClickFix seamlessly integrates with the Public Works Department's existing work order and asset management system. More information on this transition is available on page 119. The Police Department established a separate system for overnight parking requests that uses the DACRA system. More information on this transition is available on page 69.

Communication

The Communication and Rapid Response (CARR) Team was created in 2018 with the mission to effectively share positive news to the community on a regular basis; be proactive about addressing false information in the community; and be more responsive to residents.

The CARR team consists of representatives from each department who work together to assist with the creation, curation and distribution of content for the Village's communication efforts, as well as a rapid response to public rumors. Responsibilities of the CARR team include creating and posting fresh content for the Village on a daily basis, submitting department information for the newsletter, updating and posting content on the website, and generating information and stories to showcase the community in a positive light. This content is leveraged to maximize reach to residents and businesses by distributing information across multiple platforms.

Elk Grove Village Communication Platforms:

Website: <u>www.elkgrove.org</u>

www.egvbizhub.com www.makerswanted.org

Newsletter: Villager

Business Matters

E-Newsletter: Resident E-newsletter

Business Block Party

Social Media: Village Facebook Page

Police Department Facebook Page

EGTV Facebook Page

Fire Department Facebook Page

EGTV Twitter

Business Park Twitter Police Department Twitter

Village Instagram Village Nextdoor

Electronic Sign: Electronic Village Message Boards

Podcast: Strictly Business

Television: EGTV Channel 6









Social Media

The Village Facebook Page has continued to grow with 7,866 "Likes" at the end of 2022, up from 6,883 in 2021. A "Like" on Facebook is a person who has chosen to connect with our page as a fan. Facebook uses an algorithm that displays content more widely when users interact with or share our content. This means that the more interesting and engaging our content is, the more users will be reached by that content.

In 2022, there were a total of 2,572,923 organic impressions on all Village related social media platforms. Organic Impressions are the number of times a post is viewed by a visitor, or displayed on a web page without payment for advertisement.

The CARR team has focused efforts on expanding social media platforms, creating fresh and relevant content, and interacting with audience.

The Police Department launched a Facebook page in June of 2018 and the Fire Department launched a Facebook page in September of 2019. These Facebook accounts were created to allow the Police and Fire Departments to expand their public outreach efforts by providing safety information and relevant updates to the community.

The Elk Grove Television Facebook page continues to stream live coverage of Village Board Meetings, Park Board Meetings, EGHS sports coverage along with sharing clips and videos from other productions and events.

As a supplement to the Village's regular Facebook posts, the Village Manager's Office uses targeted promotions through Facebook to connect with residents who may not be actively engaged with the Village's Facebook pages. In 2022, the Village used Facebook promotions to communicate with residents about the Arlington Heights Road Rehabilitation Project, upcoming town hall meetings, Rotary Fest, Oktoberfest, and the Open House event for residents to weigh in on RFP proposals for the Elk Grove Woods Plaza.

FACEBOOK PAGE STATISTICS 2022



Followers: 7.9K

Engagements: 55,805

Link Clicks: 8,200

Village of Elk Grove Village, Illinois

Organic Impressions:
1,264,504



Followers: 5.5K

Engagements: 85,446

Link Clicks: 2,000

Elk Grove Village
Police Department

T,338,938



Followers: 2.1K

Engagements: 28,270

Link Clicks: 318

Elk Grove Village Fire Department @Elk Grove VillageFire Urganic Impressions: 460.913



Followers: 1.2K

Engagements: 4,278

Link Clicks: 1,200

Elk Grove Organic Impressions: 47.969

Followers: Total number of Facebook users following updates, posts and activity.

Engagements: Total number of reactions, comments and shares on a post.

Link Clicks: The number of clicks on links within posted content.

Organic Impressions: The number of times a post is viewed by a visitor, or displayed on a web page without payment for advertisement.

Throughout 2022, \$144 was spent to reach an additional 28,683 residents on these topics. This low-cost, on-demand promotion opportunity will continue to be used selectively in the future to increase the reach of important Village news and information.

In March 2022, the Village launched an Instagram account. Instagram is a popular social networking app with a focus on sharing photos and videos. Instagram users can also share live "stories" to share quick updates which are live for 24 hours of posting. In 2022, the Village gained 532 followers on Instagram.



To further engage with residents, the Village launched a Nextdoor account in early 2019. Nextdoor is a social networking platform for local communities and neighborhoods which allows neighbors to connect with those in the surrounding area by narrowing the network. 5,278 residents are registered on NextDoor and there were a total of 26,646 organic impressions in 2022.

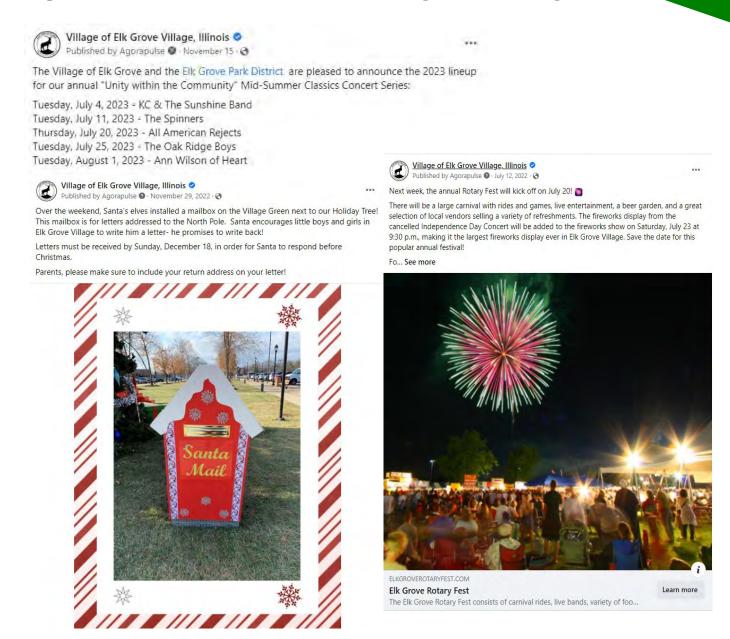


In 2021, the Village also created a presence on Snapchat, a social media instant messaging platform where users can exchange pictures and videos that disappear after they are viewed. Through the platform, users can create geofilters which are special overlays over a photo or video that can only be accessed in specific locations during specific dates and times.



