

**ELK GROVE VILLAGE
ILLINOIS**



**ELK GROVE VILLAGE
COMMUNITY PROFILE
2023**

**ELK GROVE VILLAGE
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VILLAGE OFFICIALS

Craig B. Johnson, Mayor

Board of Trustees

Josph D. Bush
Jeffrey C. Franke
Kathryn A. Jarosch
Tammy K. Miller
Christine Prochno
Stephen Schmidt

Matthew J. Roan, Village Manager

Maggie Jablonski, Deputy Village Manager

Loretta M. Murphy, Village Clerk

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Location: Adjacent to Chicago's northwest city limits (O'Hare International Airport), 22 miles from Chicago's Loop.

Counties: Cook and DuPage

Incorporation: July 17, 1956 with a population of 116

Land Area: 10.9 Square Miles
(Residential 5.5 Square Miles)
(Industrial 5.4 Square Miles)

Population: 32,812
(2020 Census)

Municipal Government: Council-Manager

This form of municipal government combines the strong political leadership of elected officials, Mayor and Board of Trustees, with strong administrative experience of the Village Manager.

Chief Executive Officer:

The Mayor is elected at large for a four-year term.

Legislative Body:

There are six trustees that make up the Village Board elected at large for four-year overlapping terms.

Village Clerk:

The Village Clerk is an appointed official, custodian of the Village Seal, and the primary source for Village records. This office also handles voter registrations and Village elections.

Chief Administrative Officer:

The Village Manager is a professional administrator appointed by the Mayor and Board of Trustees to direct daily operations of the Village. The Village Manager is responsible for preparation and presentation of the budget and has full authority over all Village departments.

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MUNICIPAL SERVICES

Police

The Elk Grove Village Police Department is committed to ensuring public safety through partnership with our community, innovative law enforcement practices, community education, and exceptional service. The Police do this while performing with the highest level of integrity and ensuring that all individuals are treated with dignity and respect. The Department is an internationally accredited law enforcement agency since 1993, as accredited by the Commission on Accreditation for Law Enforcement Agencies. The Department provides twenty-four hour a day response to emergencies and requests for service.

The Crime Prevention Unit establishes positive community relations through the development and implementation of comprehensive crime prevention programs. Crime Prevention Officers have received certified training in crime prevention techniques and methodology, and facilitate programs for senior citizens, elementary and middle school students and parents. Community programs allow the department to educate our residents on current local and national crime trends, and present preventative measures to avoid victimization. Crime Prevention Officers also design programs in response to questions and concerns presented by the numerous community groups we meet throughout the year.

The Department manages a Community Emergency Response Team (CERT), which consists of local volunteers who provide assistance to first responders during emergencies and special events.

The Social Service Section provides assistance to residents and businesses of the Village who need support with community health systems, human services concerns, or court system concerns.

The Elk Grove Village Police Department continues to be a leader in developing specialized programs for the community, and is dedicated to operating a professional law enforcement agency that is sensitive to the needs of the people it serves.

Elk Grove Village Social Services/Community Services

In partnership with local organizations, the Social Services Section seeks to address the social service needs of our community.

The Social Services Section continues to promote a Substance Use Disorder Treatment Program called Elk Grove Village Cares, a recovery program for people dealing with substance use disorder issues. To enter this free program, individuals can contact the Police Department information center and request admittance into the program or call the Elk Grove Village Cares line at 847-357-4121.

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Social Services and Community Services receive the majority of referrals from officers when they come in contact with persons in crisis.

Elk Grove Village Social Services and Community Services provide:

- ***Case Management and Advocacy:*** Social Services advocates for residents' needs and provides assistance to residents by coordinating services with other local and government agencies.
- ***Information and Referral:*** Residents are provided with information and referral to additional resources, which may be available to assist them.
- ***Food Pantry Assistance:*** Residents who are in need of food pantry assistance can call Community Services and be directed to specific pantries that fit their needs.
- ***Holiday Program Assistance:*** This program is for eligible residents who have financial hardships and need assistance. They can request to be part of this program by calling Community Services.
- ***Back to School Assistance Program:*** This program is for eligible residents who have financial hardships and need assistance. They can request to be part of this program by calling Community Services.
- ***Crisis Intervention:*** Social Services responds to community crisis situations such as accidents, natural disasters, and fires to provide crisis intervention. Follow up services are provided to residents when needed.
- ***Crisis Counseling:*** Social Services offers short-term individual, couple, and family counseling to residents by licensed mental health clinicians.
- ***Domestic Violence Intervention/Court Advocacy:*** Social Services is available to provide assistance to any resident who is a victim of domestic violence including court advocacy and assistance with completing Protective Order paperwork.
- ***Spanish Translation Services:*** A staff member is available for Spanish translation if needed.

