

ELK GROVE VILLAGE

Compendium Report 2016



Mayor
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Village Clerk
JUDITH M. KEEGAN


Village Manager
RAYMOND R. RUMMEL



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Date: March 15, 2017

To: Raymond R. Rummel, Village Manager
For: Mayor and Board of Trustees

From: 
Maggie Jablonski, Assistant Village Manager

Subject: 2016 Compendium Report

The 2016 Compendium Report presents an abstract of departmental activities during the 2016 calendar year. The report includes a listing of all authorized/filled employee positions as of December 31, 2016 and an inventory of Village vehicles and equipment.

Specific departmental accomplishments are documented in the body of the report. The following list highlights several notable accomplishments of 2016:

- Village's industrial vacancy rate down to record low of 3.98%.
- Executed new 5-year contract with Public Works Union. Signing ceremony was held at September 27 Village Board meeting.
- Enhanced customer experience: Launched service request system and mobile application to provide improved service and response to resident requests and questions. Began work on design and implementation plan for customer-facing ERP computer system, which will allow smoother bill-pay and self-service for residents.
- SWANCC cut refuse costs by 25%, reducing tipping fee to levels from 15 years ago.
- Waste rate freeze: New waste collection agreement with Waste Management. Village provided a cost-freeze for refuse collection to residents in 2016 as a result of 6-year contract for refuse collection. Waste freezes will also occur in 2018 and 2020.
- 2016 Outstanding Civil Engineering Achievement Award: Busse Woods Dam Modification, the culmination of 7-years of work, requiring permits from 22 governmental agencies as well as 2 intergovernmental agreements, was recognized as an outstanding Civil Engineering Achievement.
- \$2 million STP Grant obtained for the resurfacing of JFK Boulevard and reconstruction of the bridge over Salt Creek on JFK Boulevard.
- Landmeier Road flooding eliminated: Village took ownership of pond and pumps on Landmeier in order to eliminate flooding on Landmeier Road between Higgins and Elmhurst Road. The pond was returned to full functionality and beautification efforts are underway.



- First Microbrewery: Mikerphone is building-out a craft beer brewery for distribution and retail sales at 121 Garlisch. The opening is planned for the first quarter of 2017.
- Elgin-O'Hare Expressway (IL-390 Tollway) Opens: Planned since the early 1980's, IL-390 officially opened in July on our southern borders. IL-390 work continues toward O'Hare Airport. The north leg of IL-390 to I-90 was announced as the next phase of program. The Village is working with Tollway, Palumbo, and Groot Industries on land-taking and redevelopment efforts as a result of the announcement.
- Recent EGV awards, recognitions and accomplishments highlighted through flier, Village website, and weekly Facebook posts.
- JPZ Committee reviewed proposed cell tower at 190 Gordon, approving the tower as a stealth monopole with internal antennas at 120 feet in height. Village staff began work to update cellular antenna policy in regard to pole design and small cell antennas.
- MC Machinery (Mitsubishi) broke ground on a 225,000 square foot facility in Northwest Point, which will be their new North American headquarters.
- Creative Werks relocated its corporate headquarters to Elk Grove Village, expanding their operations to include 600 employees at a 250,000 square foot facility at Busse and Pratt. This project was made possible through use of incentives from the Busse-Elmhurst TIF.
- July 17 – 60th Anniversary. Foreigner Concert, Camaro Car Giveaway, and 50th Anniversary Park District event successfully celebrated. Festivities for the Village will continue in future years in collaboration with Library and Park District.
- Play Picnic and Party: Over 3,000 attended a family-friendly Anniversary Festival hosted in partnership with the Park District and Library, celebrating the Village's 60th and the Park District's 50th anniversaries.
- 2016 Camaro LS donated by Castle Chevrolet for 60th Anniversary Car Raffle. 6 semi-finalists were selected following the Peter Cetera concert on July 4 and each had their chance to draw a winning key on July 17, the Village's 60th Anniversary, following the Foreigner concert. The car raffle raised \$30,000 to support service organizations in the community.
- Elk Grove Movie Classics: Village hosted classic movies from the 1950's through the 2000's in honor of the Village's 60th Anniversary.
- 1st annual Oktoberfest, with over 2,000 attendees, capped off the Village's highly successful 60th Anniversary celebrations. Second annual Oktoberfest in the planning stages.
- Podcast of "Strictly Business" launched in May with 10 episodes released in 2016, focusing on themes including business profiles, workforce development, innovation, leadership, culture, entrepreneurship, infrastructure, regional economics.
- Named 2016 "Best Hometown" by Daily Herald Readers' Choice poll.
- Start-Up Savant ranked Elk Grove Village as #8 in State for best place to start a business.

The Compendium Report has been compiled to provide a meaningful reference to activities and functions of the Elk Grove Village municipal government. The Compendium reflects the Village's continuing commitment to being The Exceptional Community.



DEPARTMENT OF COMMUNITY DEVELOPMENT

The Department of Engineering and Community Development was created by the passage of Ordinance No. 2059 on August 22, 1989. This ordinance consolidated the independent operations of the existing Engineering and Building Departments and placed them under the administrative direction of one department head. On January 23, 1996 the Industrial/Commercial Revitalization Commission was created by the passage of Ordinance No. 2466. Administration of the day-to-day activities of the revitalization of the commercial/industrial areas was also incorporated into the Department of Engineering & Community Development under the administration of one department head. The retirement of the Director of Health & Community Services in January 2011 resulted in the reassignment of three Environmental Health Inspectors and a seasonal college intern to the Department of Engineering & Community Development. On May 1, 2012, the Industrial/Commercial Revitalization Commission and the preparation of design plans and specifications for the construction of Village improvement projects were reassigned to Public Works. The Department of Engineering and Community Development was renamed The Department of Community Development.

The Engineering and Building Divisions are responsible for the following ongoing activities:

- A. The enforcement of all ordinances, codes and regulations of the Village relating to the construction, repair or alteration of buildings and structures.
- B. The enforcement of all ordinances, codes and regulations of the Village relating to the construction, extension or alteration of public and private utility improvements.
- C. All inspections to ensure compliance with building, zoning, land use, subdivision and Municipal code and property maintenance regulations.
- D. The maintenance of land use and zoning maps, plats, utility atlases, as-built construction drawings and engineering drawings related to public and private improvements.
- E. Review and approval of permits for all public and private construction activities performed by private contract.
- F. Performing other duties as may be required by the Village Manager such as providing assistance and advice to Boards, Commissions and related agencies of the Village.

The Environment Health Division is responsible for the following ongoing activities:

- A. Routine inspection of retail food service establishments.
- B. Inspection of mobile vending vehicles.
- C. Inspection of temporary food events.
- D. Routine inspection of day care centers.
- E. Review of building plans and inspection of new or remodeled food service establishments, food warehouses and food processing plants.
- F. Investigation of food borne illness cases as well as health related residential, commercial and industrial complaints, including: food sanitation, weeds and uncut grass, property maintenance, child/health care, and amusement facilities.
- G. Conducting educational training for food service employees.

Engineering Division

The Engineering Division of the Department provides a variety of technical and professional engineering services. These services include the planning, design and inspection of construction and maintenance activities associated with infrastructure, including: streets, traffic signals, utilities, storm sewers, watermains, and sewage systems. Departmental responsibilities include: review of civil engineering plans (both public and private improvements); engineering design, including plans, specifications and estimates; construction inspection of civil engineering projects both private development and public capital improvements; miscellaneous administrative duties such as development and revision of Village ordinances and codes, administration of federally funded projects; and responding to technical inquiries, requests and/or complaints from Village residents.

Engineering Activities

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>% change</u>
Engineering Permits	963	1,138	1,121	1,062	(5%)
Metropolitan Water Reclamation District Permits	7	12	20	14	(30%)
Engineering Inspections	3,113	4,357	3,522	3,359	(4%)

Major Reviews

- 1400 Devon – Dipper Ventures CH3
- 2201 Arthur – DCT Industrial – Renovation and stormwater management
- 2750 Touhy – Dunkin’ Donuts
- 1800 Nicholas – Burr Computer Environments – Renovation and stormwater management
- 1501 Landmeier – George Gullo Development – Teardown and re-build
- 800 Dierking Terrace – Gullo International

Village Construction Projects

- Busse Woods Reservoir South Dam Modifications
- Biesterfield and Wellington Streetscape
- Interstate 90 Bridge Overpass Enhancements

Utility Permits

Comcast	79
ComEd	62
AT&T	36
NiCor	83
<u>Fiber Optic Cable</u>	<u>11</u>
Total	271

Housing Court

Since the inception of Housing Court in the spring of 1990, the Engineering Division has issued a total of 544 citations. Two types of citations are issued: P tickets which require payment of a fine but do not require a court appearance, and CC/LO tickets that require a court appearance and possible payment of a fine. The numbers of tickets issued per year were as follows:

	2013	2014	2015	2016	% change
P Tickets	0	0	0	0	0%
CC/LO Tickets	0	4	0	0	0%

In 2009, the Village established an executive code hearing unit to “adjudicate” any violations of the municipal ordinance. These include: zoning ordinance and various building, health, fire and property maintenance codes and regulations. The numbers of tickets issued per year were as follows:

	2013	2014	2015	2016	% change
EG Tickets	24	13	4	3	(25%)

Inspections

During 2016, the Engineering Division performed public and private improvements inspections which included, but were not limited to, roadway, sidewalk, watermain, sanitary sewer, storm sewer, site and lot drainage, driveway aprons, detention facilities, curb and gutter, parking lot pavement and drainage ditches. In addition, inspections were made for building occupancies, and to ensure compliance with the requirements of the Metropolitan Water Reclamation District.

Quantities of public improvements installed at the above locations are as follows:

	2013	2014	2015	2016	% Change
Pavement	0	1,981 S.Y.	0	0	0%
Curb & Gutter	0	1,195 L.F.	0	0	0%
Sidewalk	2,300 S.F.	3,666 S.F.	2,400 S.F.	0	100%
Watermain	925 L.F.	0	820 L.F.	0	100%
Sanitary Sewer	0	0	0	0	0%
Storm Sewer	0	993 L.F.	0	0	0%
Street Lights (Village Owned)	0	0	0	0	0%

Busse Woods Reservoir South Dam Modifications

In 2016, final punch list items for the Busse Dam modification project were completed and the dam was put into operation.

The project won two prestigious awards; *Outstanding Civil Engineering Achievement, under \$10 million* through the Illinois Section of the American Society of Civil Engineers (ASCE) and the American Council of Engineering Companies of Illinois (ACEC-IL) has chosen the project to receive a *Merit* award.



Biesterfield and Wellington Streetscape Project

The Biesterfield and Wellington Streetscape Project was a joint venture between the Village and the Park District completed in 2016. The project included the installation of two (2) double-sided LED screen-equipped community message signs, construction of a gateway feature sign, seat wall and pedestrian entrance plaza near the Park District's gazebo, construction of a new Park District Pavilion sign and monument

wall at the corner of Biesterfield Road and Wellington

Avenue, installation of brick paver sidewalks, irrigation system enhancements and landscaping, as well as removal of the existing community message boards.



Interstate 90 Bridge Overpass Enhancements

In conjunction with the Illinois Tollway improvements to Interstate 90, the Village designed aesthetic improvements to the bridge overpasses over Arlington Heights Road, Busse Road and Oakton Street. The bridge enhancements include "Welcome to Elk Grove Village" lettering, use of the Village's elk logo and a stone wall appearance similar to the Devon Bridge over I-290. The agreement also requires that the Village be responsible for future maintenance of the bridge enhancements. Department staff worked with staff from the Illinois Tollway to assure that the improvements were constructed as designed.



Environmental Health Division

Hotel/Motel Inspection Program

The Division continued the Hotel/Motel Inspection Program. Routine inspections were conducted in the spring and fall, with teams consisting of Health, Property Maintenance and Fire Inspectors as needed. In the spring, all Hotel/Motel rooms and common areas were inspected to identify health, property maintenance and fire code violations. Follow-up inspections were scheduled as needed to ensure compliance with all applicable codes. Due to a dramatic decrease in the number of violations found, a revised inspection procedure was implemented wherein 50% of rooms were initially inspected. If 80% of those rooms passed inspection with no violations, the remaining rooms were not inspected. If fewer than 80% of the rooms inspected passed, all the remaining rooms were also inspected. We were pleased to find that only one of the thirteen hotels in town required 100% of the rooms be inspected. We have every reason to expect the program will result in improved numbers in the future.

Foreclosed Homes

The Division continued to monitor property foreclosures and vacant properties in 2016. Information is gathered from a private foreclosure tracking subscription, water billing records, and Cook County Court foreclosure hearings. The Division uses the information to locate banks or mortgage holders to facilitate payment for work carried out by the Village (mowing, clean up, etc.).

In 2009, the Village Board passed an ordinance adding an administrative fee to cover monitoring, inspections, correspondence, preparation of liens, title searches, and other expenses incurred with foreclosed/vacant properties. The administrative fees increased for additional inspections or remediation at the property(s). Approximately \$9,250 in administrative fees were assessed on remediation invoices in 2016. Remediation invoices (not including grass/weed cutting and administrative fees) to handle foreclosed/vacant properties totaled \$2,328 in 2016.

Farmer's Market

The Village continued the contract with a local non-profit organization to run the Elk Grove Farmer's Market for 20 weeks during summer 2016 in the Village Hall parking lot, including special events. The inspectors worked with the organizers and food vendors to ensure that sanitation requirements were met.

Summer Intern

The Division continued to offer a paid, summer internship to an eligible Environmental Health student. Potential candidates were interviewed by the environmental health inspectors and the chosen candidate was processed and hired as a paid employee. This individual was directly supervised by the environmental health inspectors who are all overseen by the Deputy Director. Once this individual's training period was complete, the summer intern became responsible for

conducting inspections of low to medium risk food service establishments, and responding to nuisance and health-related complaints (such as grass/weeds/garbage/standing water) within the Village. The summer intern has been considered a “summer staple” within the Division serving as an asset toward the continuum of exceptional customer service within the community.

Food Service Awards

The Health Division continued a program to recognize food establishments that maintain high food sanitation standards during the prior year. A Certificate of Excellence was issued to a number of food establishments for their effort to provide safe and healthy food in 2016. This list is available on the Village’s Website.

Food Service Newsletter

For the eighth year, the Health Division published a food service newsletter called The Healthy Elk. The purpose of the newsletter is to provide a channel of communication between the Division and Village food service establishments. The newsletter provides sanitation updates, highlights, and helpful advice to maintain a safer and healthier foodservice. In 2016, two editions were published, both created by the Summer Intern.

Environmental Health Activities

Inspections at food establishments increased by 8% while inspections at food processors/wholesalers increased by 15% in 2016. Grass and weed complaints increased in 2016 (from 548 in 2015 to 608 in 2016, an increase of 11%). Overall the number of complaints increased by 18%. The number of complaints can vary from year to year depending on weather, previous enforcement action, department priorities, and/or ordinance changes.

A report on Environmental Health Activities is provided on the following page.

ENVIRONMENTAL HEALTH ACTIVITIES					2013 - 2016
<u>Inspection by Category</u>	2013	2014	2015	2016	% change
Construction (New/Remodel/Plan Review)	107	39	37	28	-24%
Day Care Centers	12	9	8	12	50%
Day Care - In Home	8	8	6	5	-17%
Food Vending Vehicles	23	25	20	38	90%
Food Establishments/Commissaries	454	445	431	467	8%
Food Processors/Wholesalers	4	10	7	18	157%
School Cafeteria	15	20	13	10	-23%
Temporary Food Events	37	31	35	43	23%
Hotel/Motel	-	-	72	133	85%
Swimming Pools	53	38	0	0*	0*%
P-Ticket Citations	13	14	10	23	130%
EG -Tickets (Adjudication)	5	3	17	8	-53%
LO-Tickets (Court Appearance)	0	0	0	0	0%
Subtotal	731	642	656	785	20%
<u>Complaints by Category</u>					
Air/Water/Noise Pollution	6	2	7	7	0%
Food	27	21	39	50	28%
Garbage & Refuse	132	214	187	223	19%
Grass & Weeds Control	726	430	548	608	11%
Insects/Rodents/Animals	70	46	43	73	70%
Shopping Areas	2	16	1	0	-100%
Stagnant Water	2	23	29	45	55%
Public Sewage	2	1	0	0	0%
Smoking	5	1	3	6	100%
Subtotal	972	754	857	1012	18%
<u>Property Maintenance</u>					
Residential Housing (inc. trash houses)	94	116	135	212	57%
Commercial/Industrial	4	9	6	17	183%
Subtotal	98	125	141	229	62%
<u>Recycling & Solid Waste</u>					
Yard Waste Complaints	11	25	16	29	81%
Subtotal	11	25	16	29	81%
GRAND TOTAL	1,812	1,546	1,670	2,055	23%

*As of 2015, swimming pools are regulated solely by the Cook County Health Department, per IDPH

Building Division

The Building Division of the Community Development Department is responsible for enforcing ordinances, codes and regulations relative to the construction, extension, alteration and maintenance of public and private building improvements. Daily inspections are made to ensure compliance with building, zoning, land use, property maintenance and municipal code regulations. Enforcement of plumbing, electrical, mechanical and building codes are handled on a daily basis. Inspectors are kept abreast of activities relating to this enforcement by attendance at the Northwest Building Officials, Suburban Building Officials, suburban electrical and plumbing inspector group meetings in order that up-to-date, new and innovative measures can be used in performing their daily jobs.

Response to technical inquiries, requests and/or complaints as well as enforcing fence and swimming pool regulations enable the Department's inspectors to assist Village residents whenever possible.

The following information identifies activities pertinent to the Department and is provided as a final report on the activities and responsibilities of the department during the 2016 calendar year.

	2013	2014	2015	2016	% change
Building Permits	2,048	1,891	1,869	2,100	13%
Building Inspections	6,685	7,650	8,375	8,539	2%
Zoning Applications	146	127	117	139	19%

The total dollar value for construction is as follows:

	2013	2014	2015	2016	% Change
Industrial Buildings	\$12,917,800	\$70,175,500	\$5,215,000	\$5,535,000	6%
Industrial Alterations	\$44,814,227	\$83,653,847	\$68,933,052	\$95,373,964	39%
Commercial Buildings	\$0	\$0	\$0	\$0	0%
Commercial Alterations	\$15,068,235	\$5,380,255	\$10,315,146	\$12,693,997	23%
Residential Buildings	\$0	\$378,900	\$485,000	\$0	(100%)
Residential Alterations	\$6,283,459	\$7,735,937	\$8,445,192	\$12,016,160	42%

Property Maintenance

The residential property maintenance program established in the 70's has been a critical factor in enabling the Village to maintain property values and eliminate the need for a major rehabilitation program. Over the years it has been modified to improve its effectiveness and is currently operating at an optimal level with our current staff of two housing maintenance inspectors. Statistical data for the year can be found in the following chart. In addition to implementation of this long standing program Property Maintenance Inspectors played a major role in the Crime Free Inspection program as well as performing inspections of hotels, motels and shopping centers within the Village.

	2013	2014	2015	2016	% Change
Single Family - Owned					
Inspections	5,268	5,266	2,796	4,600	65%
Violations	239	1,094	523	605	16%
Re-Inspections	272	768	680	623	(8%)
Citations Issued	6	35	17	30	76%
Court Appearances	22	45	51	13	(75%)
Multi-Family - Apartments					
Inspections	979	1,063	876	771	(12%)
Violations	216	212	758	733	(3%)
Re-Inspections	235	142	869	755	(11%)
Citations Issued	0	0	0	4	100%
Court Appearances	0	0	0	1	100%
TOTALS					
Total Inspections	6,247	6,329	3,672	5,371	46%
Total Violations	455	1,306	1,281	1,338	4%
Total Re-Inspections	507	910	1,549	1,398	(10%)
Total Citations Issued	6	35	17	34	100%
Total Court Appearances	22	45	51	14	(73%)

SHOPPING CENTERS – 22 Inspections

INDUSTRIAL – 3 Inspections
5 Re-inspections

Crime Free Housing

The Property Maintenance Inspectors began inspections for the Crime Free Housing Program in August of 2014. The program is designed to form a partnership between property owners, managers or agents and the Village with the ultimate goal of optimizing personal safety for tenants and landlords while maintaining a stable tenant base. Successful implementation of the program enables us to maximize property values leading to an increased demand for rental units. The table below summarizes inspection results for the year 2016.

Single Family Inspections

Homes Inspected	494
Licenses released on first inspection	297
Licenses released on second inspection	59

Condo/Townhouse Inspections

Units Inspected	354
Licenses released on first inspection	227
Licenses released on second inspection	73

In addition to these figures a total of 1,884 licenses were issued for apartments. In all, a total of 2,540 licenses were issued under the Crime Free Housing Program.

Reports on Dwelling Units in Elk Grove Village and History & Projection of Annexation to Elk Grove Village are identified on following sheets:

**History & Projection of
Annexation to Elk Grove Village
DECEMBER 31, 2016**

RESIDENTIAL VACANT TO BE DEVELOPED

AREA	ACRES	SQUARE MILES
WALSHIN / DIGIDIO (MEACHAM ROAD)	4.9	0.0077
PECORA (HIGGINS / WILDWOOD)	5.0	0.0078
STANLEY STREET SUBDIVISION (NORTH OF GULLO)	5.0	0.0078
DEVON AVENUE LOTS	29.3	0.0458
TOTAL RESIDENTIAL TO BE DEVELOPED	44.2	0.0691

RESIDENTIAL DEVELOPED TO BE ANNEXED

AREA	ACRES	SQUARE MILES
HOME AVENUE (NORTH OF NERGE)	7.0	0.0109
BRANIGAR SUBDIVISION	70.0	0.1094
ITASCA MEADOW FARMS SUBDIVISION	36.8	0.0575
MARTINI SUBDIVISION (EAST OF TONNE)	19.4	0.0303
ROPOLLO SUBDIVISION (DIERKING TERRACE)	36.5	0.0570
COSMAN ROAD LOTS (ACROSS FROM GAS PIPELINE)	2.0	0.0031
TOTAL RESIDENTIAL TO BE ANNEXED	171.7	0.2683

RESIDENTIAL TO REMAIN VACANT

AREA	ACRES	SQUARE MILES
FOREST PRESERVE (NORTH OF BIESTERFIELD)	52.3	0.0817
I-290 RIGHT OF WAY	6.06	0.0095
ELGIN - O'HARE RIGHT OF WAY	5.5	0.0086
TOTAL RESIDENTIAL TO REMAIN VACANT	63.86	0.0998

**History & Projection of
Annexation to Elk Grove Village
DECEMBER 31, 2016**

INDUSTRIAL VACANT TO BE DEVELOPED

AREA	ACRES	SQUARE MILES
LOT - EAST OF McDONALD'S UNIVERSITY - HIGGINS RD	1.73	0.0027
LOT - MONAHAN'S LANDSCAPING - HIGGINS RD	2.57	0.0040
LOT - WEST OF ELK GROVE PLAZA	3.34	0.0052
LOT - WEST OF ELK GROVE MOTEL	3.10	0.0048
LOT - NORTHWEST OF HEAVENLY BODIES	0.51	0.0008
LOT - EAST OF KORNER HOUSE RESTAURANT	0.52	0.0008
LOT - EAST OF G & C AUTO REPAIR	0.25	0.0004
A. BUSSE FARM	69.18	0.1081
TOTAL INDUSTRIAL TO BE DEVELOPED	81.20	0.1269

INDUSTRIAL TO REMAIN VACANT

AREA	ACRES	SQUARE MILES
METROPOLITAN WATER RECLAMATION DISTRICT	96.29	0.1505
COMMONWEALTH EDISON R.O.W. (SOUTH OF HIGGINS)	9.68	0.0151
TOTAL GRAND TOTAL OF VACANT INDUSTRIAL	187.17	0.2925

**History & Projection of
Annexation to Elk Grove Village
DECEMBER 31, 2016**

INDUSTRIAL DEVELOPED TO BE ANNEXED

AREA	ACRES	SQUARE MILES
1500 - 1510 MIDWAY COURT	4.58	0.0072
R.I. BUSSE YARD NO. 2	4.67	0.0073
JIFFY LUBE	0.39	0.0006
MC DONALDS RESTAURANT	0.76	0.0012
DAY'S INN	3.30	0.0052
HUNTER'S RESTAURANT	1.85	0.0029
MC DONALD'S UNIVERSITY	2.53	0.0040
GENERAL DIESEL	1.08	0.0017
SECRETARY OF STATE LICENSE FACILITY	1.61	0.0025
MQ CONSTRUCTION	4.72	0.0074
ROSENOW ROOFING	7.26	0.0113
PAWELCO CONSTRUCTION	2.38	0.0037
MARK SERVICE CENTER	1.88	0.0029
NWC TRUCK CENTER	2.59	0.0040
DAVIDSMEYER BUS SERVICE	10.00	0.0156
G & C AUTO REPAIR	0.23	0.0004
KORNER HOUSE RESTAURANT	0.44	0.0007
DEAN'S CONCRETE	1.50	0.0023
HEAVENLY BODIES	1.32	0.0021
INDUSTRIAL DEVELOPED - TOTAL	53.09	0.0830

Future Annexations

December 31, 2016

LAND USE	INCORPORATED			VACANT			DEVELOPED			TOTAL		
	ACRES	PERCENT OF TOTAL	SQUARE MILES	ACRES	PERCENT OF TOTAL	SQUARE MILES	ACRES	PERCENT OF TOTAL	SQUARE MILES	ACRES	PERCENT OF TOTAL	SQUARE MILES
RESIDENTIAL (A)	3759.1	53.5	5.87	44.20	15.0	0.07	171.70	76.4	0.27	4089.07	54.1	6.39
(B)	50.21	0.7	0.08	63.86	21.6	0.10						
INDUSTRIAL	3211.71	45.7	5.02	81.20	27.5	0.13	53.09	23.6	0.08	3462.77	45.9	5.41
(C)				9.68	3.3	0.02						
(D)				96.29	32.6	0.15						
(E)	10.8	0.2	0.02									
TOTAL	7031.82	100.0	10.99	295.23	100.0	0.46	224.79	100	0.35	7551.84	100.0	11.80

- (A) INCLUDES RESIDENTIAL, CHURCHES, SCHOOLS AND COMMERCIAL AREAS
 (B) FOREST PRESERVES AND DEPARTMENT OF TRANSPORTATION LAND
 (C) COMMONWEALTH EDISON RIGHT OF WAY
 (D) METROPOLITAN WATER RECLAMATION DISTRICT
 (E) NATURAL GAS PIPELINE & NICOR GAS

Multiple Family - East of I-290

DECEMBER 31, 2016

EXISTING AREAS	TOTAL ACREAGE	UNIT ACREAGE	ACTUAL UNITS	UNITS NOT BUILT	UNITS CONSTRUCTED 12-31-12
PARCEL C (QUADS)	29.4	16.3	152	0	152
PARCEL D (CONDOS)	21.9	21.9	442	0	442
PARCEL E (QUADS)	6.3	6.3	72	0	72
PARCEL G (TOWNHOMES)	20.5	20.5	142	0	142
PARCEL D (Orleans/Chardonmay)	11.6	11.6	276	0	276
TERRACE APARTMENTS	37.6	37.6	748	0	748
E. G. TOWNHOMES	3.9	3.9	36	0	36
EAGLES ON TONNE	9.6	9.6	192	0	192
CARROL SQUARE	10.0	10.0	156	0	156
BOARDWALK	10.9	10.9	144	0	144
TWELVE OAKS/PARK PLACE	40.6	40.6	478	0	478
SENIOR CITIZENS	17.6	17.6	300	0	300
WILLOW WOODS	4.2	3.7	54	0	54
BRENTWOOD MANOR	2.7	2.7	36	0	36
TALBOT'S MILL	40.8	40.8	452	0	452
LANDMEIER STATION	2.7	2.7	80	0	80
ARBOR CLUB	18.5	15.3	102	0	102
ALEXIAN VILLAGE	3.2	3.2	104	0	104
TOTAL EXISTING	292.0	275.2	3966	0	3966
FUTURE ANNEXATIONS	TOTAL ACREAGE	UNIT ACREAGE	POSSIBLE UNITS	UNITS NOT BUILT	UNITS CONSTRUCTED 12-31-2012
PECORA SUBDIVISION	5.0	5.0	40	40	0
STANLEY STREET SUBDIVISION	5.0	5.0	40	40	0
TOTAL FUTURE	10.0	10.0	80	80	0
TOTAL MULTIPLE FAMILY EAST OF I-290	302.0	285.2	4,046	80	3,966
SUMMARY					
	TOTAL ACREAGE	UNIT ACREAGE	ACTUAL UNITS	NOT BUILT	UNITS CONSTRUCTED
TOTAL SINGLE FAMILY EAST OF I-290	1,853.8	1,239.9	5,219	6	4,936
TOTAL MULTIPLE FAMILY EAST OF I-290	302.0	285.2	4,046	80	3,966
TOTAL EAST OF I-290	2,155.8	1,525.1	9,265	86	8,902

Multiple Family - West of I-290

DECEMBER 31, 2016

EXISTING AREAS	TOTAL ACREAGE	UNIT ACREAGE	ACTUAL UNITS	UNITS NOT BUILT	UNITS CONSTRUCTED 12-31-12
ROUNDTREE COMM.	20.0	20.0	80	0	80
SBL/HAMILTON CT/ BURTON GROVE	47.6	47.6	579	0	579
SEC. 24 HAMPTON PHASE I	196.6	124.2	262	0	262
SEC. 25 HAMPTON PHASE 2	*	*	198	0	198
SEC. 26 FOX RUN	*	*	224	0	224
SEC. 27 HAMPTON PHASE 3	*	4.9	82	0	82
HUNTINGTON CHASE	48.6	48.6	336	0	336
TOTAL EXISTING	312.8	245.3	1,953	0	1,953
FUTURE ANNEXATIONS	TOTAL ACREAGE	UNIT ACREAGE	ACTUAL UNITS	UNITS NOT BUILT	UNITS CONSTRUCTED 12-31-12
NONE	0	0	0	0	0
TOTAL FUTURE	0	0	0	0	0
TOTAL MULTIPLE FAMILY WEST OF I-290	312.8	245.3	1,953	0	1,953
SUMMARY	TOTAL ACREAGE	UNIT ACREAGE	ACTUAL UNITS	NOT BUILT	UNITS CONSTRUCTED
TOTAL SINGLE FAMILY WEST OF I-290	1,095.0	670.9	3,113	11	3,086
TOTAL MULTIPLE FAMILY WEST OF I-290	312.8	245.3	1,953	0	1,953
TOTAL WEST OF I-290	1,407.8	916.2	5,066	11	5,039
* TOTALS FOR SECTIONS 24, 25, 26 & 27 INCLUDED IN SECTION 24 TOTALS					

Single Family - East of I-290

DECEMBER 31, 2016

EXISTING AREAS	TOTAL ACREAGE	HOME ACREAGE	ACTUAL LOTS	HOMES NOT BUILT	HOMES CONSTRUCTED 12-31-12
WM LUMP DEVON AVE FARMS	3.73	3.73	3	1	2
SECTION 1N	107.5	65.7	365	0	365
SECTION 1S	125.8	91.7	484	0	484
SECTION 1E	53.2	36.9	179	0	179
SECTION 2 (ONE HOME ON 2 LOTS)	116.7	72.0	359	0	358
CASTLETOWN	2.8	2.8	8	0	8
BRANIGAR (4 LOTS)	1.6	1.6	4	0	4
SECTION 4	124.9	61.2	301	0	301
SECTION 5	6.9	0.0	0	0	0
SLAUF NOVAK (TONNE/LOVE)	2.5	2.5	6	0	6
MOLLY ANN (TONNE/LOVE)	1.5	1.5	8	0	8
SECTION 6	111.0	83.6	424	0	424
SECTION 7	48.3	29.1	141	0	141
SECTION 8	94.2	65.9	336	0	336
SECTION 9	104.8	74.0	359	0	359
SECTION 10	83.7	54.3	240	0	240
SECTION 11	92.0	42.4	207	0	207
SECTION 12	97.0	63.1	294	0	294
SECTION 14	156.0	96.6	446	0	446
BUCKINGHAM COURT	3.5	3.5	14	0	14
CIRCLE BAY	30.0	23.5	94	0	94
SECTION 15	119.0	49.2	242	1	241
HODLMAIR (CHARLES/WALTER)	7.0	5.1	29	0	29
SECTION 16	69.7	44.4	212	0	212
CUSTOM LOTS	69.6	46.3	125	4	121
OMELUSIK	1.9	1.9	1	0	1
BETTER LIVING (SYLVAN COURT)	2.8	2.8	11	0	11
MAAS PROPERTY	1.1	1.1	1	0	1
VILLAGE SQUARE	3.5	3.5	12	0	12
TALBOT'S MILL	5.1	5.1	23	0	23
LOUIS SANFILIPPO	1.0	1.0	4	0	4
SPRUCE MEADOW	3.1	3.1	9	0	9
BETTER LIVING 2 (TONNE RD)	0.5	0.5	2	0	2
TOTAL EXISTING	1,651.9	1,039.6	4,943	6	4,936
FUTURE ANNEXATIONS	TOTAL ACREAGE	HOME ACREAGE	ACTUAL LOTS	HOMES NOT BUILT	HOMES CONSTRUCTED 12-31-12
ITASCA MEADOWS	44.7	44.7	46	NA	-
MARTINI (TONNE RD)	19.4	19.4	23	NA	-
BRANIGAR	70.0	68.4	134	NA	-
ROPOLLO SUB.	36.5	36.5	53	NA	-
DEVON AVENUE	29.3	29.3	18	NA	-
COSMAN ROAD LOTS	2.0	2.0	2	NA	-
TOTAL FUTURE	201.9	200.3	276	NA	-
TOTAL SINGLE FAMILY EAST OF I-290	TOTAL ACREAGE	HOME ACREAGE	ACTUAL LOTS	HOMES NOT BUILT	HOMES CONSTRUCTED 12-31-12
	1,853.8	1,239.9	5,219	6	4,936

Single Family Units - West of I-290

DECEMBER 31, 2016

EXISTING AREAS	TOTAL ACREAGE	HOME ACREAGE	ACTUAL LOTS	HOMES NOT BUILT	HOMES CONSTRUCTED 12-31-12
SECTION 17	106.0	66.0	313	1	312
SECTION 18	89.6	62.3	289	0	289
SECTION 19	46.9	26.1	121	0	121
SECTION 20	56.1	32.4	141	0	141
SECTION 21	102.0	66.1	313	0	313
SECTION 22N	76.7	48.6	156	0	156
SECTION 22S	113.8	67.1	298	0	298
SECTION 23A	84.9	48.1	216	0	216
SECTION 23B	132.7	67.2	372	0	372
PARKVIEW HTS.	80.9	48.6	260	0	260
SHENANDOAH	34.1	21.0	101	0	101
WINDEMERE	122.1	78.3	389	0	389
MORGANFIELD	7.5	7.5	29	0	29
FAIRMONT EST.	4.2	3.3	18	0	18
WHYTECLIFFE	22.8	13.6	63	0	63
SARA'S COURT	2.8	2.8	10	0	10
TOTAL EXISTING	1,083.1	659.0	3,089	1	3,088
FUTURE ANNEXATIONS	TOTAL ACREAGE	HOME ACREAGE	ACTUAL LOTS	HOMES NOT BUILT	HOMES CONSTRUCTED 12-31-12
WALSHIN / DIGIDIO	4.9	4.9	18	NA	-
HOME AVE. SUB.	7.0	7.0	6	NA	-
TOTAL FUTURE	11.9	11.9	24.0	NA	-
TOTAL SINGLE FAMILY WEST OF I-290	TOTAL ACREAGE	HOME ACREAGE	ACTUAL LOTS	HOMES NOT BUILT	HOMES CONSTRUCTED 12-31-12
	1095.0	670.9	3,113	1	3,088

FINANCE DEPARTMENT

The Finance Department is responsible for the fiscal oversight and financial management of the Village. Major responsibilities of the Finance Department include cash management and investments, risk management, budgeting, collection of revenues, and the disbursement of funds, including payroll. The Finance Department is comprised of three specialized divisions: administration, accounting and utility billing/accounts receivable.

Administration Division

The administration division guides the budget process, oversees and supports the procurement of goods and services, and completes the Village's Comprehensive Annual Financial Report. Administration also supports risk management activities including workman's compensation, lawsuits, and accidents involving village vehicles. During the year, the administration division monitors both expenditures and receipts to ensure adequate revenues are available to support essential Village services.

Fiscal Year 2016 Financial Overview

The Village is committed to preserving Elk Grove Village's quality of life its residents and business partners have come to expect. In fiscal year 2016, the General Fund experienced an increase of revenues exceeding expenditures by \$4,297,123. The Village continues to be fiscally responsible by monitoring revenue trends and looking for ways to save money without affecting the level of services offered to residents and businesses. The following is an overview of major fiscal year 2016 revenue trends:

	Fiscal Year 2015	Fiscal Year 2016	Change
<u>Ambulance Fees</u>			
In 2007, the Village began billing for ambulance services. However, only payments from insurance companies are accepted.	\$972,195	\$1,020,302	▲ \$48,107 4.95%
<u>Gas Use Tax</u>			
A gas use tax of \$0.01 per therm is levied on all users of natural gas. Nicor collects the tax on the Village's behalf on all monthly gas bills.	\$521,198	\$456,730	▼ \$64,468 12.4%
<u>Hotel/Motel Tax</u>			
The hotel/motel tax rate is 6.0% with part of the revenue utilized to fund the annual Mid-Summer Classics Concert series.	\$1,563,024	\$1,601,872	▲ \$38,848 2.49%
<u>Red Light Camera</u>			
In July 2008, the Village implemented a red light camera program designed to reduce speeding and improve intersection safety.	\$714,846	\$787,530	▲ \$72,684 10.2%

Sales and Use Taxes \$18.41m \$19.12m ▲\$0.71m
5.43%

Telecommunications Tax
Telecommunications tax receipts are split 40/60% between the General and Business Leaders Forum (ICRC) Funds respectively. ▲\$0.23m
5.44%

Property tax revenues also represent a crucial component of the Village’s general revenue receipts. While the Village’s property tax levy remained flat, the 2015 property tax rate increased from 95.6 cents to \$1.015 per \$100 of equalized assessed value (EAV) due to a decrease in the overall EAV. In aggregate, the Village’s EAV decreased 1.68 percent to \$1.70 billion in 2015. The continued low EAV amount is attributable to the residual effects of the 2008 economic recession on home values.