The Village customized one geofilter in 2022 for the Village's Oktoberfest event on September 16-17. There was an 80.2% average usage rate of the Snapchat filters over both days of Oktoberfest. This resulted in 3,867 views of the filters.

Top Social Media Posts of 2022-Elk Grove Village Facebook Page



Website Page Visits in 2022

There were a total of 961,931 website page views in 2022 on the Village website (www.elkgrove.org), compared to 1,372,146 website page views in 2021.

Top 5 page views in 2022:

- 1. Elk Grove Village Homepage: 141,255
- 2. Make an Online Payment: 41,918
- 3. Mid-Summer Classics Concert Series: 34,918
- 4. Community News: 24,509
- 5. Community Development Permits: 17,774

<u>Villager Newsletter</u>

The Village Manager's Office, in partnership with all Village Departments, published twelve (12) issues of the Villager Newsletter in 2022. At the direction of the Village Board in 2019, the newsletter schedule was increased from bi-monthly to monthly in order to increase the timeliness and availability of information on Village programs and services to the community.

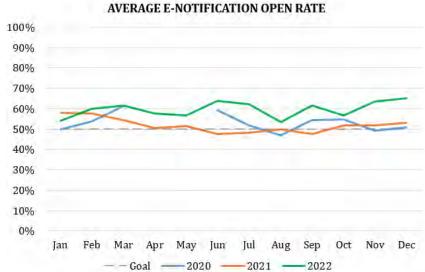
The newsletter is delivered to residents on a monthly basis, with a combined residential/business edition of the newsletter is delivered to both residents and businesses every other month.



E-Notifications

The Village also provides residents the ability to sign up for enotifications from the Village website, to receive information on upcoming meetings, construction updates and important Village news.

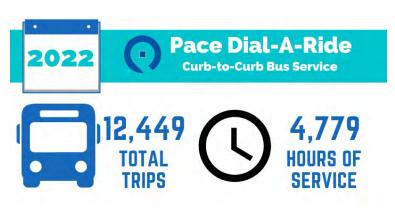
The average open rate (percent of people on the distribution list that open the e-mail) for e-notifications was 59% in 2022, higher than the 51% average open rate in 2021. This is a very good open rate, given that the industry standard of open rates for government e-mails is under 30%. A high open rate indicates that people find the content to be relevant and interesting.



* From April to June of 2020, the Village did not send any Enotifications. Instead, regular updates on COVID-19 were sent through the Everbridge Emergency Alert system.

Pace Dial-a-Ride

Pace Dial-a-Ride is a Village subsidized program open to the general public in Elk Grove which offers curb-to-curb bus service throughout the Village, excluding the industrial park. The program is administered by the Pace Suburban Bus Service, which hires a contractor to provide the Dial-a-Ride service.



In 2022, ridership levels were stable with 12,449 trips compared to 12,470 trips in 2021.

Recycling Programs

In 2022, the Village held an Electronics Recycling & Document Destruction event in partnership with SWANCC, and also hosted a Paint and Motor Oil Recycling event for Village residents. The events provide a convenient opportunity for residents of Elk Grove Village to recycle materials not accepted in the curbside recycling program.



Village Manager's Office



Pictured from left to right: Village Manager - Matthew Roan, Executive Specialist - Kathy Hahn, Special Events Coordinator - Laura Jensen, Deputy Village Manager - Maggie Jablonski, Administrative Intern - Paola Garcia, Assistant Village Manager - Caroline Gabiga, and Senior Management Analyst - Brianna Bacigalupo.

Human Resources

Under the direction of the Village Manager's Office (VMO), the Office of Human Resources (HR) provides customer service to Village employees, retirees, and candidates for employment. Its primary responsibilities are maintenance of employee records, administration of employee benefit plans, administration of compensation plans, training and development, recruitment, employee relations, and coordination of Village labor relations activities. The Office of Human Resources also serves as Liaison to the Board of Fire and Police Commissioners (BOFPC).

	2019	2020	2021	2022	% change
Positions Filled	34	45	45	48	7%
Seasonal Positions Filled	18	18	18	13	-38%
Applications Received	1141	669	1081	1038	-4%
Interviews Conducted	153	149	157	201	28%
Tests Administered*	50	131	260	108	-240%
Retirees Assisted	13	20	18	24	33%

(*In 2021, testing administered included testing from the Board of Fire and Police Commission.)

2022 was a busy year for the Office of Human Resources. The Office of Human Resources researched several software applications to improve the onboarding for employees, departments and the Village while also enhancing the data analysis portion of the recruitment process. HR will make final recommendations for an application in 2023. This year, HR introduced the option for online open enrollment for the Flexible Spending Program (FSA) as a result of transitioning to WEX.

The Office of Human Resources collaborated with the Village Manager's Office and department leadership on updating the Personnel Manual for Village employees. In 2016, the group initially met to conduct a review of the current language of the policies in the Personnel Manual. When the pandemic started, the project was temporarily put on hold. Eventually, HR, VMO, and department leadership identified provisions to be updated and decided on new language to make the policies easier to understand and also meet new employment laws and regulations. The final draft was sent to the Labor Attorney to review. The Village amended the Personnel Manual in May of 2022.

Human Resources assisted the Village Manager's Office in conducting a compensation analysis of specific non-union positions. The analysis consisted of surveying neighboring communities on those specific non-union positions job descriptions and compensation benefits. Additional analysis was conducted to ensure that the positions being analyzed were of similar comparison to the Village's positions. Based on the data gathered, a new salary pay plan was recommended to and adopted by the Village Board.

The HR team continued to play a pivotal role in leading the organization through a challenging pandemic. HR again helped with vaccination efforts by partnering with the Wellness Committee to offer a flu shot and Covid-19 vaccine booster clinic for employees. HR updated Village policies in relation to Covid-19 based on updates in state and federal government regulations.

The Office of Human Resources serves as liaison of the Board of Police and Fire Commissioners (BOFPC). The BOFPC held testing for the police officer position in 2022, establishing a list of 46 eligible candidates for the police officer position. In coordination with the Police Department, HR also helped to implement an ongoing lateral police officer program. The commission hired 10 police officers and 12 firefighters in 2022.