To learn more about these and other services, please call Community Services at (847) 357-4120 or Social Services at (847) 357-4124.

Fire

The Elk Grove Village Fire Department responded to 6,182 incidents in 2022, providing complete fire, rescue and emergency medical services to those who live, work, and travel within Elk Grove Village. In 2022, the Elk Grove Village Fire Department responded to 4,394 Emergency Medical calls (70.56% of total call volume) and 129 fires of various types (residential, industrial, vehicle..).

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A total of eighty-eight (88) personnel are assigned to fire, rescue and EMS operations, staffing three shifts. Shift personnel operate two Engine Companies (pumpers), two Quint trucks which serve as both an aerial ladder and pumping unit, one quick response EMS Squad vehicle, three 24-hour Paramedic Ambulances, one part-time ambulance, and one Battalion Chief (shift commander) vehicle.

Fire Administration consists of a Fire Chief, Deputy Fire Chief, Training Battalion Chief and EMS Battalion Chief. An office staff of three (3) full-time civilian employees working together to meet the administrative needs of the Department in support of the diversified services offered.

The Inspectional Services Division conducts fire prevention inspections, oversees plan reviews, issues fire permits, and manages false fire alarms. The Fire Marshal oversees two (2) full-time inspectors, and a number of firefighters working off-shift as part-time inspectors.

The Public Education Team provides information on safety and fire prevention to schools, residents, and businesses. Classes include cardiopulmonary resuscitation (CPR), automatic external defibrillation (AED), and fire extinguisher training. Additional activities include station tours for school groups, participation in community events, and fire safety information for senior residents. The team organizes the annual Fire Prevention Week Open House, Citizens' Fire Academy, Business Fire Academy and a Cadet Program for Village youth.

The Elk Grove Village Fire Department is one of 118 agencies nationwide to obtain the highest honor of both accreditation by the Commission on Fire Accreditation International (CFAI) and an Insurance Service Office (ISO) rating of Class 1.

Community Development

The Department of Community Development is one of 24 agencies nationwide and the first ever in the State of Illinois that has achieved the prestigious recognition as an accredited agency by the International Accreditation Service. The Department of Community Development is comprised of (18) authorized full-time employees, two (2) part-time employees and three (3) seasonal interns. Under the direction of the Community Development, the Department is comprised of three (3) divisions: Engineering, Building and Health.

The Department of Community Development is responsible for the following ongoing activities:

- The review and inspection of any new, remodeled, or expanded buildings and structures for compliance with all ordinances, codes and regulations adopted by the Village.

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- The review and inspection of public and private site improvements for compliance with all ordinances, codes and regulations adopted by the Village.
- The enforcement of all ordinances, codes and regulations of the Village relating to food sanitation programs, nuisance abatement, grass and weed abatement, garbage and refuse control, property maintenance and inspections of day care and in-home day care establishments, restaurants, hotels and motels.
- All inspections to ensure compliance with building, zoning, land use, subdivision, Municipal Code, and property maintenance regulations.
- Assist with the maintenance of utility atlases, as-built construction drawings, and engineering drawings related to public and private improvements.
- Providing technical assistance and advice to Boards, Commissions and related agencies of the Village.
- Educating the public about the content and purpose of all relevant codes, ordinances and regulations.

Engineering Division

The Engineering Division provides a variety of technical and professional engineering services. These services include: review of civil engineering plans, storm water pollution prevention plans (SWPPP), storm water management reports and construction inspections for public and private improvements; enforcing ordinances, codes and regulations for site construction as well as drainage swales, sump pumps and other various code issues; miscellaneous administrative duties such as development and revision of Village ordinances and codes; and responding to technical inquiries, requests and/or concerns from residents, developers, contractors and design professionals.

Building Division

The Building Division is responsible for enforcing ordinances, codes and regulations relating to the construction, expansion, alteration and maintenance of public and private building improvements. Daily inspections are made to ensure compliance with building, zoning, land use, property maintenance, crime free housing and Municipal Code regulations. Enforcement of plumbing, electrical, mechanical and building codes are handled on a daily basis along with responding to technical inquiries, requests, and/or concerns from residents, developers, contractors and design professionals.

Environmental Health Division

The Environmental Health Division is responsible for inspections and enforcement of codes relating to: food sanitation programs, nuisance abatement, grass and weed abatement, garbage and refuse control, day care and in-home day care establishments, restaurants and other food establishments, hotels/motels, property maintenance and responding to technical inquiries, requests, and/or concerns from residents, developers, contractors and design professionals.

