

ELK GROVE VILLAGE
ILLINOIS



ELK GROVE
VILLAGE
Community Profile
2017

**ELK GROVE VILLAGE
ILLINOIS**

VILLAGE OFFICIALS

Craig B. Johnson, Mayor

Board of Trustees

Nancy J. Czarnik
Patton L. Feichter
Jeffrey C. Franke
Samuel L. Lissner
James P. Petri
Christine Prochno

Raymond R. Rummel, Village Manager

Loretta M. Murphy, Village Clerk

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Location: Adjacent to Chicago's northwest city limits (O'Hare International Airport), 22 miles from Chicago's Loop.

Counties: Cook and DuPage

Incorporation: July 17, 1956 with a population of 116

Land Area: 10.9 Square Miles
(Residential 5.5 Square Miles)
(Industrial 5.4 Square Miles)

Population: 33,127
(2010 Census)

Municipal Government: Council-Manager

This form of municipal government combines the strong political leadership of elected officials, Mayor and Board of Trustees, with strong administrative experience of the Village Manager.

Chief Executive Officer:

The Mayor is elected at large for a four-year term.

Legislative Body:

There are six trustees that make up the Village Board elected at large for four-year overlapping terms.

Village Clerk:

The Village Clerk is an appointed official, custodian of the Village Seal, and the primary source for Village records. This office also handles voter registrations and Village elections.

Chief Administrative Officer:

The Village Manager is a professional administrator appointed by the Mayor and Board of Trustees to direct daily operations of the Village. The Village Manager is responsible for preparation and presentation of the budget and has full authority over all Village departments.

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MUNICIPAL SERVICES

Police

The Elk Grove Village Police Department, in partnership with our community, is committed to ensuring public safety through innovative law enforcement practices, education and exceptional service, while performing with the highest level of integrity and assuring all individuals dignity and respect. The Department is an internationally accredited law enforcement agency accredited by the Commission for Law Enforcement Agencies since 1993. The Department provides twenty-four hour a day response to emergencies and requests for service. The Police Department responded to 14,505 calls for service and initiated 16,367 traffic stops during 2017. The authorized Department staff has 90 sworn officers and 31 full and part time civilian personnel all of which are committed to the philosophy of Community-Oriented Policing. The Social Service Section of the Department provides assistance to residents of the Village who need support with the court system or community health systems. The Community Services Section maintains working relationships with community groups and agencies outside the Village to assist residents and businesses with human service concerns.

The Department manages a Community Emergency Response Team (CERT), which consists of over 100 volunteers that provide assistance to the first responders during emergencies and special events. The Elk Grove Village Police is dedicated to operating a professional law enforcement agency, sensitive to the needs of the people it serves. The Department continues to be a leader in developing specialized programs to meet the needs of the community.

Fire

The Elk Grove Village Fire Department responded to over 5,800 incidents during 2017, providing complete fire, rescue and emergency medical services to those who live, work, and travel within Elk Grove Village. This full-time Department consists of 66 Firefighters, 15 Lieutenants, 5 Battalion Chiefs, 1 Deputy Chief and 1 Fire Chief for a total of 88 sworn personnel. Of these, 71 sworn personnel are State Certified Paramedics and all others are State Certified Emergency Medical Technicians. The Elk Grove Village Fire Department Insurance Service Organization (ISO) rating is currently a Class 2. Only approximately 3% of fire departments nationwide have achieved a Class 2 rating or higher.

The Fire Department has four (4) fire stations strategically located throughout the community. Each station maintains a front-line Advanced Life Support (ALS) fire apparatus; the three (3) residential stations each maintain a front-line Advanced Life Support (ALS) ambulance at all times. A Shift Battalion Chief is on duty each day to manage the day-to-day operations of the department, and serves as the initial Incident Commander during escalated emergency situations.

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The Fire Department provides specialized services to the community, including:

- Inspectional Services Division- Fire prevention inspections, plan review, and false fire alarm management. Staffed by one (1) full-time and two (2) part-time inspectors, managed by the ISD Supervisor/Fire Marshal.
- Public Education- This team provides information on safety and fire prevention to schools, residents, and businesses. Classes include cardiopulmonary resuscitation (CPR), automatic external defibrillation (AED), and fire extinguisher training. Additional activities include station tours for school groups, participation in community events, and fire safety information for senior residents. The team organizes the annual Fire Prevention Week Open House, Citizens Fire Academy, and Business Fire Academy.
- The Battalion Chief of Emergency Medical Services coordinates quarterly blood drives and the Pharmaceutical/Sharps Recycling Program.