In addition to general revenue receipts, the Finance Department facilitates the recording of numerous grants and reimbursements. In fiscal year 2016, the Village received grant or reimbursement payments in the following amounts:

Program	Amount
Fire Service Training Grant	\$17,878
Police Training	\$40,036
IDOT – Road Safety	\$14,029
Lively Blvd. Reconstruction Reimbursement	\$317,195
Busse Woods Trail Overpass Reimbursement	\$6,810
Total	\$420,588

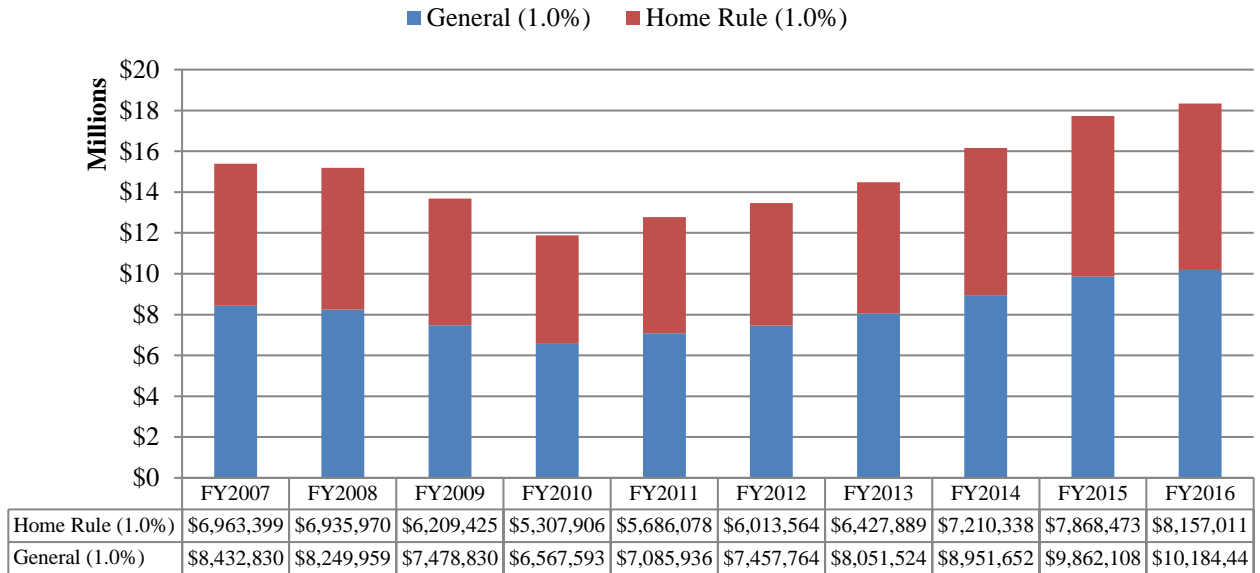
In fiscal year 2016, General Fund revenues exceeded expenditures by \$4,297,123. General Fund revenues were \$55.53 million, a decrease of 0.31% from the prior fiscal year. Expenditures were \$49.24 million, a decrease of 11.4% from the prior fiscal year. The Village receives revenue through several different means, including taxes, licensing and permits.

Taxes

In fiscal year 2016, tax revenue of \$52.52 million represented approximately 89% of the total revenue received for all governmental funds, excluding Fire and Police Pension funds. Sales tax revenue, consisting of municipal and home-rule sales taxes, and use taxes accounted for \$19.12 million of the total tax base. This reflects the benefit of a large and diversified sales tax base within the industrial and commercially zoned sections of the Village.

Sales tax revenue reflects the Village’s share of the State’s 6.25% sales tax and Elk Grove’s home-rule sales tax of 1.0%. Sales tax revenues in Fiscal Year 2016 (exclusive of use taxes) in the General Fund increased \$0.61 million from the prior year for a total of \$18.34 million. This increase is attributable to continued improvement in the overall economy. The “General and Home Rules Sales Tax Receipts” graph represents sales tax receipts over the course of the previous ten years. Fiscal year 2016 produced the highest sales tax revenues in the past ten years.

General and Home Rule Sales Tax Receipts



In addition to sales tax, other major sources of tax revenue received in fiscal year 2016 included the following:

Hotel/Motel Occupancy Tax

The hotel/motel occupancy tax is collected from the thirteen hotels located in Elk Grove Village. The current rate is 6% and was last increased in November of 2007. At the time, the one-percent increase assisted in funding the Tour of Elk Grove Bike Race which unfortunately concluded in 2013. The hotel/motel tax is now utilized, in part, to support the Mid-Summer Classics Concert Series, which is entering its ninth year in 2017. Fiscal year 2016 hotel/motel tax receipts were up 2.56% to \$1.60 million.

Food and Beverage Taxes

A food and beverage tax of 1.0% is collected from 120 businesses in Elk Grove and applies to food prepared for consumption, and prepackaged and prepared beverages. This tax increased by 6.77% to \$945,156.

Real Estate Transfer Tax

The real estate transfer tax is assessed at the rate of \$3 per \$1,000 on the sale price of a home. Senior citizens and residents reinvesting in a home located in Elk Grove Village are eligible to receive a \$2 per \$1,000 refund on the amount of tax remitted. Transfers exempt from the tax are charged a \$10 administrative fee. In fiscal year 2016, real estate transfer tax receipts increased significantly by 68.29% for a total of \$1,274,229.

The “Other Major Tax Revenues” table illustrates the ten year trend for the Village’s other major tax revenue sources

Other Major Tax Revenues

	FY2007	FY2008	FY2009	FY2010	FY2011	FY2012	FY2013	FY2014	FY2015	FY2016
Food & Beverage Tax (1.0%)	\$741,274	\$754,589	\$808,316	\$677,292	\$715,486	\$748,929	\$813,663	\$840,100	\$885,262	\$945,156
Hotel/Motel Occupancy Tax (6.0%)	\$1,317,837	\$1,416,875	\$1,265,762	\$968,935	\$1,107,940	\$1,174,287	\$1,288,608	\$1,399,187	\$1,563,025	\$1,601,872
Real Estate Transfer Tax	\$1,523,828	\$1,215,573	\$501,254	\$317,114	\$388,549	\$534,335	\$660,821	\$986,234	\$757,162	\$1,274,229
Franchise Fees	\$473,465	\$533,018	\$626,601	\$569,148	\$666,798	\$678,859	\$686,954	\$747,387	\$712,765	\$756,791
Municipal Telecommunications (BLF Portion)	\$1,785,126	\$1,928,764	\$1,951,046	\$1,982,378	\$2,023,279	\$2,256,049	\$2,267,488	\$2,455,532	\$2,538,486	\$2,677,826
Municipal Telecommunications (General Fund Allocation)	\$1,190,084	\$1,285,843	\$1,300,698	\$1,321,585	\$1,348,853	\$1,504,033	\$1,511,658	\$1,637,021	\$1,692,324	\$1,785,217
Foreign Fire Insurance	\$87,854	\$99,820	\$91,360	\$87,823	\$90,366	\$83,890	\$113,855	\$106,321	\$111,297	\$113,449

Expenditures

In fiscal year 2016, expenditures for all funds increased 31.05% from \$76.50 million to \$100.25 million. Of this total, expenditures for governmental activities totaled \$78.87 million, an increase of 30.56%, or \$18.46 million, over the previous fiscal year.

General Fund

The General Fund is the Village's main operating fund. General Fund expenditures for fiscal year 2016 decreased by \$6.37 million from the previous year to \$49.24 million. Nearly 73% of General Fund expenditures are related to public safety. Highway and street expenditures account for an additional 15% of General Fund expenditures. Salaries and benefits represent 88% of General Fund expenditures

Water/Sewer Fund

The Water/Sewer Fund is a business-type fund that is used to account for water and sewer operations. In fiscal year 2016, the Water/Sewer Fund experienced a net loss of \$62,875, which represents a \$3.03 million decrease over the prior year gain of \$2.97 million. Included below is a summary of operating revenue and expenses for the Water/Sewer Fund.

	2015	2016	Change
Operating Revenues	\$18,810,824	\$20,304,525	▲ \$1,493,701
Operating Expenditures	\$14,911,584	\$20,214,072	▲ \$5,302,488
Operating Income	\$3,899,240	\$90,453	▼ \$3,808,787
Non-Operating Income (Expenses)	(\$933,552)	(\$153,328)	
Net Gain (Loss)	\$2,965,688	(\$62,875)	▼ \$3,028,563

Bond Debt Rating

On July 16, 2013, Moody's Investment Services advised the Village that it was rerating the community due to unfunded pension liabilities caused by state legislators. Elk Grove Village's revised rating of Aa1 places it second highest of 22 rating levels. The Village was previously at the highest level of AAA.

In making the decision to rerate Elk Grove Village, Moody's notes that Elk Grove has extremely competent management, conservative budget practices, a low debt burden, extremely strong fund balance, and a well-leveraged industrial tax base. However, Moody's is now considering liabilities of both the State and local pensions (local pension benefits are determined by state legislators) when issuing a bond rating. On November 19, 2013, the Village Board adopted a municipal electric use tax to address the unfunded liabilities in the Village's pension funds.

Awards

The Government Finance Officers Association (GFOA) awarded a Certificate of Achievement for Excellence in Financial Reporting to the Village for its comprehensive annual financial report for the fiscal year ended April 30, 2015. This is the thirty-first consecutive year the Village has received this prestigious award.

Accounting Division

The Accounting Division is responsible for all accounts payable and processes all invoices for payment on the Warrant. The Accounting Division also provides payroll services to all Village employees and pensioners, and answers questions regarding payroll and vacation inquiries.

Accounts Payable

The accounts payable section of the accounting division plays a vital role within the Finance Department and Village. The accounts payable section is responsible for making payments owed by the Village to all suppliers and vendors, and employee expense reimbursements. During calendar year 2016, accounts payable processed over 10,000 invoices.

In conjunction with the administrative division, accounts payable assists in the processing of purchase orders. In calendar year 2016, 4,472 purchase orders were issued with a total value exceeding \$59 million. The increase in purchase orders is due to the system change in the new ERP system. A purchase order with quotes is required when the total amount of a good or service equals or is greater than \$1,000. Purchase orders with a total value of \$20,000 or more must have Village Board approval. All departments are encouraged to review pricing available through various joint purchasing programs offered by the Illinois Central Management Services, Northwest Municipal Conference, and National Cooperative Purchasing, federal government pricing, or local and county joint purchasing cooperatives. Included below is a summary of purchase orders over \$1,000 issued in calendar year 2016.

Category	2012	2013	2013	2015	2016	Percent of Total
\$1,000 – 2,999	160	119	155	245	390	39.27
\$3,000 – 4,999	38	63	63	100	158	15.91
\$5,000 – 9,999	65	73	84	120	194	19.54
\$10,000 – 19,999	54	57	74	91	112	11.28
\$20,000 – 49,999	20	29	29	44	42	4.23
\$50,000 – 99,999	20	20	27	40	34	3.42
Over \$100,000	28	32	38	117	63	6.34
Total POs Issued	385	396	475	757	993	100.00

Payroll

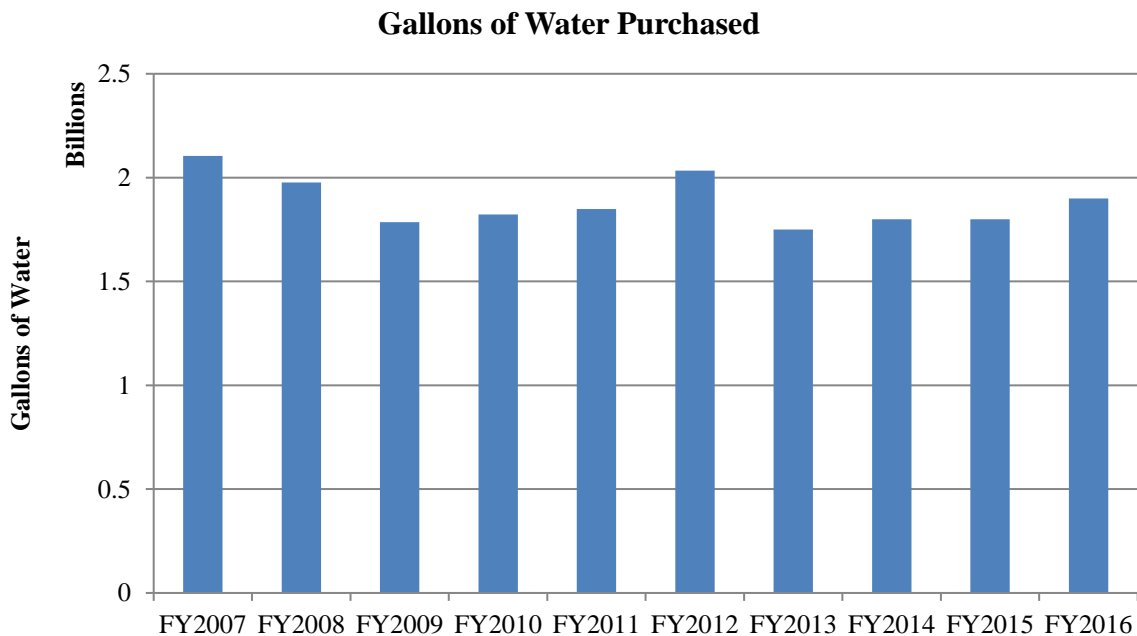
The payroll section is responsible for processing timesheets for all corporate and union employees. As of January 1, 2016, timesheets were processed within the new ERP system at the department level. Payroll is responsible for maintaining over 500 personnel records, including active employees as well as pensioners for the Police and Fire Departments.

Utility Billing/Accounts Receivable Division

The Utility Billing/Accounts Receivable Division is responsible for all utility billing and revenue collection for Elk Grove Village residents and businesses. This division also serves as the public face of the Finance Department, interacting with Elk Grove businesses, residents and employees through the front counter and telephone switchboard.

Utility Billing – Water/Sewer

The Village of Elk Grove purchases water from the City of Chicago via the Joint Action Water Agency (JAWA). During calendar year 2016, the water/sewer rate per thousand gallons was \$12.00. The Gallons of Water Purchased graph provides a historical perspective on the approximate amount of water consumption by Elk Grove residential and business customers.



In 2016, 1,746 of the 12,413 utility customers paid their utility bills through automatic bill payment. This reflects a decrease of 23% in automatic payments from the previous year. Residents and businesses also have the option of paying utility bills online through the Village's website. Online water payments increased 1,388 or 17 percent during 2016.

Licensing and Real Estate Transfer Stamps

As noted previously, real estate transfer tax revenue increased over 68 percent. The total number of transfer stamps issued in fiscal year 2016 was 1,499 of which 428 represented exempt transfers.

Licensing and permit fees decreased 9.5 percent from \$3.28 million to \$2.96 million. This decrease reflects the teardown and rebuild of large high-cost buildings in FY2015 within the Elk Grove Business Park, however building activity and permits experience a steady incline, and continue to exceed pre-recession levels. In addition, permits, business, and vehicle licensing represents a significant component of the Village's licensing revenue.

The purchase of vehicle stickers commences on April 1 each year and residents may purchase stickers without penalty before June 1. The number of vehicle stickers issued across all classifications decreased by 617 from the prior year to a total of 26,229. Passenger vehicle stickers experienced the largest decrease at 538 stickers while senior citizen vehicle stickers decreased by 42.

Senior citizen and handicap stickers are sold at a reduced rate of \$3.00 per sticker (up to 2 per household). Residents are eligible for a senior citizen vehicle sticker at age 65. The Village also began a program of charging residents for prior year un-purchased vehicle stickers. This program, combined with enforcement by the Police Department has resulted in greater compliance with the Village's vehicle sticker ordinance. The Village continues to receive revenue for prior year sticker costs whenever possible, including at the point of real estate transfer stamp issuance.

As of 2016, pet tags were no longer issued by the Village.

Looking Forward

The coming year is anticipated to bring additional significant changes, including the continued installation and implementation of a new Village-wide enterprise resource program. This new financial and management software package will allow the Finance Department and Village to leverage greater efficiencies and effectiveness through both external and internal transactions. Finally, included at the end of this section is an overview of general statistics related to the Finance Department.

Finance Department
General Statistics
2013 - 2016

	2013	2014	2015	2016	Change	Percentage Change
Financial Overview (Primary Government in Millions)						
Revenues	\$71.69	\$79.28	\$84.56	\$88.99	\$4.43	5.24%
Expenditures	\$66.98	\$74.16	\$79.83	\$100.25	\$20.42	25.58%
Purchasing & Procurement						
Purchase Orders Issued	396	475	757	4472	3715	490.75%
RFPs Issued	2	0	0	0	0	0.00%
Bids Issued	19	29	31	13	-18	-58.06%
Procurement Cards Active	20	27	44	47	3	6.82%
Procurement Card Transaction Totals	\$262,029	\$686,330	\$1,050,718	\$600,544	-\$450,174	-42.84%
Accounts Receivable						
Real Estate Transfer Stamps Issued	1,124	1,092	1,498	1,499	1	0.07%
Residential	525	505	900	961	61	6.78%
Commercial	39	39	61	56	-5	-8.20%
Industrial	42	47	65	54	-11	-16.92%
Exempt	518	501	472	428	-44	-9.32%
Credit Card Transactions	10,075	12,630	16,321	18,162	1841	11.28%
Total Credit Card Transactions (Dollars)	\$1,744,502	\$2,238,601	\$3,088,148	\$3,625,273	\$537,125	17.39%
Front Counter						
Value (Dollars)	\$ 588,150	\$ 673,572	\$ 805,314	\$ 707,557	-\$97,757	-12.14%
Volume	4,260	5,581	5,970	6,216	246	4.12%
Online						
Value (Dollars)	\$1,156,352	\$1,565,029	\$2,282,834	\$2,917,716	\$634,882	27.81%
Volume	5,815	7,049	10,351	11,946	1595	15.41%
Licenses/Stickers Issued	32,447	33,393	33,042	29,264	-3778	-11.43%
Business	3,073	3,084	3,090	2,970	-120	-3.88%
Liquor	59	62	62	65	3	4.84%
Passenger Vehicle	18,176	18,791	18,309	17,771	-538	-2.94%
Senior Citizen Vehicle	4,010	4,499	4,491	4,449	-42	-0.94%
Handicapped Vehicle	348	262	347	348	1	0.29%
Recreational Vehicle	17	17		13	13	0.00%
Dealer Plates	26	32	32	33	1	3.13%
Truck	3,287	3,296	3,354	3,302	-52	-1.55%
Motorcycle	349	315	313	313	0	0.00%
Pet	3,102	3,035	3,044	0	-3044	-100.00%
Utility Billing						
Water/Sewer Bills Issued	71,378	71,400	71,647	71,200	-447	-0.62%
Automatic Bill Payment	2,021	2,010	2,268	1,746	-522	-23.02%
Accounts Payable						
Checks Processed	5,189	5,052	4,717	3,897	-820	-17.38%
E-Payables*		\$436,443	\$424,143	\$ -	-\$424,143	-100.00%
Invoices Processed	8,738	10,580	10,775	10,274	-501	-4.65%
Journal Entries Processed	2,302	2,080	2,227	4,716	2489	111.76%
Personnel						
Payroll Records Maintained	521	528	548	556	8	1.46%
Employees	370	370	378	381	3	0.79%
Fire Pension	84	88	94	92	-2	-2.13%
Police Pension	67	70	76	83	7	9.21%
Direct Deposit (Employees and Pensioners)	451	471	548	491	-57	-10.40%

Live Checks Processed	1,213	1,007	1,208	1,208	0	0.00%
Employees	1,174	992	1,183	840	-343	-28.99%
Fire Pension	21	8	7	10	3	42.86%
Police Pension	18	7	18	28	10	55.56%
Timesheets Processed**	17,392	17,548	17,876	0	-17876	-100.00%
Workers' Compensation Claims	48	41	64	49	-15	-23.44%
Fire Department	14	7	20	13	-7	-35.00%
Claims Pending from Prior Years	6	4	4	2	-2	-50.00%
Police Department	8	15	26	12	-14	-53.85%
Claims Pending from Prior Years	3	4	3	5	2	66.67%
Public Works Department	7	9	4	13	9	225.00%
Claims Pending from Prior Years	7	2	4	4	0	0.00%
Other Departments	3	0	3	0	-3	-100.00%
Claims Pending from Prior Years	0	0	0	0	0	0.00%

*Eliminated the use of E-Payables before the start of 2016

**As of January 1, 2016, timesheets were removed as a process change with the new ERP implementation

FIRE DEPARTMENT

The Elk Grove Village Fire Department maintains a Class 2 ISO rating, a designation that reflects the strength of our fire suppression capabilities. Of the nearly 49,000 rated departments in the United States, less than 3% have achieved a Class 2 or higher.

In 2016, the Fire Department responded to a total of 5,735 incidents, which is 69 incidents more than in 2015 (5,666). In 2016, 67% of Fire Department calls (3,848) were for Emergency Medical Services (EMS). This is an increase of 298 EMS incidents over last year and the highest EMS-to-total incident ratio the department has experienced. The number of EMS calls reflects an increase of 8.4% over the previous year, and a 15% increase since 2013. The response location breakdown remains at 54% residential and 46% non-residential calls, which is consistent with prior years. Additionally, as a result of the ambulance billing ordinance, the Village collected \$1,020,302 in FY 2016, an increase of 4.9% over the \$972,194 collected in FY 2015.

Of a non-emergency nature, on-duty shift personnel conducted in-service fire inspections, updated pre-fire plan information, performed target hazard familiarization, delivered public education presentations and station tours, gave fire safety talks and provided Cardio-Pulmonary Resuscitation (CPR) training for the citizens of Elk Grove Village. In addition, on-duty personnel performed daily inspections and maintenance of the vehicles, equipment, and buildings assigned to the Fire Department. The Mobile Communications Van was used during several large events throughout the year, including Rotary Fest, the Village Community Picnic, Oktoberfest, and the Summer Concert Series.

Administration

The Administration Division provides support services in an effort to successfully meet the objectives established for all other department activities. This division ensures that the Fire Department and its related operations adhere to all local, state, and federal regulations as a provider of emergency and rescue services. The division maintains all fire department employee training records and is responsible for administering the annual fire department budget.

In 2016, two (2) personnel retired from the Fire Department, and three (3) personnel were hired. As of the end of 2016, all positions were filled.

Operations

The Fire Department's Operations activity is responsible for providing a ready force of personnel, apparatus and equipment to respond to fire, rescue, and other related emergencies.

A total of eighty-four (84) personnel are currently assigned to fire, rescue and EMS operations, staffing three (3) shifts. Shift personnel operate three (3) engine companies (pumpers), one (1) Quint truck which serves as both an aerial ladder and a pumping unit, one quick response EMS Squad vehicle, three (3) Paramedic Ambulances, and one Battalion Chief's (shift commander's) vehicle.

The Fire Department Training Division is under the direction of a full time Training and Safety Battalion Chief. Improvements have been made to the tracking and quantifying of the Office of the State Fire Marshal, Insurance Service Office, and National Fire Protection Association mandated objectives. That information has been used to identify and address areas of needed training based on the Department's established standards of service.

The Fire Department continues to train on meeting our community's needs in emergency medical services, fire suppression, hazardous materials, water rescue, and technical rescue. For 2016 the fire department engaged in 40,076 hours of training from in-house and outside offerings, and Fire Department personnel earned 102 job related state certifications. As a result of the types of training conducted and accurate record keeping, the Village received a cost reimbursement of \$17,877 from the State of Illinois.

During 2016, the Fire Department responded to 85 structure fires and 52 other types of fires including vehicle fires, rubbish fires and outdoor fires for a total of 137. The largest number of structure fires occurred in residential properties (44), followed by occurrences at industrial properties (31).

The total estimated fire loss for 2016 was \$812,958 compared to \$799,195 in 2015. This is an increase of only 1.7%, though total fire responses were up by more than 50% as compared to 2015. Fire loss includes loss of property and contents.

Of the total 2016 fire loss, \$346,936 reflects the loss from residential incidents. More than half of this amount is attributable to one single-family home fire with a substantial loss. Of the remaining fire loss, \$242,500 is due to five (5) freight truck fires that occurred within the Industrial Park on a Village roadway. In addition to fire loss, one hotel experienced a significant loss due to unintentional activation of a sprinkler system.

Fire related injuries continue to be low. In 2015, no fire service personnel were injured and four (4) citizens were injured.

Responses for hazardous conditions continued to decrease to 177 in 2016, a decrease of 8.3%. Hazardous conditions include carbon monoxide investigations, electrical hazards, fuel spills, natural gas leaks, and chemical emergencies.

The number of service calls, which include police assists, domestic water pipe problems, defective elevators, and vehicle lockouts with the engine running, increased by forty-one (41) in 2015 for a total of 643. Good intent calls include initial dispatch to other jurisdictions, steam mistaken for smoke, and arrival on scene with no problem found. The number of good intent calls increased by two (2) from 412 calls in 2014 to 414 calls in 2015.

Activated fire alarm calls for the year decreased slightly (5.6%) to 714 occurrences in 2016. Damaged sprinkler pipes, water pressure surges, and maintenance work on fire alarm systems are among the reasons for many false alarms.

The number of incidents requiring assistance from the Elk Grove Village Fire Department to other departments increased 11.9% to 253 incidents in 2016. Mutual aid assistance provided by other departments to our department increased by four (4) for a total of 60 incidents in 2016.

The average response time to emergency calls for 2016 was 4:35 minutes. This time is calculated from the time the call is received by our personnel until the first vehicle arrives on the scene. The Illinois Department of Public Health EMS response standard is six (6:00) minutes.

Emergency Medical Services Division

The goal of the Elk Grove Village Fire Department Emergency Medical Services Division is to provide the highest quality Mobile Intensive Care Ambulance and Rescue Service within the traditional and required parameters of Elk Grove Village, the State of Illinois, and the Northwest Community Hospital Emergency Medical Services System.

Emergency Medical Services are delivered to the residents and businesses of Elk Grove Village, as well as to anyone passing through our community, using three (3) 24-hour Advanced Life Support (ALS) ambulances. When staffing permits, a fourth ambulance is available at the Greenleaf Fire Station 9. Four (4) front-line fire engines also provide ALS care. Through partnership with our EMS System, the Elk Grove Village Fire Department continues to provide the citizens of Elk Grove Village and the surrounding community with skilled paramedics that provide the highest level of care.

The Department is currently staffed with (72) state certified paramedics, (15) EMT-B's, and (1) First Responder. Fire engines and ambulances respond together to provide the necessary level of support needed at incidents of a serious nature. All other sworn personnel function as Emergency Medical Technicians (EMT). The Emergency Medical Services Division supported one (1) personnel that completed the 2015 - 2016 paramedic school curriculum and graduated. Effective with the 2014 eligibility list, the Fire Department now requires all applicants for firefighter to be state certified paramedics prior to being hired.

In 2016, the number of Emergency Medical Services (EMS) incidents increased by 298 calls, an 8.4% increase over last year. The EMS Division responded to 3,848 EMS calls, accounting for 67% of all incidents responded to by the Elk Grove Village Fire Department, the highest EMS-to-total incident ratio the department has experienced

In 2016, the EMS Division completed (30) continuing education and training hours for our Paramedics, (20) continuing education and training hours for our EMT-B's, and (10) continuing education and training hours for our one First Responder. We participated in preparation meetings with our EMS System, County and State officials, local hospitals, and our own EMS Committee to fully prepare and follow prescribed guidelines to ensure we protect our personnel and citizens. The Elk Grove Village Fire Department EMS Division purchased another Stryker Power Load system for Ambulance 10, a device that has continued to reduce the wear and tear on our personnel, reducing the incidence and cost of lost work days.

The EMS department continues to be a leader in providing 12 Lead EKG's on the scene and seamless transmittal to the hospital for pre-hospital review by the emergency room physician. This capability was greatly increased with the purchase of five (5) new Life Pak 15 cardiac monitors for the non-transport ALS Engines and Squad.

The EMS Battalion Chief position continues to provide direction to the Emergency Medical Services Division by ensuring that equipment, training and daily operations with its personnel are at its best. Being a liaison is invaluable to the success of the EMS department, insuring interoperation, cooperation and a quick response to the needs of EMS, thus insuring the best care to our citizens.

Communications

The Deputy Chief coordinates the Fire Department's Communications Activity, with the assistance of a Communications Committee and various administration staff.

The Fire Department, as part of the Northwest Community EMS system, continues to use Image Trend as our reporting software for Emergency Medical Service calls. This software works with ruggedized touch-screen laptops that are mounted in the patient compartment of each ambulance. New rugged patient care laptops were purchased in December 2016. These units are very versatile and also offer the ability to send photos of accident scenes to the emergency room doctors to better predict possible internal injuries prior to patient arrival.

Northwest Central Dispatch coordinates the Computer Aided Dispatch (CAD) system for police and fire departments. The use of GPS and new mobile data software interface capabilities are some of the newer technologies that are being explored. Examples of possible future enhancements include real-time mapping and improved ability to dispatch the closest appropriate emergency vehicle to an incident, regardless of the municipality.

Firehouse Software continues to be the reporting system in use by all Northwest Central Dispatch System municipalities. Each fire department receives automatic and direct import of emergency dispatch information into the Firehouse program. The information imported includes alarm location, dispatch and arrival times, as well as vehicle and personnel responses. Information contained within the software is analyzed by administration staff to determine trends and adherence to response standards. Administration staff has researched increased use of the current software and purchased additional modules to enhance our data tracking capabilities. Fifteen (15) iPads, which are compatible with Firehouse Inspector software were purchased in 2016 and will be fully deployed by Spring 2017.

Inspectional Services Division

The Elk Grove Village Fire Department Inspectional Services Division (ISD) is established to provide quality fire prevention inspections and programs to the residents and workers in Elk Grove Village. ISD conducts inspections at schools, day care centers, churches, hospital and medical facilities, multi-family residential occupancies, restaurants, theaters, office and commercial occupancies, and industrial buildings or processes. ISD is also responsible for

special or high-hazard buildings or processes, the Pre-Fire Plan program, fire related plan reviews, witnessing fire pump and sprinkler system tests, assignment of property addresses, the Knox Box program, inspection of underground and above-ground storage-tank installations and removals, fireworks display oversight and fire alarm management. The division also reviews Certificates of Occupancy and assists with fire investigations. These services are performed by highly trained civilian and sworn personnel in a cost effective manner to make Elk Grove Village a fire-safe village in which to live and work.

The overall management and data tracking mechanisms of ISD are currently being reviewed for efficiency, effectiveness, and accuracy. New software programs, such as the Firehouse Inspector app for iPad, will be implemented in the coming months to better serve the needs of the department and the community.

Public Education

The Public Education committee of the Elk Grove Village Fire Department has been adapting to better meet today's public education needs while reducing the reliance on off-duty personnel and increasing the participation of on-duty shift personnel. The public education division has been working to provide public safety messages to all residents through various social media avenues. Public education instructors contacted all age groups within the community from preschoolers to senior citizens, to provide support, guidance and technical information on safety and fire prevention. These activities include cardiopulmonary resuscitation (CPR) and automatic external defibrillation (AED) education to adult groups; public information displays; station tours; fire extinguisher training; civic and industrial talks and Fire Safety for Senior Citizens. The Fire Department participated in the third annual Made in Elk Grove Manufacturing Expo which was attended by nearly 1,000 visitors. The Fire Department was invited to speak to the public at the Elk Grove Village Library about our programs and the benefits to the community.

During the spring and summer months, Fire Department personnel conducted neighborhood and block party visits, educating many adults and children about fire safety, home fire escape planning, and fire prevention. The Public Education team also showed off their brand new inflatable fire safety house at the community picnic celebrating the Village's 60th anniversary. During the fall months, the Public Education Committee provided fire safety information as well as injury and fall protection information to senior citizen groups and organizations. Station tours are regularly provided to school groups and community organizations. The Department has scheduled to expand its offerings in 2017.

The 2016 Fire Prevention Week Open House on Sunday, October 16th was very successful, and included a live burn demonstration that was applauded by attendees. The Police Department participated, along with community groups and representatives from other Village Departments. Hundreds of adults and children showed up to participate in our many educational programs and presentations.

The Fire Department held several Business Fire Academies during 2016 at Fire Station 8 (Oakton Street). In addition, Alexian Brothers Hospital and High School District 214 each participated in their own fire academies this year. After an overview of the fire department, and

some classroom instruction, the members of the class actively participated in the field experience. This hands on experience included learning to use a fire extinguisher, basic first aid skills, and working in the training tower under hot and limited visibility conditions. Participants were shown how to use specialized tools and equipment to better understand the types of conditions encountered by firefighters. All students were also fitted with a set of protective clothing to use during the course of the academy. The program was well-received and will be offered again in 2017.

Building Maintenance

The Department's building maintenance activity is responsible for the maintenance and upkeep of the four (4) fire stations. A station officer (Lieutenant) is assigned to coordinate the maintenance of each fire station and is responsible for addressing any building concerns. Responsibilities include coordinating remodeling, repairs, scheduled maintenance of the buildings, and care and maintenance of building fixtures, equipment, and furniture. The Public Works Building Maintenance Division is relied upon to assist the Fire Department with repairs at the fire stations, a collaborative effort that has resulted in significant savings over the use of outside contractors.

In 2016, all fire doors were replaced in the basement of station 7, and the rooftop condensing units were replaced. In addition, a sump pump was installed in the elevator shaft at station 8 to correct flooding problems. Most notably, a full fire sprinkler system was installed at station 9, a safety system bringing the building up to current code and protecting our valuable assets.

Community Health Nurse

The Community Health Nurse reports directly to the Deputy Fire Chief. The Nurse is responsible for quarterly blood drives, day care center and day care home inspections, and seasonal flu clinics for employees. The Community Health Nurse is the facilitator for the Villages Employee Wellness program and the Community Respite Care Program "Caring Place". The Nurse is available to residents for home or office visits. The Community Health Nurse conducts evaluations, assessments, and provides nursing care on an individual basis and plan. The Nurse provides advocacy, education, medical monitoring and treatment for residents during home or office visits. Resident programming includes, but is not limited to, adult and senior healthcare for medication management, chronic disease management, residential safety, resource and referral and Healing Touch. The Nurse conducts public health education. The Nurse is available to employees for counseling and assessment related to healthcare issues including but not limited to; treatment, counseling and resource and referral as needed.

The NWC EMSS Infection Control Policy created the role and designation of the Infection Control Officer. The Community Health Nurse is the lead Designated Infection Control Officer (DICO) for the Village. The DICO is responsible for confidential communication between and employee and healthcare workers in the event of an occupational exposure to blood-borne pathogens (i.e. needle stick and other sharps injuries). There are several additional trained DICO employees (1-Deputy Chief of Fire, 1- Battalion Chief 1-PD Training Officer, 2- Police Commanders) that provide coverage for employees with blood-borne pathogen exposure. The

Community Health Nurse also conducts reviews of OSHA gas mask assessment for newly hired police officers.

The Community Health Nurse is lead facilitator of the Employee Wellness initiative. The Nurse works in conjunction with Employee Wellness committee to provide various activities for employees. Activities for 2016 included a chili cook off, Pavilion volleyball and basketball events, seasonal flu shots, additional equipment purchases for the fitness room and a lunch and learn about wellness. The committee publishes a bi-monthly newsletter highlighting healthy lifestyle and health information. In September the program launched a large initiative and provided employees, spouses and retirees a free health screening. The screening included lab work (chemistry profile etc.) and a health screening along with height and weight.

The Community Health Nurse participates in a variety of community endeavors including facilitating the Community Respite Program, Public Health programming on Diabetes and Heat Related Illness. “Catholic Charities Wrap Around Committee, Childcare Resource and Referral Advisory Council, and The Professional Advisory Council for Northwest Community Home Healthcare. The Community Health Nurse also participates as a formal clinical site for nursing students to experience the role of a Community Health Nurse. 2016 brought students from Chamberlain College of Nursing as well as Northern Illinois University and DePaul University.