24 employees retired from the Village in 2022. The Office of Human Resources managed retirement inquiries from 30 employees.

Employee Wellness Program

The mission of the Wellness Committee is to provide all employees with convenient opportunities to learn about healthy lifestyles; socialize with colleagues; and identify and implement strategies for improved health and wellness.

The Wellness Committee is comprised of volunteer staff members from each department who are interested in the wellbeing of emplovees. The three subcommittees of the Wellness Committee include: Social, Healthier You, and Financial Wellness. These subcommittees focus on social health, physical health, and financial health, respectively.

Wellness Events

In 2022, the Wellness Committee was eager to once again offer all of its Lunch and Learns and other programs in-person! Early in 2022, the Committee offered Financial Wellness Month in-person and brought back the Chili Cook Off and Tailgate Party.

As summer approached, the Committee held a Walking Challenge where employees recorded their daily steps with an opportunity to win prizes! The Committee also hosted the popular Pot-A-Plant event in May.

In the fall, the Wellness Committee held the annual Pumpkin Decorating Contest and the Paint, Sip N' Snack event. Late in the year, the Committee again offered an outdoor Holiday Pot event that saw a 50% increase in participation from last year!

The Wellness Committee introduced new programs in 2022, including an Employee Book

2022 WELLNESS COMMITTEE PROGRAM HIGHLIGHTS

PAINT, SIP N' SNACK





OUTDOOL

WINNERS OF THE CHILI COOK OFF & TAILGATE PARTY





WINNERS OF THE PUMPKIN DECORATING CONTEST





Club and a skin cancer screening event. New programs also included a Volunteer Busse Woods Clean-Up event and a plastic bag recycling drive to promote environmental health and volunteer work.

The Wellness Committee looks forward to continuing new wellness opportunities in 2023.

Employee Wellness Screenings

In 2022, the Committee worked with Empower Health in the spring and fall to provide annual health screenings for all employees. Over 50% of employees participated in the screenings at Village Hall, the James Paul Petri Public Works Facility, and the Library. Participants who are on the Village's health insurance received a \$120 incentive for participating.

2022 Wellness Highlights



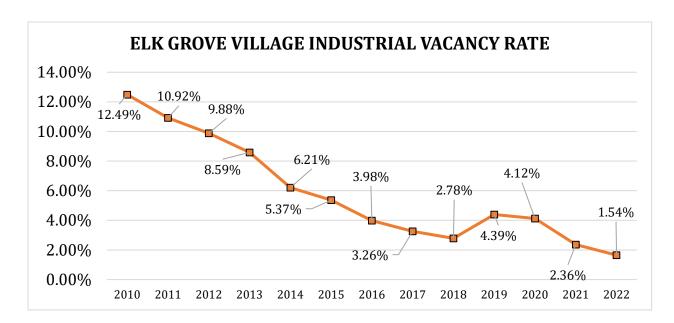
Business Development and Marketing

The goal of Business Development & Marketing is the retention and attraction of industry in the Village. The Business Park supplies approximately 80% of the Village's tax revenues; therefore, keeping the Business Park occupied and thriving is paramount for the continued growth and success of the Village.

The Economic Development Team is responsible for conducting outreach to the local business community, as well as recruiting new businesses to the Village, thus maintaining and enhancing the Village's diverse and robust business base. In 2022, the Village continued to promote its Beyond Business Friendly and Makers Wanted brand through marketing, networking, public relations, and business retention and attraction events.

EGV Industrial Vacancy Rate

In 2022, the Business Park continued to be the destination of choice in the Chicago region for industrial development. The Village's industrial vacancy rate at the end of Q3 of 2022 was a historic low of 1.54%. Vacancy rate represents space that is empty and ready to be rented or occupied. In a healthy industrial market, a vacancy rate of 5% or less is considered full occupancy.









Business Leaders Forum

The Business Leaders Forum is a networking group comprised of CEO level executives operating in Elk Grove Village. In 2022, a small group of business leaders in Elk Grove Village started a new initiative called the



Masterminds Group. The Masterminds meet monthly to discuss challenges as business owners, problem solve, tour facilities, and network. The group is unique because it was started with the assistance of the Village but is entirely self-sustaining. The small size of the group allows for in depth discussions and a safe place to address common issues. The goal is to create multiple Masterminds groups operating simultaneously throughout the Village.

Business Ambassador Visits

Business Ambassador Visits are an important business retention tool that promote the Village as a leader and a resource for the business community. The Village's Business Development staff, along with Village Trustees, conducted 25 in-person Business Ambassador Visits in 2022. The visits are a great way to build relationships with the business community, learn about the needs of the business community, and collaboratively find solutions to business challenges.









Notable Industrial Development Projects

Aura Surfaces

Aura Surfaces purchased the 17,100 square foot building at 1000 Nicholas Boulevard in 2022. The company will use the building for distribution and warehousing of stone slabs. Aura Surfaces is a spinoff company of Precision Stone Design. Precision Stone is currently located in Elk Grove Village at 945 Lively Blvd. Aura Surfaces plans to rehabilitate the building to bring it up to code and modern design standards.

Everlights

Everlights purchased the 30,653 square foot building at 1010 Bonaventure Drive in 2022 and is moving their operations to Elk Grove Village from Roselle. Everlights is a seller of decorative lighting for both commercial and residential projects. They plan to spend approximately \$1.9 million to modernize the building and create a lighting and fixture showroom.

Magnetic Inspection Laboratory

Magnetic Inspection Laboratory (MIL) began operations in 1942 and is a leader in precision manufacturing for the aerospace and defense industries. They have been in Elk Grove Village since 1988 where they employ over 260 people and have three locations. MIL purchased the building located at 1355 Greenleaf Avenue for expansion purposes.

Awards and Recognitions

In 2022, Elk Grove Village was ranked as having the number one industrial park in the United States by Business Facilities Magazine. The magazine touted the park's location, deep supply chains, and access to labor as competitive assets.

Additionally, in 2022 Elk Grove Village was named the Municipality of the Year by the Illinois Real Estate Journal. The Journal recognized Elk Grove Village for this honor due to the relocation and expansion of many large companies in the Village, the historically low vacancy rate, and the Village's leadership in promoting economic development.





