



ADA Complaint / Grievance Form

Please provide your contact information:

Complainant Name: _____

Street Address & Apt. No.: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

The attachment below outlines the standards and guidelines the Village is inclined to adapt as part of their ADA Transition Plan. These standards and guidelines will help evaluate compliance of existing pedestrian facilities and determine the necessary improvements. Please review this attachment and provide any comments or suggestions you may have.

Attachment: ADA Standards and Guidelines

The attachment below outlines the approach and schedule the Village is inclined to adapt as part of their ADA Transition Plan. This document explains the methods and prioritization system the Village would utilize to upgrade pedestrian facilities to the current accessibility standards. Please review this attachment and provide any comments or suggestions you may have.

Attachment: Improvement Approach and Schedule

Have you observed or experienced any specific accessibility obstacles throughout the pedestrian facilities in Elk Grove Village? Yes No

If you selected yes, please provide answers to the questions on the back of this form. Then sign, date, and return it to the Village's ADA Coordinator.

If you selected no, please skip over the remainder of the questions, sign and date the back of this form, and return it to the Village's ADA Coordinator.

(See other side)



Please provide a complete description of the specific complaint or grievance:

Please specify any location(s) related to the complaint or grievance:

Please state what you think should be done to resolve the complaint or grievance:

Has this complaint been filed with another federal, state, local agency, or legal entity? Yes No
If yes, please provide details below:

Please attach any additional pages as needed.

Signature: _____ **Date:** _____

Return to:

Elk Grove Village
ADA Coordinator
901 Wellington Avenue
Elk Grove Village, IL 60007
ada@elkgrove.org

Upon request, reasonable accommodation will be provided in completing this form, or copies of the form will be provided in alternative formats. Contact the ADA Coordinator at the address listed above or via telephone at (847) 357-4010.