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Public Works

The Public Works Department oversees the maintenance and construction of the Village's infrastructure including public streets, snow and ice control; urban forest; traffic signals and signage; streetlights; municipal fleet; water distribution; meter maintenance and customer services; wastewater collection; storm water drainage; and building maintenance for Village facilities. The Department is also responsible for the development and implementation of capital improvement projects to the public infrastructure, which includes two (2) operation divisions, an engineering division and administration. The authorized department staff includes 64 full-time, 4 part-time, 1 intern and 18 seasonal employees.

General Operations Division

The General Operations Division is responsible for several activities within the Public Works Department including maintaining 138 miles of public right of way and its related infrastructure including Village owned trees, roadways, traffic signs, street lights, and managing snow & ice operations.

Land & Forestry

Responsibilities include maintaining the urban forest, which has earned the honor of Tree City USA for the last 38 years. The Village's urban forest includes over 15,000 parkway trees in the Village's residential areas, which require trimming/pruning, the removal of dead or hazardous trees and the addition of an average of 500 plus trees planted annually. Additional Residential and Business Park beautification efforts include landscape maintenance for Village facilities, parkway restoration, mowing and landscape maintenance of over 300 sites throughout the Village, and maintaining the live roof at the Charles J. Zetteck Municipal Complex.

Streets

Streets manages the Village's annual leaf collection program, large-branch collection twice a year, various aspects of Village special events, maintenance of over 4,800 street signs, street sweeping, street patching and pothole repair, and street and traffic lights maintenance. One of the most important operations of the Streets Division is overseeing the Village's winter snow and ice control operations to help ensure both members of our community and visitors can safely travel throughout the Village.

Utilities Division

The Utilities Division is responsible for the water distribution, wastewater collection, and storm drainage systems providing essential services to utility customers. The Division also operates and maintains Village fountains and the Village splash-pad.

Water Distribution

A municipal owned public water supply serves the entire community. The distribution system consists of 159 miles of water main, 2,180 fire hydrants and 2,494 mainline valves. Lake

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Michigan is the primary source of water of the 1.83 billion gallons of water used on average annually. The City of Chicago treats all the water at the Jardine water treatment plant located next to Navy Pier. The water they treat is entirely withdrawn from Lake Michigan. The City of Chicago distributes the water to the Northwest Suburban Municipal Joint Action Water Agency (NSMJAWA). NSMJAWA may add Chlorine if necessary but otherwise they do not perform any treatment. NSMJAWA serves Elk Grove Village and six other surrounding communities. Elk Grove Village receives the water at four different locations throughout the distribution system. The Village maintains an emergency back-up water supply consisting of six deep wells, and six interconnections with other public water systems. The backup wells have not been included in the distribution system since the Village started receiving Lake Michigan water in 1985. The Backup wells are tested monthly for water quality, meet all the EPA requirements and are available to supply water in the event the Lake Michigan water becomes unavailable for any reason. The Village uses two elevated water tanks and seven water pumping facilities with 9 million gallons of ground storage to meet the daily water demand throughout the water system. The system provides an average of over 5 million gallons of water each day to approximately 12,240 customers.

Wastewater Collection

The municipal owned wastewater collection system serves the entire community and consists of 132 miles of sewer main, 3,397 manholes and 15 Sanitary sewer pumping stations. The Village does not treat any wastewater. Wastewater is pumped to the Metropolitan Water Reclamation District in the Cook County portion of the Village and to the Village of Bensenville and City of Wood Dale in the DuPage County portions of the Village for wastewater treatment.

Storm Water

The municipal owned storm water collection system serves the entire community and consists of 3,593 catch basins & inlets, 2,506 manholes and drainage ditches throughout the business park. The Village also maintains two storm water pumping facilities and the Busse Woods Hydraulic dam.

Building Services

Building Service manages Village special events and maintains all municipal buildings including the Charles J. Zettek Municipal Complex, James Paul Petri Public Works Facility, Public Works Biestefield Facility, and three (3) fire stations.

Fleet Services

The Public Works Department's Fleet Services provides complete auto maintenance, repair and buildout of the Village's fleet. Maintaining nearly 300 vehicles and various pieces of equipment, including ambulances, squad cars, fire engines, snow plows and more. Fleet Services helps to ensure the Village fleet is operational 365 days a year.

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Engineering Division

Engineering is responsible for the planning, designing and supervising construction of all public improvements to achieve the capital needs of the Village. This Division oversees the implementation of the Capital Improvement Plan through sound engineering practices. In addition to managing the Capital Improvement Plan and Municipal Utility Projects, this Division manages the Village's Roadway Rehabilitation, Residential Rear Yard Drainage, Village-Wide Concrete Rehabilitation, and Infrastructure Inspection Programs. The Division also pursues various federal and state grants to aid in the funding of these projects.