Elk Grove Village Partners with RFK Racing in a Unique Partnership

At the 2022 Made in Elk Grove Manufacturing & Technology Expo, the Village announced that it began a partnership with Roush Fenway Keselowski Racing (RFK Racing) as part of a multi-year promotional campaign to highlight the Elk Grove Village Business Park and the "Makers Wanted" brand. As part of this partnership, the "Makers Wanted" logo and branding will cover the No. 6 Ford Mustang driven by Brad Keselowski in NASCAR's Chicago Street Course event in July of 2023.

This highly anticipated event will be the first of its kind and was identified as a unique opportunity for highly public promotion of the Business Park, the largest contiguous industrial park in the United States, and the "Makers Wanted" brand. The goal of this sponsorship is to increase the visibility of and generate interest in the Business Park.



9th Annual Manufacturing and Technology Expo

The Village hosted its 9th annual Made in Elk Grove Manufacturing & Technology Expo on Monday, October 17, 2022 at Elk Grove High School. Over 200 people attended this year's Expo and had the opportunity to interact with 50+ exhibitors representing industries such as precision machining, plastics, electronics, food manufacturing, aerospace, and industrial services.

The Expo showcases people and companies that design and manufacture virtually every product we use from common household items to cutting edge high-tech components. At the Expo, Brad Keselowski, co-owner of RFK Racing and owner of Keselowski Advanced Manufacturing, joined Mayor Craig Johnson in presenting the Business Excellence Awards.

Excellence in Sustainability

The award for Excellence in Sustainability was presented to Creative Werks. Creative Werks is one of the largest candy co-packers in the United States. Their facility in Elk Grove Village is 100% wind-powered.



Excellence in Innovation

The Excellence in Innovation award was presented to Broetje Automation. Broetje was the first tenant in the Elk Grove Technology Park. Broetje is a leader in the aerospace industry.



Industrial Development of the Year

Steiner Electric broke ground on a development valued at approximately \$11,000,000. Steiner owns two buildings in the Village located at 1100 and 1250 Touhy Avenue. They tore down the building located at 1250 Touhy and constructed a new building in its place. The new building was then connected to the building located at 1100 Touhy, which resulted in a combined state-of-the-art facility.



Excellence in Community Support

The Excellence in Community Support was awarded to Acme Industries. Acme partnered with Elk Grove High School to create two apprentice positions for two students. Acme eventually hired the students for full time positions.



Village Grant Bolsters Elk Grove High School Workforce Development Initiative

In order to help Elk Grove High School (EGHS) expose students to careers in manufacturing, the Village awarded the school a \$500,000 grant to be distributed over a 5-year period. In 2022, the Village awarded the fourth of five contributions to the District 214 Education Foundation and Elk Grove High School. The funds will be used to help EGHS enhance its advanced manufacturing program, culinary program, and boost internship opportunities for students.



Relaunch of Shop Elk Grove Website

The Shop Elk Grove website (shop.elkgrove.org) was redesigned and relaunched in 2022 to focus more on highlighting and celebrating local restaurants, retailers, and service providers and improve the user experience. Many of the previous features were retained, such as a category search and interactive map to help users find local businesses. Business owners are granted a free listing for their business on the Shop Elk Grove directory.



Next Level Northwest (NLNW)



NLNW is a 501 C-3 business accelerator program created through a collaboration with Elk Grove Village, Schaumburg, Hanover Park,

Hoffman Estates, and Rolling Meadows. Private sector support also comes from Wintrust Bank, Comcast, and Lavelle Law. In November of 2022, NLNW held its second annual Gala. The Gala honored the 2022 graduates and recognized the Board and coaches for their contributions.



Class 6B Exemptions

The Village approved thirteen (13) Cook County Class 6B property tax exemptions in 2022. The 6B program will lead to the improvement of approximately 831,213 square feet of industrial space, the creation of approximately 357 jobs and will generate the reinvestment of approximately \$63,855,000 back into the Business Park.

2022 6B Locations:

1010 Bonaventure	119 Bond	601 Busse
925 Chase	955 Estes	1000 Nicholas
1100 Touhy	1390 Louis	1505 Pratt
1905 Higgins	2200 Devon	2405 Estes
2500 Lunt		

<u>Director of Business Development & Marketing Retirement</u>

Josh Grodzin, Director of Business Development & Marketing, retired after 12 years of service to the Village. The Village is in the process of filling the position.





Information Technology

In 2022, the Information Technology staff continued to serve employees by maintaining the Village's data, voice, and video infrastructure; implementing the new hardware and software used by various departments; modifying software applications; and providing staff training.

More specifically, some of the major projects addressed by the Information Technology Department during 2022 included:

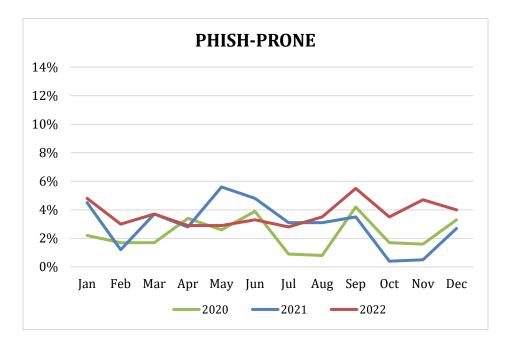
- Dedicating over 25 years of service with the Village as the Director of IT, Ed May retired on December 31, 2022. Mike Ratliff was promoted to the position of Director of Information Technology after serving the Village for over nine years as Network Engineer.
- Hired and assimilated a new member to the IT staff to fulfill the role of System Administrator/Desktop Engineer. This role, a new addition to the IT Department, aids in providing technical support.
- Replaced our firewall platform with advanced next generation firewall devices.
 Our replacement appliances from a top tier vendor ensure that the Village is maximizing the safety and security of our data and overall IT environment.
- Replaced our traditional anti-virus software on Village servers and PCs with a leading edge total endpoint protection platform that uses deep learning AI (artificial intelligence). The new platform provides enhanced anti-ransomware protection, exploit prevention, and extended detection and response capabilities to help combat today's advanced cyber security threats.