FIRE DEPARTMENT 2016 COMPENDIUM

	2013	2014	2015	2016	Change
STRUCTURAL FIRE INCIDENTS					
INDUSTRIAL	13	19	16	31	93.8%
COMMERCIAL	2	3	1	6	500.0%
RESIDENTIAL	35	40	29	44	51.7%
INSTITUTIONAL	0	2	1	3	200.0%
SPECIAL PROPERTIES	3	6	5	1	-80.0%
TOTAL STRUCTURAL FIRES	53	70	52	85	63.5%

OTHER FIRES					
VEHICLES	28	21	17	13	-23.5%
GRASS / RUBBISH	27	17	17	32	88.2%
OTHER	1	3	4	7	75.0%
TOTAL OTHER FIRES	56	41	38	52	36.8%

TOTAL ALL FIRE CALLS	109	111	90	137	52.2%
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AMBULANCE & RESCUE INCIDENTS					
INDUSTRIAL	131	149	178	191	7.3%
COMMERCIAL	154	161	146	166	13.7%
RESIDENTIAL	1,833	1,831	1,913	2,088	9.1%
INSTITUTIONAL	544	600	539	615	14.1%
OTHER - INCLUDING STREET ACCIDENTS	683	659	774	788	1.8%
TOTAL AMBULANCE & RESCUE	3,345	3,400	3,550	3,848	8.4%

HAZARDS & FALSE ALARMS					
HAZARDOUS CONDITIONS	187	219	193	177	-8.3%
ACTIVATED ALARMS - NO FIRE	736	832	756	714	-5.6%
MALICIOUS FALSE ALARMS	13	21	19	7	-63.2%
OTHER	3	5	1	3	200.0%
TOTAL HAZARDS & FALSE ALARMS	939	1,077	969	901	-7.0%

SERVICE & GOOD INTENT CALLS					
SERVICE CALLS	683	684	643	438	-31.9%
GOOD INTENT CALLS	367	412	414	411	-0.7%
TOTAL SERVICE & GOOD INTENT CALLS	1,050	1,096	1,057	849	-19.7%

FIRE DEPARTMENT 2016 COMPENDIUM

	2013	2014	2015	2016	Change
TOTAL INCIDENTS	5,443	5,684	5,666	5,735	1.2%

MUTUAL AID

NUMBER OF TIMES GIVEN	241	241	226	253	11.9%
NUMBER OF TIMES RECEIVED	49	54	56	60	7.1%
TOTAL MUTUAL AID	290	295	282	313	11.0%

DIRECT FIRE LOSS BY OCCUPANCY

RESIDENTIAL	834,725	542,250	426,695	346,936	-18.7%
COMMERCIAL	575,000	7,000	500	71,050	14110.0%
INDUSTRIAL	617,600	117,900	323,000	162,850	-49.6%
INSTITUTIONAL	0	250	0	6,072	100.0%
OTHER/SPECIAL PROPERTY (INCL. VEHICLES)	266,000	286,501	49,000	226,050	361.3%
TOTAL FIRE LOSS	\$2,293,325	\$953,901	\$799,195	\$812,958	1.7%

FIRE RELATED INJURIES

FIRE SERVICE PERSONNEL	2	0	0	0	0.0%
CITIZENS	2	1	1	4	300.0%
TOTAL FIRE RELATED INJURIES	4	1	1	4	300.0%

FIRE RELATED FATALITIES

FIRE SERVICE PERSONNEL	0	0	0	0	0.0%
CITIZENS	0	0	0	0	0.0%
TOTAL FIRE RELATED FATALITIES	0	0	0	0	0.0%

COMMUNITY HEALTH NURSE

COMMUNITY NURSING ACTIVITY

BLOOD DRIVE PARTICIPANTS	119	130	112	108	-3.6%
HYPERTENSION SCREENINGS	464	451	260	326	25.4%

COMMUNITY PATIENT CARE

PATIENT VISITS	517	560	365	456	24.9%
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PUBLIC CONTACTS

IMMUNIZATIONS - CHILDREN	114	50	N/A	N/A	-
# of IMMUNIZATIONS	204	76	N/A	N/A	-

FIRE DEPARTMENT 2016 COMPENDIUM

	2013	2014	2015	2016	Change
FLU SHOTS ADMINISTERED*	380	178	169	170	0.6%
DAY CARE INSPECTIONS	21	16	16	12	-25.0%
INSERVICES AND MEETINGS	99	92	91	108	18.7%
TOTAL COMMUNITY HEALTH NURSE	1,918	1,553	1,013	1,180	16.5%

*Previously included residents and employees. Only employees effective 2014.

INSPECTIONAL SERVICES DIVISION

INSPECTIONS CONDUCTED

FIRE SPRINKLER/ALARM INSPECTIONS	51	173	222	90	-59.5%
NEW INSPECTIONS	263	910	1,019	1,277	25.3%
RE-INSPECTIONS	122	446	548	788	43.8%
TOTAL INSPECTIONS	703	2,176	2,400	2,465	2.7%

FOLLOW-UPS CONDUCTED

CO DETECTOR ACTIVATIONS	84	71	59	34	-42.4%
AUTOMATIC FALSE ALARMS (AFAs)	379	353	231	128	-44.6%
TOTAL FOLLOW-UPS	463	424	290	162	-44.1%

PLAN REVIEW

BUILDING	149	173	182	87	-52.2%
FIRE ALARM & DETECTION SYSTEMS	77	92	117	90	-23.1%
SPRINKLERS, STANDPIPES & FIRE PUMPS	104	90	85	69	-18.8%
TANK INSTALLATIONS/REMOVALS	13	10	7	7	0.0%
TOTAL PLAN REVIEW	343	365	391	253	-35.3%

PRE-FIRE PLAN PROGRAM

OCCUPANCIES PRE-PLANNED	15	16	16	22	37.5%
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E.M.S.
3,848

FALSE ALARMS
721

HAZARDOUS
180

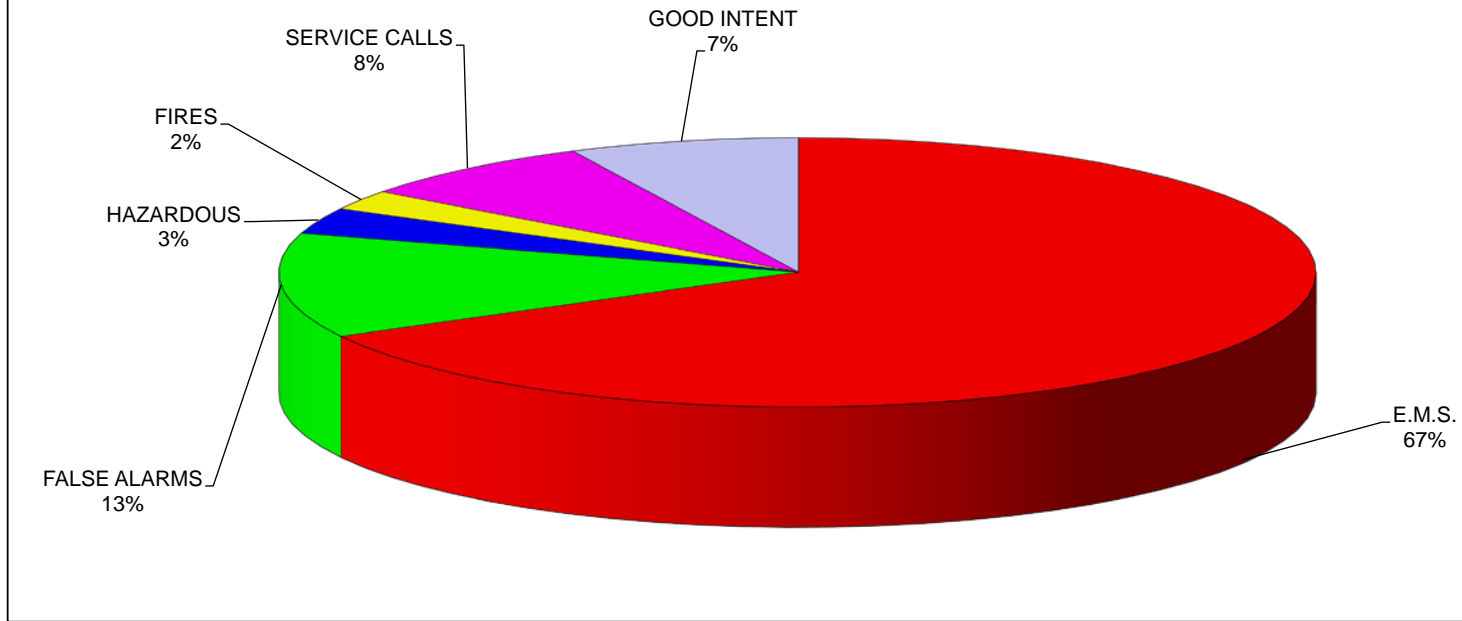
FIRES
137

SERVICE CALLS
438

GOOD INTENT
411

5,735

**ELK GROVE VILLAGE FIRE DEPARTMENT
INCIDENTS BY TYPE
TOTAL 2016 INCIDENTS = 5,735**



BIESTERFIELD
2,073

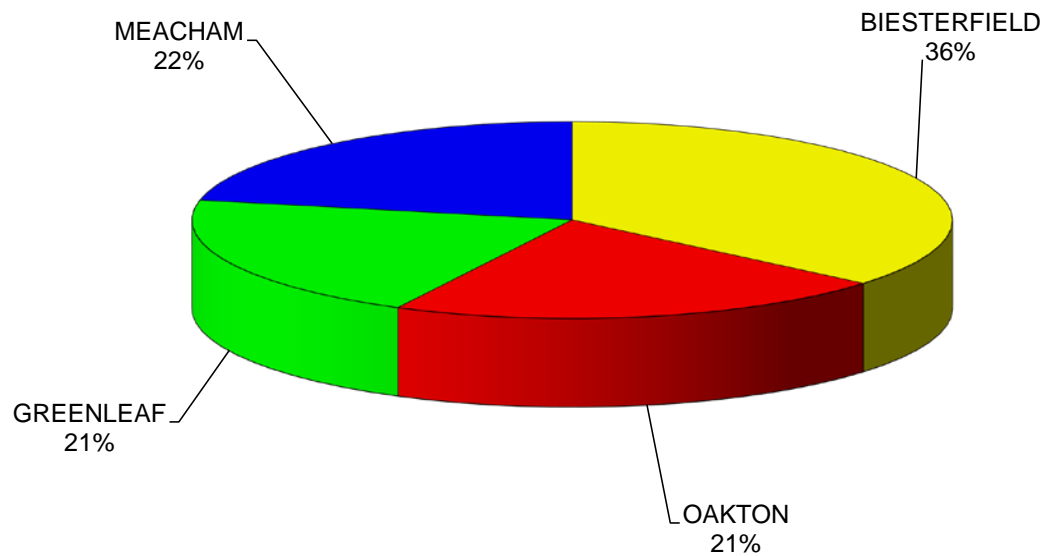
OAKTON
1,228

GREENLEAF
1,185

MEACHAM
1,249

5,735

**ELK GROVE VILLAGE FIRE
DEPARTMENT
INCIDENTS BY DISTRICT
TOTAL 2016 INCIDENTS = 5,735**

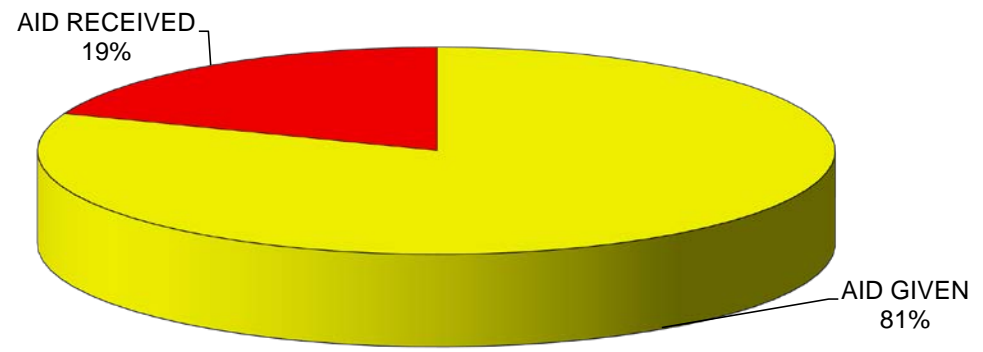


AID GIVEN
253

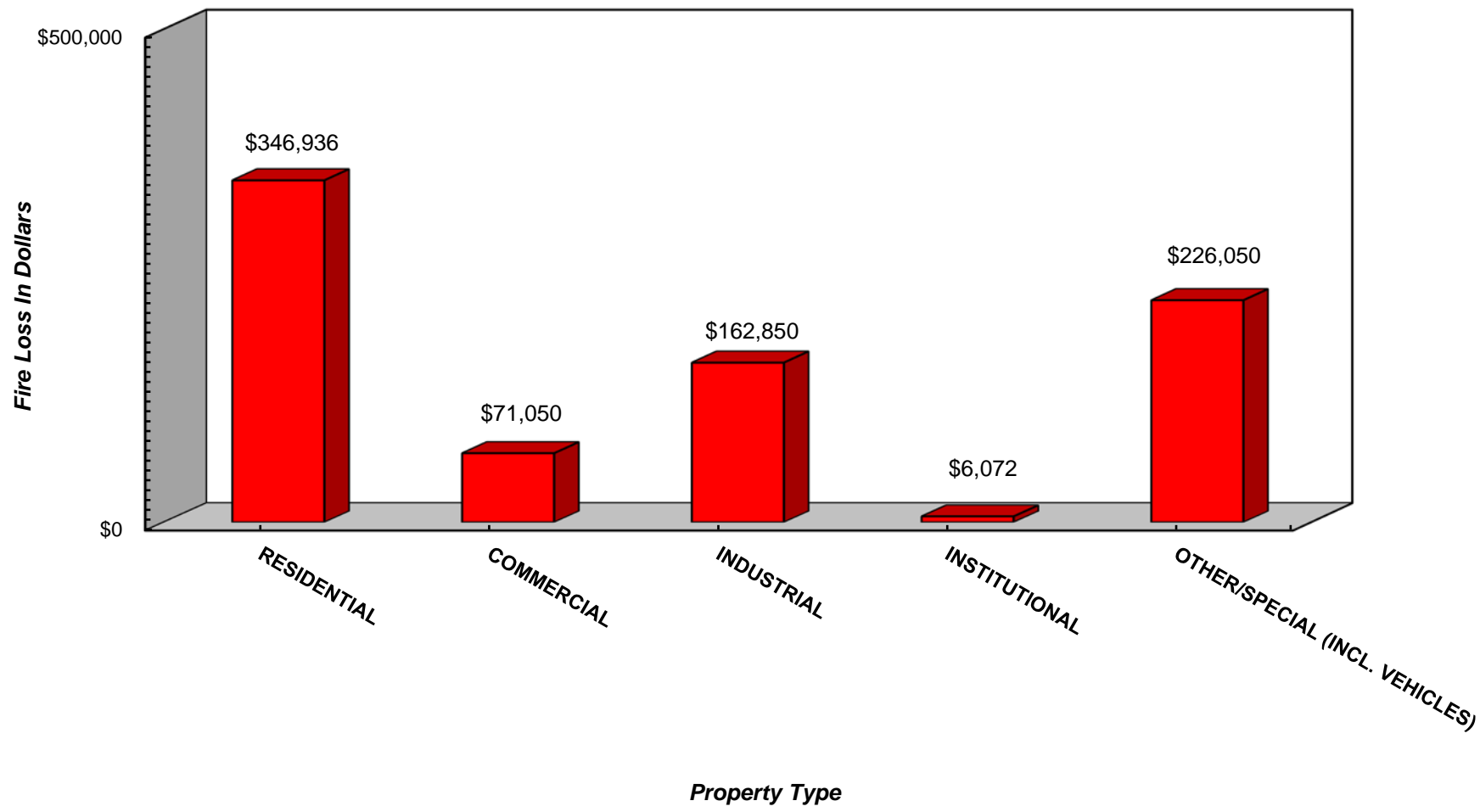
AID RECEIVED
60

313

**ELK GROVE VILLAGE FIRE
DEPARTMENT
MUTUAL AID GIVEN & RECEIVED
TOTAL 2016 MUTUAL AID = 313**



ELK GROVE VILLAGE FIRE DEPARTMENT
FIRE LOSS BY PROPERTY TYPE
TOTAL 2016 FIRE LOSS = \$812,958 (Estimated)



POLICE DEPARTMENT

The Elk Grove Village Police Department, in partnership with our community, is committed to ensuring public safety through law enforcement, education and exceptional service, while performing with the highest level of integrity and assuring all individuals dignity and respect.

The Elk Grove Village Police Department is dedicated to operating a professional law enforcement agency, sensitive to the needs of the people it serves. The Police Department is managed by a Chief of Police and organized into two divisions supervised each by a Deputy Chiefs. The Field Services Division (FSD) is responsible for uniformed law enforcement services. The Support Services Division (SSD) provides support for law enforcement activities such as investigations, records, social work and crime prevention activities. The Elk Grove Police Department is fully accredited by the National Commission on the Accreditation for Law Enforcement Agencies (CALEA). Only 3% of the law enforcement agencies in the United States have attained this status. Accreditation is only granted after an intensive review of every aspect of the Department's organization, management, operations, and administration to assure that the Department is providing the highest possible level of service following professional law enforcement standards.

Field Services Division

The Field Services Division of the Elk Grove Village Police Department is comprised of uniformed personnel assigned to the Patrol and Traffic Sections of the Department. Seventy-five (75) of the Department's ninety-five (95) sworn personnel (80%) are assigned to FSD division. During 2016 the Department experienced the retirements of seven (7) sworn personnel which translates to approximately 9% of the patrol force. With few exceptions uniformed personnel are the first responders to calls for service and provide assistance to the public twenty-four hours a day/ seven days a week.

Patrol Section

The Field Services Division continued to focus on exceptional service. Officers dedicated themselves to be polite, proactive, professional and partners with the citizens and business community. The Field Services Division maintained a strong balance between quality service through immediate response to calls and enforcement of laws and ordinances. Both planned and proactive approaches allowed the Division to accomplish both of these objectives. Dealing with "quality of life" issues and being responsive to the needs of the community is a strong component of our Community Oriented Policing philosophy. Officers are encouraged and expected to take ownership of the areas they patrol and be diligent in making these locations safe for the public and support quality of life improvements.

During 2016 the Field Services Division became involved in several significant events.

NARCAN is provided to each officer through the DuPage County NARCAN program. NARCAN, an opiate overdose reversal drug was used to save one (1) person's life during 2016.

Officers volunteered for the "Cop on the Roof" fundraising event at Dunkin Donuts. The Cop on a Rooftop event is a unique and easy way to support athletes of Special Olympics Illinois.

Officers responded to a fire at an apartment complex. Officers entered the smoke filled hallways and evacuated residents. One officer used four (4) fire extinguishers to extinguish the fire at the rear of the building.

An officer responded to an infant not breathing. The officer initiated CPR and quickly transferred the infant to the Elk Grove Fire Department. The quick actions of this officer saved the infant's life.

An officer performed CPR on a victim who later made a full recovery

Officers responded to a fire at a condominium building on Thanksgiving night. Officers assisted the Elk Grove Fire Department by entering the smoke filled building and evacuating residents.

Officers and Police Department civilian employees participated in the yearly "Shop with a Cop". This event took place at Wal-Mart and numerous children were able to purchase gifts for their immediate family with the assistance of the police. The event fosters a positive relationship between youth and law enforcement.

Following this written narrative there are numerous charts which outline the Department's activity for the year 2016 and how it compares to previous years. A comparison from 2015 to 2016:

- Part I Incidents increased from 535 to 553
- Part II Incidents increased from 1,656 to 1,695
- 153 prisoners increased to 178 prisoners housed (145 Males/33 Females)
- Service Incidents increased from 12,452 to 12,535
- Total Incidents increased from 14,707 to 14,852
- Arrests for Part I Offenses increased from 75 to 91
- Arrests for Part II Offenses increased from 1,023 to 1,494
- Citations, written warnings, compliance citations, cannabis and parking citations decreased from 27,641 to 24,559
- Arrests for Driving Under the Influence decreased from 49 to 43

Canine Unit

Two canine teams were assigned to the traffic section in 2016. The canine teams responded to 280 individual incidents, with 184 incidents being self-initiated by the handler. This represents a 52.17% decrease in incidents the canine teams were present at when compared to 2015. Self-initiated activity (response determined or initiated by the handler) represents 71% of all incidents they responded to. Incidents where canine handlers were either dispatched directly or requested by other officers represented 29% of their activity.

The Elk Grove Village Canine Unit continued their effort to attempt to identify methods to increase their narcotic detection productivity within the Village. To this end, they initiated and conducted premise checks at our self-storage facilities resulting in the execution of two search warrants. Overall narcotic activity consisted of:

Narcotic Searches

	2013	2014	2015	2016
Vehicles*	572	83	133	93
Open Areas	7	5	4	1
Buildings	31	11	27	12
Persons	0	18	0	0
Parcels/Luggage*	0	74	37	74
Premises (Primarily Hotel Checks)	16	231	186	36

*Vehicles in parking lot premise checks (scanning vehicles vs. detailed sniffs of individual vehicles) are not recorded individually. If counted in that manner this number would be significantly higher.

*Parcel/Luggage-This represents individual parcels as well as large pallets containing multiple packages where it is unrealistic to account for each package sniffed.

Total Narcotics (grams) Located by Canine Teams

	2013	2014	2015	2016
Grams Cannabis	497.06	41,999.39	7819.73	313.44
Grams Cocaine	.12	4.05	.91	104.11
Grams Crack Cocaine	0	0	1	.14
Ecstasy	78 pills	0	0	0
Heroin	0	0	1.07	2.17
Methamphetamine	5 pills	0	0	2
Items of Paraphernalia	43	74	45	64

Handler/Public Safety Deployments

	2013	2014	2015	2016
Canine Deterrents	1	3	6	4
Handler Protection Incidents	1	0	0	0
General Police Officer Back-ups	256	17	19	13
Tracks	4	7	5	5
Building	31	17	19	13
Article Searches	12	5	0	0
Open Area Searches	7	3	8	4

Total Canine Related Arrests

	2013	2014	2015	2016
Felony Arrests	4	3	6	9
Misdemeanor Arrests	1	10	4	6
Village Ordinance Arrests	10	16	14	3
Released without Charges	10	41	25	11
Warrant Arrests	1	0	5	3
P-Tickets for Cannabis	7	26	27	39
P-Tickets for Paraphernalia	2	15	12	33

Elk Grove Village Police canine teams assisted other law enforcement agencies on 13 separate occasions. Agencies included Addison, Arlington Hts., Bloomingdale, Cook County Sheriffs, Department of Homeland Security and Customs, Hanover Park, Hoffman Estates, Illinois State Police, Roselle and Schaumburg.

Noteworthy Incidents:

K-9 Mack conducted a building search for an agency responding to a burglary in progress. While giving the canine warnings prior to beginning the search the offender surrendered. Resulting in a felony arrest.

K-9 Mack tracked an escaped prisoner from a local hospital who fled into a forest preserve. K-9 Mack located the subject who surrendered without incident. Resulting in felony charges.

K-9 Mack located cocaine, cannabis and over \$2000.00 in currency. Resulting in a felony arrest and the seizure of a vehicle.

K-9 Mack indicated on a vehicle for the presence of cannabis or narcotic odor, a loaded gun was located hidden in a wheel well. Resulting in an arrest.

K-9 Mack assisted the Department of Homeland Security with a narcotic investigation. K-9 Mack alerted to a vehicle where a hidden compartment was located containing \$199,000.00. Resulting in the seizure of both the vehicle and currency.

Although training and development of the canine teams is continuously stressed, community relations and public demonstrations such as school demonstrations continued to be a priority. The Canine Unit continued its history of positive interaction within the community and surrounding communities through multiple K-9 demonstrations for a wide range of community groups.

Public Relations Demonstrations:

- Citizens Police Academy
- Clearmont School (Explore More)
- Harper College
- Mount Prospect Police Citizens Police Academy
- National Night out (Rolling Meadows)
- Salt Creek School (Explore More)
- Elk Grove Village Fire Department Open House

K-9 Mack and K-9 Uber participated in the American Working Dog International Canine Olympics in Denver, Indiana. K-9 Mack placed 1st in open area narcotics and 3rd in warehouse narcotics.

Traffic Section

The Elk Grove Village Police Department Traffic Section is part of the Field Services Division. The three main functions of this Section are enforcement, education, and engineering. Duties of the members of this section are, but not limited to: addressing traffic and parking related problems and complaints, investigation of abandoned and inoperative vehicles, investigating hit and run motor vehicle crashes and investigating serious injury, fatal and complex traffic crashes. Other duties include, conducting surveys and studies to provide the basis for recommending improvements in regulatory signage. Improving motor vehicle and pedestrian safety are the main goals of this section.

The Traffic Section is staffed by one supervisor, four sworn officers, two public service officers and eleven school crossing guards. Traffic unit continued to be active members of the Serious Traffic Accident Reconstruction Team (S.T.A.R.) for the northwest suburbs. S.T.A.R. team members responded to 18 serious or fatal crashes outside Elk Grove Village. This represents a 38% increase from 2015.

In Elk Grove Village during 2016 there were 1,674 motor vehicle crashes compared to 1,740 crashes reported in 2015. This represents a 4% decrease. There were 227 hit and run crashes reported, a 17% decrease, compared to the 265 hit and run crashes in 2015. The number of individuals injured in traffic crashes decreased 63% from 326 in 2015 to 199 in 2016. For the fourth year in a row there were no fatalities from crashes in Elk Grove Village.

Top ten crash locations by intersection for 2016 resulted in 359 crashes, a slight increase from 356 crashes in 2015. The top ten crash locations do NOT include private property crashes.

2016 Top Ten crash locations:

- Oakton Street and Busse Road- 84 crashes
- Oakton Street and Higgins Road 52 crashes
- Meacham Road and Biesterfield Road 34 crashes
- Elmhurst Road and Touhy Avenue 32 crashes
- Meacham Road and Biesterfield Road 30 crashes
- Biesterfield Road and I-290 30 crashes
- Nerge Road and Meacham- 29 crashes
- Biesterfield Road and Arlington Hts. Rd 28 crashes
- Landmeier Road and Higgins Road 27 crashes
- Landmeier Road and Busse Road 25 crashes
- Greenleaf Avenue and Busse Road 22 crashes

Private property top five crash locations accounted for 84 crashes in 2016 compared to 95 in 2015 a 13% decrease.

2016 Top Five Private Property Crash locations:

- 800 Biesterfield Road (Medical Center) 21 crashes
- 801 Meacham Road (Wal-Mart) 20 crashes
- 20 Biesterfield Road (Elks Crossing) 9 crashes
- 901 Wellington Ave. (Municipal Complex) 9 crashes
- 1450 Busse Rd (Centex Shopping Center) 5 crashes
- 1699 Landmeier Road (Mobil) 5 crashes
- 600 Meacham Road (Home Depot) 5 crashes
- 1805 Oakton Street (Shell) 5 crashes
- 930 Town Center (Walgreens) 5 crashes

Traffic Section received a grant from the Illinois Department of Transportation (IDOT) extending from October 2015-September 2016. These grants allowed the traffic unit to coordinate saturation patrols, safety zones and road side safety checks during the major holidays to promote safe driving behavior through enforcement. During the grant period 2,425 vehicles were stopped. These traffic stops resulted in 2,149 seat belt, 16 child restraint, 46 uninsured motorists, 154 cell phone violations, 55 other moving violations, 67 speeding and 639 “other” citations were issued. Additionally, 39 drug related charges, 4 fugitives from justice, 35 suspended, revoked or no valid driver’s license and 7 driving under the influence of drugs or alcohol, 1 zero tolerance, 21 other alcohol related charges and 4 felony arrests were made. Additionally, 1 stolen vehicle was recovered.

Traffic Section officers stopped 2,538 vehicles and issued 1,663 traffic citations (Y-tickets) and 847 compliance citations (C-tickets) in 2016, compared to 3,469 traffic stops, 2,594 formal traffic

citations and 968 compliance citations in 2015, which is a 34.48% decrease in citations issued. During the 2016 STEP grant traffic officers wrote 365 formal citations and 2,255 compliance tickets compared to 365 formal citations and 2,246 compliance citations in 2015. This represents a .4% increase in enforcement. Total enforcement, which includes the fiscal IDOT grant year, for 2016 decreased 25% with 4,630 citations being issued compared to 6,173 in 2015.

The Traffic Section overweight truck enforcement activity increased for the second year in a row. Traffic Officers made 31 arrests in 2016 compared to 15 in 2015. This represents a 107% increase. The total bonds collected for these violations were \$20,742.00 which represents a 142% increase.

In addition to enforcement, education is a key component to traffic safety. The Traffic Section continued to partner with the local school districts and several organizations such as AARP and AAA to provide educational classes on various traffic safety issues. Traffic officers conducted classes on the Rules of the Road for area seniors at the Hattendorf Center and Alexian Village. Driver Safety courses were conducted for AARP. Traffic officers participated in employee safety fairs at various local businesses and instructed at Citizen's Police Academy providing participants with an overview of the duties and responsibilities of the traffic section. Traffic Section officers provide training to personnel in the areas of field sobriety testing, use of radar and LIDAR equipment. At Elk Grove High School, traffic officers assisted with several seat belt usage surveys and provided a distracted driving simulator as part of their participation in Operation Click.

The Traffic Section addresses specific traffic complaints received from residents and those that commute on the Village streets. To address these complaints, the Traffic Section conducts traffic studies to evaluate concerns effectively and efficiently through engineering, education or enforcement. Traffic Section deployed speed trailers or speed signs in an effort to positively change driving behavior and educate drivers.

Two Public Service Officers (PSO's) are assigned to the Traffic Section. The Public Service Officers regularly assist the patrol shift by serving as desk officers which allow patrol officers to remain available for service. One Public Service Officer is responsible for overseeing the school crossing guard program, monitoring towed vehicles, residential recreational and commercial vehicle violations, abandoned autos, and inoperative vehicle complaints along with many other administrative duties. The other Public Service Officer is responsible for license inspections of over 4,200 business operations, contractors, vending machines and taxicabs. These inspections ensure compliance with the Village's licensing ordinances. Additionally, this PSO serves as the Animal Control Officer who monitors the animal trap preferred provider program.

In 2016, there were 97 inoperable vehicle complaints investigated compared to 89 inoperable vehicle complaints in 2015. The Elk Grove Village Police Department authorized towing of 680 vehicles, a decrease of 10% from previous year. 114 vehicles were subject to administrative tow fees as compared to 177 in 2015. Oversized recreational or commercial vehicles investigations increased 100% in 2016 resulting in 28 investigations. The Public Service Officers wrote 809 "P" citations in 2016 compared to 592 in 2015 representing a 34.7% increase.

There are over 5,600 licensed businesses in Elk Grove Village. Initial licensing inspections increased 8% in 2016. There were 1,957 inspections compared to 1,804 inspections in 2015. Additionally, there was a 39% decrease in licensing citations being issued. There were 35 citations issued in 2016 as compared to 57 in 2015. New license applications issued by the licensing officer in 2016 decreased 13.3% to 319 from 368 in 2015. However, the amount of licensing applications returned with applicable fees increased from 238 in 2015 to 245 in 2016. Licensing inspections resulted in \$43,900.00 in fees collected compared to the \$51,412.50 in fees collected in 2015 which represents a 13.3% decrease. The Public Service Officer addressed 12 animal complaint calls.

The Village continued its relationship with ABC Wildlife for wildlife nuisance complaints. This year was the second full year of services provided by ABC Wildlife. A total of 283 residents have been served with 210 animal captures in 2016 as compared to 230 residents with 180 animals captured in 2015.

The Traffic Section participated in many community events, including: Rotary Fest, Bike with The Mayor, Hometown Parade, Tree Lighting, Concert Series traffic plan and the Park Districts Triathlon traffic plan.

Support Services Division

Criminal Investigations Section

The Elk Grove Village Police Department's Criminal Investigation Section is part of the Support Services Division. This Section is responsible for conducting criminal investigations, background checks of police and fire applicants. One sergeant supervises five investigators assigned to this section. Investigators spend a considerable amount of time investigating crimes and referring cases to the judicial system for prosecution.

Members of the Criminal Investigation Section maintain memberships and network with various law enforcement agencies such as the Suburban Detective Association, the Midwest Homicide Investigators Association, the Suburban Detective Commanders Association, DuPage County Detective Association and the Cook County Regional Organized Crime group. Investigators regularly attend meetings to share information on criminal activities throughout the area.

The Department participates in the Northwest Suburban Major Case Assistance Team (MCAT). MCAT has one Elk Grove investigator assigned to the investigations team, one patrol officer assigned to the surveillance team, one identification officer assigned to the forensic team, and one supervisor assigned to the OID team. Elk Grove MCAT investigators assisted other law enforcement agencies for a total of 106.75 hours during 2016. The mutual aid agreement between MCAT and Elk Grove Village is of great benefit to our Department for assistance during critical manpower intensive incidents.

The following is a synopsis of the activities assigned to the Investigations Section during calendar year 2016.

- During the first quarter of 2016, the Police Department responded to an increase in residential burglaries and stolen vehicles on the west side of town. Elk Grove Village Investigators recognized a pattern developing in our town and across the Northwest suburbs of Chicago. Investigators began tracking information and linking cases. Elk Grove Village Investigators formed a burglary task force that involved over 25 police agencies including the FBI, hosting a series of meetings at our Police Department. Investigators charged the ringleader of the burglary crew and also arrested his accomplice, ending the burglary spree. Elk Grove Village Investigators recovered two stolen vehicles and numerous burglary proceeds.
- An elderly victim was duped by two offenders using a ruse to steal the victim's wallet. The offenders were captured on surveillance video and appeared to be a professional pickpocket crew. Elk Grove Village Investigators were able to identify one of the offenders, but the State Criminal Statute for pick pocketing had a very low penalty. In response, Investigators contacted a Special Prosecutor from the Cook County State's Attorney's and began the

process of working a Continuing a Financial Crimes Enterprise case. If the offenders could be linked to committing the crime of pick pocketing multiple times in multiple communities, then they could be charged with a Class 2 Felony, a heavy penalty. Over a period of two months, Elk Grove Village Investigators conducted surveillance and assisted numerous police agencies, arresting and charging three offenders in over twenty cases, ending the pickpocketing spree.

- Elk Grove Village Investigators were assigned to investigate a residential burglary where an unknown offender entered a home by breaking a window. The offender left behind a fingerprint impression and officers were able to process and develop the latent fingerprint. This fingerprint identified the offender.
- Elk Grove Village Investigators worked on a case involving the “Felony Lane Gang,” a vehicle burglary crew out of Florida. Officers arrested two offenders in possession of numerous stolen items from Elk Grove Village. Investigators conducted interviews and executed two search warrants, recovering stolen items from over 40 victims in four different states. Both offenders were charged by our Investigators, and a third offender had a warrant issued for his arrest.
- The Criminal Investigations Division cross-trained eight Elk Grove Village Patrol Officers in advanced investigative methods. Officers were assigned to investigate cases, make arrests, obtain arrest warrants, write subpoenas, conduct surveillances, and participated in the execution of a search warrant. The overall purpose of cross training is to educate and mentor patrol officers and potentially prepare them for a future role as a Criminal Investigator.

The following is a comparison summary of the cases investigated by the Criminal Investigations Section:

Offense	2013	2014	2015	2016	% Change
Murder	0	0	1	0	-100%
Attempt Murder	0	0	0	0	0%
Aggravated Battery	0	4	0	3	300%
Battery	9	20	16	15	-6%
Domestic Battery	0		8	10	25%
Aggravated Assault	1	1	0	4	400%
Stalking	0		1	0	-100%
Armed Robbery	1	6	1	4	300%
Robbery	0	2	4	2	-50%
Sexual Assault	4	4	6	6	0%
Prostitution	0		18	1	-94%
Public Indecency	0	1	2	0	-100%
Home Invasion	1	0	0	0	0%
Ethnic Intimidation	0	0	0	0	0%
Burglary	35	31	23	24	4%
Criminal Trespass	0		5	3	-40%
Burglary To Auto	20	21	34	53	56%
Theft	97	111	100	121	21%
Motor Vehicle Theft	42	25	65	46	-29%
Arson	1	5	1	4	300%
Criminal Damage To Property	2	9	9	10	11%
Criminal Damage To Vehicle	3	4	21	14	-33%
Criminal Trespass	1	2	2	3	50%
Financial Crime	15	24	20	59	195%
Drug Enforcement	2	7	3	14	366%
Disorderly Conduct	2	0	2	12	500%
Telephone Crime	1	7	15	19	27%
Liquor License	25	7	0	0	0%
Death Investigation	6	8	25	20	-25%
Background Investigation	21	37	28	27	-4%
Order Of Protection	3	2	3	3	0%
Missing Persons	1	6	4	6	50%
Weapon Offenses	0	0	2	0	-100%
Other	25	15	49	56	14%
TOTAL	318	359	468	539	15%

Identification Section

The Identification Section is part of the Support Services Division of the Elk Grove Village Police Department. The Identification Section is supervised by the Criminal Investigations Supervisor. The primary function of the Identification Section is to process crime scenes for the identification, collection and preservation of evidence. The daily responsibilities of the section include the receipt, recording and control of incoming property and evidence related to criminal and non-criminal matters. Additional duties performed are photo processing, cannabis testing, and laboratory evidence processing. On a regular basis the Identification Section provides fingerprinting service for residents for non-criminal matters such as security clearances, background checks and access and record review purposes. This Section also provides technical and equipment maintenance support to the Field Evidence Technician Program.

The following is a comparison of activities assigned to the Identification Section:

	2013	2014	2015	2016	% Change
Cases Inventoried	1862	753	822	1060	29%
Items Inventoried	1975	1912	2092	2894	38%
Firearms Inventoried	29	34	36	31	-14%
Other Weapons	30	30	42	49	17%
Narcotics Inventoried	168	253	230	370	61%
Paraphernalia	159	183	177	332	88%
Archived Files	4092	386	71	547	670%
Video Processing	350	370	463	518	12%
Lab Items-State Police	78	67	42	142	238%
In House Cannabis Tests	55	47	33	49	48%
Items Destroyed	1468	2509	527	2058	291%
Items Returned to Owner	266	173	305	291	-5%
Items to Finance	0	1	69	96	39%
Items to Records	840	221	151	372	146%
Items Auctioned	485	181	53	178	236%
Citizens Fingerprinted	90	132	73	92	-26%

Youth Investigations Section

Youth Investigations is a part of the Support Services Division of the Police Department. One sergeant supervises four investigators who are trained to perform specialized functions, which include diverting youths from delinquent behavior through counseling, education, social services and court referrals. The section investigates all criminal/delinquent offenses committed by or against youths and allegations of child abuse, neglect or dependency. This section maintains liaison with local schools, agencies and other resources, which provide services for youths. Youth Investigations provides specialized, technical support to all other sections within the Department.