Additionally, Engineering manages parts of the Business Leaders Forum Budget, which was created for the purpose of overseeing the revitalization and continued growth of the commercial and industrial community that makes up the Village's Business Park. To date, the Village has reinvested over \$78 million in Business Park infrastructure improvements to enhance the transportation network, storm water drainage and municipal utilities.

Support Division

The Support Division consist of Administration Services, Building Services, Fleet Services and Engineering. Building Service manages Village Special events and maintains all municipal buildings including the Charles J. Zettek Municipal Building, James Paul Petri Public Works Facility, Public Works Biestefield Facility, and three (3) fire stations. Fleet Services provides maintenance and repairs for the Village's entire vehicle and equipment fleet.

Business Development and Marketing:

The goal of Business Development & Marketing is the retention and attraction of industry in the Village. The Business Park supplies approximately eighty percent of the Village's tax revenues; therefore, keeping the Business Park occupied and thriving is paramount for the continued growth and success of the Village.

The Economic Development Team is responsible for conducting outreach to the local business community, as well as recruiting new businesses to the Village, thus maintaining and enhancing the Village's diverse and robust business base. In 2023, the Village continued to promote its Beyond Business Friendly and Makers Wanted brand through marketing, networking, public relations, and business retention and attraction events.

In 2023, the Business Park continued to be the destination of choice in the Chicago region for industrial development. The Village's industrial vacancy rate in quarter three of 2023 was 1.88%. A vacancy rate of 5% is considered essentially full when taking into account natural vacancies in the business cycle. In quarter one, the vacancy rate hit an all-time low of 1.04%.

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Highlights include:

- ***Business Friendly Public Relations Campaign:*** Implement a dynamic brand awareness campaign that will positively position the Village as “The Most Business Friendly Community in America.”
- ***Business Retention and Expansion:*** The Village enjoys a robust and diverse local economy. The retention and growth of the Village’s exciting business community is the cornerstone of a sound economic development policy.
- ***New Business Attraction:*** Attract businesses in emerging and growing industries that will support and benefit from Elk Grove’s strategic location, infrastructure, and resources.
- Elk Grove Village was named Municipality of the Year by the Illinois Industrial Real Estate Journal in 2022. A panel of judges from the real estate industry evaluated several municipalities based on the size and scope of significant development projects over the last year, key economic development accomplishments, and how the Village supports the business community.
- The Elk Grove Village Business Park was ranked as the number one Business Park in the United States by Business Facilities Magazine (BF) for the second year in a row in 2023. BF’s ranking takes into account size, location to markets, growth potential, and recent expansions, as well as distinctive assets like water resources, utilities, residential developments, and amenities.

Select Commercial Development Projects:

Northwest Point

Northwest Point has become a hotspot for development, with the construction of two speculative industrial buildings totaling over 200,000 square feet scheduled for completion by Bridge Industrial in 2023, as well as the acquisition of multiple properties as part of their plans for a future data center campus. This development interest followed the Village’s proactive zoning change to reposition Northwest Point from the challenged suburban office market to a flex/office use encouraging high-tech, low-impact uses, modeled after the successful Elk Grove Technology Park. The Village is building on this success with its work to update the entire zoning code early next year. Updated regulations are intended to reflect current business operations and needs while maintaining the standards that help ensure the Business Park’s continued success.

Stern Pinball

The Village worked with iconic manufacturer Stern Pinball on its relocation and expansion to a 160,000 sq. ft. facility on Busse Road, which will modernize and consolidate all of Stern’s operations and production into a single location. The facility will also include a new showroom and retail space and the opportunity for additional expansion in the future.

Creative Werks

Manufacturing continues to be a vital component of economic development in Elk Grove Village, which has the second-largest concentration of manufacturers in Illinois. In early 2023, the Village approved support for a 6b property tax incentive that will allow Creative

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Werks, a contract food packaging business, to double the size of its operations and add 250-300 jobs.

EGTV

Residents can tune in to EGTV on Comcast Channel 6 or AT&T U-Verse Channel 99 to view live coverage of Village Board and Elk Grove Park Board meetings as well as ongoing programming about government services, community history, junior high and high school sports coverage and local events. EGTV can also be seen streaming live online by going to www.eg-tv.org, live and on demand at egtv6.cablecast.tv and live and on-demand on Roku, Apple TV, Amazon Fire, IOS and Android streaming devices and Roku enhanced TV sets by either downloading the **Boxcast** app or the **Cablecast** app and searching for “EGTV”. Live government meetings, live sports and other local events are streamed and stored on **Facebook**, **X (formerly Twitter)**, and the **EGTV YouTube channel**. EGTV staff includes 1 full-time Multimedia Administrator, 1 full-time Senior Multimedia Producer and 1 full-time Multimedia Producer.