- Engaged with a leading-edge cybersecurity services vendor to facilitate network
 penetration testing and vulnerability scanning. This will ensure that the perimeter
 of the Village's network is as secure as possible. These tests are typically
 performed every other year and are an important component of our cybersecurity
 posture. They also assist in keeping our cybersecurity insurance costs to a
 minimum.
- Introduced Microsoft Teams to administrative staff as a way
 of enhancing collaboration and teamwork through the use of
 group conversations and file sharing between peers. Teams
 will replace previous products used for establishing remote
 meetings with both internal staff and external sources.



- Completed deployment of new single software platform that replaces 15-year old asset management, 13-year old PC/server patch management, and 10-year old software deployment products. This software allows for cohesive single point of management, inventory tracking, patching, and software distribution for IT assets throughout the Village.
- Completed Phase I of the Village's ERP system upgrade. This project required building five (5) new servers and transitioning all our program settings and data to the new server environment. Assuming the programs from the first phase test out as expected, the second and final phase of the upgrade will take place in March of 2023.
- Worked with Building Maintenance and contractors, to replace the 13-year-old UPS (Uninterruptable Power Supply) unit that serves the East side of Village Hall. This replacement helps ensure that our servers and other critical infrastructure equipment remain functional even in the event of a power outage. While the project was coordinated by our Public Works/Building Maintenance staff, it required the cooperation of several Village Departments and outside agencies.
- Continued to provide IT Cyber Security Awareness Training to all Village employees to reduce the overall risk of cyberattacks or virus infections that could result in security breaches, incurring data, or financial losses. The training increases awareness among employees and helps create a human firewall factor to prevent phishing attacks, as evidenced by our phish-prone percentage remaining consistently under the national average.



Information Technology



Pictured from left to right: Network Engineer – Marek Bajor, Director of Information Technology – Mike Ratliff, System Administrator/ Desktop Engineer – Rob Kowalczyk.

EGTV - Elk Grove Television

Under the direction of the Village Manager's Office, EGTV administrates, produces, programs for, and promotes the Village's municipal access cable channel, EGTV Channel 6, and streaming outlets through its webpage (www.eg-tv.org), video-on-demand service (egtv.viebit.com), and social media outlets (Facebook, Twitter, YouTube, etc.). Primary responsibilities include:

- Video production and live streaming of live government meetings, high school sports, special events, and other live event programming.
- Creation and scheduling of Village and community messages on EGTV's Announcements Board and Village News, which are shown when programming is not being cablecast.
- Provide multimedia services (production, technical assistance, etc.) to Village departments.
- Posting and maintenance of content on EGTV's webpage (www.eg-tv.org), Facebook, YouTube, and Twitter pages.



EGTV Producers Debbi Dennison and Scott Mayernick record a basketball game at Elk Grove High School.

Department Highlights

Upgrades continued to all EGTV production and post-production systems, including the installation of new robotic cameras for our portable suitcase studio and new projectors for the Audio-Visual system in Village Hall Room E.

EGTV continued its series of videos produced for employees on maintaining a safe and productive workplace (sexual, verbal and physical harassment for staff and supervisors), instruction on planning and zoning procedures for committee members, instruction on new software systems and upgrades such as SeeClickFix, the MyEGV App, Microsoft Excel and financial information for retirement and benefits updates.

EGTV continued to post behind-the-scenes pictures and videos for upcoming programing on both Facebook and Twitter, and aired all Village Board Meetings, Park Board Meetings, and EGHS live sporting events live on the EGTV Facebook page, the Elk Grove Park District Facebook page, YouTube, and Twitter. EGTV also continued live streaming on the BoxCast Roku, Apple TV, and Amazon Fire apps.

Multimedia Administrator Ross Rowe was re-appointed to the national Board of Directors of the Alliance for Community Media and was appointed Chair-Elect. He served as Conference Chair for the ACM National Conference, which was held on June 29 - July 1, 2022 at the Fairmont Hotel in downtown Chicago. This is his 8th year on the board and

his 2nd as Vice-Chair. He also serves as Chair of the Alliance for Community Media Midwest Region Board of Directors.



In the Grove co-host Trustee Jeff Franke interviews members of Friends of Cycling in Elk Grove.



EGTV Technician Mike Meranda installs new projectors in Room E.

EGTV won two (2) awards at the 2022 Wisconsin Community Media/Alliance for Community Media-Midwest Region Best of the Midwest Video Festival:

- Award of Excellence in the Magazine Format/News Professional category for "A Walk in the Park", produced by Debbi Dennison.
- Award of Achievement in the Live Professional category for "2021 Elk Grove High School Commencement", produced by Ross Rowe.

Programming Highlights

Elk Grove Update – EGTV's bi-weekly news segment written by Debbi Dennison and hosted by Scott Mayernick continued to feature the latest information on Elk Grove Village produced for both television and online consumption.

<u>Village News</u> – EGTV continued to air an electronic bulletin board twice daily with specific up-to-the-minute news targeted to residents such as coronavirus updates, voter information, solicitor identification, and road closures.

EGTV Live Programming – EGTV continued its regular live and taped coverage of sports from Elk Grove High School, Grove Junior High School, and the Elk Grove Park District, as well as special events such as the Memorial Day Ceremony and the rededication of the Veterans Memorial Park.

<u>In The Grove</u> – EGTV's monthly talk show, hosted by Sue Heaton, Jeff Franke, and Diane Malinowski featured interviews with Village staff and elected officials, local artists, athletes, and authors.



EGTV Producer Debbi Dennison runs the handheld camera at an EGHS Football game.



EGTV Administrator Ross Rowe on location at the Citizens Police Academy for an episode of On Duty!

<u>A Walk In The Park</u> – EGTV's series is produced in conjunction with the Elk Grove Park District and featured Park District facilities, programs and people, and a tour of the Shelia Ray Senior Center.

On Duty! – Featured coverage of the Police/Fire Department Open House, school safety tips for kids and parents, holiday safety, and updates on public safety operations as well as crime prevention and training.

<u>In-House Training Videos</u> – In concert with Village departments, EGTV shot a series of videos to be used for training on issues such as harassment, personal finance, equipment usage, etc.