Youth Investigators maintain a strong working relationship with administrators and staff at local schools. Investigators and staff met with school principals prior to the start of the 2016-2017 school year.

One Youth Investigator is assigned to the Elk Grove High School on a full-time basis as a School Resource Officer (SRO). This investigator is a resource to; school staff, students and parents, providing security during the school day and at special events. The officer lectures in class on topics including traffic law, civil law, criminal law, and forensics and crime scene investigation. A strict approach towards enforcement of laws and ordinance violations with zero tolerance for criminal offenses committed in the high school has resulted in a total of 39 juvenile detentions during the school year of 2016.

During 2016, Youth Investigators conducted compliance checks with all establishments that sell tobacco products and liquor. Tobacco retailers and liquor retailers were found to be 97% compliant. Establishments found to be in violation of local tobacco or alcohol ordinances are referred to the Liquor Commission for further review.

During 2016, the Youth Investigations Section continued to utilize the Sex Offender Address Verification Program. Currently, ten sex offenders reside in the Village. All ten offenders are mandated to register, in person, at the Police Department annually. Illinois law dictates that officers visit and verify all sex offender addresses at least once annually. Elk Grove officers conduct address verifications at least three times per year. This allows officers to meet and speak with all sex offenders residing in the Village. Officers also determine if the sex offender has changed their appearance in any way, which would disguise them from the general public who view their photos on the Internet. Studies have shown the municipalities that conduct multiple address verification checks of registered sex offenders find fewer sex offenders choose that municipality as their home. Registered sex offender information can be viewed at <http://www.isp.state.il.us/sor>.

The following is a brief synopsis highlighting some of the activities of the Youth Investigations Section:

- The Youth Investigation Section responded to a local motel for a St. Louis, Missouri agency that reported a child abduction. A non-custodial mother had taken a 5-month old infant and was staying in Elk Grove Village. The infant was turned over to the Department of Children and Family Services and the offender was arrested.
- Youth Investigations investigated a report of a child who was approached by a local registered sex offender in a park. The sex offender attempted to lure the child to another park. The sex offender was apprehended and charged with four felony complaints. He remains in the Cook County Department of Corrections.
- Youth Investigations investigated a report of alleged sexual abuse by a family member of two juvenile victims. Assistant State's Attorney approved charges against the offender for Predatory Criminal Sexual Assault and Aggravated Criminal Sexual Assault. He remains in the Cook County Department of Corrections.
- Youth Investigations investigated a report of a theft from the Elk Grove Public Library. An unknown male juvenile stole a graphics card from a computer in the lab. The juvenile offender was positively identified and arrested.
- Youth Investigators specialize in computer-related crimes and are members of the Internet Crimes Against Children Task Force (ICAC). Computer-related crimes consist of possessing, manufacturing and/or sharing child pornography. Youth Investigators receive Cyber tips from the National Center for Missing and Exploited Children (NCMEC) in Alexandria, Virginia. Investigators investigated 6 ICAC related cases during 2016 and resolved one case carried over from 2015 which resulted in 11 felony charges against the offender and the identification of a network of individuals from around the United States and Europe using a cloud-based service to trade child pornography.

During 2016, 350 cases were referred to Youth Investigators for assignment. 2016 trends include a decrease in the number of cases involving sexual related crimes, battery, truancy and alcohol possession. Conversely, the section has experienced increases in the number of cases assigned for child abuse/neglect, burglary, theft, criminal damage to property and drug possession. A comparison chart of cases assigned during the last four years is below.

	2013	2014	2015	2016	% Change
Murder	0	0	0	0	0
Sexual Related Crimes	5	26	29	24	-17%
Child Abuse/Neglect	5	3	1	9	80%
Child Abduction	0	0	0	0	0
Battery	23	18	19	8	-58%
Assault	6	3	0	2	200%
Missing Juveniles	10	7	2	5	150%
Weapons Offenses	1	7	0	1	100%
Burglary	4	5	4	18	350%
Theft	28	10	7	27	285%
Arson	2	0	3	3	0
Criminal Damage	23	12	5	15	200%
Truancy	15	15	23	5	-78%
Drug Possession	10	14	7	8	14%
Alcohol Possession	2	3	11	7	-36%
Other Investigations	269	287	245	218	-11%
Total	403	400	363	350	-3.6%

Crime Prevention Section

The Crime Prevention Section is part of the Support Services Division of the Police Department. The Youth Investigations supervisor is responsible for the daily supervision of the Crime Prevention Section. The Crime Prevention Section is committed to establishing positive community relations through development, implementation and perpetuation of comprehensive proactive crime prevention programs. The Crime Prevention Officers have received certified training in current crime prevention techniques and methodology.

The Crime Prevention Officers hold memberships in the Illinois Crime Prevention Association (ICPA), Illinois Citizens Police Academy, International Crime Free Multi-Housing Association and the D.A.R.E. Officers Association.

The Crime Prevention Section maintains an active role in community interest groups and civic organizations with an emphasis on the positive exchange of police and citizen concerns. Some of these groups and organizations include the Greater O'Hare Association of Industry and Commerce, Character Counts Coalition of Elk Grove Village, Kiwanis Club, Lion's Club, Lioness Club,

Rotary Club, VFW, Elk Grove Village Youth Commission, Senior Citizen's clubs and local cable Channel 6.

The Crime Prevention Section has continued to facilitate programs for seniors, the Elk Grove Library, and especially grammar and middle school students and parents. These programs allow the Department to educate our residents on current, local, and national crime trends. Crime Prevention Officers have designed programs by fielding questions and listening to concerns of the numerous community groups they come in contact with throughout the year.

The following is a brief synopsis highlighting some of the activities that occurred in the Crime Prevention Section in 2016:

The Crime Free Multi Housing (CFMH) ordinance requires trainings for property owners and agents on topics of Crime Prevention, Crime Prevention through Environmental Design (CPTED), Applicant Screening, Combating Illegal Activity, Partnership with the Police and Eviction Processes. Crime Prevention is responsible for implementing and overseeing the CFMH program. At year end for 2016, Crime Prevention completed training for 2,851 owners and agents. Only 57, (1.9%) owners or agents have been identified as non-compliant and Crime Prevention continues to work with those people to bring them into compliance.

Crime Prevention furthered their education on the topic of Crime Free Multi Housing by attending the CFMH state conference in Palatine. They also attended a networking and training event hosted by the Bensenville Police Department.

The Police Department Crime Prevention unit spoke to the entire Elk Grove High School sophomore class during their Health Education curriculum. Officers spoke about drug abuse both illegal and prescription abuse and the negative consequences that result from illegal drug use.

Several businesses requested training presentations be given to their workforce on the topic of workplace violence and active shooters. The Crime Prevention Unit provided 8 presentations regarding active shooters. Their audience included employees from 4 shifts at Dayton Superior, 3 manufacturing locations for Chem Plate and 100 medical professionals from surrounding suburbs through the Kenneth Young Center.

Officers provided a Crime Prevention through Environmental Design (CPTED) security review of several facilities throughout the Village providing analysis and recommendations for building safety, lighting, property and crime prevention. In all, 10 CPTED analysis were conducted.

Crime Prevention officers represented the Police Department in recruiting fairs at Illinois State University and University of Illinois at Chicago in an effort to attract candidates for the police test in November 2016. They also represented the Department in various community events including the Make a Wish Foundation Walk for Wishes, Fire Department Open House, Alexian Brother Hospital employee picnic, Pirate's Cove Touch-A-Truck event, Woodfield Area Children's Organization (WACO) Holiday Event, and Swapadventure's 4th Annual Holiday Event.

Below is a list of programs the Crime Prevention Officers conduct throughout the year:

School Programs

- Kindergarten Officer visits classes and discuss the “Being Safe” Program
- 1st Grade Stranger Awareness discussion and Personal Safety
- 2nd Grade Drugs: Helpful or Harmful?
- 3rd Grade Learning to Say No
- 4th Grade Dealing with Angry Feelings and Avoiding Gangs
- 5th Grade Internet Safety and Handling Conflicts
- 6th Grade D.A.R.E.
- 7th & 8th Grade Basketball Tournament
Gang awareness parent and teacher presentations, Red Ribbon Programs, Bullying, Advanced Internet Safety, and Junior Achievement Safe & Secure Safety Drills were conducted at all Elk Grove Village schools and the update of all patrol car school safety books.

Community Programs

- Character Counts Attend monthly community meetings
- Summer Blast Teen pool parties
- Security Surveys Residential, commercial and industrial property surveys
- Carrier Watch Collaborative program with Seniors & EGV Post Office
- Citizens Police Academy 8-week academy for Village residents or employees
- P.A.S.T. Police and Seniors Together
- Tours Police Department tours conducted for various groups
- Crime Free Multi-Housing Officers maintain communication with multi-housing units
- CPTED Crime Prevention Through Environmental Design
- Village Newsletter Article submissions on crime trends
- Career Fairs Recruit police applicants
- EGTV Channel 6 Tape monthly cable television segments on crime trends
- Halloween Safety Program for children and parents
- Internet Safety Programs for parents and children

Business and Commercial Programs

- Retail Theft Prevention
- Fraud Prevention
- Bank Robbery Prevention
- Identity Theft Prevention
- Internal Theft Prevention
- Liquor & Tobacco Ordinance Compliance
- Workplace Violence

Administrative Commander

The Elk Grove Village Police Department Administrative Commander is responsible for the training function and 3rd District Cook County court liaison. During 2016 police officers received 11,639 hours of training, 2,500 of those hours were in-house training resulting in reduced cost to the Village. In-house training was facilitated by members of the police department who have certification and expertise in various fields such as; defensive tactics, mental health issues, etc.

There was a total of six (6) reimbursement submittals to the Illinois Law Enforcement Training and Standards Board (ILETSB) requesting a maximum reimbursement of approximately \$24,000.00 to the Village for basic recruit training at the Suburban Law Enforcement Academy.

All sworn officers qualified on the State mandated firearms course required by ILTESB along with Use of Force Scenario Based/Decision training, Blood Borne Pathogens, Hepatitis B, Dealing with the Mentally Ill, Domestic Violence, Bias-Based Policing, Work Place Harassment, Personal Protective Equipment (PPE), HAZMAT, Pursuit Policy, American Disabilities Act (ADA) and the Incident Command System (ICS).

Elk Grove Village Police Department officers attended 74 Misdemeanor Court dates and 41 Traffic Court dates at the 3rd Municipal District Courthouse in Rolling Meadows, Illinois.

Police Services Coordinator

The Police Services Coordinator (PSC) manages the police accreditation process, red light camera reviews, and planning and research activities. The PSC also provides administrative support to the Community Emergency Response Team (CERT).

Elk Grove Village CERT is a volunteer organization developed to augment Elk Grove Village emergency service responders by training citizens to be prepared at home for emergencies and disasters and, if affected by a crisis or disaster event, to respond appropriately within their own home and neighborhood. In addition to this basic role, CERT volunteers may be:

- Activated in a local emergency/disaster situation for deployment within the Elk Grove Village city limits;
- Mobilized in an emergency/disaster situation in response to a request from state or federal emergency management agencies for deployment outside the Elk Grove Village city limits; or
- Called out in a non-emergency/disaster situation in response to a request for CERT volunteers trained in search and rescue operations.

CERT volunteers also provide invaluable assistance at civic events, such as the popular Summer Concert Series and Rotary Fest, as well as Village open houses, the annual tree lighting ceremony, and the Park District Challenge. These events offer CERT volunteers the opportunity to maintain basic CERT skills, while performing a vital community service.

CERT volunteers logged nearly 1000 hours of volunteer time in 2016, including over 305 hours in training, 460 hours in support at Civic Events, 92 hours by the CERT Search and Rescue Team, and 143 hours in administrative tasks/meetings.

Elk Grove CERT consists of 67 community volunteers. In 2016, the team was reorganized into three support teams (Administrative Support, Supply and Equipment, and Communications) and four functional programs (Search and Rescue, Animal Response, Mass Care and Shelter, and Damage Assessment). Each is managed by unpaid volunteers. The CERT Coordinator functions as facilitator and liaison between Elk Grove Village government and the CERT program.

In November of 2016, the Police Department received its Certificate of Advanced Meritorious Accreditation from the Commission on Accreditation for Law Enforcement Agencies (CALEA). This was the department’s eighth award in the international accreditation program, which requires agencies to comply 484 with state-of-the-art standards in four basic areas: policy and procedures, administration, operations, and support services. The Elk Grove Village Police Department has been accredited since 1993.

Records Management Section

The Records Management Section is a function within the Support Services Division of the Police Department. Records Section personnel are supervised by a records supervisor with five Police Record Technicians assigned clerical tasks and provide support for the Department. In addition, records personnel perform records maintenance and dissemination; transcription of officers’ dictated reports; court jacket preparation and case follow-up; warrant file maintenance; alarm ordinance and parking ticket program maintenance; clerical tasks relating to the adjudication program, and clerical assistance in the Information Center.

All Illinois law enforcement agencies are required to collect data on traffic stops and report these stops to the Illinois Department of Transportation. In addition, the Records section tracks calls for service and arrests. Below is a table that shows a four-year comparison of total calls for service, total arrests and total traffic stops:

	2013	2014	2015	2016	% of Change
Total Calls for Service	14,391	14,505	14,707	14,852	-0.9%
Total Arrests	1,175	1,064	1,098	1,116	+1.6%
Total Traffic Stops	18,146	17,619	17,619	18,455	+2.8%

Records personnel attend adjudication hearings and perform all the associated clerical tasks. Police Officers issued EG tickets (adjudication notices) for vehicle seizures and overweight

vehicle violations. Health, Engineering and Building Department employees issued EG citations for various ordinance violations. The recipients of these citations have an option to pay the citation and correct the violation or attend an adjudication hearing. Below is a table showing a four-year comparison for adjudication-related activity:

	2013	2014	2015	2016	% of Change
Vehicle Seizure E.G. Citations	217	159	156	186	+19.2%
Overweight Vehicle Citations	75	110	160	186	+16.25
Health, Eng. & Bldg. E.G. Citations	30	83	58	74	+27.5%
Challenges to Parking and Compliance Citations	62	44	48	37	-22.9%

Records personnel ensure all department members have access to the LEADS (Law Enforcement Agency Data Systems) program to maintain their certification through the Learning Management System (LMS).

Responses to burglar alarms (business and residential) decreased from 1,706 in 2015 to 1,628 in 2016. During 2016, 692 burglar alarm licenses were issued to residents (56 more than in 2015), and 1,132 were issued to businesses (7 more than in 2015).

Burglar Alarms

	2013	2014	2015	2016	% Change
Business	1,432	1,578	1,544	1,427	-7.57%
Residential	148	175	162	201	+24.1%
Total	1,580	1,753	1,706	1,628	-4.5%
False	1,429	1,600	1,536	1,515	-1.3%
Valid	151	153	170	112	-34.1%

Alarm Licensing Revenue

Licenses	2013	2014	2015	2016	% Change
Business	1,670	1,114	1,125	1,132	+0.62%
Residential	568	608	636	692	+8.8%
Value	\$24,875	\$25,587	\$30,225	\$25,037	-17.1%

False Alarm Fines

	2013	2014	2015	2016	% Change
Invoices	371	361	429	360	-16.1%
Value	\$29,450	\$30,600	\$43,050	\$32,750	-23.9%

Police department personnel issued 3,123 P-tickets in 2016 a (-8.2%) decrease when compared with 3,403 P-tickets issued in 2015. In 2014, 3,725 P-tickets were issued, and 3,354 were written in 2013. The number of compliance tickets issued decreased (-2.0%) with 7,251 C-tickets written in 2016, 7,410 C-tickets issued in 2015, 7,314 C-tickets in 2014, and 5,282 in 2013.

Ordinance fines received through the Illinois Debt Recovery Program for 2016 were \$40,239.39 compared with \$41,833.46 for 2015—a -3.8% decrease. A total of \$32,256.14 was collected for 2014.

Ordinance Violation Fines Received Through Collection:

2013	2014	2015	2016	% Change
\$67,218*	\$32,256	\$41,833	\$40,239	-3.8%

During 2016 the Records Section responded to 586 FOIA requests compared with 542 FOIA requests in 2015, 553 FOIA requests in 2014 and 569 in 2013.

Social Services

The Elk Grove Village Police Department Social Service Section provides assistance to residents of the Village who are in need of mental health assistance. The majority of referrals come from police officers, who encounter people considered at risk mentally or in need of assistance obtaining Orders of Protection through the court system. Additional referral sources come from the Elk Grove Village Fire Department, Community Service Department, Health Department, Elk Grove High School staff, Grove Junior High School staff, and elementary schools and other community agencies like the Kenneth Young Centers, Youth and Family Services of Elk Grove Township and a number of the interfaith communities in the area also make referrals. A large percentage of residents make direct calls to the social worker seeking assistance and these encounters are not tabulated in this compendium report census.

The Social Service Section provides multiple services to Elk Grove Village residents. These include psychosocial assessments, individual, couple and family counseling, crisis intervention, victim/witness assistance, case management, preventative education on mental health issues and parental mediation. The social worker also serves on numerous committees and boards.

The Social Service Section provides short-term counseling for individuals, couples and families. The focus of treatment is to assist clients deal with issues of mental health, substance abuse, trauma, individual, couple and family conflict. When necessary, the social worker provides referrals to other community agencies.

Crisis Intervention service is provided for victims and families of critical incidents such as fatal vehicle crashes, suicides, fires, community/industrial accidents and psychiatric emergencies.

The social worker is an advocate for people who are victims of crime. His time is utilized through crisis/supportive counseling, education, referral and courtroom assistance.

The social worker provides education to our community on many issues related to mental health. During this past year, he has participated in a number of community wide events related to domestic violence. He was the co-founder of the Northwest Suburbs Domestic Violence Alliance Committee. This committee was established to assist communities in the northwest suburbs to establish awareness around issues of domestic violence. He provided presentations to a number of groups on topics related to mental health, wellness and wellness practices. He also provided the Police Department personnel with in-service training programs on relevant mental health issues and domestic violence issues.

The social worker participates in the Elk Grove Village Interfaith Council as a consultant on mental health issues. His other community involvement extends to his membership on the Safe From The Start (SFTS) Advisory Board in Hoffman Estates, which offers services to children and their families who have been impacted by violence. He regularly presents basic training programs on domestic violence to people who are interested in working with this population. The Social Service Section continues to reach outside of the Elk Grove Village community, forging relationships with many agencies that provide support and services to the residents of Elk Grove Village.

The social worker has been actively engaged in his own professional development. During the past year, he has continued his education in the area of trauma, wellness practices and couple's counseling.

The social worker is a member of the Association of Police Social Workers and National Association of Social Workers.

The following statistic provides an overview of people who received intensive service from the social worker in 2016. It is important to note that this number does not fully reflect the number of residents who made calls and received direct services such as information and referrals. The services that were offered to these residents included individual, couples and family counseling. The breakdown of the issues included victim/witness assistance, substance abuse counseling, mental health counseling, and family crisis interventions.

	2014	2015	2016	%Change + (-)
OFFICER REFERRALS	203	225	198	-12%
FAMILY PROBLEMS	260	210	189	-10%
VICTIM/ WITNESS	103	99	74	-25%
SUBSTANCE ABUSE	34	52	46	-8.6%
MENTAL HEALTH	102	115	118	2.6%
<i>GERIATRIC ISSUES</i>	7	8	5	-37%

Community Services

Community Services addresses human service issues for residents and maintains working relationships within the community as well as with other groups and agencies outside the Village. Community Services focus is to comprehensively assist residents and businesses with human service concerns and questions.

Community Services has a number of functions: Information and Referral, Emergency Assistance, Program Planning, Community Education, and Promoting Community Involvement.

The Community Services Office strives to provide helpful information to Elk Grove Village residents on a wide variety of human service issues of concern. Community Services provides the *Elk Grove Village Senior and Disabled Resource Guide* for the community.

Information and referral calls remained fairly consistent. Calls address the needs of families, children, senior citizens and persons with disabilities. The most common requests per month (on average) are as follows:

- Information on financial assistance: 35 requests/month
- Emergency food assistance: 25 requests/month
- Low cost housing options: 25 requests/month
- Public benefits and senior issues: 31 requests/month

Community Services provides Spanish translation for Village Departments through the Senior Clerk. The majority of the translations are provided to the Police Department and on occasion the Finance Department.

The Community Service Office operates as a Salvation Army Service Extension Unit to serve the emergency financial needs of families experiencing difficult times due to unemployment, underemployment, and health problems. Clients are eligible for limited financial assistance once per year through the Salvation Army Emergency Fund. Community Services received approximately \$7,000 fiscal year 2015-2016, the same as fiscal year 2014-2015. Funding was unexpectedly halted in June of 2016 and did not resume until late December 2016.

Salvation Army Fund statistics from 2013 through 2016:

	2013	2014	2015	2016	% of Change
Families Assisted	48	39	31	12	-61.3%

Total Dollars	\$7,523.17	\$6,271.68	\$6,619.15	\$2,240.37	-66.2%
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The Elk Grove Interfaith Council, of which the Community Services Office is a community partner, established the Elk Grove Housing Fund. Area churches indirectly assist families in Elk Grove Village by providing contributions to the fund. The Housing Fund is administered through the Community Services Office and the fund treasurer is a member of the Elk Grove Interfaith Council. The annual variation in the expenditure can be explained by the amount of monies that are in the fund throughout the year. Funding is provided by donations made by individuals as well as donations made by participating churches throughout the year, though there is no set annual appropriation by any one funding source.

In calendar year 2015 and 2016 the Interfaith Council sponsored a community fundraising program called “Walk for Your Neighbor” that benefited the Housing fund. The program was offered to the entire community and was run from Memorial Day through Labor Day. In 2016 the program raised approximately \$3,250.00 for the Housing Fund.

Churches that participate in the Interfaith Council on a regular basis include: Christus Victor Lutheran Church, Prince of Peace United Methodist Church, St. Julian Catholic Church, Elk Grove Presbyterian Church, Queen of the Rosary Catholic Church, Elk Grove Baptist Church, Shinnyo-En USA Temple, Lutheran Church of the Holy Spirit, and St. Nicholas Episcopal Church. Alexian Brothers Parish Support Services and the Alexian Brothers Center for Spiritual Care also participate.

Housing Fund statistics from 2013 through 2016:

	2013	2014	2015	2016	% of Change
Families Assisted	45	43	43	38	-11.6%
Total Dollars	\$4,396.84	\$4,546.25	\$5,539.75	\$5,841.00	+5.4%

In 2016 due to the loss of Salvation Army funding, the Community Service Donation fund was used to assist residents facing financial hardship. This year 14 individuals and/or families were assisted with \$2,803.61.

The Elk Grove Food Pantry is in its twenty third year of operation. The food pantry is open every Thursday from 1:00 PM-2:00 PM and 7:00 PM-8:00 PM, January through December. In 2016, the food pantry assisted an average of 38 families per month. This is an increase from last year’s average of 35 families per month. The food pantry serves only residents of Elk Grove Village. The Community Services Coordinator provides screening and referral of residents wishing to use the food pantry. The food pantry is staffed entirely by volunteers with the assistance of Community Service staff.

The Community Services Coordinator networks regularly with numerous agencies and professional groups in the human services field to exchange information and develop programs to meet the needs of the community.

The Community Services Coordinator participates in the following social service groups:

- Elk Grove Interfaith Council
- Elk Grove Senior Provider Council
- Community Character Coalition
- Answers for the Aged-Wrap Around Committee
- Community Paint-A-Thon Planning Committee

The Community Services Office provides up-to-date information on a wide variety of social problems and issues, as well as groups and agencies through materials located in the Community Services Office. The Community Services Coordinator is available to make presentation to various community groups about services available.

The 27th annual Community Food Drive was held during the month of October. The project is sponsored by the Elk Grove Interfaith Council to help replenish the Elk Grove Village Food Pantry shelves after the summer months (donations drop during the summer and food supplies become depleted). The food drive receives enormous support from area churches, schools and service groups.

On September 17th, the 29th annual Paint-A-Thon took place throughout the Northwest Suburbs. Through this event, volunteer groups scrap, prime and paint the homes of low-income seniors and persons with disabilities. Approximately 600 volunteers painted twenty-six (26) homes throughout the north/northwest suburbs. All paint is donated by Valspar Coatings in Wheeling.

In years past and in response to the increase in demand for services, the traditional Adopt a Family Program was changed in order to serve the most families. Easter and Thanksgiving donations were solicited from the community and distribution was done through the Elk Grove Food Pantry. Forty-three (43) families were served at Thanksgiving and fourteen (14) families at Christmas were provided with gifts and food.

Beginning in the fall of 2014 and running through 2016 the Community Service Office collaborated with the Elk Grove High School "Service to Others" class to provide a fall and spring clean up to senior and disabled residents that came forward looking for help. The students provided yard and garden cleanup, leaf raking and window washing. It was a very successful partnership, with 26 residents being served during a one-day program in October. In the fall of 2016, the program expanded and enjoyed the partnership of off duty Elk Grove firefighters

Prior the beginning of school each fall the Community Services Office has offered new school supplies to the families with children using the Food Pantry. These supplies are donations from the community in addition to items purchased with the financial donations received by the Community Service Office throughout the year.

Red Light Camera Program

During 2016 the Village leased ten (10) red light cameras installed at crash prone intersections and 20,311 citations were issued.

Red Light Citations Issued

LOCATION	2013	2014	2015	2016
Oakton & Busse (S/B)	951	630	910	863
Busse & Oakton (W/B)	1416	2003	3231	3368
Devon & Busse (N/B)	805	929	54	2016
Devon & Busse (S/B)	1168	879	28	1047
Rohwling & Biesterfield	1325	566	1725	1957
Arl. Hts. Rd. & Higgins (W/B)	2023	1618	2280	2595
Biesterfield & I-290	414	852	842	1015
Landmeier & Higgins	3504	2712	2451	5950
Nerge & Rohlwing (W/B)	1548	1279	1132	782
Nerge & Rohlwing (E/B)	1612	1743	1248	718
TOTAL CITATIONS	14,766	13,211	13,904	20,311

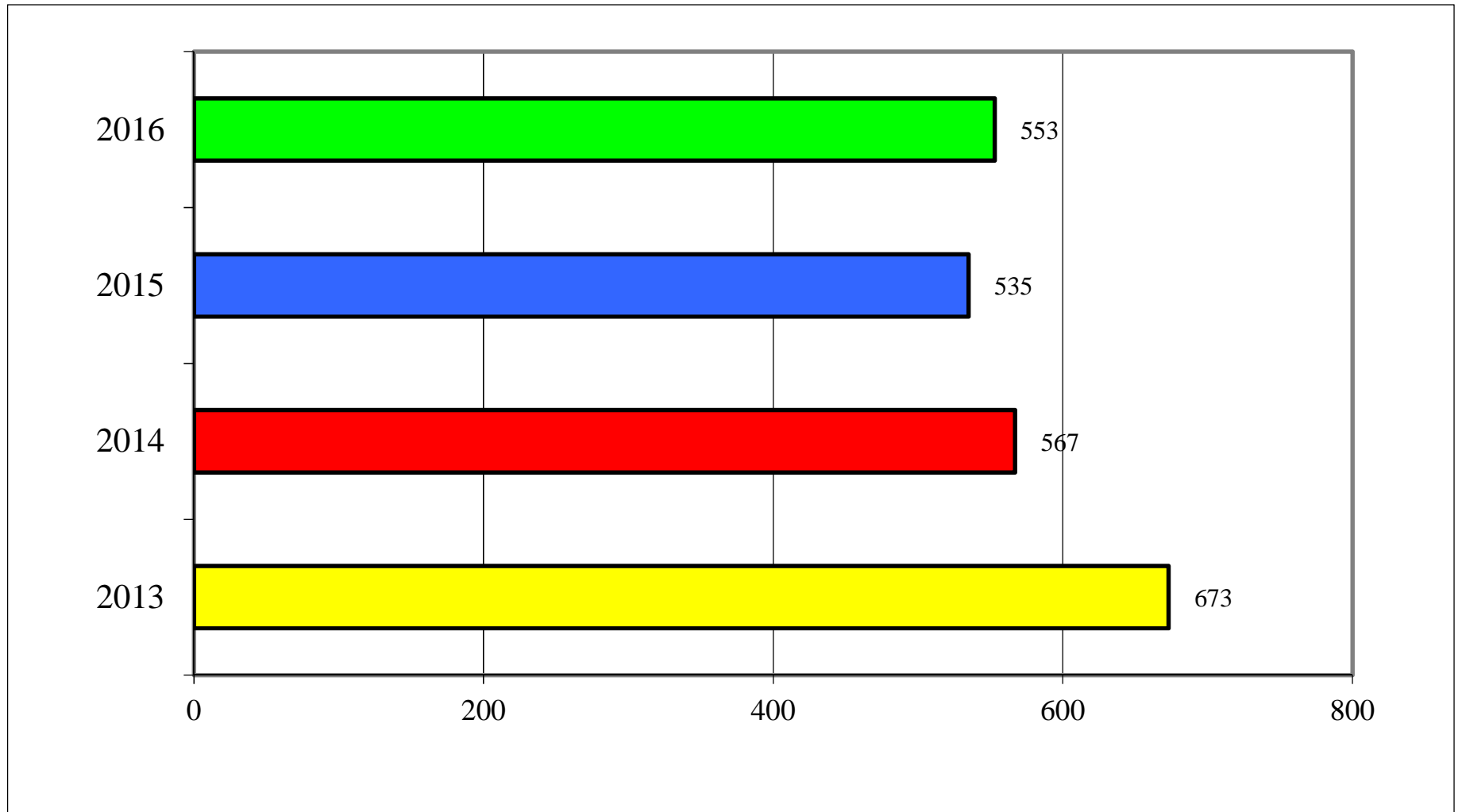
During 2015 the red light camera company sent 41,845 red light violations for review by Village police officers. Elk Grove Village Police officers approved 13,901 violations. In 2016, the red light camera company sent 55,889 violations and Village police officers approved 20,311. The table below indicates the breakdown by camera controlled intersections.

Red Light Violations Reviewed

LOCATION	2015 Sent for review	2015 Approved by Village	2016 Sent for review	2016 Approved by Village
Oakton & Busse (S/B)	1771	910	1682	863
Busse & Oakton (W/B)	8104	3231	8799	3368
Devon & Busse (N/B)	171	54	4899	2016
Devon & Busse (S/B)	98	28	2524	1047
Rohwling & Biesterfield	5523	1725	6256	1957
Arl. Hts. Rd. & Higgins (W/B)	6745	2280	8798	2595
Biesterfield & I-290	1446	842	1762	1015
Landmeier & Higgins	9368	2451	14471	5950
Nerge & Rohlwing (W/B)	3749	1132	3490	782
Nerge & Rohlwing (E/B)	4870	1248	3208	718
TOTAL CITATIONS	41,485	13,901	55,889	20,311

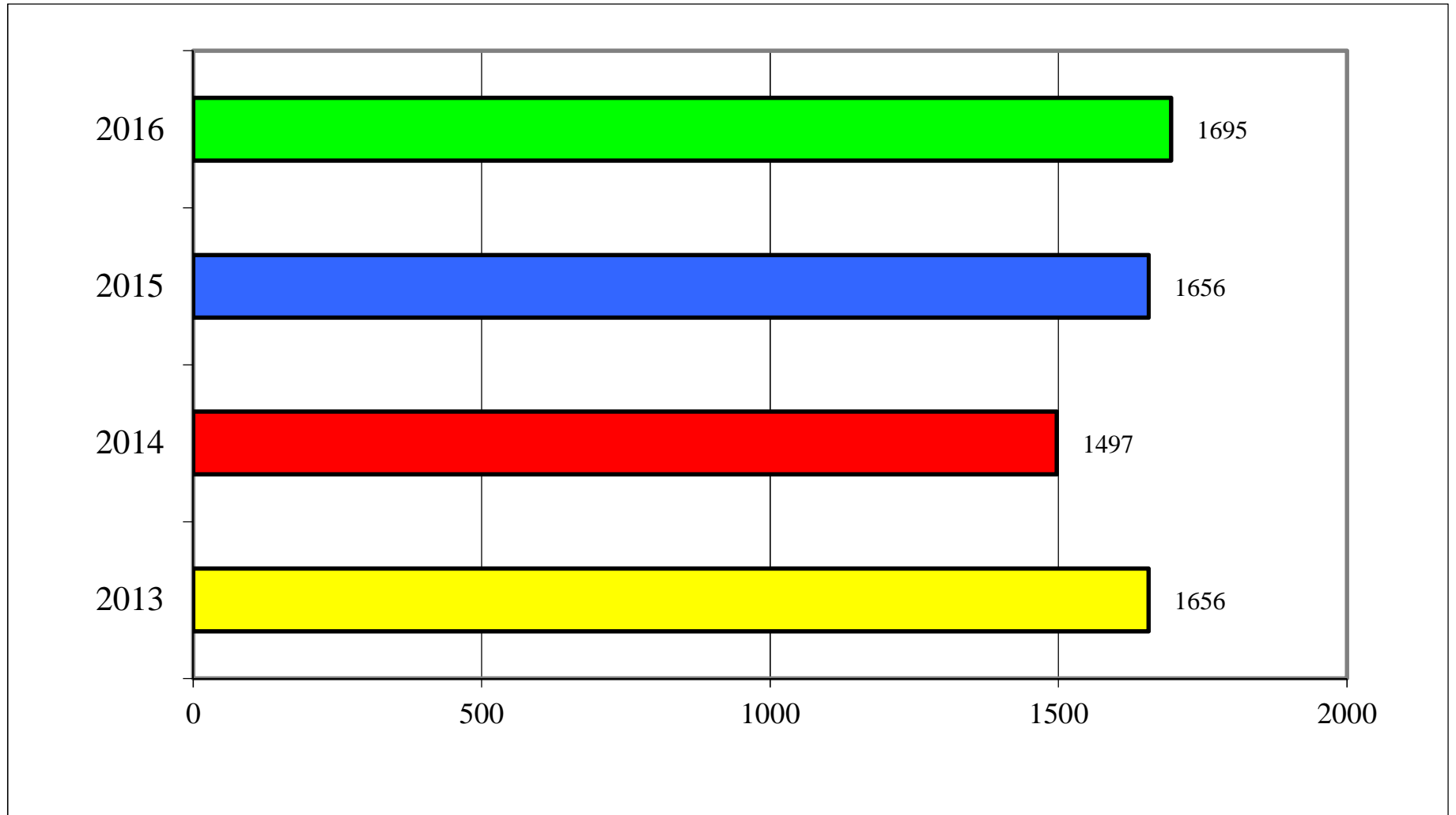
The monthly adjudication hearings at the Village Hall are the responsibility of the Assistant to the Chief of Police and assisted by the Police Services Coordinator. Ticket recipients can contest the ticket by mail or appear in person at an adjudication hearing. In 2016, 689 people elected to contest by mail, of which 548 were found liable and 141 not liable. 263 people chose to appear in person at an adjudication hearing, of which 203 were found liable and 60 not liable.