All Fire Department activities are supported by a dedicated administrative staff that include a Clerk, Senior Clerk, Administrative Support Assistant, Secretary, and Management Analyst. The office staff works together to meet the administrative needs of the department in support of the diversity of services offered.

Community Development

The Department of Engineering and Community Development was created by the passage of Ordinance No. 2059 on August 22, 1989. This ordinance consolidated the independent operations of the existing Engineering and Building Departments and placed them under the administrative direction of one department head. On May 1, 2012 the Department name was changed to the Department of Community Development, and was expanded to include 3 environmental health inspectors. The Department of Community Development is comprised of 17 authorized full-time employees, 2 part-time employees and 3 interns.

The Department of Community Development is responsible for the following ongoing activities:

- The enforcement of all ordinances, codes and regulations of the Village relating to the construction, repair or alteration of buildings and structures.
- The enforcement of all ordinances, codes and regulations of the Village relating to the construction, extension or alteration of public and private utility improvements.
- The enforcement of all ordinances, codes and regulations of the Village relating to food sanitation programs, nuisance abatement, grass and weed abatement, garbage and refuse control, day care and in-home day care inspections, restaurant inspections, hotel/motel inspections and property maintenance inspections.

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- All inspections to ensure compliance with building, zoning, land use, subdivision, and municipal code, and property maintenance regulations.
- The maintenance of utility atlases, as-built construction drawings, and engineering drawings related to public and private improvements.
- Providing assistance and advice to Boards, Commissions and related agencies of the Village.
- Educating the public about the content and purpose of all relevant codes and ordinances.

Engineering Division

The Engineering Division provides a variety of technical and professional engineering services. These services include: review of civil engineering plans for private improvements; construction inspection of civil engineering projects for private development; enforcing ordinances, codes and regulations for site construction as well as drainage swales, sump pumps and other various code issues; miscellaneous administrative duties such as development and revision of Village ordinances and codes; and responding to technical inquiries, requests and/or complaints from Village residents.

Building Division

The Building Division is responsible for enforcing ordinances, codes and regulations relating to the construction, extension, alteration and maintenance of public and private building improvements. Daily inspections are made to ensure compliance with building, zoning, land use, property maintenance and municipal code regulations. Enforcement of plumbing, electrical, mechanical and building codes are handled on a daily basis as well as enforcing fence and swimming pool regulations and responding to technical inquiries, requests, and/or complaints.

Environmental Health Division

The Health Services Division is responsible for inspections and enforcement of codes relating to food sanitation programs, nuisance abatement, grass and weed abatement, garbage and refuse control, day care and in-home day care, restaurant and other food establishment inspections, hotel/motel and property maintenance inspections.

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Public Works

The Public Works Department oversees the maintenance and construction of the Village's infrastructure including public streets, snow and ice control; urban forest; traffic signals and signage; streetlights; municipal fleet; water distribution; meter maintenance and customer services; wastewater collection; storm water drainage; and building maintenance. The Department is responsible for the development and implementation of capital improvement projects to the public infrastructure. It is divided into three (3) divisions. The authorized department staff includes 58 full-time, 5 part-time, and 18 seasonal employees.

Infrastructure Division

This Division is responsible for pavements, curbs, and sidewalks, including street sweeping and snow removal for the 136 miles of public right of way. They also maintain the public grounds and the community's urban forest, which has earned the honor of Tree City USA for the last 33 years. The division is also responsible for the maintenance of the Village's fleet totaling 268 vehicles including Police, Fire, Public Works, and Administrative vehicles.

Operations Division

This Division is responsible for the water distribution, wastewater collection, and storm drainage systems that provide essential services to utility customers. The division also operates and maintains all municipal buildings including the Charles J. Zettek Municipal Building, James P. Petri Public Works Facility, Biesterfeld Facility, and four (4) fire stations.

Business Leaders Forum

This Division was created for the purpose of overseeing the revitalization and continued growth of the commercial and industrial community through implementation of the Industrial/Commercial Revitalization Master Plan.