Programs Produced:

Public Domain Theatre – 19
Park Board Meeting – 19
Village Board Meeting – 17
6 Revisited - 12
Elk Grove Update – 11
In The Grove – 11
Grove JHS Sports – 9
On Duty! – 7
EGHS Football - 6
Strictly Business Podcast – 4
EGHS Baseball – 3
EGHS Girls Basketball – 3

EGHS Boys Basketball – 3
EGPL Presents – 3
Creepy Classics/Radio – 3
EGHS Softball – 3
Park District Basketball – 3
Committee of the Whole – 2
EGHS Highlights 2021 – 2
Preventing Harassment – 2
EGHS Boys Soccer – 2
Tree Lighting Ceremony - 2
Excel Training - 3
EGHS Girls Volleyball – 2

Town Hall Meeting – 2 Inside the Village – 1

Memorial Day Ceremony – 1

EGHS Girls Soccer - 1

EGHS Commencement – 1

State of the Village – 1

EGHS Boys Volleyball – 1

Hometown Parade - 1

2022 Mid-Summer Concerts Promo – 1

2023 Mid-Summer Concerts Promo – 1

Tree Lighting PSA – 1

NASCAR Press Conference – 1

Planning and Zoning Workshop – 1

EGHS Wrestling - 1

Bike Route PSA – 1 SeeClickFix PSA – 1 EGHS Badminton – 1 Self-Checkout PSA – 1

My EGV PSA – 1

Camp Explorer ID – 1

Cop On a Rooftop – 1

Veterans Park Rededication – 1

Hometown Parade PSA - 1

Total Number of Programs — 174

Programming Statistics

	2020	2021	2022	% Change
Programs Produced	167	179	174	-0.03%
Total Hours Original Programming	113:36:31	186:18:47	165:21:41	-9.5%
Avg. Program Length	32:03	48:17	55:22	+13.0%
Total Hours Cablecasting/Streaming	8025	8025	8025	0%
Avg. Daily Hours Cablecasting	22	22	22	0%

Number of EGTV On-Demand Programs - 1,261

Number of video-on-demand views – 21,802

Total Hours of VOD playback – 824:02:59

Average duration of views – 00:02:16

Top five video-on-demand programs

- 1. Park District 7th/8th Grade Boys Basketball Championships 572 views
- 2. Town Hall Meeting 10/13/2022 544 views
- 3. Town Hall Meeting 05/25/2022 479 views
- 4. EGHS Boys Volleyball 03/29/2022 474 views
- 5. Village Board Meeting 09/27/22 459 views

EGTV - Elk Grove Television



Pictured from left to right: Senior Multimedia Producer - Debbi Dennison, Multimedia Administrator - Ross Rowe, and Multimedia Producer - Scott Mayernick.

Staffing Table		
Mayor & Village Attorn	ey	
Position Classification	Authorized as of 12/31/22	Positions Filled as of 12/31/22
Mayor Elected	1	1
Trustee Elected	6	6
Village Attorney	1	1
Total	8	8
Villago Clark		
Village Clerk		
Position Classification	Authorized as of	
	12/31/22	as of 12/31/22
Village Clerk	1	1
Executive Coordinator	1	1
Total	2	2
Village Manager's Offic	ee	
Position Classification	Authorized as of 12/31/22	Positions Filled as of 12/31/22
Village Manager	1	1
Deputy Village Manager	1	1
Assistant Village Manager	1	1
Director of Business Development & Marketing	1	1
Director of Human Resources	1	1
Management Analyst/Senior Management Analyst	4	3
Executive Specialist	1	1
Director of Information Technology	2	2
System Admin/Desktop Engineer	1	0
Network Engineer	2	1
Special Events Coordinator	1	1
Administrative Intern (part-time)	2	1
Total	18	14
Channel 6 - EGTV		
Position Classification	Authorized as of 12/31/22	Positions Filled as of 12/31/22
Multimedia Administrator	1	1
Senior Multimedia Producer/Director	1	1
Multimedia Producer/Director (full-time)	2	1
Total		3

Staffing Table				
Finance Department				
Position Classification	Authorized as of 12/31/22	Positions Filled as of 12/31/22		
Director of Finance	1	1		
Deputy Finance Director	2	2		
Management Analyst/Senior Management Analyst	1	1		
Senior Accountant	1	1		
Project Accountant	1	1		
Risk Coordinator	1	1		
Payroll Coordinator	1	1		
Accounting Specialist	5	5		
Customer Service Assistant	3	2		
Totals	16	15		
Fire Department				
Position Classification	Authorized as of 12/31/22	Positions Filled as of 12/31/22		
Fire Chief	1	1		
Deputy Fire Chief	1	1		
Inspectional Services Supervisor	1	1		
Battalion Chief	5	5		
Lieutenant/Paramedic	15	15		
Firefighter/Paramedic	60	60		
Firefighter/Paramedic	8	6		
Fire Inspector	2	2		
Fire Inspector (part-time)	2	0		
Management Analyst/Senior Management Analyst	1	1		
Administrative Specialist	1	1		
Customer Service Assistant	2	1		
Total	99	94		

Staffing Table				
Police Department				
	Authorized as of	Positions Filled		
Position Classification	12/31/22	as of 12/31/22		
Police Chief	1	1		
Deputy Chief of Police	2	2		
Police Commander	4	4		
Police Sergeant	13	13		
Police Officer	70	60		
Assistant to the Chief of Police	1	1		
Management Analyst/Senior Management Analyst	1	1		
Public Service Officer	4	4		
Records Supervisor	1	1		
Social Services Supervisor	1	1		
Administrative Specialist	1	1		
Police Record Technician	5	5		
Police Record Assistant	1	1		
Senior Clerk	1	1		
Total Full-Time	106	96		
Police Records Technician	1	1		
Property Room Assistant/Court Liaison	2	2		
Word Processing Operator	3	1		
Clerk / Receptionist	2	1		
School Crossing Guard	12	12		
Total Part-Time	20	17		
Total	126	113		
Community Development Dep	artment			
	1	D 12 E11 1		
Position Classification	Authorized as of			
Director of Community Development	12/31/22	as of 12/31/22		
Director of Community Development	1 2	1		
Deputy Director of Community Development		2		
Staff Engineer Plan Reviewer	2	2		
Permits Technician/Sr. Permit Technician	3	1		
Building Inspector	3	3 3		
Engineering Inspector	1	1		
Property Maintenance Inspector	1	1		
Residential Building Inspector	1	1		
Administrative Specialist	1	1		
Engineering Intern	1	0		
Code Enforcement Inspector/Health Intern (part-time)	1	0		
	1			
Management Analyst/Senior Management Analyst Senior Environmental Health Inspector	1	1		
Environmental Health Inspector (part-time)	2	$\frac{1}{2}$		
	22	20		
Total	<i>LL</i>	<i>2</i> 0		