PART I INCIDENTS
2013-2016



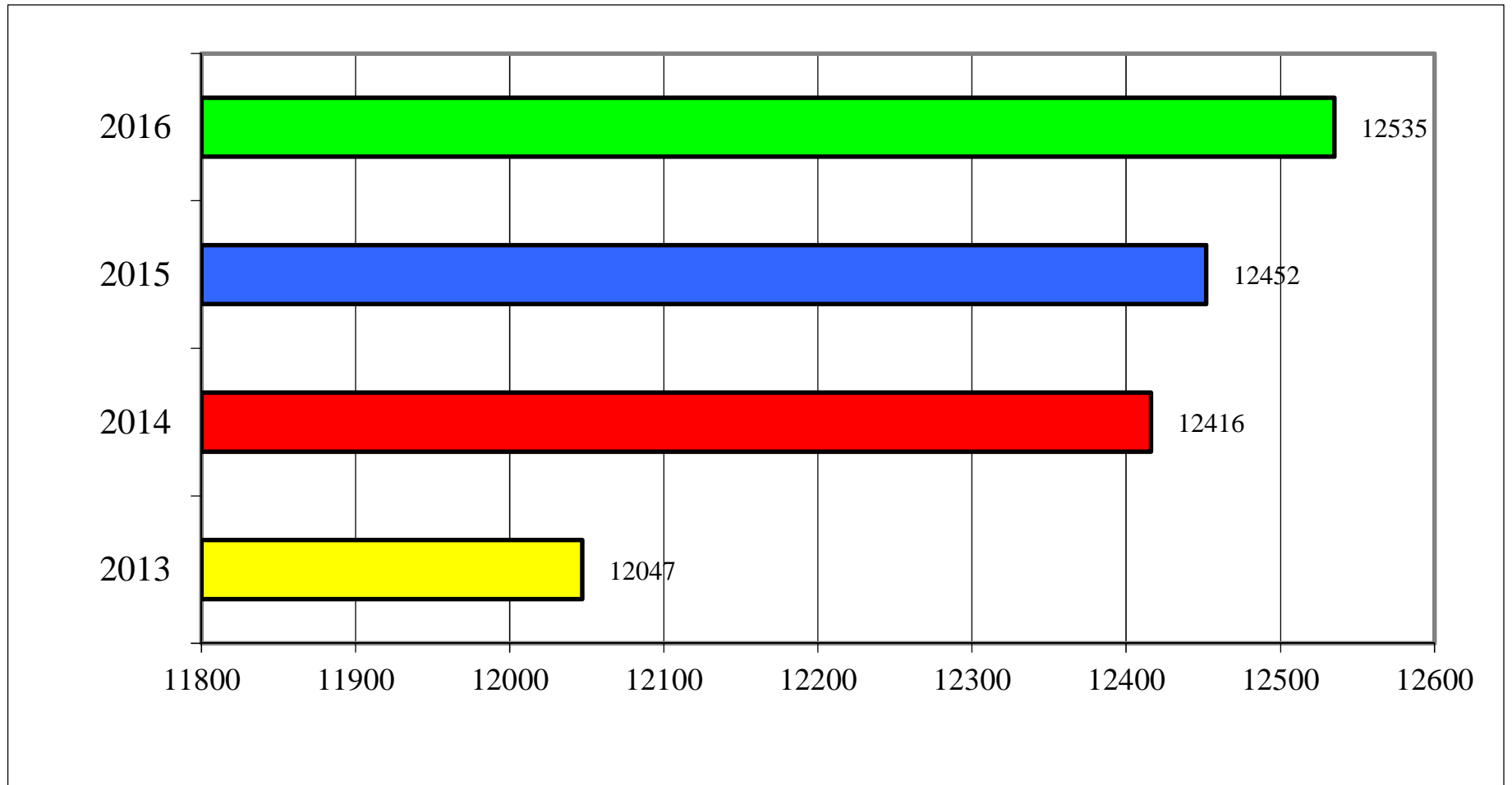
PART 1: HOMICIDE, RAPE, ROBBERY, AGGRAVATED BATTERY/ASSAULT, BURGLARY, THEFT, AND ARSON
3.3% INCREASE BETWEEN 2015 AND 2016

PART 2 INCIDENTS 2012 - 2015



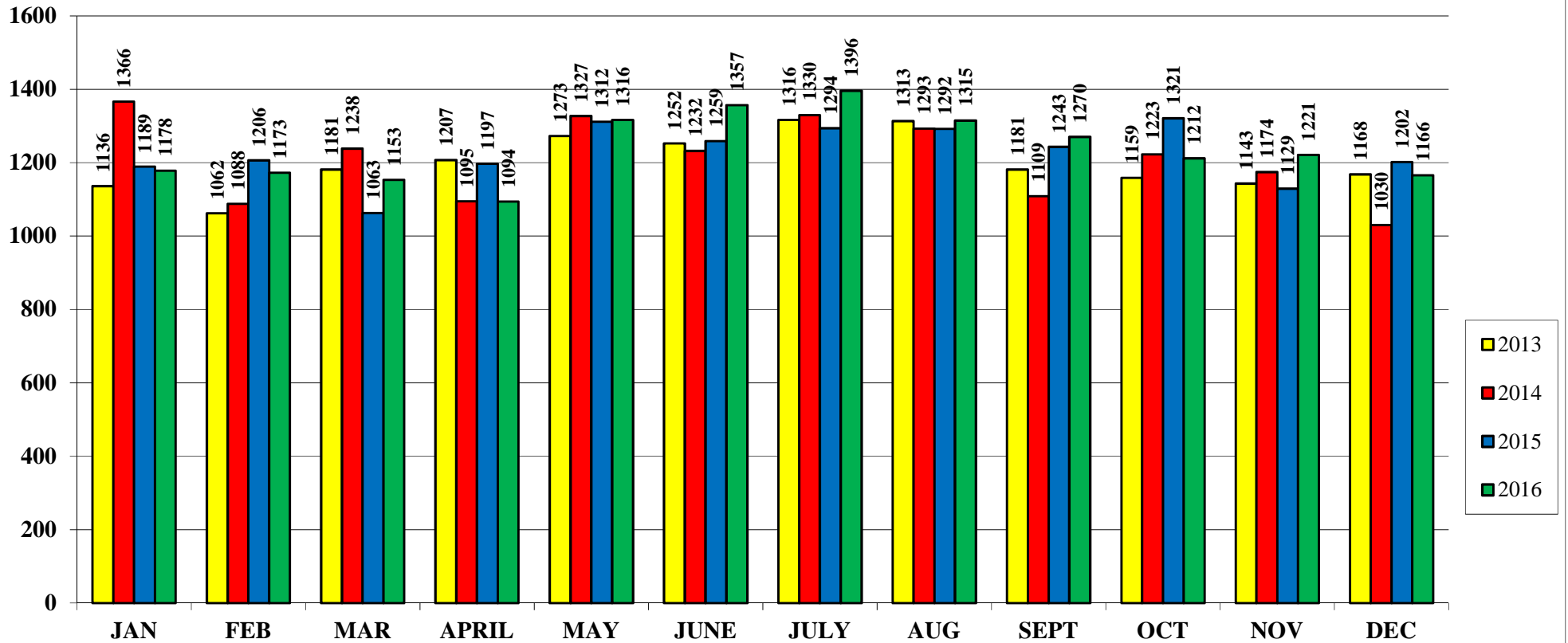
PART 2: SIMPLE BATTERY/ASSAULT, DECEPTION, CRIMINAL DAMAGE/TRESPASS, AND NARCOTICS 2.3% INCREASE BETWEEN 2015 AND 2016

SERVICE ACTIVITY 2013 - 2016

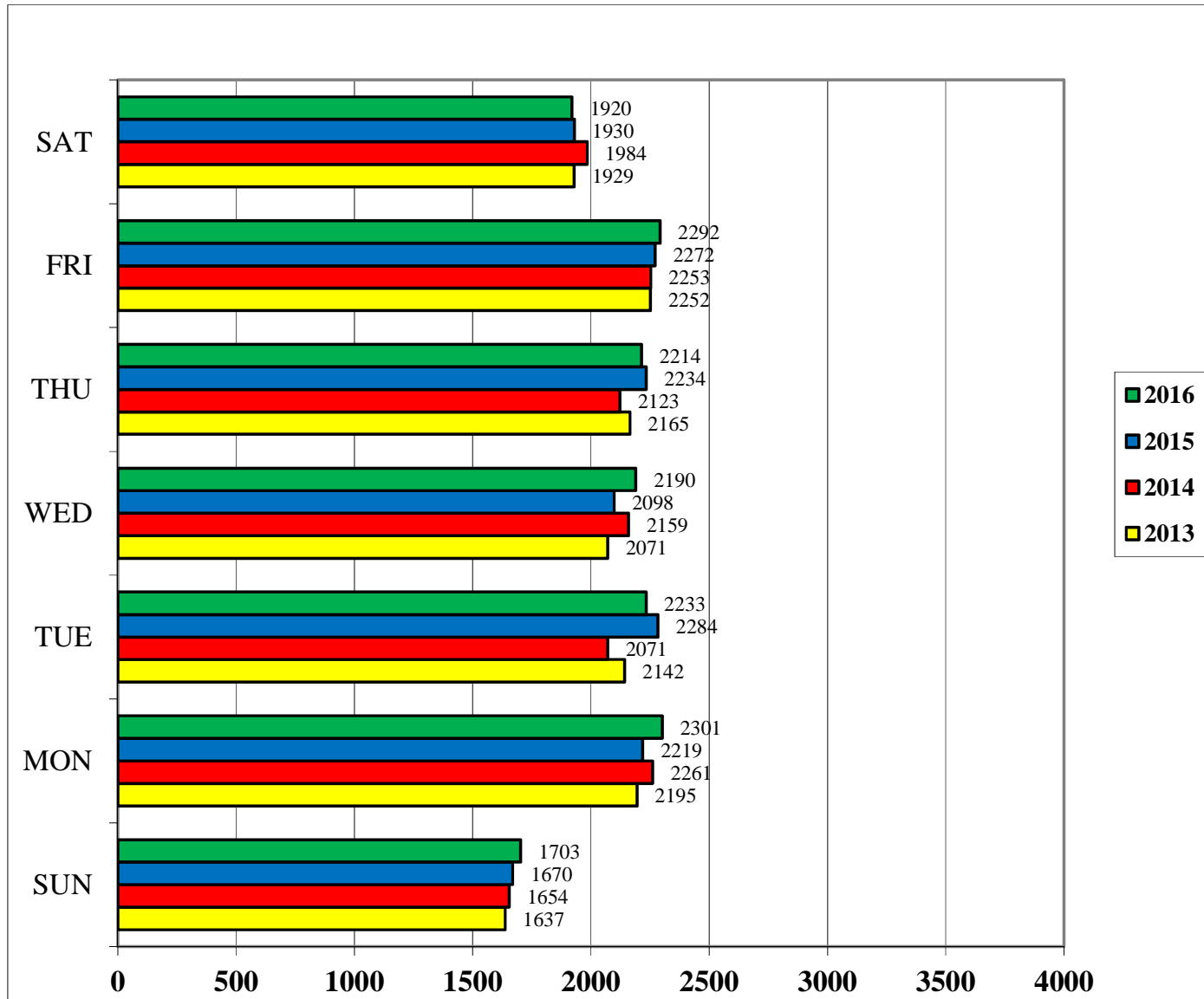


0.6% INCREASE BETWEEN 2015 AND 2016

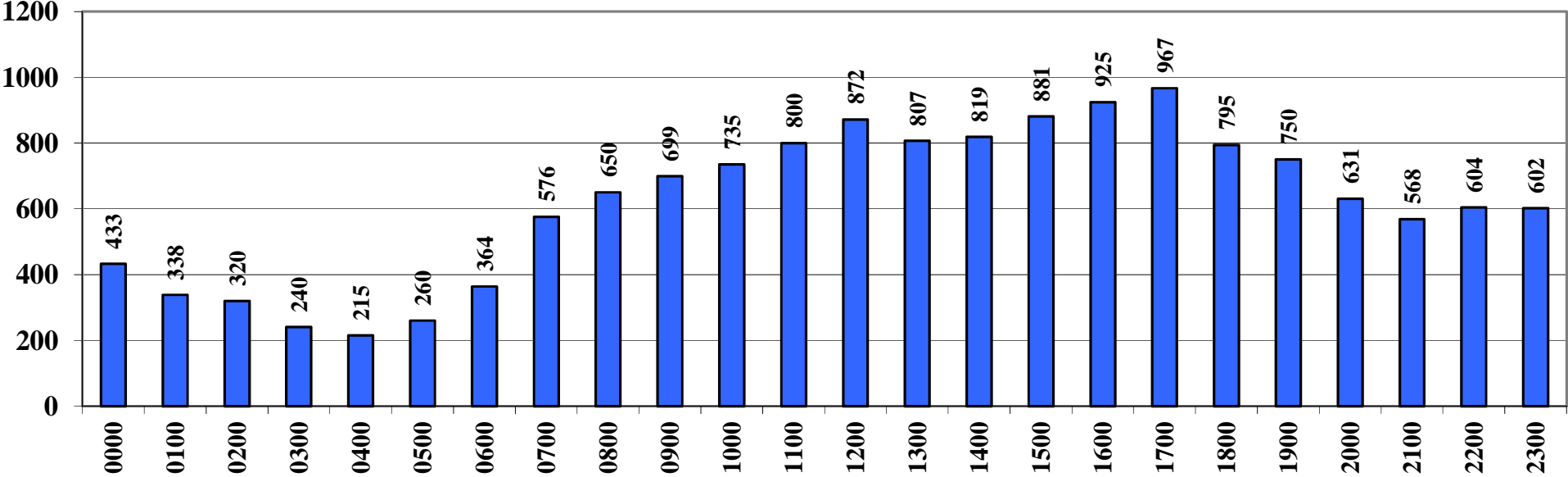
TOTAL INCIDENTS BY MONTH



TOTAL INCIDENTS DAY OF WEEK

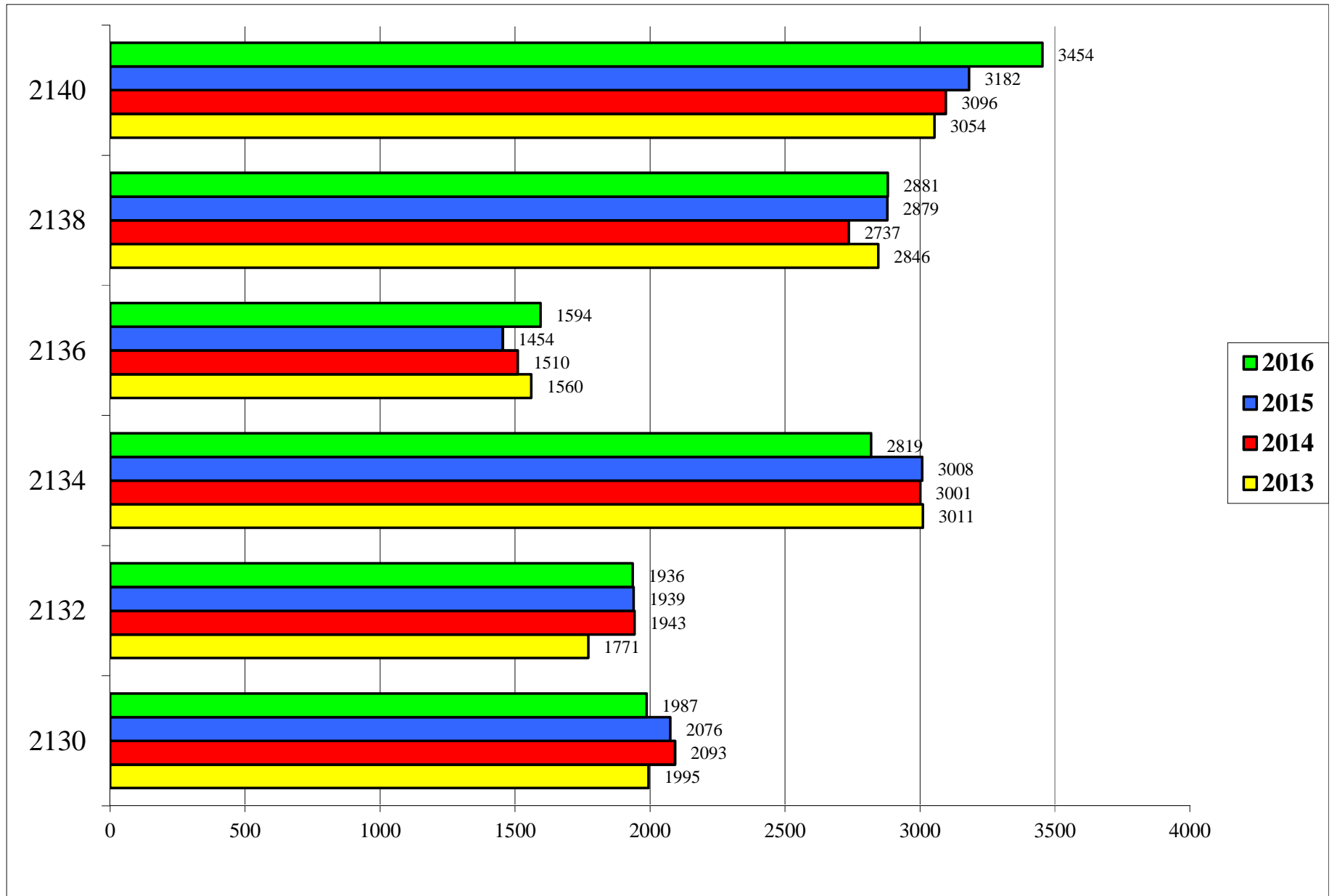


**TOTAL INCIDENTS
HOUR OF DAY
YEAR 2016**

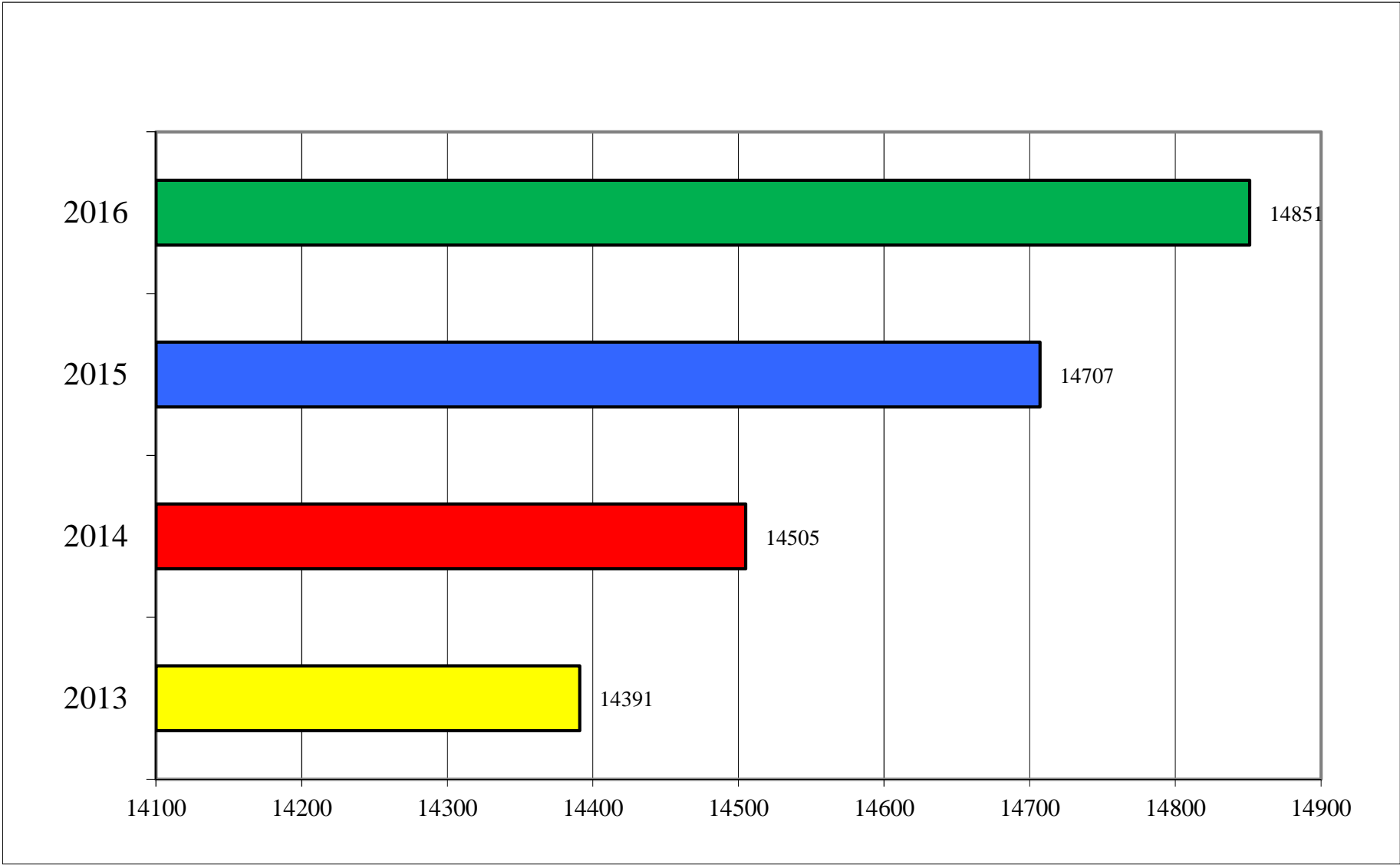


TOTAL INCIDENTS: 14707

2016 TOTAL CALLS BY BEAT



TOTAL INCIDENTS ALL ACTIVITY



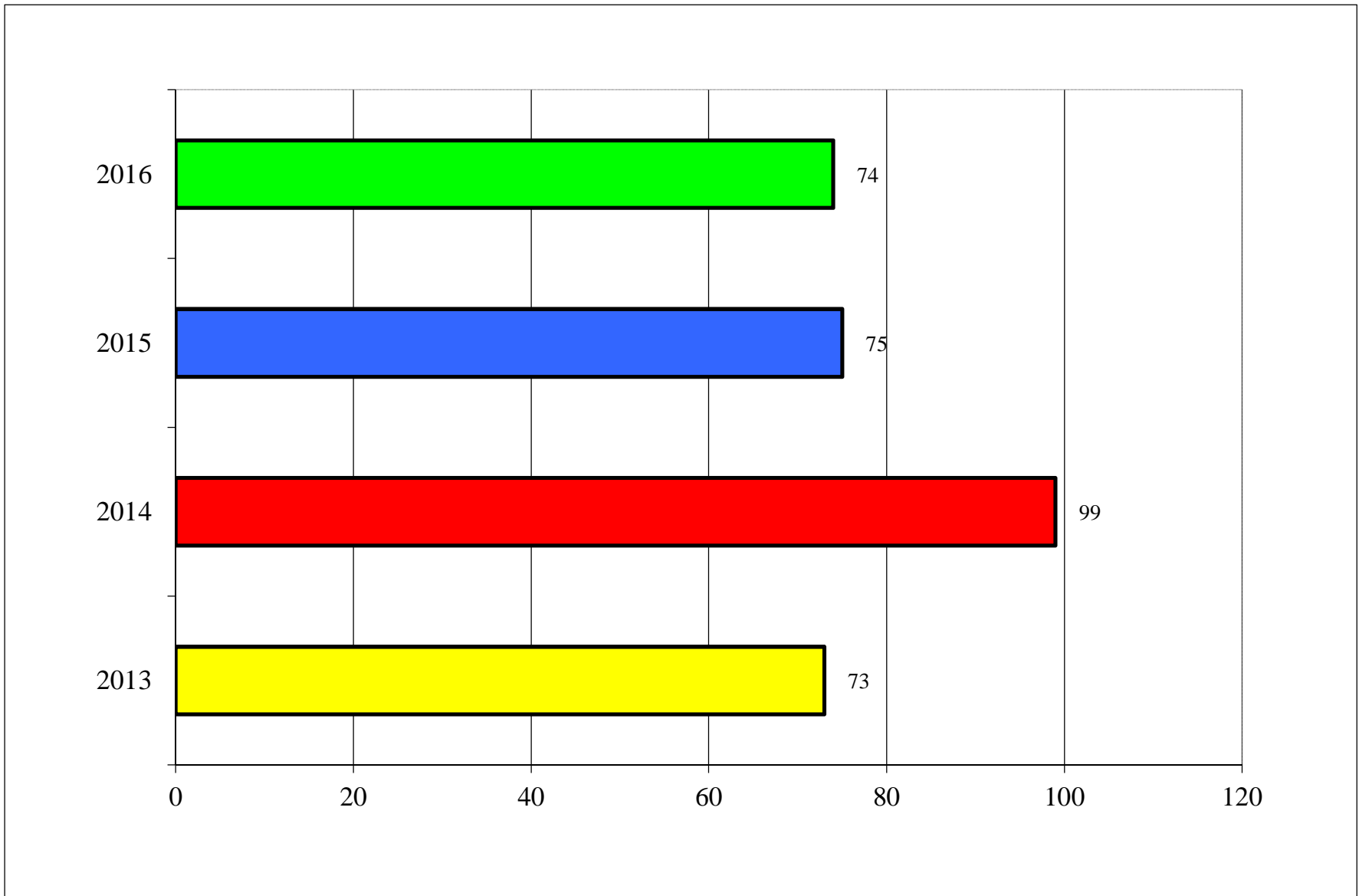
.97% INCREASE BETWEEN 2015 AND 2016

Activity Analysis Top 10 Calls for Service

<u>2016</u>		<u>2015</u>	
ACCIDENTS: INJURY & PROPERTY DAMAGE	1,674	ACCIDENTS: INJURY & PROPERTY DAMAGE	1,740
BURGLAR ALARMS	1,630	BURGLAR ALARMS	1,711
AMBULANCE ASSISTS	730	AMBULANCE ASSISTS	693
ABANDONED 911 CALLS	593	MOTORISTS ASSISTS	624
MOTORIST ASSISTS	537	FIRE ALARMS	585
FIRE ALARMS	511	ABANDONED 911 CALLS	546
DOMESTIC TROUBLE	471	DOMESTIC TROUBLE	460
CHECK FOR WELL BEING	442	CHECK FOR WELL BEIN	383
SUSPICIOUS INCIDENTS	308	INFORMATION FOR POLICE	350
INFORMATION FOR POLICE	315	THEFTS	291
TOTAL	7,211	TOTAL	7,383
PART 1 CRIMES	553	PART 1 CRIMES	535
PART 2 CRIMES	1,695	PART 2 CRIMES	1,656
SERVICE	12,535	SERVICE	12,516
TOTAL	14,783	TOTAL	14,707
7,211=48.7% OF TOTAL		7,383 = 50.2% OF TOTAL	

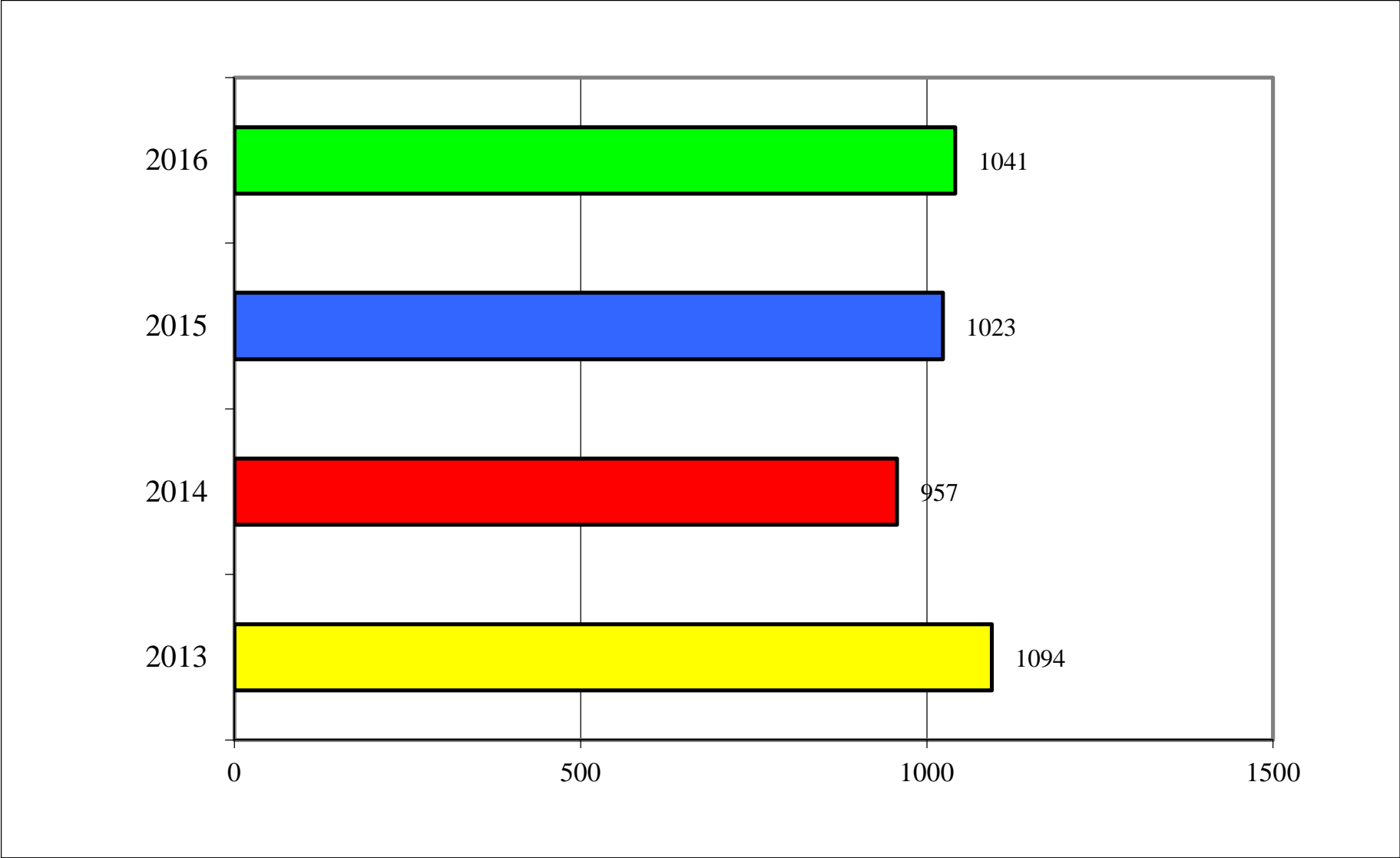
<u>2014</u>		<u>2013</u>	
BURGLAR ALARMS	1,755	BURGLAR ALARMS	1,589
ACCIDENTS: INJURY & PROPERTY DAMAGE	1,599	ACCIDENTS: INJURY & PROPERTY DAMAGE	1,588
AMBULANCE ASSISTS	687	AMBULANCE ASSISTS	662
FIRE ALARMS	655	FIRE ALARMS	596
MOTORISTS ASSISTS	632	MOTORIST ASSISTS	560
ABANDONED 911 CALLS	601	DOMESTIC TROUBLE	517
DOMESTIC TROUBLE	369	FIRE ASSISTS	380
CHECK FOR WELL BEING	344	THEFTS	367
INFORMATION FOR POLICE	339	ABANDONED 911 CALLS	357
THEFTS	325	SUSPICIOUS AUTOS	308
TOTAL	7,306	TOTAL	6,924
PART 1 CRIMES	567	PART 1 CRIMES	673
PART 2 CRIMES	1,497	PART 2 CRIMES	1,656
SERVICE	12,441	SERVICE	12,062
TOTAL	14,505	TOTAL	14,391
7,306 = 50.4% OF TOTAL		6,924 = 48.1% OF TOTAL	

**TOTAL ARRESTS
PART 1 CRIME
2013-2016**



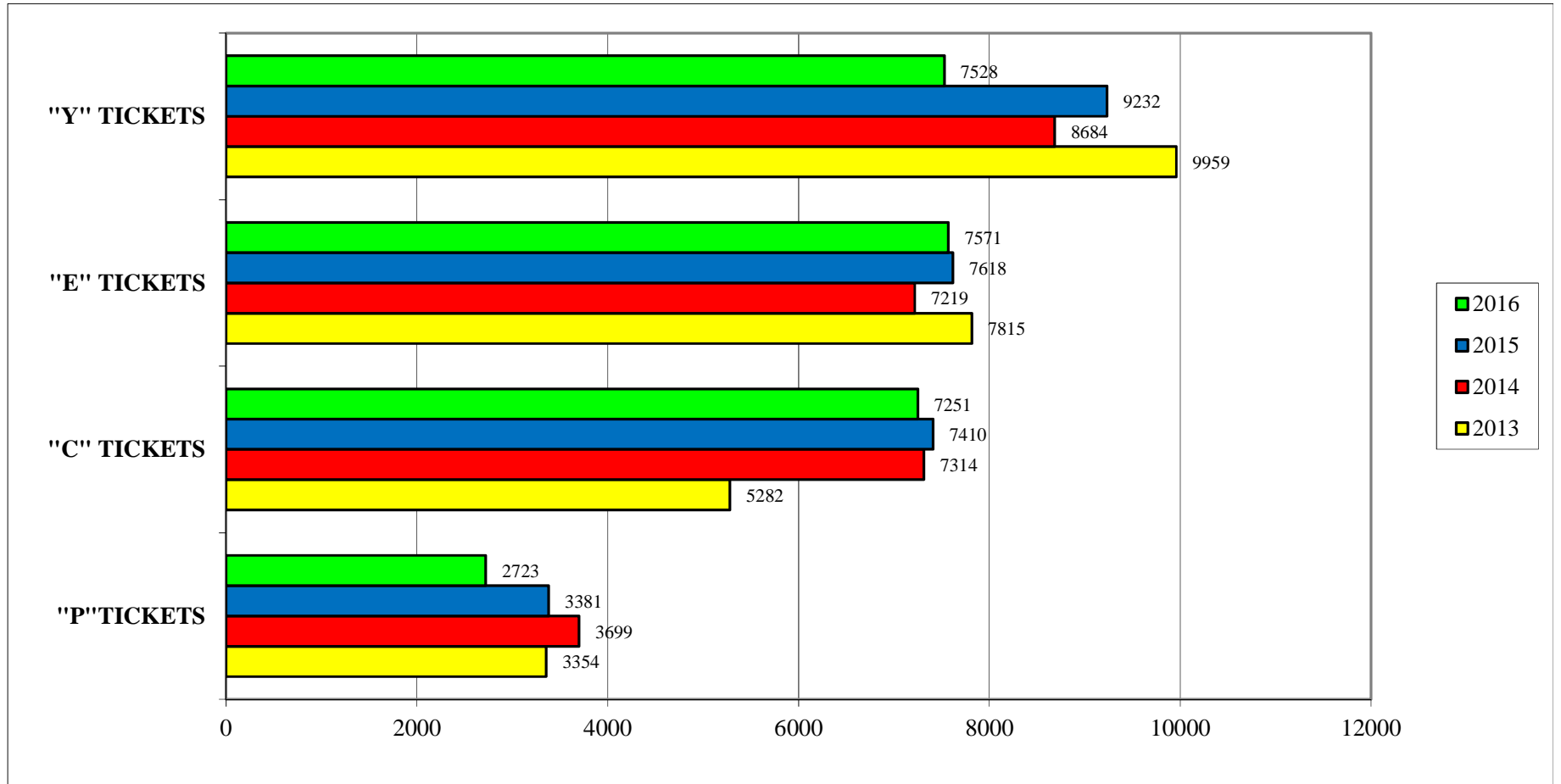
PART 1: HOMICIDE, RAPE, ROBBERY, AGGRAVATED BATTERY/ASSAULT, BURGLARY, THEFT, AND ARSON
1.3% DECREASE BETWEEN 2015 AND 2016

TOTAL ARRESTS PART 2 CRIME



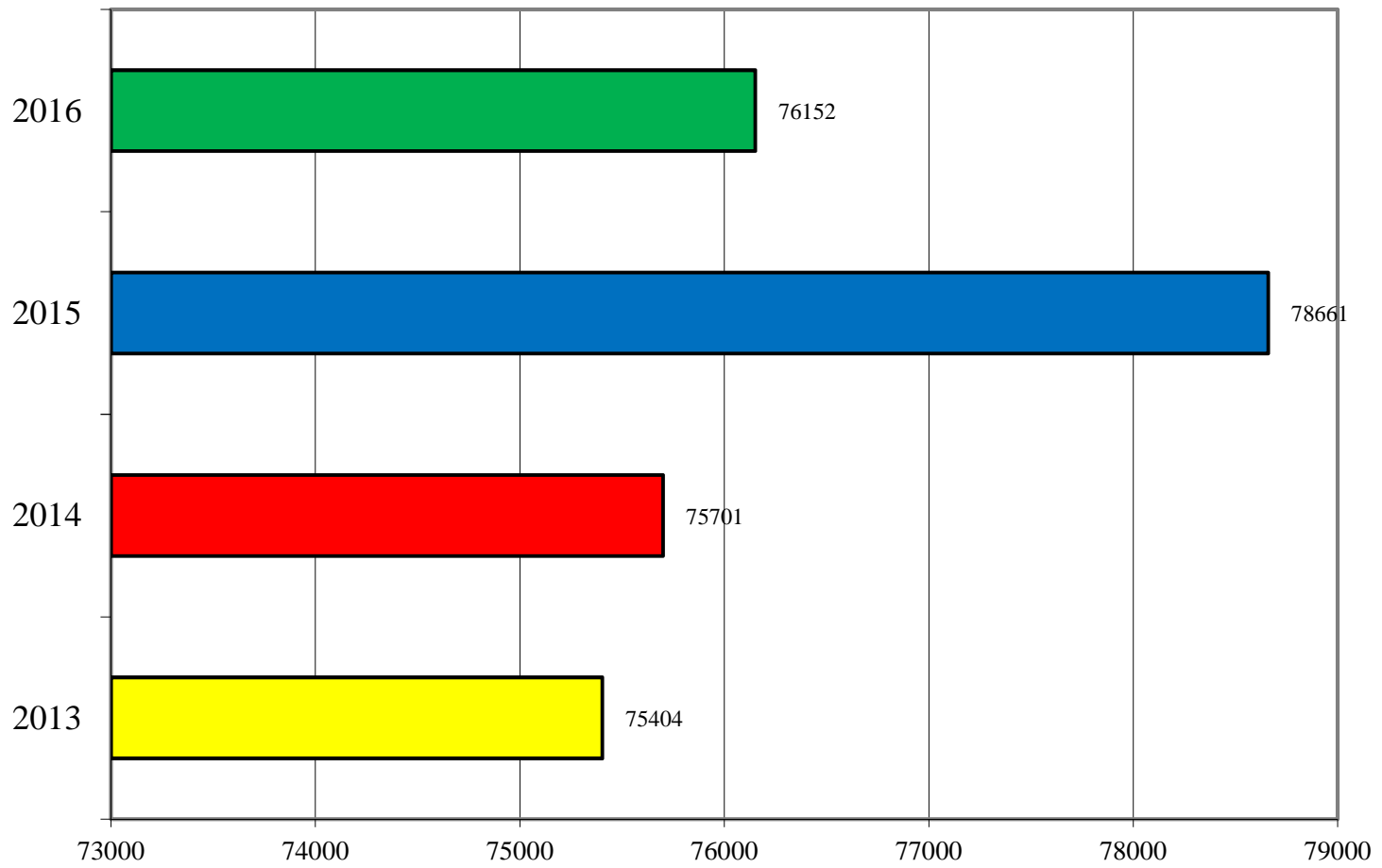
PART 2: SIMPLE BATTERY/ASSAULT, DECEPTION, CRIMINAL DAMAGE/TRESPASS, AND NARCOTICS
1.7% INCREASE BETWEEN 2015 and 2016