The Division oversees the preparation of construction documents for infrastructure improvement projects as well as the construction inspection of these projects. In addition, staff pursued various federal and state grants to aid in the funding of the program's construction activities. To date, the Village has reinvested over \$63 million in Business Park infrastructure improvements to enhance the transportation network, storm water drainage and municipal utilities.

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Water System

A municipally owned public water supply serves the entire community. Lake Michigan is the primary source of water. The City of Chicago treats the Lake Michigan water and the Northwest Suburban Municipal Joint Action Water Agency transports it to the Village's distribution system. The Village maintains an emergency back-up water supply consisting of 6 deep wells, and 6 interconnections with other public water systems. The Village uses 2 elevated water towers and 9 million gallons of ground storage in the operations of its system. The system provides an average of 5.01 million gallons of water each day to 12,250 customers.

Wastewater System

The municipally owned wastewater collection system serves the entire community. The Metropolitan Water Reclamation District in the Cook County portion of the Village; and the Village of Bensenville and City of Wood Dale in the DuPage County portion of the Village (via an intergovernmental agreement), provide wastewater treatment.

Social Services

Elk Grove Village Social Services in partnership with local organizations seeks to address the human and social service needs of our community.

Elk Grove Village Social Services provides:

- **Case Management and Advocacy:** Social Services advocates for residents' needs and provide assistance to residents by coordinating services with other local and government agencies.
- **Information and Referral:** Residents are provided with information and referral to additional resources, which may be available to assist them.
- **Food Pantry Assistance:** Residents who are in need of food assistance can be enrolled in this program.
- **Holiday Program Assistance:** This program is for residents who have financial issues and need assistance. They can be part of this holiday program.
- **Spring and Fall Yard Clean Up for Seniors:** This senior program is initiated by Elk Grove High School in conjunction with the Elk Grove Village Social Services.
- **Back to School Assistance Program:** For residents who have financial issues and need assistance with school supplies.
- **Crisis Intervention:** Social Services responds to community crisis situations such as accidents, natural disasters and fires to provide crisis intervention. Follow up services are provided to residents when needed.
- **Crisis Counseling:** Social Services offers individuals, couples and family counseling to residents who are referred by the Police Department for time limited counseling services.

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- **Domestic Violence Intervention:** Social Service is available to provide assistance to any resident who is a victim of domestic violence.
- **Spanish Translation Services:** A staff person is available for Spanish translation if needed.

To learn more about these and other services, please call Community Services at (847) 357-4120 or Social Services at (847) 357-4124.

Economic Development

Industrial and commercial development efforts are coordinated by the Village's Director of Business Development and Marketing. The current economic program consists of three main strategies. These strategies work in conjunction with each other providing value to business operators, site selection decision makers, real estate development professionals and economic development partners. Implementation of these strategies over time will establish and strengthen the Village's image as a business friendly community and a proactive partner in development.

Strategies include:

- ✓ Promote the Business Friendly Brand
- ✓ Retention and Growth of Existing Businesses
- ✓ Attraction of New Businesses

The program seeks to utilize cutting edge technology in the areas of GIS, social media, and business surveying to promote the Village as a premier business destination.

For information on the full scope of the Village's Economic Development Program, please call the Director of Business Development & Marketing at 847-357-4005.

EGTV

Residents can tune in to EGTV on Comcast Cable Channel 6 or AT&T U-verse 99 to view live coverage of the Village Board and Elk Grove Park Board meetings, ongoing programs about governmental services, community history, junior high and high school sports coverage and local events. EGTV can also be seen streaming live online by going to www.eg-tv.org, live and on demand at egtv.viebit.com, and live and on demand on Roku streaming boxes or Roku-enhanced TV sets by searching for "EGTV". EGTV's staff includes 1 full-time Multimedia Administrator, 1 Multimedia Producer, 2 full-time Production Assistants.

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Finance

The Finance Department receives all monies paid to the Village and makes all payments for expenditures incurred. The department oversees a current revised budget of \$213.68 million dollars to provide municipal services throughout the Village.

This Department is also responsible for issuing all business and vehicle licenses. The issuance of a license is conditional upon compliance with all Village ordinances. There are sixteen (16) full-time and three (3) part-time authorized personnel staffing the Finance Department.