Staffing Table					
Public Works Departme	nt				
Position Classification	Authorized as of	Positions Filled			
Position Classification	12/31/22	as of 12/31/22			
Public Works Director	1	1			
Deputy Director of Public Works	2	1			
Superintendent of Public Works	3	3			
Management Analyst/Senior Management Analyst	1	1			
Senior Engineer	1	0			
Staff Engineer	1	1			
Engineering Technician	1	0			
Administrative Specialist	2	2			
Utility Foreman	1	1			
Fleet Services Foreman	1	1			
Building Services Foreman	1	1			
Public Works Foreman	5	5			
Fleet Services Coordinator	1	1			
Utility System Operator	3	3			
Maintenance Worker	29	29			
Automotive Mechanic	5	5			
Custodian (full-time)	2	1			
Total Full-Time	60	56			
Cross Seasonal	2	2			
Porter (part-time)	1	0			
Custodian (part-time)	3	2			
Total Part-time	6	4			
Total	66	60			

2022 Vehicle and Major Equipment List

Public Works Department

Vehicle #	Year	Model/Description	Manufacturer	
602	2022	F-250 Pick-Up Truck	Ford	
603	2007	Express Van	Chevrolet	
604	2015	F-250 Pick-Up Truck	Ford	P
605	2008	F-550 Bucket Truck	Ford	
606	2015	3/4 Ton Pickup	Ford	P
607	2000	Viewing Stand	Fabricated	
608	2005	Four Door Sedan	Ford	
610	2005	Five Ton Wrecker	Ford	
611	2016	Explorer	Ford	
612	2014	Gator	John Deere	S
614	2014	Polar Trac (Mower, Snow blower, Plow, Broom)	Toro	
617	2008	F-250 Pick-Up Truck	Ford	P
619	2016	Generator	Honda	
620	2016	Generator	Honda	
621	2017	Trailer	Caravan	
623	2017	Trailer	Wells Cargo	
625	2019	Scissor Lift	SkyJack	
627	2019	Toolcat	Bobcat	
628	2019	Floor Scrubber	Tennant	
629	2019	Floor Scrubber	Tennant	
630	2019	Light Trailer	Doosan	
631	2019	Light Trailer	Doosan	
636	2023	Alpha	Cross Trailer	
701	2017	Explorer	Ford	
702	2015	One Ton Dump Truck	Chevrolet	P,S
703	2013	3/4 Ton Four Wheeled Drive Pick-Up Truck	Ford	P
704	2005	2.5 Ton Dump Truck	International	P,S
705	2017	Bucket Truck	Freightliner	-
706	2010	3/4 Ton Four Wheeled Drive Pick-Up Truck	Ford	P
707	2016	Six Wheeled Dump Truck	Freightliner	P,S,L
708	2016	Six Wheeled Dump Truck	Freightliner	P,S,L
709	2013	3/4 Ton Four Wheeled Drive Pick-Up Truck	Chevrolet	P
710	2019	2.5 Ton Dump Truck	Freightliner	P,S,L
711	2019	2.5 Ton Dump Truck	Freightliner	P,S,L
712	2009	One Ton Dump Truck	Ford	P,S
713	1986	Snow blower	Bobcat	
714	2012	Six Wheeled Dump Truck	International	P,S,L
715	2015	3/4 Ton Four Wheeled Drive Pick-Up Truck	Ford	P
716	2013	Six Wheeled Dump Truck	International	P,S,L
717	2009	Front-End Loader	Case	В
718	2023	108SD	Freightliner	P,S,L
719	2022	108SD	Freightliner	P, S
720	2017	Six Wheeled Dump Truck	Freightliner	P,S,L

⁽P) indicates that the vehicle or equipment is equipped with a snow plow

- (S) indicates that the vehicle or equipment is equipped with a salt spreader
- (L) indicates that the vehicle or equipment is equipped with a liquid deicing system
- (B) indicates that the vehicle or equipment is equipped with a bucket for snow removal

(D) mareaces		more or equipment is equipped with a c		
721	2019	2.5 Ton Dump Truck	Freightliner	P,S,L
722	2007	2.5 Ton Dump Truck	International	P,S
723	2020	Street Sweeper	Elgin	
724	2012	Street Sweeper	Elgin	
725	2019	2.5 Ton Dump Truck	Freightliner	P,S,L
726	2005	Six Wheeled Dump Truck	International	P,S,L
727	2010	F-550 Landscape Body Truck	Ford	
728	2020	Stump Grinder	Carlton	
729	2013	Brush Chipper	Bandit	
730	2005	Brush Chipper	Morbark	
732	2017	Asphalt Roller	HYPAC	
733	2016	Asphalt Patcher	Falcon	
734	2017	Asphalt Paver	LeeBoy	
735	2016	2.5 Ton Dump Truck	Freightliner	P,S,L
738	2015	Arrow board	Wanco	
739	2021	Chipper Truck	Freightliner	P
740	1997	1 Ton Dump Truck	Ford	P
742	2016	Toolcat	Bobcat	В
743	2015	Arrow board	Wanco	
745	2021	XL4100 Excavator	Gradall	
746	2017	F-250 Pickup Truck	Ford	P
747	2017	F-250 Pickup Truck	Ford	P
748	2008	Barricade Trailer	Wells Cargo	
749	2008	Portable Sign Trailer	American Signal	
750	2014	Front End Loader	Case	В
751	2016	Leaf Vacuum	ODB	
752	2015	Leaf Vacuum	ODB	
753	2018	Leaf Vacuum	ODB	
755	2011	Crown Victoria	Ford	
756	2006	Crown Victoria	Ford	
758	2005	Hydraulic Lift Trailer	JLG	
759	2019	Trailer	Redihaul	
765	2013	Trailer	Aluma	
766	1999	Trailer	Yacht Club	
767	2014	Paint Striper	Graco	
768	2018	Trailer	Cronkhite	
769	2019	Skid Steer	Bobcat	B
781	2022	Mitsubishi	Mitsubishi	
791	2017	F-250 Pickup Truck	Ford	<u>P</u>
793 795	2022	Escape F-250 Pickup Truck	Ford	P
795	2017 2016	Sedan	Ford Ford	<u> </u>
796	2016	Sedan	Chevrolet	
797	2009	Expedition	Ford	
798	2015	3/4 Ton Pickup	Ford Ford	P
801	2013	Explorer Explorer	Ford Ford	r
802	2014	Explorer	Ford	
802	2010	Exhinici	roru	