Finance

The Finance Department receives all monies paid to the Village and makes all payments for expenditures incurred. The department oversees a current revised budget of \$187.98 million dollars to provide municipal services throughout the Village.

This Department is also responsible for issuing all business and vehicle licenses. The issuance of a license is conditional upon compliance with all Village ordinances. There are fifteen (15) full-time and one (1) part-time authorized personnel staffing the Finance Department.

Property Taxes

Equalized Assessed Valuation 2022..... \$2,542,052,442

2022 Tax Rate per \$100 EAV

	Elk Grove Township	Schaumburg Township
Village of Elk Grove	\$0.826	\$0.826
Library	0.298	0.328
Park District	0.660	0.660
All Other Agencies	<u>6.573</u>	<u>7.846</u>
Total	\$8.357	\$9.660

The Village of Elk Grove overlaps with the boundaries of Elk Grove Township and Schaumburg Township. Elk Grove Township receives property tax revenues from residents living east of the I-290 Interstate boundary, whereas Schaumburg

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Township receives property tax revenues from residents living west of the I-290 Interstate boundary.

Revised Budget 2023-2024

General Fund	\$ 70,676,769
Motor Fuel Tax Fund	\$ 1,050,000
Asset Seizure Fund	\$ 207,250
Foreign Fire Insurance Fund	\$ 290,825
Business Leaders Forum Fund	\$ 3,745,828
Cable Television Fund	\$ 500,678
GREEN Fund	\$ 960,416
Capital Projects Fund	\$ 7,195,000
Residential Enhancement Fund	\$ 282,000
Devon/Rohlwing Redevelopment Fund - TIF	\$ 538,000
Busse/Elmhurst Redevelopment Fund - TIF	\$ 33,454,232
Higgins Rd Redevelopment Fund - TIF	\$ 5,756,815
Midway Ct Redevelopment Fund - TIF	\$ 251,000
Oakton/Higgins Redevelopment Fund - TIF	\$ 251,000
Arlington/Higgins Redevelopment Fund - TIF	\$ 9,402,500
Debt Service Fund	\$ 6,776,469
Water & Sewer Fund	\$ 27,002,053
Capital Replacement Fund	\$ 1,641,000
Firefighters Pension Fund	\$ 9,126,000
Police Pension Fund	\$ 8,875,800
Total	\$ 187,983,635

Water & Sewer Rates

The Village provides water and sewer service to incorporated properties. The following chart shows the water and sewer rates per 1,000 gallons, as billed on a monthly basis, effective January 1, 2023.

	Incorporated	Unincorporated*	Bensenville	Branigar Estates**
Water/Sewer Charge (per 1,000 gallons)	\$ 12.00	\$ 18.01	\$ 12.00	\$ 78.02

* Certain unincorporated properties receive sewer services from Bensenville.

** Flat rate

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Stormwater Management Fee

The stormwater management fee helps support drainage improvements in the Village, such as sidewalk drainage improvements and to mitigate the effects of flooding situations. The fee is based on the size of your water meter.

Meter Size	Monthly Rate
¾"	\$5.00
1"	\$10.00
1 ½"	\$20.00
2"	\$25.00
3"	\$30.00
4"	\$40.00

Tax Guide

Following is a brief guide to taxes that apply to purchases made by residents and businesses in Elk Grove Village. The Village overlaps two counties, Cook and DuPage, resulting in a different sales tax rate for each county.

Description	Cook County	DuPage County
State Tax	6.25 %	6.25 %
Village Home Rule Tax	1.00 %	1.00 %
County Home Rule	1.75 %	-
Regional Transportation Authority (RTA)	1.00 %	0.75 %
Total – General Merchandise	10.00 %	8.00 %
Village Food & Beverage Tax	1.00 %	1.00 %
Total – Prepared Food & Alcoholic Beverages	11.00 %	9.00 %