TICKET ACTIVITY FIELD SERVICES



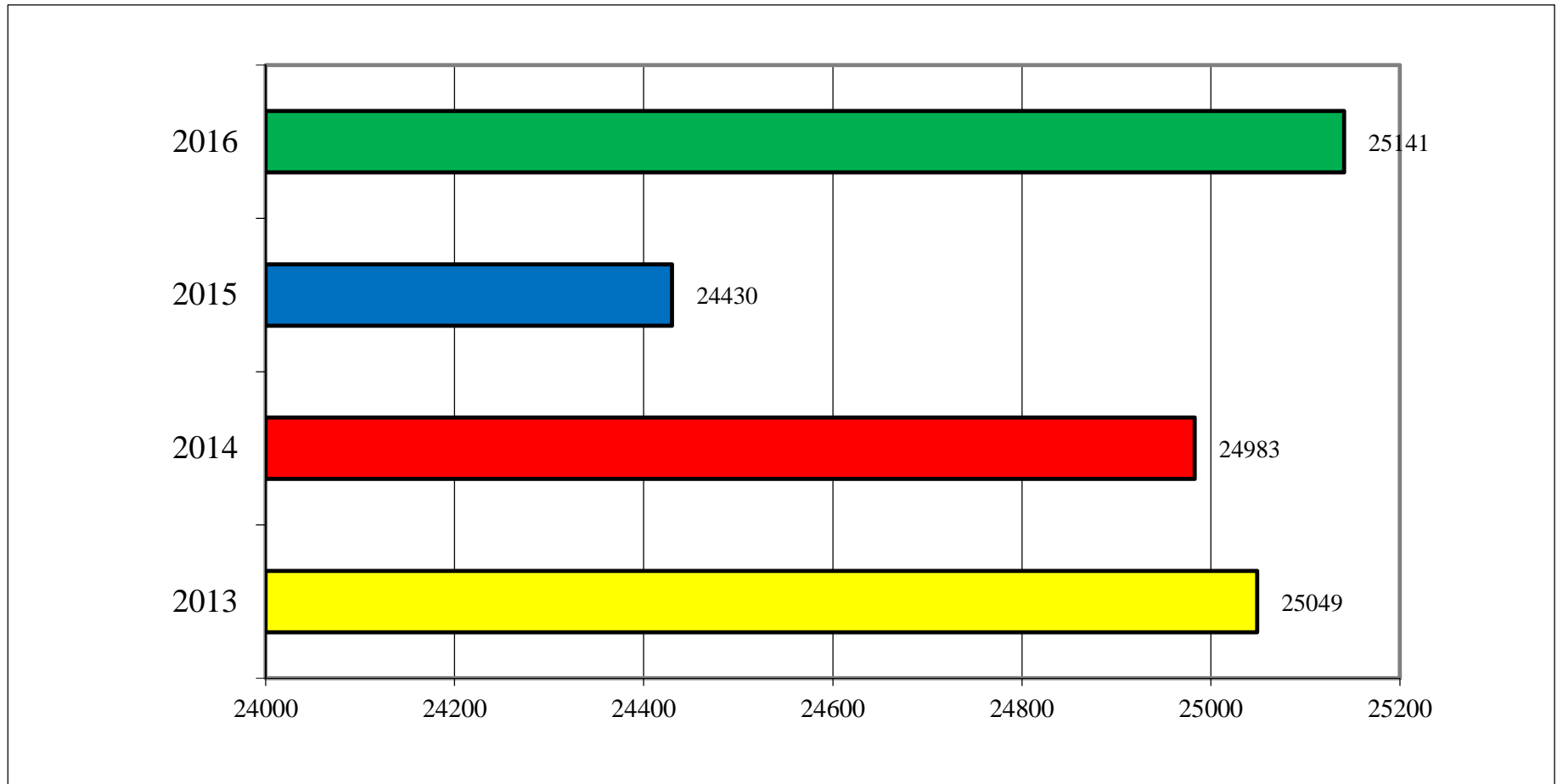
Y-TRAFFIC
E-WARNING
C-EQUIPMENT
P-PARKING

FSD HOURS WORKED (INCLUDING TRAFFIC SECTION)



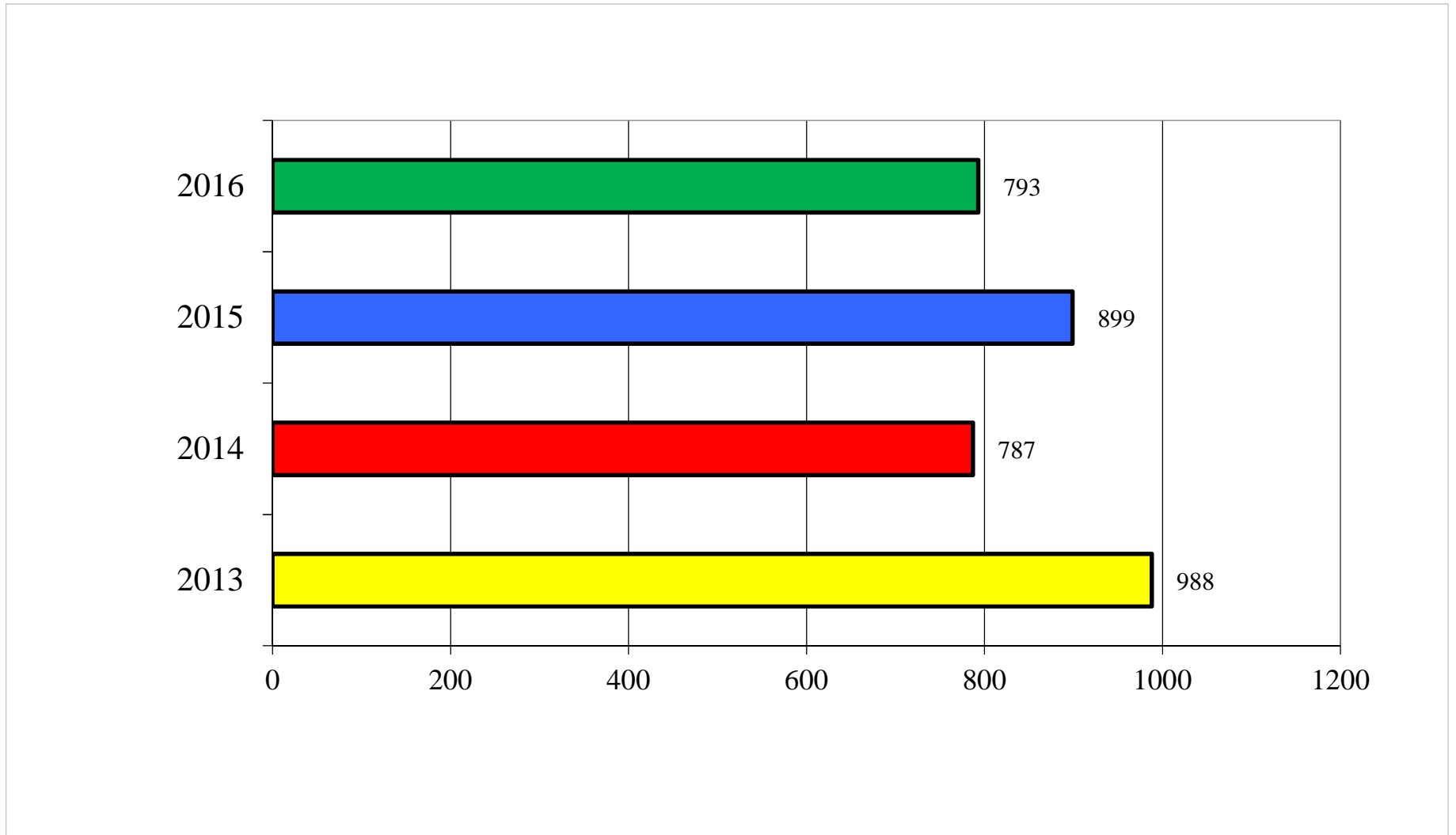
3.1% DECREASE BETWEEN 2015 AND 2016

FSD PATROL HOURS (INCLUDING TRAFFIC SECTION)



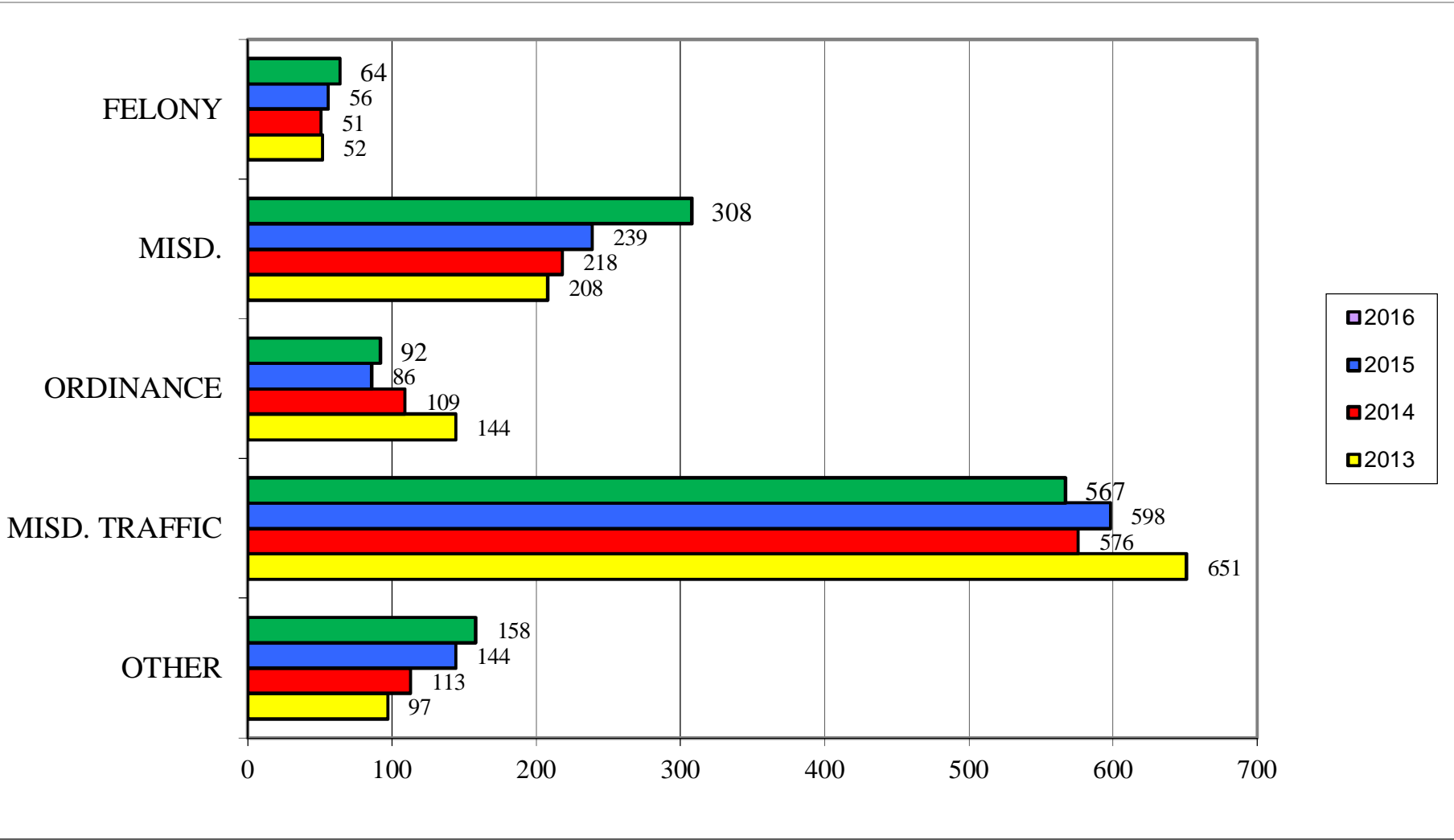
1.3% INCREASE FROM 2015 AND 2016

REQUIRED OVERTIME (FIELD SERVICES)



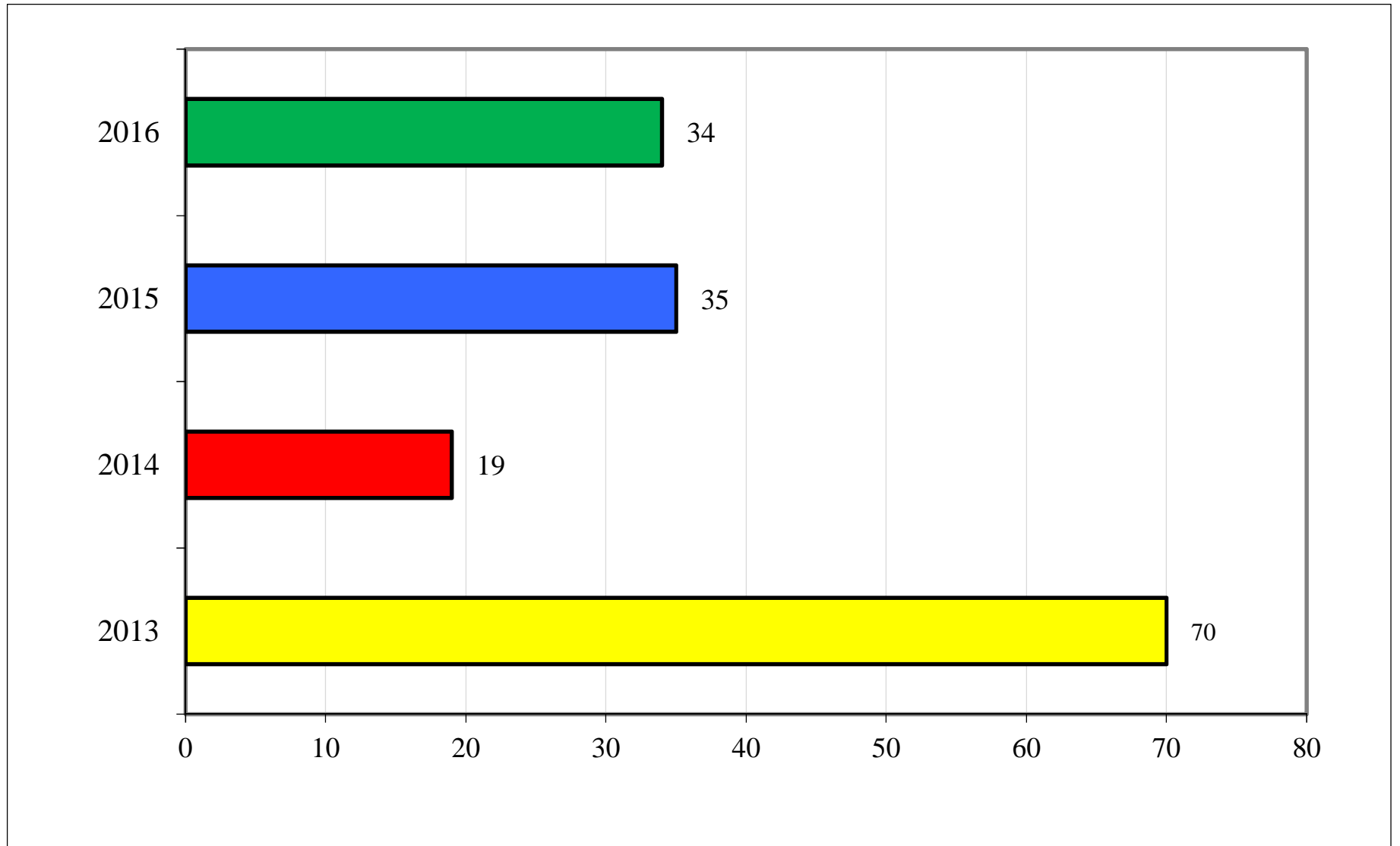
11.7 % DECREASE BETWEEN 2015 AND 2016

ARREST ACTIVITY FIELD SERVICES



LIQUOR VIOLATION ARRESTS

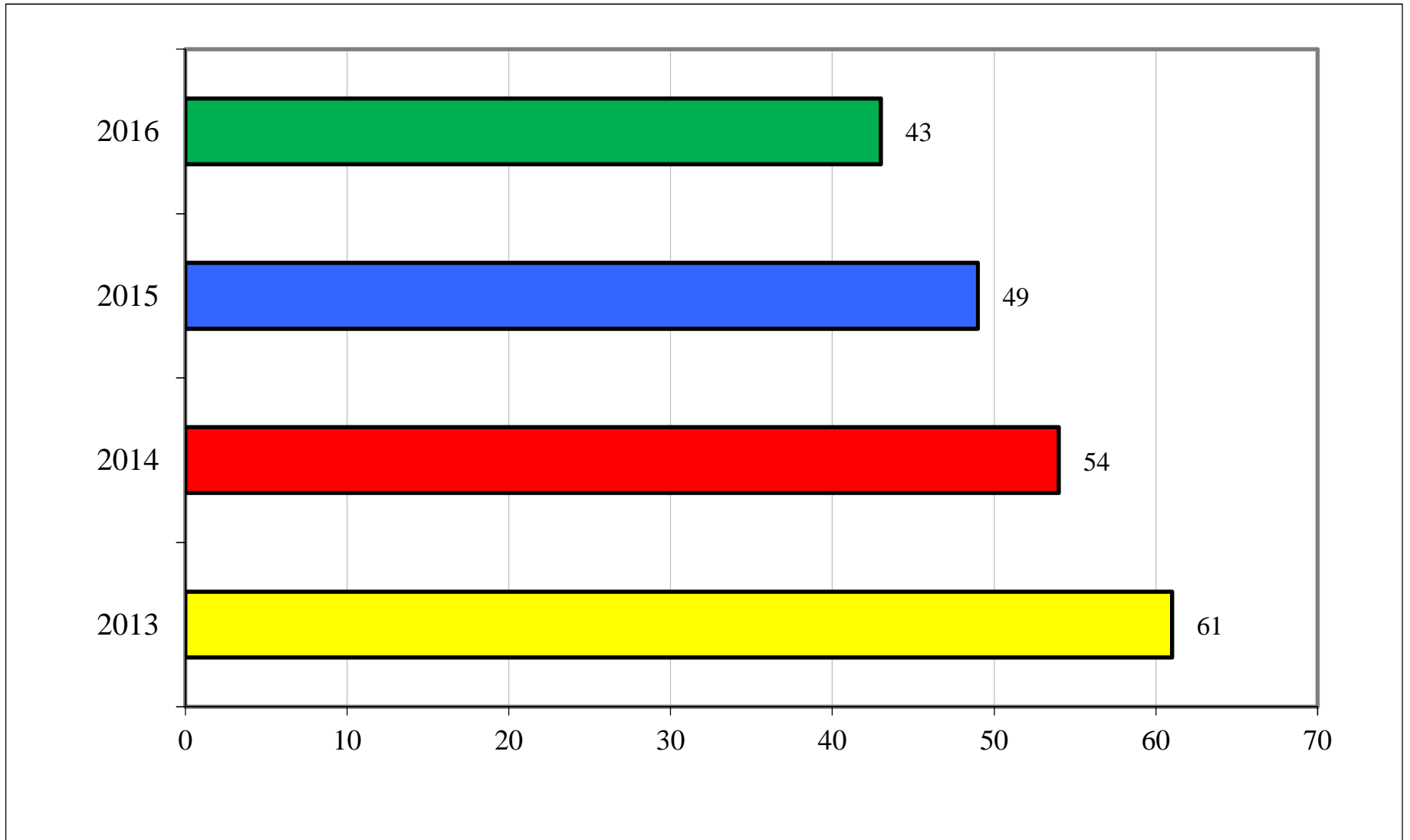
2012 - 2015



2.8% DECREASE BETWEEN 2015 AND 2016

DUI ARRESTS

2012 - 2015



12.2% DECREASE BETWEEN 2016 AND 2015

Comparative Verified Incident Listing

INCIDENT	2013	2014	2015	2016	% Change 2015 - 2016
Murder (Attempts)	0	0	1	0	100.0%
Rape/Criminal Sexual Assault	5	5	8	9	12.5%
Robbery	8	8	8	8	0.0%
Aggravated Battery	6	8	11	6	-45.4%
Aggravated Assault	8	5	2	8	300.0%
Burglary	91	55	42	60	42.8%
Burglary From Motor Vehicle	174	121	132	128	-3.0%
Theft	342	325	280	273	-2.5%
Motor Vehicle Theft	36	36	42	54	28.5%
Arson	3	0	3	2	-33.3%
Total Part I Offenses	673	563	529	548	4.1%
Simple Battery	165	139	157	127	-19.1%
Simple Assault	13	11	10	9	-1.0%
Vehicular Invasion	8	2	2	1	-50.0%
Deception	103	91	127	173	36.2%
Possession Stolen Property	28	14	27	23	-14.8%
Criminal Damage/Trespass	181	178	187	168	-10.1%
Unlawful Use of weapons	0	0	2	6	200.0%
Sex Offenses	8	13	24	17	-29.1%
Gambling	0	0	0	0	0.0%
Offenses Involving Children	23	24	33	11	-66.6%
Cannabis Violations	46	63	49	95	93.8%
Controlled Substances Violations	4	16	24	19	-20.8%
Possession of Hypodermic Needle	0	0	0	1	100.0%
Drug Paraphernalia Act	11	8	5	31	520.0%
Liquor Control Act	22	7	12	12	0.0%
Motor Vehicle Offenses	830	723	780	729	-6.0%
Disorderly Conduct	141	141	131	133	1.5%
Resisting/Obstructing Justice	6	1	3	3	0.0%
Intimidation	3	4	2	1	-50.0%
Kidnapping	0	0	0	0	0.0%
Other Offenses (Warrants)	47	41	77	116	50.6%
Other Offenses (Orders of Protection)	17	21	4	17	325.0%
Total Part II Offenses	1,656	1,497	1,656	1,692	2.1%
Total Offenses	2,329	2,060	2,185	2,240	2.5%
Total Service Activities	12,062	12,445	12,522	12,612	4.0%
Total Offenses/Services	14,391	14,505	14,707	14,852	4.0%

COMPARATIVE ACCIDENT LISTING

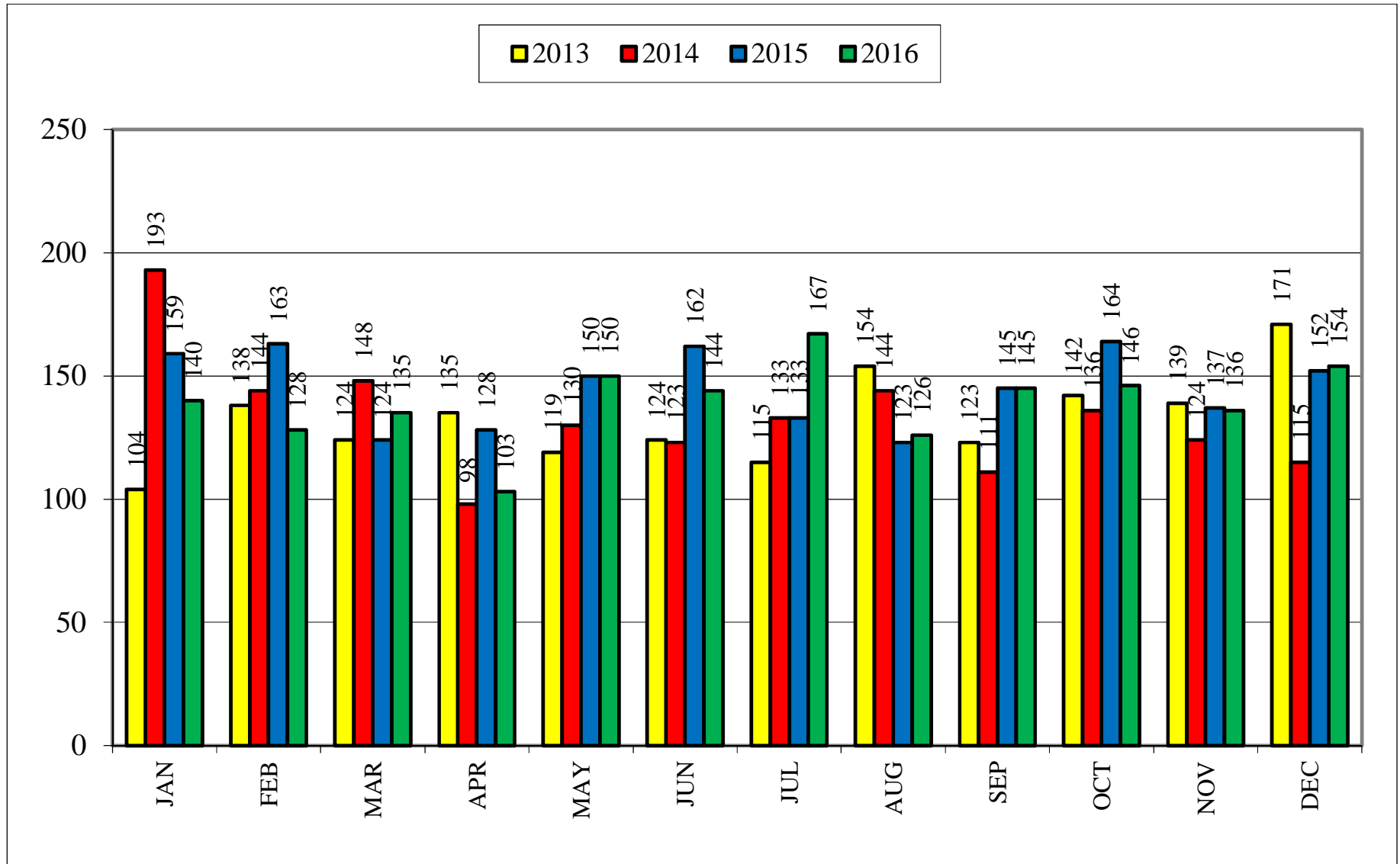
Accidents	2013	2014	2015	2016	% Change 2015 - 2016
Total Accidents	1,588	1,599	1,740	1,674	-3.7%
Vehicles Involved	2,986	3,100	3,338	3,243	-2.8%
Fatals	0	0	0	0	0.0%
Persons Reported Injured	286	293	326	302	-7.3%
Bicycle Injuries	4	11	9	6	-33.3%
Private Property Accidents	362	404	391	378	-33.2%
Property Damage Accidents	798	757	859	850	-1.0%
Personal Injury Accidents	190	194	212	199	-6.1%
Hit & Run Accidents	226	232	265	227	-14.3%

Traffic Accidents Top 10 Locations

<u>2015</u>		<u>2014</u>	
OAKTON & BUSSE	70	OAKTON & BUSSE	70
OAKTON & HIGGINS	60	OAKTON & HIGGINS	51
BIESTERFIELD & I-290	39	LANDMEIER & HIGGINS	33
MEACHAM & BIESTERFIELD	34	HIGGINS & ARLINGTON	30
HIGGINS & ARLINGTON	30	BIESTERFIELD & I-290	27
LANDMEIER & BUSSE	29	MEACHAM & BIESTERFIELD	26
LANDMEIER & HIGGINS	26	ELMHURST & TOUHY	26
BIESTERFIELD & ARLINGTON	23	GREENLEAF & BUSSE	25
NERGE & MEACHAM	23	BIESTERFIELD & ARLINGTON	24
ELMHURST & TOUHY	22	DEVON & BUSSE	21
TOTAL	356	TOTAL	333
TOTAL ACCIDENTS	1740	TOTAL ACCIDENTS	1599
356 = 20.5% OF TOTAL		333 = 20.8% OF TOTAL	

<u>2013</u>		<u>2016</u>	
OAKTON & HIGGINS	69	OAKTON & BUSSE	84
OAKTON & BUSSE	60	OAKTON & HIGGINS	52
BIESTERFIELD & I-290	39	MEACHAM & BIESTERFIELD	34
ELMHURST & TOUHY	30	ELMHURST & TOUHY	32
HIGGINS & ARLINGTON	28	MEACHAM & BIESTERFIELD	30
GREENLEAF & BUSSE	24	BIESTERFIELD & I290	30
MEACHAM & BIESTERFIELD	23	NERGE & MEACHAM	29
DEVON & BUSSE	23	BIESTERFIELD & ARLINGTON HTS	28
BIESTERFIELD & ARLINGTON	21	LANDMEIER & HIGGINS	27
ELMHURST & GREENLEAF	21	LANDMEIER & BUSSE	25
TOTAL	338	TOTAL	371
TOTAL ACCIDENTS	1588	TOTAL ACCIDENTS	1674
338 = 21.3% OF TOTAL		371=22.1%OF TOTAL	

TOTAL ACCIDENTS BY MONTH

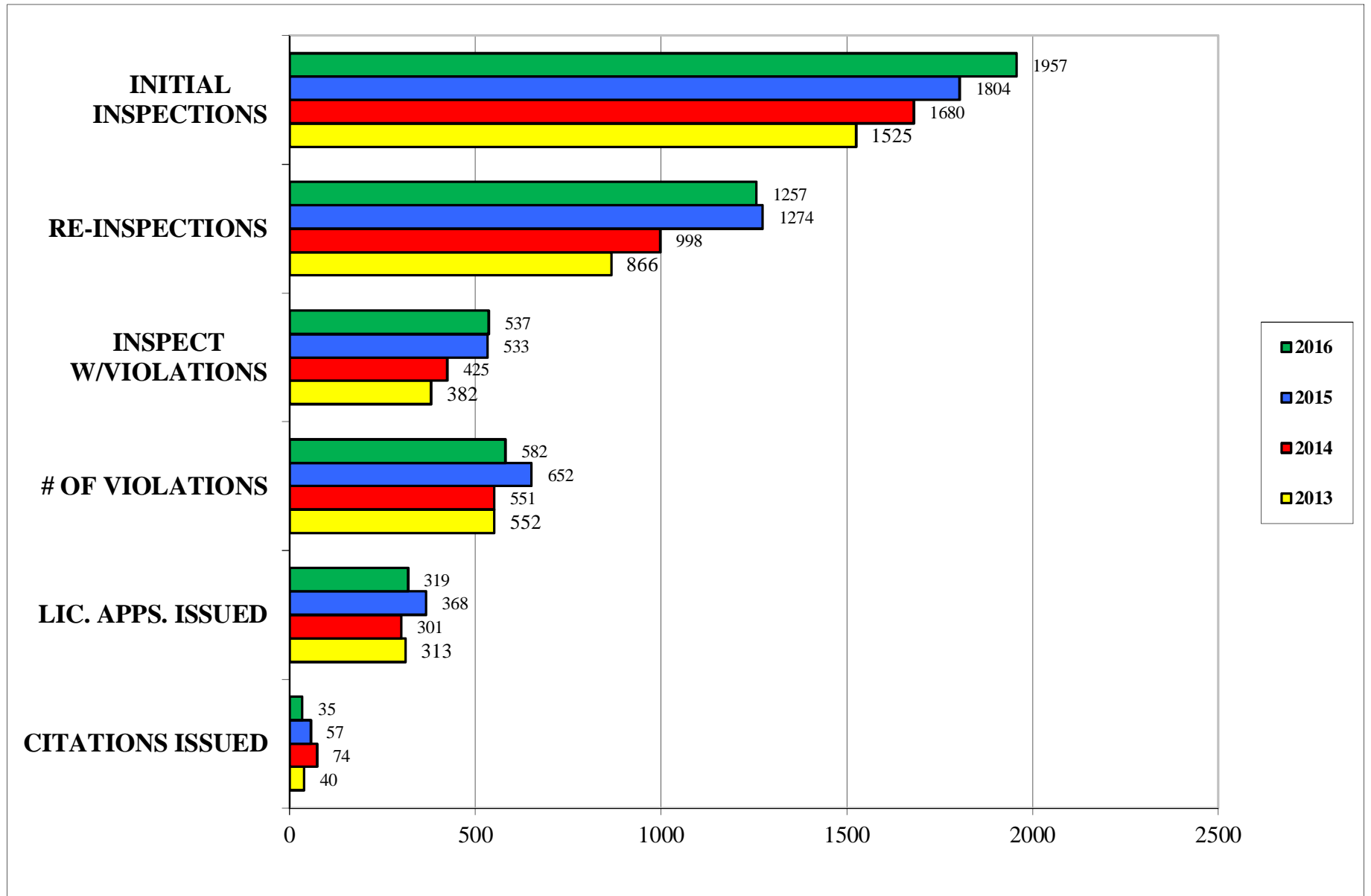


TOTAL 2015: 1740

TOTAL 2016: 1674

-3.7% DECREASE BETWEEN 2015 AND 2016

LICENSING OFFICER ACTIVITY



PUBLIC WORKS

The Public Works Department is responsible for street maintenance; snow and ice control; grounds and forestry operations; street and traffic signage; streetlights; maintenance and repair of all Village vehicles and equipment; water production; water distribution; meter maintenance and customer services; wastewater collection; storm water drainage; and building maintenance.

Infrastructure Division

Street Maintenance – Motor Fuel Tax (MFT) receipts are the main source of funding for the program. The Village Board appropriated 1,256,400 of MFT funds for this year's program.

A total of 4.6 miles of Village streets were resurfaced with asphalt and 51,000 square yards of pavement patching was completed. Deteriorated curbs and gutters totaling 10,556 lineal feet were removed and replaced, and 20,471 square feet of deteriorated and defective sidewalks were removed and replaced.

Snow and Ice Control – Winter precipitation remained light for the second winter in a row. Crews spread 2,987 tons of salt, which marked a 17 percent deduction from the 3,593 tons of salt used during the 2014/2015 winter season. The Department mobilized 20 full salting operations, 4 spot salting operations, and 5 snow plow operations.

Forestry Services – The Village received the Tree City USA Award for the 31st consecutive year. In 2016, 150 parkway trees were planted as part of the annual program, and an additional - 500 trees were planted in response to the Emerald Ash Borer (EAB), for a total of 650 new parkway trees. 2,200 parkway trees were trimmed to promote proper growth, remove unsafe branching, and shape our urban forest.

Large Branch Collection Program – The Large Branch Collection Program is offered to residents during four (4) weeks of the spring season. The program generated 10 cubic yards of reusable wood chips for our residents.

Fleet Services – The number of vehicles in the Village fleet increased by one vehicle over the prior year. The number of required repairs increased by 9.04% to 3,741. Total labor hours required to perform the repairs decreased by 22 hours to a total of 6,226.

Operations Division

Water Consumption – We purchased over 1.759 billion gallons of water from JAWA in 2016, a 1% increase over 2015. No well water was needed to supplement the Lake Michigan supply from the Northwest Suburban Municipal Joint Action Water Agency.

Water Distribution Repairs – In 2016, 37 water main repairs were made reflecting a significant decrease of 29%. The amount of pipe requiring replacement during those repairs also decreased by 5% to 52 feet.

Storm Water System Repairs and Maintenance – Sixty storm sewer inlets were repaired in 2016. In addition, 7,851 feet of storm sewers were flushed.

Sanitary Sewer Maintenance – In 2016, 35,468 feet of sanitary sewer cleaning was completed.

BLF

Business Park Improvements - Over the last year the Public Works Department has implemented the design and construction of over 4,500 feet of culvert replacement throughout the Village, improvements to 2 miles of mainline and 7 miles of secondary drainage channels in the business park to prevent flooding, 19.5 miles of sanitary sewer lining, over 4 miles of Village road rehabilitation, 2 miles of median enhancements on Busse Road, 11 rail road spur crossing replacements, and the installation of 4 Business Park Gateway Signs.

Personnel

Personnel Changes – New employees welcomed in 2016 include one Maintenance Worker, one Administrative Support Assistant, one Land and Forestry Foreman, and one part-time Porter.

Overtime - Streets saw a slight overtime decrease of over 50 hours when compared to 2015. Water and sewer had a decrease of almost 100 hours in overtime due to a decrease in repairs to the water distribution system in 2016.