803	2016	Transit Connect	Ford	
805	2010	3/4 Ton 4-Wheeled Drive Pick-Up Truck	Ford	P
809	2013	Transit Connect	Ford	
810	2008	3/4 Ton Four Wheeled Drive Pick-Up Truck	Ford	P
811	2015	Utility Body Truck	Ford	P
812	2019	Step Van	Ford	
813	2022	F250 Pickup Truck	Ford	P
814	2019	TV Sewer Truck	Ford	
815	2010	F-550 Utility Body Truck	Ford	
816	2022	108SD	Freightliner	P
817	2021	F250 Pickup Truck	Ford	P,S
818	2009	2.5 Ton Dump Truck	International	P,S
819	2010	2.5 Ton Sewer Flusher Truck	International	
820	2022	F450 Pickup Truck	Ford	P,S
821	2004	One Ton Flat Bed Truck With Crane	Ford	P
822	2007	2.5 Ton Dump Truck	International	P
823	2006	2.5 Ton Dump Truck	International	P,S
824	2021	One Ton Dump Truck	Ford	P,S
825	2005	3/4 Ton Four Wheeled Drive Pick-Up Truck	Ford	P
826	2013	Sewer Vacuum and Jetter Truck	International	
828	2020	One Ton Crane/Utility Truck	Ford	
829	2020	Sewer Vacuum Truck	International	
831	1997	Trailer	Big Tex	
840	1994	Air Compressor	Grimmer-Schmidt	
841	2009	Backhoe	Case	В
842	2016	Backhoe	Case	В
850	2022	Backhoe	Case	В
851	2002	Six Ton Trailer	Redihaul	
852	2002	Skid steer trailer	Towmaster	
853	2008	Trailer	Ehwachs	
854	2016	70 Kilowatt Generator	MultiQuip	
856	1979	65 Kilowatt Generator	Onan	
857	2012	Generator	Baldor	
861	2002	Skid-Steer Loader	Caterpillar	B,P
862	1996	Arrow Board	Arrow Master	
882	2022	Mitsubishi	Mitsubishi	

Fire Department

Vehicle #	Year	Model/Description	Manufacturer
107	2015	F-550 HME Mini Pumper Squad	Ford
111	2013	Quantum1500 GPM Pumper	Pierce
112	2008	Quantum 1500 GPM Pumper	Pierce
115	1998	Quantum1500 GPM Pumper	Pierce
118	2021	Enforcer 2000 GPM Pumper	Pierce
120	2017	F450 Ambulance - Type 1	Ford
121	2012	F450 Ambulance - Type1	Ford
122	2019	F-550 Ambulance - Type 1	Ford
124	2020	F-550 Ambulance - Type 1	Ford
127	2016	F-550 Ambulance - Type 1	Ford

129	2006	E450 Ambulance - Type 3	Ford
131**	2000	28 FT. Trailer - Hazardous Material Response	Wells Cargo
132**	2000	28 FT. Trailer - Confined Space/Trench Rescue	Wells Cargo
133**	2008	ATV Trailer	Wells Cargo
134**	2010	Trailer - Water Rescue	Wells Cargo
** NON - RAI	DIO EQU	TPPED	
138	2015	Velocity 100' Quint Tower	Pierce
139	2019	Enforcer107' Quint	Pierce
140	2017	F-550 Water Rescue Squad	Ford
142	1999	F-350/4-Door CAB/4X4 - Special Operations Respo	on: Ford
143	2008	F-350 - Public Education	Ford
145 **	2013	Rescue Boat	Rescue Boat
147 **	1981	16 FT. Boat / EZ Load Trailer	Zodiac
148	2003	E-450 Mobile Communication Van	Ford
149 **	2014	Avenger	Dodge
150	2014	Interceptor Utility	Ford
151 **	2014	Avenger	Dodge
152 **	2014	Avenger	Dodge
153	2020	Interceptor Utility	Ford
154	2017	Interceptor Utility	Ford
155	2004	Suburban - 4 Door	Chevrolet
156	2016	Taurus	Ford
157	2010	Suburban - 4 Door	Chevrolet
158	2018	Expedition	Ford
161	2008	Ranger ATV	Polaris

Community Development Department

Vehicle #	Year	Model/Description	Manufacturer
501	2016	Taurus Sedan	Ford
502	2013	Avenger Sedan	Dodge
503	2014	Avenger Sedan	Dodge
504	2013	Avenger Sedan	Dodge
505	2014	Avenger Sedan	Dodge
506	2013	Avenger Sedan	Dodge
507	2014	Avenger Sedan	Dodge
508	2013	Avenger Sedan	Dodge
509	2013	Avenger Sedan	Dodge
510	2013	Avenger Sedan	Dodge
511	2013	Avenger Sedan	Dodge
512	2015	Taurus Sedan	Ford

Police Department

Vehicle #	Year	Model/Description	Manufacturer
217	2009	Crown Victoria	Ford
218	2011	Crown Victoria	Ford
219	2011	Crown Victoria	Ford
220	2007	E-250 Van	Ford
221	2019	Expedition	Ford

_

Village Manager's Office

Vehicle #	Year	Model/Description	Manufacturer
401	2021	Explorer	Ford
402	2017	Explorer	Ford
403	2007	Impala	Chevrolet
404	2008	Impala	Chevrolet

405	2014	Explorer	Ford
-----	------	----------	------

EGTV Channel 6

Vehi	icle#	Year	Model/Description	Manufacturer
90	02	2016	Transit	Ford
90	03	2006	E450 Van	Ford