- Qualifying Food, Drugs, and Medical Appliances:*** Qualifying food, drugs and medical appliances are taxed at a lower rate than general merchandise. This lower tax is applicable on non-prepared foods for consumption off premise. The total tax on qualifying food, drugs and medical appliances in Cook County is 2.25%. In DuPage County, this rate is 1.75%. For more information on the State of Illinois list of qualifying items eligible under this tax rate please visit, www.revenue.state.il.us.
- Prepared Foods & Beverages:*** Restaurants, cafeterias, banquet facilities and bars assess an additional 1.00% tax on prepared food intended for immediate consumption on the premises and alcoholic beverages sold at retail either for consumption on the premises or sold in original packaging for consumption off the premises.
- Telecommunications Taxes:*** Telecommunications taxes apply toward the gross charges on both local and long distance telecommunications made by businesses and residences located within the Village. The term telecommunications includes: telephone, facsimile, paging and wireless service. The Village of Elk Grove Village charges a 6.00% Simplified Municipal Telecommunications Tax on all gross charges. The maximum allowed by state statute is 6.00%. The Village also charges \$.75 per line to help cover the cost for emergency 911

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services. Please note that state and federal telecommunications taxes and fees are also added to all telecommunications bills. The tax rate charged to all telecommunications bills by the State of Illinois is 7.00%.

- **Municipal Electric Use Tax:** A tax is charged for all electricity used or consumed within the corporate boundaries of Elk Grove Village. Rates are charged based on the total monthly per kilowatt-hour consumption.
- **Municipal Gas Use Tax:** A tax of \$.05 per therm of natural gas use is charged for all natural gas use within the corporate boundaries of Elk Grove Village.
- **Hotel/Motel Tax:** A tax of 6.00% is charged on the gross rental receipts of all hotels and motels located in Elk Grove Village. The tax is collected by the hotel/motel from the occupant at the time the room is paid for.

Demographic/Statistical Information

Number of Registered Voters	22,737
Median Age of Resident	41.8 years
Average household size of owner-occupied unit	3.13 persons
Median Household Income.....	\$89,187/year (est.)
General Obligation Bond Rating (S&P)	AA+

Business Motor Vehicles Licensed with Village*

Trucks	1,883
Automobiles	512

*Residents are no longer required to purchase vehicle stickers, effective June 1, 2018.

Other Services

Cable Television

Comcast has a franchise to service residents in Elk Grove Village. For information, please call toll free at 866-594-1234 or visit www.comcast.com.

AT&T

AT&T is available to residents for communications and entertainment needs. The AT&T portfolio of IP-based services integrates digital TV; U-verse enabled AT&T High Speed Internet, and next-generation digital voice services. For more information contact 800-288-2020 or visit www.att.com/u-verse/.

Elk Grove Public Library, 1001 Wellington Avenue

Phone: (847) 439-0447 or <http://www.egvpl.org>

The Elk Grove Village Public Library opened in 1990 and holds 390,000 books, DVDs, CDs, and other materials, print & electronic. It has an extensive Computer Lab for adults and a separate Lab for kids. A large selection of programs for both adults and children,

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including Summer Reading programs, are available throughout the year. The Library's Web-page includes a vast array of informational sources as well as e-books, e-music and social networking. The Catalog is also available on the Web-page. Free meeting room space is available.

Kenneth W. Young Center, 1001 Rohlwing Road

Phone: (847) 524-8800 or <http://www.kennethyoung.org/>

Kenneth Young Center (KYC) is a 501(c) (3) not-for-profit, provider of community mental health and senior citizens support services based in Elk Grove Village, IL. Our mission is to help people feel good, do better and find solutions. We do this by providing counseling, assessment, treatment, group therapy, youth mentoring, in-home support, case management, vocational services and resource coordination. Our service area extends throughout the Northwest Suburbs with heavy concentration in Elk Grove and Schaumburg Townships. We attempt to serve all people regardless of income and insurance. Bilingual services are available. We also have several volunteer opportunities available for individuals and groups.

Service Organizations

There are over 60 service, fraternal, social, veteran, civic, and business organizations in the Village. For contact information, please call the Municipal Complex at 847-439-3900 or visit the website at www.elkgrove.org.

Schools

Elementary.....	7 public, 2 private
Junior High.....	2 public, 1 private
High School.....	2 public, 1 private*
Community College	Haper College **
Graduate University	1 private

*St. Viator in Arlington Heights

**main campus located in Palatine, public

Public School Information

Residents living east of Route 53 are within the elementary school district of Community Consolidated School District #59 <http://www.ccsd59.org/>. The District's Central Office is located at 2123 S. Arlington Heights Road in Arlington Heights and can be reached at 847-593-4300. Children residing in District #59 attend Elk Grove High School (Grenadiers - <http://eghs.d214.org/>), which is a part of School District #214 <http://d214.org/>. The District #214 offices are located at 2121 S. Goebbert Road, Arlington Heights and can be reached at 847-718-7600.