Infrastructure Division

	2013	2014	2015	2016	% change
<u>Street Activities</u>					
<u>Street Repairs</u>					
Number of Streets Resurfaced	22	20	17	18	5.88%
Miles of Streets Resurfaced	6.10	4.34	4.40	4.63	5.23%
Square Yards of Pavement Resurfaced	117,165	80,612	78,571	90,646	15.37%
Square Yards of Pavement Patched	39,490	40,100	43,260	51,000	17.89%
Pounds of Crack Sealing Material Used	-	26,330	-	-	
Tons of Cold Patch Used	43	64	53	60	13.21%
<u>Large Branch Collection</u>					
Cubic Yards of Wood Chips Generated	31	14	11	10	-9.09%
Regular Labor Hours for Branch Collection	56	32	28	24	-14.29%
<u>Street Cleaning & Leaf Collection</u>					
Number of Curb Miles Cleaned *	2,255	2,286	2,350	2,465	4.89%
Number of Cubic Yards of Debris *	779	850	777	938	20.72%
Cubic Yards of Leaves Collected	9,513	8,205	6,726	6,300	-6.33%
Manhours for Leaf Collection	1,187	1,244	1,013	932	-8.00%
* does not reflect leaf collection program					
<u>Snow & Ice Control</u>					
Number of Full Salting Operations	20	22	13	20	53.85%
Number of Spot/Partial Salting Operations	4	8	9	4	-55.56%
Tons of Salt Used	4,226	5,996	3,593	2,987	-16.87%
Number of Plowing Operations	6	12	8	5	-37.50%
Number of Contracted Plowing Operations	5	3	2	0	-100.00%
<u>Concrete Replacement</u>					
Linear Feet of Curb (MFT)	10,348	7,734	8,137	8,759	7.64%
Linear Feet of Curb (EGV)	501	1,016	799	1,797	124.91%
Square Yards of Drive Apron-5 inch (EGV)	786	880	213	317	48.97%
Square Feet of Sidewalk-5 inch (MFT)	16,883	16,750	11,841	10,961	-7.43%
Square Feet of Sidewalk-5 inch (EGV)	3,921	4,292	6,644	9,510	43.14%
<u>Restoration</u>					
Sites Restored	1,001	2,817	1,443	1,095	-24.12%
Yards of Sod Placed	11,369	0	0	0	
Yards of Hydro-seed	0	26,266	7,653	12,180	59.15%
<u>Trees</u>					
Number of Trees Planted	750	750	750	650	-13.33%
Number of Trees Trimmed	4,324	3,358	2,712	2,200	-18.88%
Number of Trees Fertilized	0	1,135	375	650	73.33%
Number of Flower Beds	10	10	10	10	0.00%
Number of Trees Removed	1,410	2,452	910	160	-82.42%
Streets Overtime in Labor Hours	2,122	2,909	1,837	1,774	-3.43%
<u>Fleet Activities</u>					
<u>Number of Vehicles/Equipment Per Department</u>					
Administration	5	6	6	6	0.00%
Community Development	11	12	12	12	0.00%
Fire	34	35	35	35	0.00%
Police	50	46	47	47	0.00%
Public Works	154	155	159	160	0.63%
TOTAL	254	254	259	260	0.39%

Infrastructure Divison

Number of Repairs to Vehicles/Equipment by Village Personnel

Administration	25	28	37	50	35.14%
Community Development	92	83	79	76	-3.80%
Fire	660	788	802	987	23.07%
Police	1,160	1,045	1,112	1,253	12.68%
Public Works	1,423	1,625	1,401	1,375	-1.86%
TOTAL	3,360	3,569	3,431	3,741	9.04%

Total Labor Hours Repairing Vehicles/Equipment Per Department

Administration	34	30	48	41	-14.58%
Community Development	135	138	55	62	12.73%
Fire	1,581	1,619	1,711	1,754	2.51%
Police	1,517	1,272	1,359	1,504	10.67%
Public Works	3,208	3,270	3,075	2,866	-6.80%
TOTAL	6,475	6,329	6,248	6,226	-0.35%

Fleet Services Overtime in Labor Hours* 95 114 44.5 43.45 **-2.36%**

* for vehicle repairs only

Operations Division

	2013	2014	2015	2016	% change
<u>Utility Activities</u>					
<u>Water Usage (in million gallons per day unless otherwise noted)</u>					
Annual Metered Water (mgd)	4.681	4.264	4.434	4.565	2.95%
Residential (mgd)	2.012	1.946	1.822	1.796	-1.43%
Commercial & Manufact. (mgd)	2.621	2.678	2.612	2.768	5.97%
Average Day Pumpage (mgd)	4.946	4.696	4.77	4.82	1.05%
Water Purchased	1,805,428,000	1,714,147,000	1,742,161,000	1,759,536,000	1.00%
Total Well Hours	None	None	None	None	
<u>Water Distribution System</u>					
Water Main Repairs	118	53	52	37	-28.85%
Water Main Replaced (Feet)	127	49	55	52	-5.45%
Main Valve Repairs	13	14	17	12	-29.41%
Hydrant Repairs	42	54	46	29	-36.96%
Service Repairs	27	32	26	19	-26.92%
<u>Top 10 Users for 2015 With Comparative Use In Previous Years</u>					
Tarantula Ventures Busse Road	2200 60,776,000	61,784,000	93,732,000	95,597,000	1.99%
Lester Lawrence Lunt Ave	220 13,082,103	14,757,000	21,225,000	43,678,000	105.79%
Alexian Bros Medical Center 800 Biesterfield Road	(Amita Health) 36,025,000	31,044,000	33,622,000	42,043,000	25.05%
Equinix 1905 Lunt Avenue	24,782,000	26,574,000	32,398,000	39,233,000	21.10%
Amitron Corporation 2001 Landmeier Road	44,787,000	36,846,000	30,893,442	30,932,871	0.13%
Chem-Plate 1250 Morse Avenue	29,408,000	28,454,000	31,133,000	28,548,000	-8.30%
Magnetic Inspection Lab 1401 Greenleaf Avenue	23,977,000	21,986,000	25,825,000	26,502,000	2.62%
Cosmic Ventures, LLC 2299 Busse Road	-	-	-	21,882,000	-
Grecian Delight 1201 Tonne Road	21,447,000	21,983,000	20,584,000	21,280,897	3.39%
Belmont Sausage 2201 Estes Avenue	22,114,000	25,356,000	23,775,000	20,230,700	-14.91%
Chem-Plate 1990 E. Devon Avenue	15,879,000	18,427,000	16,402,000	N/A	-
Annual Consumption by Year Top 10 Users	292,277,103	287,211,000	329,589,442	369,927,468	12.24%
Percent of Annual Water Pumped	16.19%	16.76%	18.92%	21.02%	

Operations Division

	2013	2014	2015	2016	% change
<u>Storm Sewer System</u>					
Inlet Repairs- MFT Program	35	32	65	28	-56.92%
Inlet Repairs - Per Complaints	21	20	27	32	18.52%
Rear Yard Inlets Repaired	5	10	5	0	-100.00%
No. Manholes Vacuumed	81	84	35	20	-42.86%
Feet Flushed	21,579	10,662	9,390	7,851	-16.39%
				60	
<u>Sanitary Sewer System</u>					
Linear Feet of Mains Cleaned	55,247	67,126	19,500	35,468	81.89%
Linear Feet of Sewer Televising	18,342	0	0	100	-
San. Sewer O&M Plan Repairs	5	0	1	0	-100.00%
San. Sewer Forcemain Breaks	0	0	3	0	-100.00%
Normal (Locate within 48 hours)	6,886	6,545	7,934	9,970	25.66%
Short (more than 4 hrs and less than 48 hrs)	69	72	54	52	-3.70%
Rush (less than 4 hours)	226	424	610	100	-83.61%
Emergency (less than 2 hours)	313	240	236	355	50.42%
JULIE Locates responded to	7,494	7,281	8,834	10,477	18.60%
JULIE Locates Requested By EGV	388	277	320	376	17.50%
Utilities Overtime Labor Hours	2,072	1,205	1,766	1,688	-4.42%
Building Maintenance Overtime Labor Hours	442	662	652	484	-25.77%

VILLAGE CLERK'S OFFICE

The Village Clerk's Office is comprised of a part time Village Clerk and a full-time Administrative Specialist. The Village Clerk is appointed by the Mayor with the consent and approval of the Village Board. On December 16, 2014 the Village Board adopted Ordinance No. 3403 which changed the Village Clerk position from full-time to part-time.

The responsibilities and duties of the Village Clerk's Office, as keeper of the records, are imposed and referenced in the Illinois State Statutes, with additional responsibilities customized by Municipal Ordinance or policy. The following is a brief synopsis highlighting various day-to-day activities of the Village Clerk's Office.

Proceedings of Village Board Meetings

The Village Clerk attends all Village Board meetings and prepares minutes of those proceedings. Executive Session meeting minutes and tapes are indexed and filed in the Village Clerk's Office as confidential documentation until such time their release is approved by the Village Board.

There were nineteen (19) Village Board meetings held in 2016 with 31 Ordinances and 50 Resolutions adopted by the Village Board. Ordinances and Resolutions are prepared by the Clerk's Office prior to the Board meetings. Upon approval, the documents are processed and distributed to the appropriate parties for signatures and/or files. Records pertaining to Ordinances, Resolutions, governmental acts and minutes of proceedings are indexed and permanently stored in the Village Clerk's Office as dictated by State Statute.

Public Hearings

Public Hearings before the Zoning Board of Appeals and Plan Commission are scheduled as petitions are received. Essential documentation is submitted to the Village Clerk's Office, a permanent file is created and copies are distributed to Village staff for review. Upon completion of staff review, information packets are prepared and distributed to the members of the Boards for review (Plan Commission packets are compiled by the Village Manager's Office) and a hearing date is set. The Clerk's Office provides written notice to the Village Board, Boards and Commissions, the Petitioner, Court Reporter when applicable, News Media and Village Personnel for all public hearings. There were 385 public hearing notices mailed to Elk Grove residents and/or businesses prior to public hearings in 2016. Any fees or costs due to the Village following the public hearings are calculated and forwarded to the Finance Department for collection.

Zoning Board of Appeals

There were seven (7) public hearings scheduled before the Zoning Board of Appeals. The docket numbers and type of hearings are as follows:

ZBA Docket 16-1 – Fence Variation (2065 Tonne Road)

ZBA Docket 16-2 – Fence Variation (622 Dupont Court)

ZBA Docket 16-3 – Fence Variation (398 Brighton Road)
ZBA Docket 16-4 – Fence Variation (944 Wisconsin Lane)
ZBA Docket 16-5 – Use of Yards for Vehicles (1210 Diane Lane)
ZBA Docket 16-6 – Fence Variation (955 Beisner Road)
ZBA Docket 16-7 – Fence Variation (1800 Nicholas Boulevard)

Plan Commission

Three (3) Plan Commission public hearings were held in 2016. The docket numbers and type of hearings are as follows:

PC Docket 16-1 - Special Use Permit for Religious Institution (1550 Higgins Road)
PC Docket 16-2 – Special Use Telecommunications Facility/Monopole (190 Gordon Street)
PC Docket 16-3 – Special Use Ammunition Storage (2200 Estes Avenue)

Village Board

One (1) public hearing was held before the Mayor and Board of Trustees for consideration of the 2016/17 Budget.

Meeting Notices

State law requires the Clerk's Office to provide an annual meeting schedule of all regular meetings held by the Village Boards and Commissions. This schedule is sent to all local News Media and is posted on the Village website. Any meeting cancellations or changes to the annual schedule are published and/or publicly posted as required. There were fifty-one (51) meeting notices processed in 2016.

Recording/Filing of Documents

The Clerk's Office is responsible for recording and filing official documents with Cook and DuPage Counties. These documents include various Plats, Resolutions, Ordinances, Annual Budget, Treasurer's Report, Tax Levy and Tax Exempt Affidavits.

The Clerk's Office provides Cook County with a list of Village Officials and Staff that are required to file Ethics Statements. Ethics Statements are filed on the internet by each individual.

Elections

There were sixty-five (65) voter registrations processed by the Village Clerk's Office in 2016. There were two (2) elections held in 2016. The Primary Election took place on March 15, 2016 and the General Election took place on November 8, 2016. The Cook County Clerk's Office designated the Elk Grove Village Hall as an early voting site for the General Election. Early voting took place from October 24, 2016 through November 7, 2016. There were a total of 5,315 registered voters who participated.

Solicitors

Pursuant to Village Code, anyone seeking to solicit door-to-door in residential areas of the Village must file an application for permit with the Village Clerk's Office. A \$40.00 non-refundable permit fee is due at the time of application. Each permit is active for thirty days. Each Solicitor is allowed two permit renewals. The fee for a thirty day renewal is \$15.00. Anyone seeking to solicit beyond those ninety days must submit a new application together with the full fee and a current background investigation is conducted. The fee covers the costs incurred by the Village to have background investigations conducted on each applicant and to produce a photo ID badge for display by each solicitor.

A record of each application received, action taken, and information pertaining to that application is kept on file in the Village Clerk's Office. The Village Clerk's Office has contracted and works with a reputable company that provides investigation services for a fee. Approval of solicitors is based on the results of the background investigation and the requirements of the Village Code. Anyone approved to solicit door-to-door is issued a photo ID badge with their name and expiration date which must be visibly displayed at all times while soliciting in the Village. A total of sixty-one (61) permits were issued in 2016. All current solicitor names, picture and the company which they are soliciting for are posted on the Village website and aired on EGTv – Channel 6.

Charitable organizations wishing to solicit at Village intersections must submit a written request with the Village Clerk's Office. Approval of a "Tag Day" request is based on the information provided and the requirements of the Village Code. There were five (5) "Tag Day" requests approved in 2016.

Records Management

Records management is a continuous process. The Village Clerk's Office is committed to making records management and the digital reproduction of documents a priority. Village Board Minutes, Ordinances and Resolutions are all available on the Village website for public viewing.

Village Code/Supplements

The Village Code and Zoning Code are continuously updated as Ordinances are adopted by the Village Board. The Village Code and Zoning Code are both available to the public on the Village website.

Sterling Codifiers prepared three (3) Code supplements containing a total of fifty-three (53) pages of amendments to the Zoning or Village Code in 2016. Following each Village Board meeting, the Village Clerk's Office provides copies of newly adopted Ordinances to Sterling Codifiers. Sterling immediately places copies of the Ordinances on the Village's website under "pending Ordinances" until the Ordinances are codified. A hard copy supplement is completed and provided to the Village Clerk several times per year. Code books are then updated.

Freedom of Information Act

The Village Clerk is the designated Freedom of Information Officer of the Village. As the Freedom of Information Officer, the Village Clerk is required by law to complete on-line training for both the Freedom of Information Act and the Open Meetings Act annually through on-line training provided by the Attorney General.

There were 495 Freedom of Information requests submitted and processed through the Village Clerk's Office in 2016. The Freedom of Information Act requires all public bodies to make available to any person, for inspection or copying, all public records except those records that are expressly exempt by Statute. The Clerk's Office logs each request, routes the request to the appropriate department, and maintains copies of all requests together with the documents provided in response to the request as dictated by the Freedom of Information Act. Freedom of Information request forms are available to the public on the Village website and can be submitted electronically.

Liquor Licenses

Liquor License applications are submitted to and processed by the Village Clerk at the direction of the Liquor Commissioner. Annual liquor license renewal correspondence and updating of liquor owner/manager information is conducted by the Village Clerk. There are currently sixty-seven (67) liquor licenses issued in Elk Grove Village. Notices and publications of public hearings held before the Liquor Commission are prepared by the Village Clerk.

Video Gaming

Ordinance Number 3312 was adopted by the Elk Grove Village Board on July 10, 2012 allowing Video Gaming in liquor licensed establishments in the Village. License Applications and supporting documentation are submitted to the Village Clerk for review and approval by the Gaming Commissioner. There are currently seventeen (17) video gaming licenses issued in Elk Grove Village.

Professional Development

The Village Clerk has both Registered Municipal Clerk certification and Certified Municipal Clerk Certification. Certification is obtained through educational training, job experience and participation on organizational committees. The Village Clerk continues to attend educational sessions offered by the International Institute of Municipal Clerks, Illinois Municipal Clerk's Association, Municipal Clerk's of North and Northwest Cook County and Municipal Clerks of DuPage County.

Miscellaneous

The Clerk's Office prepared thirteen (13) Mayoral Proclamations and issued twelve (12) Raffle Licenses in 2016.

The Village Clerk was an active member of the Employee Wellness Committee in 2016.

Special Events

The Administrative Specialist coordinated three Village events in 2016; the Volunteer Appreciation Dinner, Memorial Day Ceremony and Tree Lighting Ceremony.

Summary

The Village Clerk's Office is dedicated and committed to providing citizens with the information needed to access local government. The Village Clerk's Office helps ensure fair elections and lawful public meetings. The Village Clerk's Office provides open access to public records and provides service to all without exception.

Village Clerk's Office	2013	2014	2015	2016
Agreements	10	24	21	19
Annexations (Acreage)	0	0	0	0
Elections	1	2	1	2
Early Voters	121	2,647	404	5,315
	Consolidated Election	General Election	Consolidated Election	General Election
Freedom of Information Requests	497	448	491	495
Legal Notices (Meetings)	69 (53)	62 (50)	60 (45)	62 (51)
Liquor Licenses	62	58	61	67
Video Gaming Licenses	9	18	18	17
Minutes of Village Board Meetings	19	19	19	19
Ordinances	39	37	40	31
Plats of Dedication, Vacation & Easements	2	0	0	2
Plats of Subdivision	2	1	2	3
Proclamations	18	12	25	13
Raffle Licenses	8	14	11	12
Registration of Voters	14	35	14	65
Resolutions	61	60	55	50
Solicitors Applications	50	31	27	61
Tag Day Licenses	8	8	9	5

PUBLIC HEARINGS

Village Board	3	1	3	1
Plan Commission	4	4	5	3
Zoning Board	10	7	7	7
-Mailings	857	431	415	385

VILLAGE CODE AMENDMENTS

Village Code	11	11	19	9
Village Code Supplements	3	3	3	3
	(25 pages)	(82 pages)	(48 pages)	(53 pages)
Zoning Ordinance	1	1	0	1
Zoning Code Supplements	1	1	0	1
Building Code	1	0	0	1

DOCUMENTS PURCHASED FROM VILLAGE CLERK'S OFFICE

Building Code	0	0	0	0
Ordinances & Misc.	2718	181	0	263
Signs & Awnings	0	0	0	0
Subdivision Control	0	0	0	0
Zoning Maps	4	2	1	4
Zoning Ordinances	0	0	0	0
Village Code	0	0	0	0
Comprehensive Plan Maps	0	0	0	0
Flood Plain Regulations	0	0	0	0

VILLAGE MANAGER'S OFFICE

Elk Grove Village's Human Resources, Information Technology, Business Development & Marketing, and EGTV Channel 6 activities are performed under the leadership and direction of the Village Manager's Office. The Village Manager takes an active role in the coordination and function of these activities and all individual departments.

The Human Resources Office provides assistance in the recruitment of personnel and the administration of health care and retirement benefits. In 2016, Human Resources also took over the coordination of the Fire and Police Commission activities. In addition, the Human Resources Director provides guidance and assistance in labor relations and collective bargaining between the Village and its three unions representing the Fire, Police, and Public Works Departments.

The Village Manager's Office continues to concentrate on Economic Development with existing and potential businesses; as well as on providing enhanced customer service. Some of the highlights and accomplishments for the Village Manager's Office during the 2016 calendar year include:

- Enhanced customer experience: Launched service request system and mobile application to provide improved service and response to resident requests and questions.
- Executed new 5-year contract with Public Works Union. Signing ceremony was held at September 27 Village Board meeting.
- JPZ Committee reviewed proposed cell tower at 190 Gordon, approving the tower as a stealth monopole with internal antennas at 120 feet in height. Village staff began work to update cellular antenna policy in regard to pole design and small cell antennas.
- Creative Werks relocated its corporate headquarters to Elk Grove Village, expanding their operations to include 600 employees at a 250,000 square foot facility at Busse and Pratt. This project was made possible through use of incentives from the Busse-Elmhurst TIF.
- 60th Anniversary Foreigner Concert and Camaro Car Giveaway successfully celebrated on July 17.
- Play Picnic and Party: Over 3,000 attended a family-friendly Anniversary Festival hosted in partnership with the Park District and Library, celebrating the Village's 60th and the Park District's 50th anniversaries.
- 1st annual Oktoberfest, with over 2,000 attendees, capped off the Village's highly successful 60th Anniversary celebrations. Second annual Oktoberfest in the planning stages.
- Elk Grove Movie Classics: Village hosted classic movies from the 1950's through the 2000's in honor of the Village's 60th Anniversary.
- Podcast of "Strictly Business" launched in May with 10 episodes released in 2016, focusing on themes including business profiles, workforce development, innovation, leadership, culture, entrepreneurship, infrastructure, and regional economics.
- Start-Up Savant ranked Elk Grove Village as #8 in State for best place to start a business.
- District 59 submitted Petition for Special Use to build their headquarters on the former Lively Jr. High property. Worked with District staff to develop a plan which will be compatible with the surrounding neighborhood.
- 121 businesses either moved or expanded within Elk Grove in 2016.
- The Business Leaders Forum (BLF) worked to develop plans and programs to drive business development and community building. As part of the programming, staff and Trustees participated in twelve business ambassador visits to local businesses, and planned a program of seminars, webinars, and networking events for the upcoming year.

- Zoning Code Update: Rewriting of Zoning Code- New Development Code is under review. Created a steering committee with staff, elected and appointed officials. Held a public open-house to collect feedback on how code and associated zoning processes currently function. Created elkgrovezoning.com website to provide public access throughout the process.
- Elk Grove joined with 10 other communities to create Joint Emergency Management Coordinator position administered through Northwest Central Dispatch. This is the first such joint position in the State of Illinois and one of very few nationwide.
- SOC aircraft noise consultants, JDA, analyzed runway utilization at O’Hare and recommended fly quiet program via runway rotation plan.
- ONCC implemented runway rotation plan on July 3 – Village produced special newsletter to advise residents. JDA was hired by SOC to review the RRP and make recommendations on it. JDA analyzed the program, recommended adjustments, and met with the Chicago Commissioner of Aviation to discuss.
- Village partnered with Schaumburg, Roselle, Itasca and Hanover Park to address ComEd’s West Central Reliability Project along IL-390.
- Village joined Illinois Public Benefits Cooperative (IPBC), saving nearly 10% on health insurance.
- Devon-Tonne redevelopment plans were explored, and Village continues to work to lay the groundwork for the Devon corridor in anticipation of the full construction of IL-390.
- Increased network security by introducing an online cybersecurity training program, including multiple cybersecurity training classes for all Village employees.
- EGTV won three (3) awards at the Wisconsin Community Media/Alliance for Community Media Best of the Midwest Video Festival, including a Merit award in News Programs for “Inside the Village”, an Achievement award for Professional Meetings Coverage for the December Village Board Meeting, and a Merit award in Live Coverage for the “League of Women Voters Candidates Forum”.

Service Request System

In October of 2016, the Village launched a Service Request system called “My Elk Grove Village”. The new system offers a simple way for residents and businesses to submit issues, request services, comment to and receive updates from the Village. Residents can access the system from the Village website, Facebook Page, or “My Elk Grove Village” mobile app. Service requests are routed to the appropriate department for action based on the type of request submitted. Village staff then responds and residents can track the progress of requests on the Village website or mobile app.



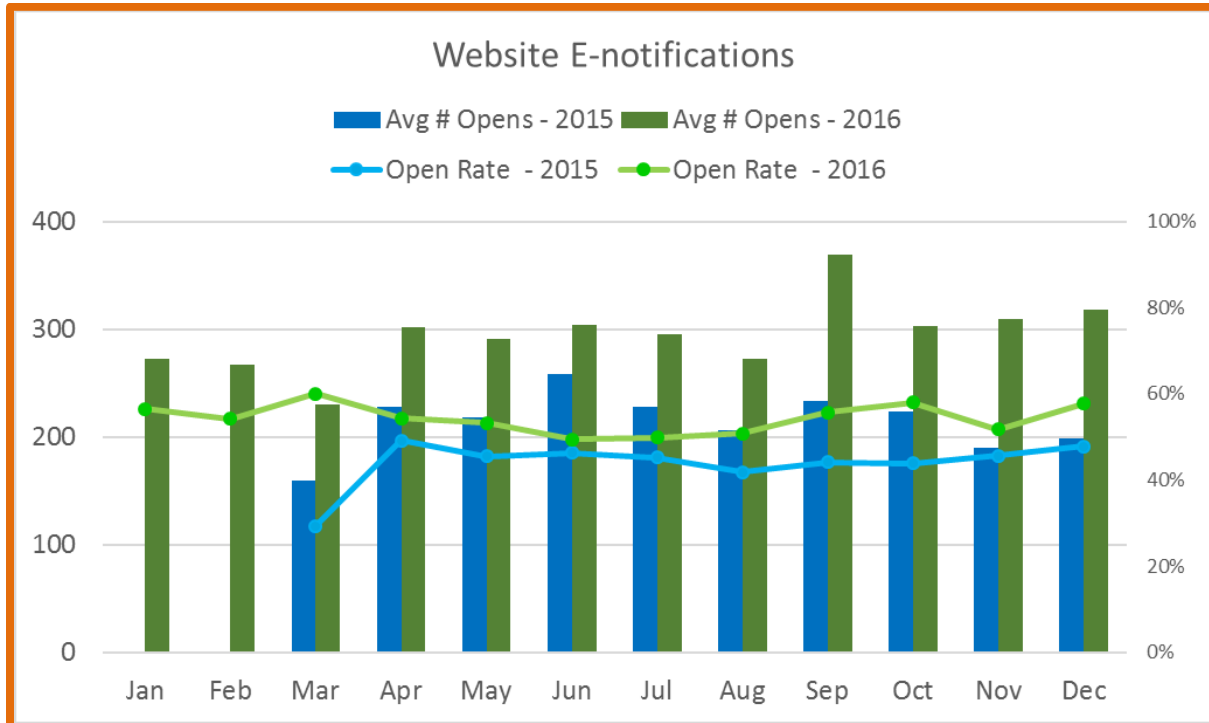
From the launch of the request system through the end of 2016, the Village received a total of 527 requests. The service request system sends out automatic notifications when a request is submitted and completed, however in addition to this Village staff personally respond to give updates and set expectations about a request. Our customer goal is to have a staff member personally respond within 2 days of a request being submitted. In the first 3 months this system has been in place, the Village has achieved this goal with 89% of requests.

Service Request System	Total Requests	Avg Days to Repond	% Responses within 2 days	Avg Days to Complete
2016	527	1.35	89%	6.9

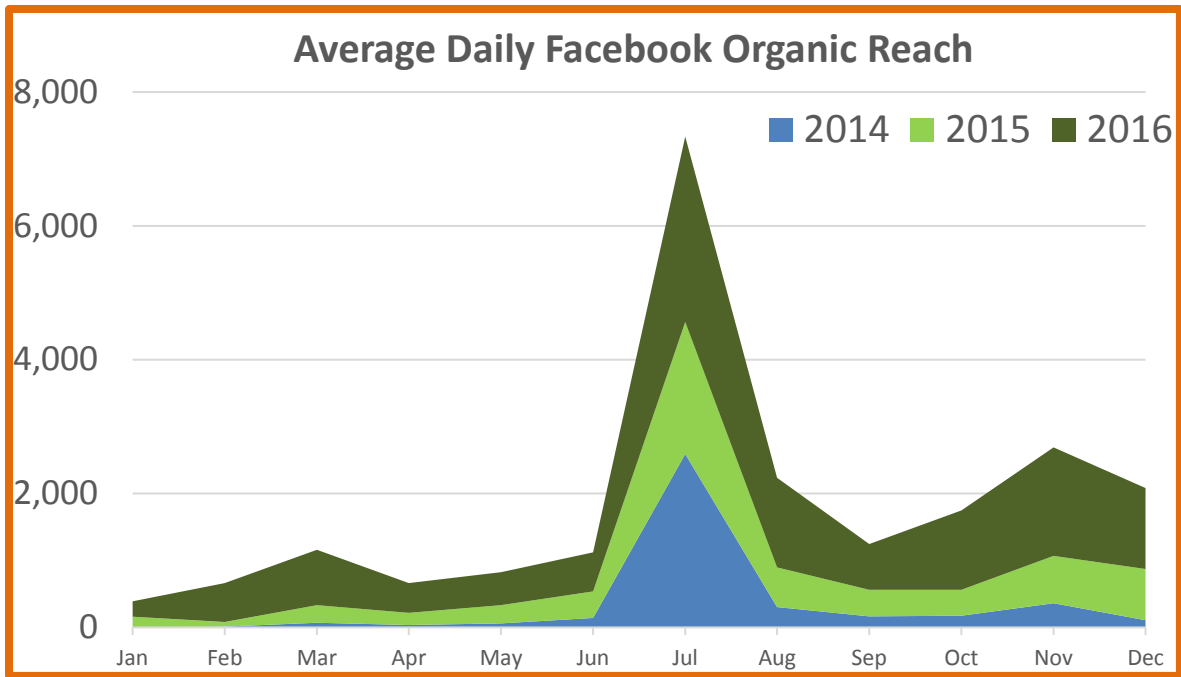
Communication

The Village Manager's Office, in partnership with all Village Departments, publishes six (6) issues of the Villager Newsletter each year. The newsletter is delivered to every home and business in the Village. In 2016, the Village also published a Suburban O'Hare Commission newsletter to help inform residents about the Fly Quiet Runway Rotation Plan test. In addition to regular issues of the Villager newsletter, staff also maintains a strong online presence to communicate with residents through the Village website and Facebook Page.

The Village provides residents the ability to sign up for e-notifications from the Village's website, with information on upcoming meetings, construction updates and important Village news. The average open rate (% of people on distribution list that open the e-mail) for e-notifications was 54% in 2016, up from 44% in 2015. This is a very good open rate, given that the standard for open rates for government e-mails is under 30%. A high open rate indicates that people find the content to be relevant and interesting. In addition to the higher open rate, the chart below demonstrates that the Village consistently achieved more opens every month compared to 2015.



The Village Facebook Page has continued to grow, with 1,819 "Likes" at the end of 2016, up from 1,004 in 2015. More importantly, the Village organically reached an average of 998 people daily in 2016, up from 514 in 2015. Daily organic reach measures how many unique users saw a post by the Village each day, without the use of any paid promotion or advertisement. Facebook uses an algorithm that displays content more widely when users interact with or share our content. This means that the more interesting and engaging our content is, the more users will be reached by that content.



As a supplement to the Village’s regular Facebook posts, in 2016 the Village Manager’s Office began exploring targeted use of paying to promote Facebook posts. These targeted promotions allow the Village to expand our typical organic reach to connect with residents who might not interact with other more traditional Village communications. To help promote the Village’s first Oktoberfest, the 60th Anniversary Car Raffle, and the Fire and Police Open House, \$29.17 was spent to reach 2,092 additional residents. This low-cost, on-demand promotion opportunity will continue to be used selectively in the future to increase the reach of important Village news and information.

Pace Dial-a-Ride

In 2016, the Dial-a-Ride program experienced an 8.1% decrease in ridership compared to 2014. Dial-a-Ride is a Village subsidized program open to the general public in Elk Grove. The program is run through the Pace Suburban bus service.

Dial-a-Ride	2013	2014	2015	2016	% change
Total trips	23,412	24,190	22,234	22,406	+0.7%
Days of Service	307	307	307	307	0%
Trips/ Day	76	79	71	73	+2.7%

HUMAN RESOURCES

Under the direction of the Village Manager, the Office of Human Resources provides “Customer Service” to Village employees, retirees, and candidates for employment. Its primary responsibilities are maintenance of employee records, administration of employee benefit plans, administration of compensation plans, and coordination of Village labor relations activities.

	2013	2014	2015	2016	% change
Positions Filled	30	30	32	33	3.13
Seasonal Positions Filled	16	14	14	17	21.43
Applications Received	2818	1230	459	780	69.93
Interviews Conducted	91	51	64	72	12.5
Tests Administered	43	31	22	63	186.36
Assisted Retirees	10	4	15	12	-20.00

The Office of Human Resources updated information on Vision CMS for the second year to strengthen communication per the village intranet application while also improving the online job application.

The Office of Human Resources has partnered with the Village Manager’s Office to improve the Village’s employee orientation and on-boarding programs.

The Office of Human Resources partnered with the Village Manager’s Office to implement a new insurance program with the Intergovernmental Personnel Benefit Cooperative. The IPBC allows municipal groups to band together for purposes of insurance to allow members more financial stability.

The Office of Human Resources partnered with the Finance Department for the second year with Tyler Munis, the new financial software system or Enterprise Resource Planning (ERP), to update employee personnel records in the system, including compensation and benefits. The Office of Human Resources set up the Employee Self Service (ESS) portal module that is part of Tyler Munis and will be implemented in early 2017.

The IRS mandate of the Affordable Care Act (ACA) had a direct impact on the Office of Human Resources for the second year. The Office of Human Resources partnered with the IT Division to ensure appropriate measures of preparation for reporting in relation to the Internal Revenue Code Section 6056 and will now utilize Tyler Munis for this purpose.

The Office of Human Resources assisted a neighboring community with their Human Resource function for part of the summer while also assisting in the successful recruitment of a Human Resource professional with the community.

Twelve (12) employees retired from the Village in 2016. The Office of Human Resources and the Finance Department had retirement inquiries from over fifteen employees.

BUSINESS DEVELOPMENT & MARKETING ACTIVITY

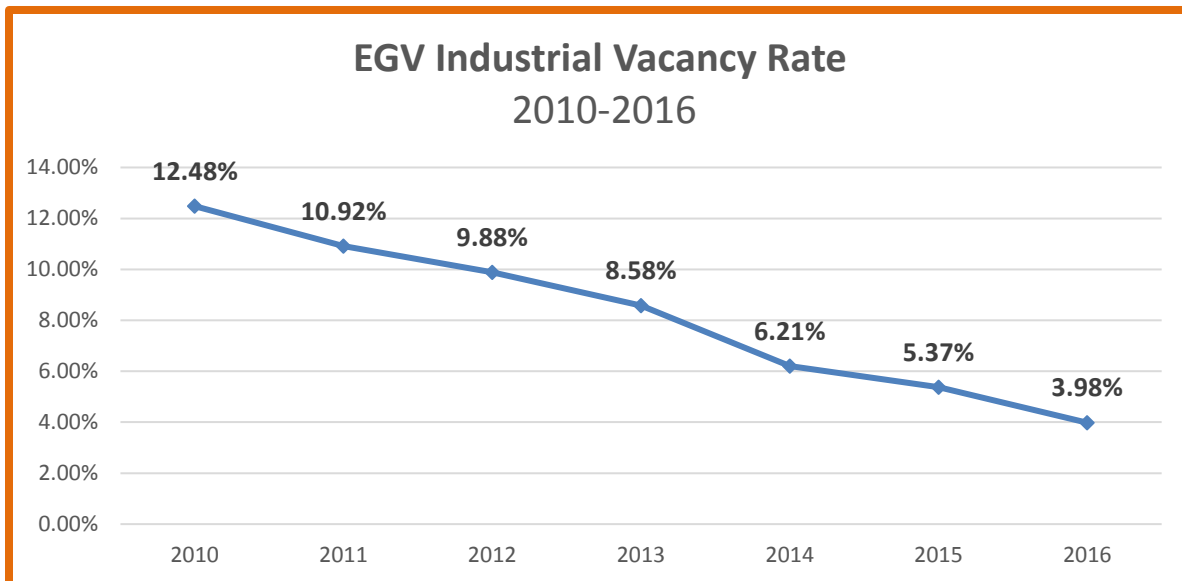
The goal of Business Development & Marketing is retention and attraction of industry in the Village. The Business Park supplies approximately eighty percent of the Village's tax revenues; therefore, keeping the Business Park occupied is paramount for the continued growth and success of the Village.

The Director of Business Development & Marketing is responsible for conducting outreach to the local business community, as well as recruiting new businesses to the Village, thus maintaining and enhancing the Village's diverse and robust business base. In 2016, the Village continued to promote its Beyond Business Friendly brand through networking, public relations, and business retention and attraction events.

This past year was extremely rewarding for the Village as we received several notable awards and recognitions for the Village's business and Beyond Business Friendly marketing efforts. These awards include:

- The Makers Wanted campaign won the 2016 Gold Award of Excellence in the Integrated Campaign - Political category from the Communicator Awards.
- Start Up Savant named the Village's online Business Resource Guide as the number eight best resource for startups.

Elk Grove Village remained one of the hottest locations in the Chicago region for industrial development. The end 2016 industrial vacancy rate of 3.98% is the lowest of any Cook County municipality in the O'Hare Industrial market. This is down from a high of 12.48% in 2010.



Additionally, the end of the year industrial absorption rate for the Village was 275,000 square feet. The absorption rate is the net gain or loss of occupied industrial space in square feet as businesses move in and out of a market. A positive absorption rate indicates there are more businesses moving into the Village than moving out.

Notable Business Developments

Business Expansion: 121 businesses either moved or expanded within Elk Grove in 2016.

Private Sector Investment: Private sector construction investment totaled nearly \$145 million in 2016.

MC Machinery: MC Machinery, the machine building division of the Japan based Mitsubishi Corporation, began construction of a state-of-the-art 124,000 square foot corporate office and showroom visible from Interstate 90. The facility will cost approximately \$25 million and will house their corporate offices, a showroom, a demonstration area, and a warehouse. The entire project will accommodate 220 jobs.

Creative Werks: Creative Werks, a leader in innovative food packaging and packing design, relocated its corporate headquarters to Elk Grove Village, expanding their operations to include 600 employees at a 250,000 square foot facility at Busse and Pratt. This project was made possible through use of incentives from the Busse-Elmhurst TIF.

Made in Elk Grove Expo

In October of 2016, the Village held the fourth annual Made in Elk Gove Manufacturing and Technology Expo. Over 1,000 people attended the event to network with local manufacturing companies. There were 100 exhibitors representing industries such as precision machining, plastics, electronics, and industrial services.

At the Expo, the Village presented three Business Excellence Awards in the categories of Community Support, Innovation, and Sustainability. The awards recognize Elk Grove Village-based manufacturing companies that demonstrate leadership in the business community. Award recipients include:

Cristaux International Excellence in Innovation

Cristaux is a full-service design and manufacturing company, which specializes in custom awards and other high-end forms of recognition. While accepting the award for Excellence in Innovation, CEO Andre Janus discussed how each time they make a product, they focus on how to do it better.





Iosso Products Excellence in Sustainability

Iosso Products was recognized for Excellence in Sustainability for the bio-based products they develop and manufacture in Elk Grove Village. The cleaning products produced by Iosso are both environmentally friendly and non-petrochemical. Vice President Marianne Ortmann accepted the reward on behalf of the company.

Rebechini Studios (RSI) Excellence in Community Support

RSI is a family owned company, specializing in supplying signs, components and various specialty goods. They've been located in Elk Grove Village since 1981 and have been consistently involved in the community. This year, we showed our appreciation for RSI, who each year have designed the Business Excellence Award trophies for the Expo at no cost to the Village.



Business Leaders Forum

In 2016 the Village began to strategically plan the 2017 program for the Business Leaders Forum (BLF). The BLF is a collaborative initiative between the Village and the business community to develop plans and programs to drive business development and community building.