Residents living west of Route 53 are within the elementary school district of Community Consolidated School District #54 <http://sd54.org>. The offices are located at 524 E. Schaumburg Road in Schaumburg and can be reached at 847-357-5000. High School students are in School District #211 <http://www.d211.org>

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and attend James B. Conant High School (Cougars - <http://www.conantcougars.com/>) in Hoffman Estates. The District #211 offices are located at 1750 S. Roselle Road in Palatine and they can be reached at 847-755-6600.

Churches located in Elk Grove consist of: Protestant, Catholic and Lutheran

Recreation

The Elk Grove Park District maintains approximately 473 acres, including 45 parks. and Community Athletics Field is the largest sports complex including football, soccer and baseball fields, storage and concessions, 18 public tennis courts and several indoor and outdoor facilities. Its premier facility is the Jack A. Claes Pavilion. The Pavilion Community Center features include a 28-foot Carousel, Jump n' Jiggles indoor playground, Pavilion Fitness Center, Pavilion Aquatics Center, Garden Terrace Banquet Hall, Pavilion Dance Centre and The Arts Centre. Additional amenities of the Pavilion include a racquetball court, 2 gymnasiums, and 4 swimming pools. The gyms and fieldhouse offer Open Gym for pickleball, basketball and volleyball during the year. The Park District also operates the Sheila Ray Adult Center, Preschool, Rainbow Falls Waterpark and Community Center, Pirates' Cove Children's Theme Park, Fox Run Golf Links, an 18-hole golf course, Clubhouse, Driving Range, Audubon Indoor and Outdoor Skate Park and the Elk Grove Historical Museum. For more information on any of the Elk Grove Park District facilities call 847-437-9494 or visit their website at <http://www.elkgroveparks.org/>.

The nearby Ned Brown Preserve (commonly known as Busse Woods) is a 10 square mile Cook County Forest Preserve that features a 590-acre lake for sailing, boating and fishing. It also features nature trails and a scenic bicycle path winding through the entire wooded area with a lot of picnic sites. A herd of Elk in the Preserve is a popular tourist attraction.

Hospitals

Ascension Alexian Brothers Medical Center (Hospital),
800 Biesterfield Road, Elk Grove Village 847-437-5500
<http://www.healthcare.ascension.org>

Ascension St. Alexius Medical Center
1555 Barrington Road, Hoffman Estates 847-490-6930
<http://www.healthcare.ascension.org>

Ascension Holy Famil Medical Center,
100 N. River Road, Des Plaines..... 847-297-1800
<http://www.healthcare.ascension.org>

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Northwest Community Hospital, 489 Beds
800 W. Central Road, Arlington Heights..... 847-618-1000
<http://www.nch.org>

Local Newspapers

Daily Herald 847-427-4300	Published Daily
Journal & Topics (847)299-5511	Published Weekly
Elk Grove Business Journal 847-299-5511	Published Monthly

(All major Chicago newspapers are also available.)

Climate

Average Temperatures	
Summer	82.0° F
Winter	33.0° F
Average Annual Rainfall	37.6"
Average Annual Snowfall	38.2"
Elevation above Sea Level (Avg.)	700 ft.
(Min.)	660 ft.
(Max.)	740

Banks

Bank of America 70 Biesterfield Road 847-364-3000	Elk Grove Village Bank & Trust 100 Biesterfield Rd. 847-364-0100
Chase (2) 100 E. Higgins Road 847-439-1666 and	First American Bank 721 Meacham Road 847-586-2444
940 Elk Grove Town Center 847-545-0336	Parkway Bank & Trust. 951 S. Meacham Road 847-584-8400
Citibank - Elk Grove 850 S. Arlington Heights Road 847-979-4286	Harris Bank 450 E Higgins Road 847-640-7144

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PNC Bank
550 Meacham Road
630-671-1090

US Bank
1100 W. Devon Ave
847-985-1000

TCF National Bank
20 W. Biesterfield Rd
847-228-2651

Outside Utilities

Electric Commonwealth Edison Public Service Company
P.O. Box 805379
Chicago, Illinois 60680-5379
Ph: 1-800-334-7661
<http://www.comed.com/>

Natural Gas* NICOR Gas
1844 Ferry Rd.
Naperville, Illinois 60563
Ph: 1-888-642-6748
TDD: 1-800-942-9727
<http://www.nicor.com/>

*Commercial and industrial customers may also contact the Elk Grove Village Chamber of Commerce at 1-877-ELK-GROV (355-4768) for a listing of other natural gas suppliers that are available to them.

Elk Grove Village Chamber of Commerce

The Chamber of Commerce is an organization made up of local businesses and professionals whose goal is to utilize resources through networking, education and marketing programs to promote the interests of the business community. Their website is: www.elkgrovechamber.com or they can be reached at 630-773-2949 or 1-877-355-4768 for more information.

Lodging

	<u># Rooms</u>	<u>Telephone</u>
Best Western O'Hare North		847-593-8600
Country Inn & Suites	104	847-985-0101
Holiday Inn	159	847-437-6010
Howard Johnson Inn & Suites	47	847-495-9165
InTown Suites	126	847-228-5500

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Motel 6 on Touhy	123	847-803-9400
Motel 6 on Devon	114	847-895-2085
Sheraton Suites	255	847-290-1600

Telephone

There are 2 authorized local phone service providers (AT&T & Comcast) currently operating in Elk Grove Village. The service number for each provider is as follows:

AT&T 1-800-288-2020 or 1-800-244-4444
<http://www.att.com/>

Comcast 1-866-594-1234 or 1-800-266-2278
<http://www.comcast.com/>

Garbage

Residential scavenger service is franchised to Groot, 2500 Landmeier Road, Elk Grove Village, IL 60007. To contact call 1-847-734-6400 or visit their website at <http://www.groot.com/> for details.

All commercial and industrial businesses can contact the Village Manager’s Office at 847-357-4010 for a list of licensed scavengers and recyclers.

Transportation

PACE of the Regional Transportation Authority (RTA) operates fixed bus routes within Elk Grove Village, which provides transportation service extending throughout the Chicago Metropolitan area. For free trip planning services, routes, fare information, and schedules, call RTA 847-836-7000, RTA TTY: 312-836-4949, or PACE 847-364-7223, PACE TTY: 847-364-5093, or visit their website at <http://www.pacebus.com/>.

*** Registration is required for services by contacting PACE to sign-up**

PACE (RTA) also provides Dial-A-Ride bus service to Elk Grove Village residents. This is a non-fixed route (paratransit) service utilizing vans and small buses to provide pre-arranged trips to and from specific locations within the Dial-a-Ride service area to individuals deemed eligible based on local requirements, usually elderly and/or disabled.

A Dial-A-Ride Service Directory and fares can be viewed at the pace bus website at www.pacebus.com or call 847-299-6212, or TTY: 800-606-1282, option #2. This service is available Monday - Friday, 9:00 a.m. to 6:30 p.m. and Saturday, 9:00 a.m. to 4:00 p.m.

Free Senior Citizen bus service is provided in Elk Grove Township by “Dial-A-Bus” on Monday – Friday, 10:00 a.m. to 3:00 p.m. Reservations need to be made at least 24 hours

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in advance at 847-437-0300 for this service. There is also a “Mini-Bus” that is offered through Schaumburg Township that can be reached at 847-437-0300.

Airport Facilities

O'Hare International Airport: Commercial
(Just 15 minutes by automobile.)

Private Schaumburg Regional Airport (Just 10 minutes by automobile.)

Highways

The Village is traversed by the following major highways and roadways:

- Eisenhower Expressway I-290
- Veterans Memorial Tollway I-355
- Jane Addams Memorial Tollway I-90
- Elgin-O'Hare Tollway IL Rte390
- Illinois State Route 53, Route 72 and Route 83

Taxicabs

The Village has the following licensed taxicab service available:

A-303 Taxi 847-303-0303

***The Elk Grove Township has a program that residents can sign up for a senior discount. It is \$5.00 off the fare to the destination and on the return as well. That is a total savings of \$10.00 for roundtrip. Please contact the Township for more information at 847-437-0300.

Housing

Single Family Homes	8,022
Apartments, Condominiums & Townhomes.....	<u>5,734</u>
	13,756

The Apartment complexes within Elk Grove Village are as follows:

Alexian Village	975 Martha Street	847-437-8070
Burton Grove	991 Charlela Lane	847-301-3677
Carroll Square	648 Carroll Square	847-296-2209
Cypress Place	975 Jefferson Square	847-348-8253
Eagles on Tonne	480 Eagle Drive	847-981-1512
Landmeier Station	900 Landmeier Road	847-357-8861

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Perrie Grove	420 Perrie Drive	847-895-0379
Terrace of Elk Grove	908 Ridge Square	847-459-0000
Village Grove	1130 Cheekwood Drive	847-593-4280
Willow Crossing	1030 Charlela Lane	847-895-1200

Railroad

There is one Railroad that serves the Elk Grove Village's Business Park:

Union Pacific Railroad owns Chicago Junction Railway but it is operated by Progressive Rail

For further information regarding Elk Grove Village government, please contact:

Village Manager's Office
VILLAGE OF ELK GROVE
901 Wellington Avenue
Elk Grove Village, IL 60007-3499
Phone: (847) 357-4010
Fax: (847) 357-4022
TDD: (847) 357-4088

<http://www.elkgrove.org>