In 2016 staff and Trustees participated in twelve business ambassador visits. The ambassador visits are one component of the BLF program. A full program of seminars, webinars, and networking events is planned for 2017.

The BLF is the reformulated version of the Industrial and Commercial Revitalization Commission (ICRC). Building on the ICRC's significant past achievements; the BLF is a nimble and flexible group offering local business leaders the opportunity to directly impact the future of the Village.

Strictly Business Podcast

In 2016 the Village launched the Strictly Business Podcast, which explores the business community in Elk Grove Village through interviews with business owners and industry experts. Episodes focus on themes including business profiles, workforce development, innovation, leadership, culture, entrepreneurship, infrastructure, regional economics, and others. Topics are discussed in a lively conversational style with industry experts, business owners, and public sector leaders. The Strictly Business Podcast is produced by the Village's award winning EGTV.



Makers Wanted Campaign

In 2016 the Village continued to promote the Makers Wanted campaign. The purpose of the campaign is to build awareness around EGV's Beyond Business Friendly brand and to promote EGV and the Industrial park as a premier business location.

The campaign ran from January to December of 2016. Media outlets included TV (Comcast Sportsnet and Comcast Spotlight), print media (Crain's), billboards, and internet marketing.



Class 6B Exemptions

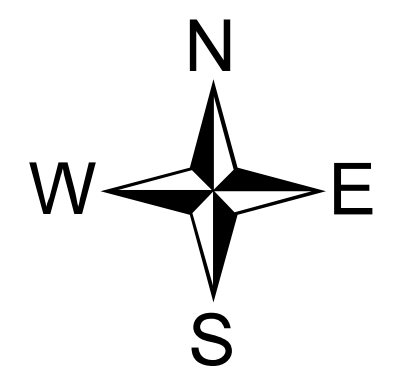
The Village approved nineteen (19) Cook County Class 6B property tax exemptions in 2016. The 6B program will lead to the improvement of approximately 1,719,564 square feet of industrial space, the creation approximately 280 jobs and will generate the reinvestment of approximately \$20 million back into the Business Park.

2016 6B Locations:


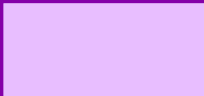
55 Lively Blvd.	149 Seegers Ave.	650 Morse Ave.
365 Criss Circle	645 Lunt Ave.	1001 Morse Ave.
860 Bonnie Lane	901 Greenleaf Ave.	1200 Lunt Ave.
1055 Arthur Ave.	1125 Lunt Ave.	1501 Landmeier Rd.
1251 Pagni Dr.	1300 Pratt Ave.	2101 Arthur Ave.
1901 Greenleaf Ave.	2080 Lunt Ave.	
2300 Arthur Ave.	2416 Estes Ave.	

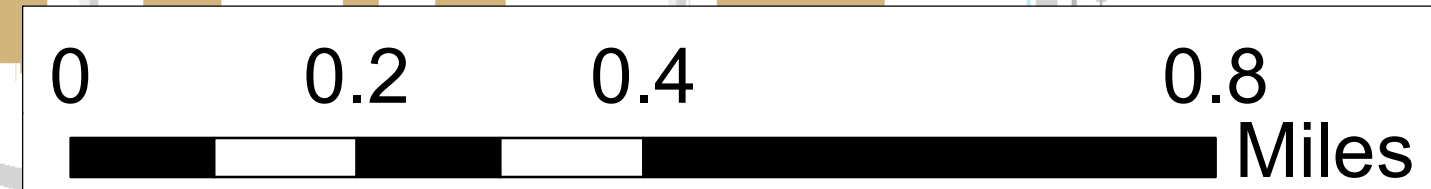
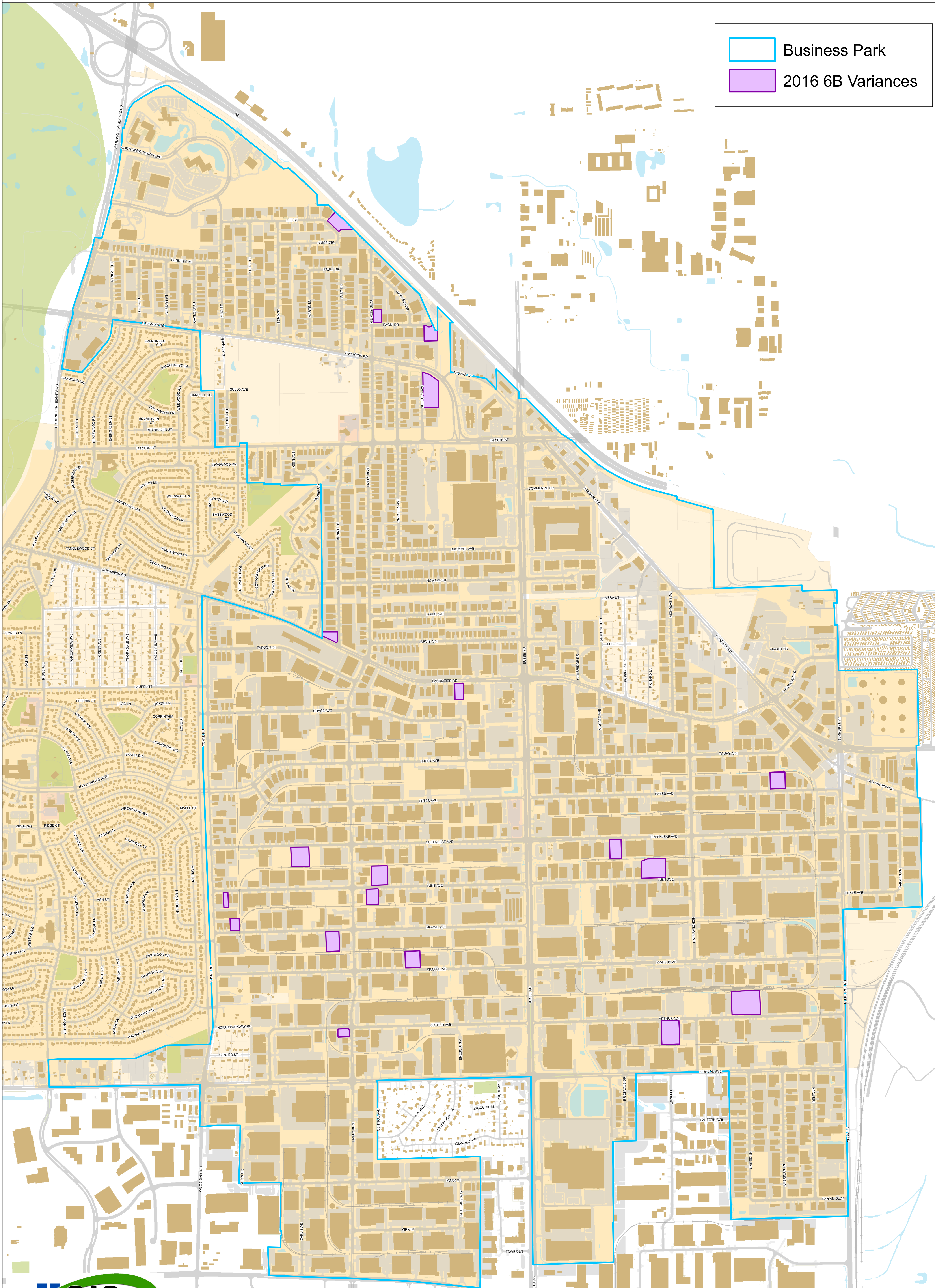


2016 6B Variances



Legend:

-  Business Park
-  2016 6B Variances



INFORMATION TECHNOLOGY

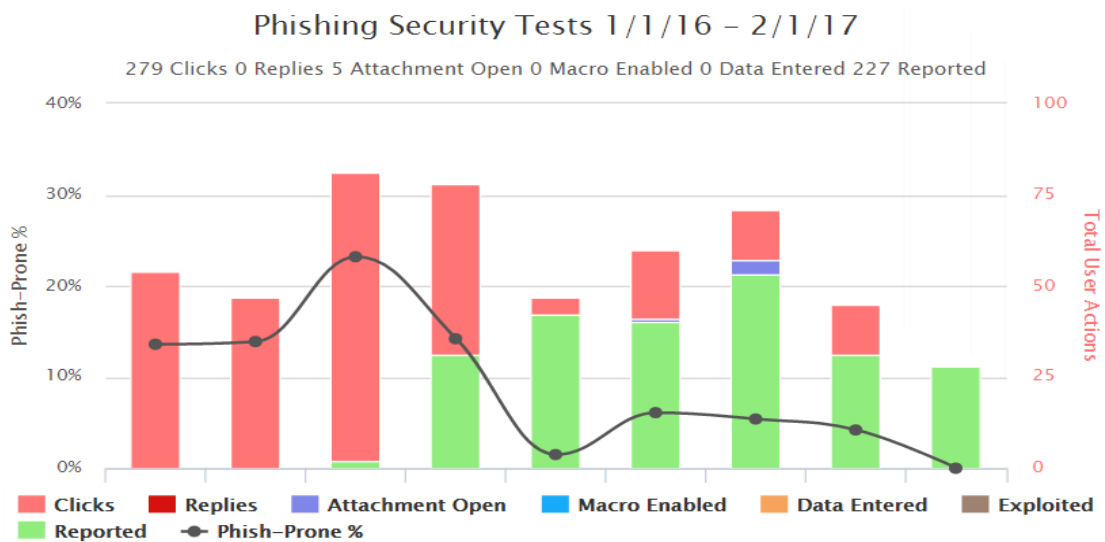
During 2016 the Information Technology staff continued to serve employees by maintaining the Village's voice, data, and video infrastructure, implementing the new hardware and software used by various Departments, modifying software applications as their requirements change over time, and training users new to a system due to employee turnover, promotion, transfer, or retirement.

Some of the major projects addressed by Information Technology personnel in 2016 included:

- Transitioning the Village Clerk and Finance Departments to the Laserfiche content management software. Laserfiche replaced our previous content management software, which was implemented back in 2002, and is widely used in the local municipal marketplace. In addition to better managing the documents and files used by internal Departments, Laserfiche streamlines the retrieval of Village Board meeting agendas/minutes and other Village materials by residents or businesses using our website.
- Managing the implementation of several ERP (Enterprise Resource Planning) applications. This is a continuation of the project that began back in late 2013 leading up to the final contract being signed in January 2015. The project implementation formally kicked off the following month and during 2016 we went live with several applications including Payroll, Time & Attendance, and Business Licenses. The final applications planned to go live during 2017 or early 2018 include Utility Billing and Customer Self Service.
- Implementing IBM's MaaS360 Mobile Device Management (MDM) software for Village-owned Microsoft Surface units and tablet computers. This project reflects the increasing number of mobile devices used by Village employees as well as the potential risk to our network environment if any of these devices were to be lost or stolen. Among other things, MDM software allows us to manage Village-issued mobile devices by (1) providing the ability to wipe devices that have been lost or stolen and (2) ensuring that any new devices synchronizing to the environment are caught and quarantined.
- Enabling two-factor authentication to increase the security in place when employees access our network remotely. Rather than a simple network login, two factor authentication provides a second layer of protection for our network from intrusion by unauthorized users.
- Adding power circuits and replacing several UPS (Uninterruptible Power Supply) systems in our original data center. All the network infrastructure components in the data center are now provided with continuous, filtered, and protected power to help bridge the gap until our backup generator is activated in the event of an outage. This will assist us in maintaining, as close as possible, a 100% uptime of our critical servers and infrastructure.
- Creating a network disaster recovery (DR) site at the James P. Petri Public Works Facility. This was done to enhance the Village's disaster recovery capability and take advantage of the high speed link previously installed between Public Works and the Village Hall. In addition, it was completed at a fraction of what it would have cost to outsource the project as originally planned.

- Upgrading all Village Departments to the Microsoft Office 2016 software suite. This project allowed employees to benefit from the productivity features introduced into the latest version of the Office product and to retain their ability to easily share documents with outside organizations.
- Increasing network security by introducing an online cybersecurity training program from Knowbe4. In addition to providing multiple cybersecurity training classes to all Village employees, Knowbe4 allows for phishing attack simulations to measure the training's effectiveness. Based on the data collected over the past six months, user computer security awareness and resistance to phishing and ransomware attacks increased significantly as a result of using this program.

Phishing and Training Results



Phishing Security Test	Phish-Prone %	Delivered	Failures	Clicks	Reported
PRE-TRAINING					
4/12/2016	16.03	312	50	50	0
4/20/2016	14.33	314	45	45	0
5/31/2016	24.44	315	77	77	2
9/1/2016	14.78	318	47	47	31
POST TRAINING					
10/1/2016	1.57	319	5	5	41
11/1/2016	6.19	323	20	19	39
12/1/2016	5.54	325	18	14	53
1/1/2017	4.27	328	14	14	31

EGTV CHANNEL 6

Under the direction of the Village Manager's Office, Cable Services administrates, produces, programs and promotes the Village's municipal access cable channel, EGTV Channel 6. Primary responsibilities include:

- Creation, production, post-production, promotion and scheduling of programming highlighting Village policies, procedures and events including live coverage of Village Board Meetings, Park Board Meetings and other live programming.
- Creation and scheduling of Village and community messages on the channel's Announcements Board and Village News, which are shown when programming is not being cablecast.
- Video services (duplication, technical assistance, etc.) for Village departments.
- Posting and maintenance of EGTV and other Village content on EGTV's webpages, Facebook and Twitter pages.

EGTV celebrated the 1st Community Media Day on October 9, recognizing how channels like EGTV across the country are an integral party of their communities. The Village Board passed a proclamation honoring this day.

Upgrades were continued to all EGTV production and post-production systems to make them fully HD capable including installation of fiber connections for our program feed to Comcast's headend and from the Park District Administration building to Village Hall for our live Park Board Meeting coverage as EGTV continues to prepare to become fully HD-capable.

EGTV continued its series of videos specifically for employees concerning the Affordable Care Act, training on the new finance and time clock systems, maintaining a safe and productive workplace and healthy eating.

EGTV posted pictures and videos for upcoming programming on both Facebook and Twitter, and aired its first Facebook Live video at the Tree Lighting ceremony in November.

EGTV won three (3) awards at the Wisconsin Community Media/Alliance for Community Media Best of the Midwest Video Festival:

- **Inside the Village** won for Merit in the Magazine Format/News category.
- **Village Board Meeting – December 15, 2015** won for Achievement in the meeting Coverage Professional category.
- **League of Women Voters Candidates Forum** won for Merit in the Live Professional category.

Programming Highlights

New Employee Video

Highlights Village departments and operations to familiarize new employees.

Snapshots: Highlights of Elk Grove Village's 60th Anniversary

Highlights of EGTV's coverage of 60th Anniversary events including the Camaro giveaway, Oktoberfest and other events.

Village News

EGTV continues to air an electronic bulletin board twice daily with specific up-to-the-minute news targeted to residents such as solicitor identification and road closures.

EGTV Live Programming

EGTV continued its regular live coverage of all sports from Elk Grove High School, Conant High School and the Park District as well as special events such as the Mayor's State of the Village Address, the EGHS Commencement and the Memorial Day Ceremony.

A Walk in the Park

EGTV's series is produced in conjunction with the Elk Grove Park District and features Park District facilities, programs and people.

2016 Hometown Parade

Live coverage of this year's parade.

Inside the Village

Featured segments included a look at the construction of the new entrance electronic signs, new air conditioning units for Village Hall and how EGTV does live programming.

On Duty!

Featured coverage of the Police/Fire Department Open House, school safety tips for kids and parents, ruse burglaries, updates on public safety operations from the police and fire chiefs as well as crime prevention and safety.

Bike Safety at Night PSA

In conjunction with Friends of Cycling Elk Grove Village, this video gives tips on cycling at night.

AT&T U-Verse PSA

A video promoting EGTV's inclusion into the U-Verse lineup on Channel 99.

Personnel/Finance/IT Videos

In concert with the Village's Human Resources, Finance and IT departments, EGTV shot a series of videos featuring training on the Village's new finance and time clock software as well as retirement benefits, insurance and investments designed for employees.

Fall Sports Preview Show

Interviews with the girls' basketball and volleyball coaches at EGHS about the upcoming 2016-17 season.

Tree Lighting Ceremony

EGTV covered this year's ceremony with a concert by the Buckingham.

STATISTICS

	2012	2013	2014	2015	2016	% Change
Programs Produced	210	196	168	182	211	+14%

	2014	2015	2016	% Change
Total Hours Original Programming	164:30	185:51	197:51:42	+4.3%
Avg Program Length	54:40	1:02	53:30	-1.15%
Total Hours Cablecasting	8025	8025	8025	0%
Avg Daily Hours Cablecasting	22	22	22	0%

Shows produced:

Public Domain Theatre – 29

Park Board Meeting – 22

Village Board Meeting – 19

6 Revisited - 12

In The Grove – 11

Microsoft Office Training - 10

Strictly Business – 9

Conant Boys Basketball – 8

Creepy Classics – 6

EGPL Presents – 6

On Duty – 6

Executime Training Video – 6

\$1 Movies Classics PSA – 5

Grove JH Boys Basketball – 4

EGHS Football – 4

EGV Holiday Promo - 4

Grove JH Girls Basketball – 3

EGHS Girls Basketball – 3

Senior Olympics Softball – 2

Park District Boys Basketball – 2

EGHS Boys Basketball – 2

EGHS Softball – 2

Conant Football – 2

EGHS Girls Volleyball - 2

EGHS Girls Gymnastics – 2

Conant Baseball – 2

Human Resources Open Enrollment – 2

New Employee Video - 1

2016 Summer Concert Promo – 1

Munis Refresher Training Video – 1

Wellness Committee Videos – 1

Tree Lighting Ceremony – 1

Inside The Village – 1

EGHS Boys Volleyball – 1

EGHS Commencement – 1

EGHS Baseball – 1

EGHS Badminton – 1

EGHS Girls Volleyball – 1

EGHS Boys Soccer - 1
Conant Softball - 1
A Walk in the Park – 1
Memorial Day Ceremony – 1
Park District Girls Basketball – 1
Hometown Parade – 1
Fall Sports Promo – 1
State of the Village Address – 1
Grove JHS Girls Soccer – 1
Conant Girls Basketball – 1
Conant Boys Volleyball – 1
Leaf Collection PSA – 1

Tree Lighting PSA – 1
Snapshots: Highlights of EGV's 60th
Anniversary – 1
Bike Safety at Night PSA – 1
Oktoberfest PSA – 1
Vehicle Sticker PSA - 1
Information Security – 1
Character Counts Coalition 9/11
Remembrance – 1
Play, Picnic and Party PSA – 1
AT&T U-Verse PSA – 1
WCM Interview – Ross Rowe - 1

Number of EGTV On-Demand Programs – 573
Number of On-Demand views – 5,339

Top five video-on-demand programs:

- 1) Orchesis 2014 – 761 views
- 2) Hometown Parade 2016 – 300 views
- 3) Grove JHS Boys Basketball vs. Friendship JHS – 231 views
- 4) Over 60 Softball Championship – 202 views
- 5) Grove JHS 7th Grade Girls Volleyball vs. Holmes JHS – 186 views

Staffing Table

Mayor & Village Attorney

Position Classification	Authorized	Positions Filled as of 12/31/16
Mayor Elected	1	1
Trustee Elected	6	6
Village Attorney	1	1
Total	8	8

Village Clerk

Position Classification	Authorized	Positions Filled as of 12/31/16
PT Village Clerk	1	1
Administrative Specialist	1	1
Total	2	2

Village Manager's Office

Position Classification	Authorized	Positions Filled as of 12/31/16
Village Manager	1	1
Deputy Village Manager	1	1
Assistant Village Manager	1	1
Director of Business Development & Marketing	1	1
Director of Human Resources	1	1
Human Resources Generalist	2	2
Administrative Support Assistant	1	1
Executive Coordinator	1	1
Director of Information Technology	1	1
Systems Analyst	1	1
Network Engineer	2	2
Intern (part-time)	1	1
Total	14	14

Channel 6 - EGTV

Position Classification	Authorized	Positions Filled as of 12/31/16
Cable Television Coordinator	1	1
Cable Producer	1	1
Cable Production Assistant (full-time)	2	2
Total	4	4

Staffing Table

Finance Department		
Position Classification	Authorized	Positions Filled as of 12/31/16
Director of Finance	1	1
Deputy Director of Finance	1	1
Assistant to the Finance Director	1	1
Risk/WC Assistant	1	1
Accounting Supervisor	1	1
Accounting Supervisor Receivable/Billing	1	1
Accountant	6	6
Cashier/Receptionist	3	3
Meter Reader (part-time)	3	2
Totals	18	17
Fire Department		
Position Classification	Authorized	Positions Filled as of 12/31/16
Fire Chief	1	1
Deputy Fire Chief	1	1
Inspectional Services Supervisor	1	1
Battalion Chief	5	5
Lieutenant/Paramedic*	12	12
Lieutenant	3	3
Firefighter/Paramedic	54	54
Firefighter	12	12
Fire Inspector	1	1
Fire Inspector (part-time)	3	0
Management Analyst	1	1
Secretary	1	1
Senior Clerk	1	1
Clerk	1	1
Public Health Nurse	1	1
Total	98	95

Staffing Table

Police Department		
Position Classification	Authorized	Positions Filled as of 12/31/16
Police Chief	1	1
Deputy Chief of Police	2	1
Police Commander	4	4
Police Sergeant	13	13
Police Officer	70	68
Assistant to the Chief of Police	1	1
Police Services Coordinator	1	1
Public Service Officer	4	2
Records Supervisor	1	1
Social Worker	1	1
Secretary	1	1
Police Record Technician	5	5
Community Services Coordinator	1	1
Senior Clerk	3	3
Total Full-Time	108	103
Work Processing Operator	5	4
Clerk / Receptionist	3	1
School Crossing Guard	11	11
Total Part-Time	19	16
Total	127	119
Community Development Department		
Position Classification	Authorized	Positions Filled as of 12/31/16
Director of Community Development	1	1
Deputy Director of Community Development	1	1
Engineering Supervisor	1	1
Staff Engineer	1	0
Plan Review Supervisor	1	1
Permits Technician	1	1
Senior Permit Technician	1	1
Building Inspector	3	3
Improvements Inspector	2	2
Housing Maintenance Inspector	2	2
Administrative Specialist	1	1
Senior Clerk	1	1
Engineering Intern	1	0
Code Enforcement Inspector/Health Intern (part-time)	1	0
Environmental Health Inspector	1	1
Environmental Health Inspector (part-time)	2	2
Total	21	18

Staffing Table

Public Works Department		
Position Classification	Authorized	Positions Filled as of 12/31/16
Public Works Director	1	1
Deputy Director of Public Works	1	1
Chief Infrastructure Engineer	1	1
Management Analyst	1	1
Senior Engineer	1	1
Engineering Technician	2	2
Secretary	1	1
Administrative Support Assistant	1	1
Utility Foreman	1	1
Fleet Services Administrator	1	1
Building Services Foreman	1	1
Public Works Foreman	5	4
Infrastructure Operations Foreman	1	1
Utility Operations Foreman	1	1
Fleet Services Coordinator	1	1
Utility System Operator	3	3
Maintenance Worker	28	27
Automotive Mechanic	5	5
Porter (part-time)	1	1
Custodian (full-time)	2	2
Custodian (part-time)	4	4
Total	63	61

FLEET INVENTORY - 2016

Public Works Department

Public Works-Street Division Major Equipment & Vehicle List

Building and Fleet Services Division

<u>Unit</u>	<u>Year</u>	<u>Type</u>	<u>Manufacturer</u>	
602	2008	F-250 Pick-Up Truck	Ford	
603	2001	Four Door Sedan	Chevrolet	
604	2015	F-250 Pick-Up Truck	Ford	P
605	2008	F-550 Bucket Truck	Ford	
606	2015	3/4 Ton Pickup	Ford	P
607	2000	Viewing Stand	Fabricated	
608	2005	Four Door Sedan	Ford	
610	2005	Five Ton Wrecker	Ford	
611	2005	Four Door Sedan	Ford	
612	2014	Gator	John Deere	S
614	2014	Polar Trac (Mower, Snowblower, Broom)	Toro	

Street Division

<u>Unit</u>	<u>Year</u>	<u>Type</u>	<u>Manufacturer</u>	
701	2014	Explorer	Ford	
702	2015	One Ton Dump Truck	Chevrolet	P,S
703	2013	3/4 Ton Four Wheeled Drive Pick-Up Truck	Ford	P
704	2005	2.5 Ton Dump Truck	International	P,S
705	2000	Aerial Lift and Sign Truck	Freightliner	
706	2010	3/4 Ton Four Wheeled Drive Pick-Up Truck	Ford	P
707	2016	Six Wheeled Dump Truck	Freightliner	P,S,L
708	2016	Six Wheeled Dump Truck	Freightliner	P,S,L
709	2013	3/4 Ton Four Wheeled Drive Pick-Up Truck	Chevrolet	P
712	2009	One Ton Dump Truck	Ford	P,S
713	1986	Snowblower	Bobcat	
714	2012	Six Wheeled Dump Truck	International	P,S,L
715	2015	3/4 Ton Four Wheeled Drive Pick-Up Truck	Ford	P
716	2013	Six Wheeled Dump Truck	International	P,S,L
717	2009	Front-End Loader	Case	B
718	2005	Six Wheeled Dump Truck	International	P,S,L
719	2006	2.5 Ton Dump Truck	International	P,S
720	2000	Six Wheeled Dump Truck	Chevrolet	P,S
722	2007	2.5 Ton Dump Truck	International	P,S
724	2012	Street Sweeper	Elgin	
725	2002	2.5 Ton Dump Truck	Freightliner	P,S
729	2013	Brush Chipper	Bandit	
730	2005	Brush Chipper	Morbark	
732	1998	Three Ton Roller	HYPAC	
733	2016	Asphalt Patcher	Falcon	
734	1986	14 Foot Asphalt Paver	Barber Greene	
735	2016	2.5 Ton Dump Truck	Freightliner	P,S,L
738	2015	Arrowboard	Wanco	
739	1999	2-1/2 Ton Chipper Box Truck	Chevrolet	P
740	1997	1 Ton Dump Truck	Ford	P
742	2016	Toolcat	Bobcat	B

743	2015	Arrowboard	Wanco
745	2006	XL4100 Excavator	Gradall
746	2005	Tahoe	Chevrolet
747	2005	Tahoe	Chevrolet

(P) indicates that the vehicle or equipment is equipped with a snow plow

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(L) indicates that the vehicle or equipment is equipped with a liquid deicing system

(B) indicates that the vehicle or equipment is equipped with a bucket for snow removal

Public Works-Street Division Major Equipment & Vehicle List

Street Division cont.

Unit	Year	Type	Manufacturer	
748	2008	Barricade Trailer	Wells Cargo	
749	2008	Portable Sign Trailer	American Signal	
750	2014	Front End Loader	Case	B
751	2016	Leaf Vacuum	ODB	
752	2015	Leaf Vacuum	ODB	
753	1990	Leaf Loader	Ford-New Holland	
754	1990	Leaf Loader	Ford-New Holland	
755	1998	Leaf Loader	Sweepster	
758	2005	Hydraulic Lift Trailer	JLG	
759	1998	Trailer	Contrail	
760	1994	Utility Tractor	John Deere	
762	2002	Arrowboard	Solartech	
765	2013	Trailer	Aluma	
766	1999	Trailer	Yacht Club	
767	2014	Paint Striper	Greco	
781	1996	Forklift	Komatsu	
793	2013	Avenger	Dodge	
795	2013	Avenger	Dodge	
796	2016	Sedan	Ford	
798	2008	Tahoe	Chevrolet	
799	2015	3/4 Ton Pickup	Ford	P
7503	2000	Coring Machine	EFCO	
7504	2001	Tiller	Honda	
7505	2008	Pole Pruner	Stihl	
7506	2008	Backpack Blower	Stihl	
7507	2010	Pole Pruner	Stihl	
7508	2005	Auger	Tanaka	
7509	2004	Chain Saw	Stihl	
7510	2007	Chain Saw	Stihl	
7511	2009	Chain Saw	Stihl	
7512	2010	Chain Saw	Stihl	
7513	2008	Chain Saw	Stihl	
7515	1987	Chain Saw	Stihl	
7517	2009	Chain Saw	Stihl	
7518	2001	Chain Saw	Stihl	
7519	2015	Chain Saw	Stihl	
7520	2008	Weed Trimmer	Stihl	
7521	2015	Weed Trimmer	Stihl	
7525	1995	Weed Trimmer	Stihl	

7528	2005	Handheld Blower	Stihl
7529	1996	Blower	Ryobi
7530	2010	Push Mower	Worx
7538	1985	Edger	Trailmate
7539	1984	Blower	Billy Goat
7540	1984	Auger	General
7541	1997	Push Mower	Honda
7542	1988	Compactor	MBW
7543	1992	Blower	Stihl
7549	1994	Sod Cutter	John Deere
7550	1997	Edger	John Deere
7551	1988	Saw	Partner
7552	2005	Street Saw	Target
7557	2000	Chain Saw	Stihl
7562	2006	Snow Blower	Toro
7563	2007	Hedge Trimmer	Stihl
7564	2010	Snow Blower	Toro
7565	2011	Auger	Stihl
7566	2011	Weed Trimmer	Stihl
7567	2011	Chain Saw	Stihl
7568	2011	Backpack Blower	Stihl

Public Works-Street Division Major Equipment & Vehicle List

Street Division cont.

Unit	Year	Type	Manufacturer	
801	2015	Expedition	Ford	
803	2016	Transit Connect	Ford	
805	2010	3/4 Ton 4-Wheeled Drive Pick-Up Truck	Ford	P
809	2013	Transit Connect	Ford	
810	2008	3/4 Ton Four Wheeled Drive Pick-Up Truck	Ford	P
811	2015	Utility Body Truck	Ford	P
812	2001	Step Van	Workhorse	
813	2008	Utility Body Truck	Ford	P
814	2004	TV Sewer Truck	Ford	
815	2010	F-550 Utility Body Truck	Ford	
816	2006	2.5 Ton Dump Truck	International	P,S
817	2008	Utility Body Truck	Ford	P
818	2010	2.5 Ton Dump Truck	International	P,S
819	2010	2.5 Ton Sewer Flusher Truck	International	
820	2003	One Ton Dump Truck 4-wheel drive	Ford	P
821	2004	One Ton Flat Bed Truck With Crane	Ford	P
822	2007	2.5 Ton Dump Truck	International	P,S
824	1986	1.5 Ton Flat Bed Truck With Crane (Unit 855)	Chevrolet	
825	2005	3/4 Ton Four Wheeled Drive Pick-Up Truck	Ford	P
826	2013	Sewer Vacuum and Jetter Truck	International	
827	2010	F-550 Utility Body Truck	Ford	
828	1988	One Ton Crane/Utility Truck	Ford	
829	2002	Sewer Vacuum Truck	Internat'l Harvester	
831	1997	Trailer	Big Tex	
840	1994	Air Compressor	Grimmer-Schmidt	
841	2009	Backhoe	Case	B
842	2016	Backhoe	Case	B

844	1993	Welder	Hobart	
849	1982	Air Compressor	Ingersol-Rand	
850	2007	Backhoe	Case	B
851	1977	Six Ton Trailer	Dynaweld	
852	2002	Skid steer trailer	Towmaster	
853	2008	Trailer	Ehwachs	
854	2016	70 Kilowatt Generator	MultiQuip	
856	1979	65 Kilowatt Generator	Onan	
857	2012	Generator	Baldor	
858	1983	1.5 Cubic Yard Concrete Transporter		
860	1985	6 Ton Trailer	Trlon	
861	2002	Skid-Steer Loader	Caterpillar	B,P
862	1996	Arrow Board	Arrow Master	
882	1994	Forklift	Mitsubishi	
8301	2004	Compactor	Wacker	
8320	1979	110SU	Homelite	
8509	2000	Concrete Saw	Stow	
8510	2004	Saw	Partner	
8511	1994	Saw	Partner	
8513	2004	Saw	Partner	
8514	2008	Saw	Partner	
8516	1992	Pump	Koshin	
8517	2002	Pump	Koshin	
8518	2007	Pump	Koshin	
8519	2007	Pump	Koshin	
8520	1992	Tamper	Stone	
8522	2011	Pump	Koshin	

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Fire Department

Vehicle #	Year	Vehicle Description
107	2015	FORD F-550 HME MINI PUMPER SQUAD
111	2013	PIERCE QUANTUM - 1500 GPM PUMPER
112	2008	PIERCE QUANTUM - 1500 GPM PUMPER
115	1998	PIERCE QUANTUM - 1500 GPM PUMPER
117	2002	PIERCE QUANTUM - FIRE PUMPER
118	2005	PIERCE QUANTUM - 1500 GPM PUMPER
120	2009	FORD E450 AMBULANCE - TYPE 3
121	2012	FORD F450 AMBULANCE - TYPE 1
122	2008	FORD E-450 AMBULANCE - TYPE 3
124	2003	FORD E-450 AMBULANCE - TYPE 3
127	2016	FORD F550 AMBULANCE - TYPE 1
129	2006	FORD E450 AMBULANCE - TYPE 3
131**	2000	WELLS CARGO 28 FT. TRAILER - HAZARDOUS MATERIAL RESPONSE
132**	2000	WELLS CARGO 28 FT. TRAILER - CONFINED SPACE/TRENCH RESCUE
133**	2008	WELLS CARGO ATV TRAILER
134**	2010	WELLS CARGO TRAILER - WATER RESCUE
137	2000	PIERCE/DASH - 100 FT. LADDER PLATFORM

138	2015	PIERCE VELOCITY 100' QUINT TOWER
140	1986	FORD F-8000 WATER RESCUE SQUAD
142	1999	FORD F-350/4-DOOR CAB/4X4 - SPECIAL OPERATIONS RESPONSE
143	2008	FORD F-350 - PUBLIC EDUCATION
145	2013	RESCUE BOAT
146 **	2005	FORD CROWN VICTORIA - 4 DOOR
147 **	1981	ZODIAC 16 FT. BOAT / EZ LOAD TRAILER
148	2003	FORD E-450 MOBILE COMMUNICATIONS VAN
149 **	2014	DODGE AVENGER
150	2014	FORD INTERCEPTOR UTILITY (FIRE CHIEF)
151 **	2014	DODGE AVENGER
152 **	2014	DODGE AVENGER
153	2006	FORD CROWN VICTORIA - 4 DOOR
154	2006	FORD CROWN VICTORIA - 4 DOOR
155	2004	CHEVROLET SUBURBAN - 4 DOOR
156	2016	FORD TAURUS
157	2010	CHEVROLET SUBURBAN - 4 DOOR
161	2008	POLARIS RANGER ATV

** NON - RADIO EQUIPPED

Community Development Department

Vehicle #	Year	Vehicle Description
501	2016	Ford Taurus Sedan
502	2013	Dodge Avenger Sedan
503	2014	Dodge Avenger Sedan
504	2013	Dodge Avenger Sedan
505	2014	Dodge Avenger Sedan
506	2000	Ford Crown Victoria 4 Door Sedan
507	2014	Dodge Avenger Sedan
508	2000	Ford Crown Victoria 4 Door Sedan
509	2013	Dodge Avenger Sedan
510	2013	Dodge Avenger Sedan
511	2013	Dodge Avenger Sedan
512	2015	Ford Taurus Sedan

Police Department

Vehicle #	Year	Vehicle Description
220	2007	Ford E-250 Van
221	2008	Ford E-350 Van
223	2015	Ford Interceptor Utility
224	2009	Ford Crown Victoria
225	2009	Ford Crown Victoria
226	2006	Ford Crown Victoria
227	2011	Ford Expedition
228	2011	Ford Expedition
229	2011	Ford Expedition
230	2013	Dodge Charger
231	2010	Ford Crown Victoria
232	2010	Ford Crown Victoria
233	2011	Ford Crown Victoria
234	2015	Ford Interceptor Utility

235	2010	Ford Crown Victoria
236	2010	Ford Crown Victoria
237	2013	Ford Interceptor Utility
238	2011	Ford Crown Victoria
239	2009	Ford Crown Victoria
240	2010	Ford Crown Victoria
241	2015	Ford Interceptor Utility
242	2015	Ford Interceptor Utility
243	2010	Ford Crown Victoria
244	2006	Ford Crown Victoria
246	2011	Ford Crown Victoria
247	2011	Ford Crown Victoria
248	2011	Ford Crown Victoria
250	2007	Chevrolet Van
251	2003	Mercury Sable
252	2006	Ford Crown Victoria
253	2009	Ford Crown Victoria
254	2014	Dodge Caravan
255	2007	Chevrolet Impala
256	2007	Chevrolet Impala
257	2014	Ford Taurus
258	2009	Chevrolet Malibu-Hybrid
259	2007	Chevrolet Impala
260	2014	Ford Interceptor Utility
262	2015	Polaris Ranger UTV
263	2015	Ford Interceptor Utility
264	2004	Pontiac Grand Prix
265	2005	Ford Crown Victoria
267	2011	Ford Crown Victoria
268	2002	Ford Crown Victoria
271	2013	Harley-Davidson Motorcycle Road King
272	2008	Harley-Davidson Motorcycle Road King
273	2008	Harley-Davidson Motorcycle Road King

Village Manager's Office

Vehicle #	Year	Vehicle Description
401	2014	Ford Explorer
402	1999	Ford Crown Victoria, 4-Dr. Sedan
403	2003	Chevrolet Impala
404	2001	Chevrolet Impala

EGTV Channel 6

Vehicle #	Year	Vehicle Description
902	2016	Ford Transit
903	2006	Ford E450 Van
403	2003	Chevrolet Impala
404	2001	Chevrolet Impala