Property Taxes

Equalized Assessed Valuation 2016..... \$1,887,283,626

2016 Tax Rate per \$100 EAV

	Elk Grove Township	Schaumburg Township
Village of Elk Grove	\$0.944	\$0.944
Library	0.335	0.352
Park District	0.749	0.749
All Other Agencies	<u>7.048</u>	<u>8.237</u>
Total	\$9.076	\$10.282

Adopted Village Recommended Budget 2017-2018

General Fund	\$	65,984,110
Motor Fuel Tax Fund	\$	1,492,800
Asset Seizure Fund	\$	44,515
Foreign Fire Insurance Fund	\$	122,300
Business Leaders Forum Fund	\$	5,631,526
Cable Television Fund	\$	589,289
GREEN Fund	\$	838,202
Capital Projects Fund	\$	7,250,000
Residential Enhancement Fund	\$	300,000
Grove Mall Redevelopment - TIF	\$	1,117,000
Devon/Rohlwing Redevelopment - TIF	\$	640,000
Busse/Elmhurst Redevelopment - TIF	\$	415,000
Debt Service Fund	\$	4,135,685
Water & Sewer Fund	\$	28,328,029
Capital Replacement Fund	\$	1,037,500
Firefighters Pension Fund	\$	6,680,500
Police Pension Fund	\$	5,756,000
Total	\$	130,362,456

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Water & Sewer Rates

The Village provides water and sewer service to incorporated properties. The following chart shows the water and sewer rates per 1,000 gallons, as billed on a bi-monthly basis, effective January 1, 2018.

	Incorporated	Unincorporated*	Bensenville	Branigar Estates**
Water/Sewer Charge (per 1,000 gallons)	\$ 12.00	\$ 18.01	\$ 12.00	\$ 78.02

* Certain unincorporated properties receive sewer services from Bensenville.

** Flat rate

Tax Guide

Following is a brief guide to taxes that apply to purchases made by residents and businesses in Elk Grove Village. The Village overlaps two counties, Cook and DuPage, resulting in a different sales tax rate for each county.

Description	Cook County	DuPage County
State Tax	6.25 %	6.25 %
Village Home Rule Tax	1.00 %	1.00 %
County Home Rule	1.75 %	-
Regional Transportation Authority (RTA)	1.00 %	0.75 %
Total – General Merchandise	10.00 %	8.00 %*
Village Food & Beverage Tax	1.00 %	1.00 %
Total – Prepared Food & Alcoholic Beverages	11.00 %	9.00 %

- Qualifying Food, Drugs, and Medical Appliances:*** Qualifying food, drugs and medical appliances are taxed at a lower rate than general merchandise. This lower tax is applicable on non-prepared foods for consumption off premise. The total tax on qualifying food, drugs and medical appliances in Cook County is 2.25%. In DuPage County, this rate is 1.75%. For more information on the State of Illinois list of qualifying items eligible under this tax rate please visit, www.revenue.state.il.us.

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- **Prepared Foods & Beverages:** Restaurants, cafeterias, banquet facilities and bars assess an additional 1.00% tax on prepared food intended for immediate consumption on the premises and alcoholic beverages sold at retail either for consumption on the premises or sold in original packaging for consumption off the premises.
- **Telecommunications Taxes:** Telecommunications taxes apply toward the gross charges on both local and long distance telecommunications made by businesses and residences located within the Village. The term telecommunications includes: telephone, facsimile, paging and wireless service. The Village of Elk Grove Village charges a 6.00% Simplified Municipal Telecommunications Tax on all gross charges. The maximum allowed by state statute is 6.00%. The Village also charges \$.75 per line to help cover the cost for emergency 911 services. Please note that state and federal telecommunications taxes and fees are also added to all telecommunications bills. The tax rate charged to all telecommunications bills by the State of Illinois is 7.00%.
- **Municipal Electric Use Tax:** A tax is charged for all electricity used or consumed within the corporate boundaries of Elk Grove Village. Rates are charged based on the total monthly per kilowatt-hour consumption.
- **Municipal Gas Use Tax:** A tax of \$.02 per therm of natural gas use is charged for all natural gas use within the corporate boundaries of Elk Grove Village.
- **Hotel/Motel Tax:** A tax of 6.00% is charged on the gross rental receipts of all hotels and motels located in Elk Grove Village. The tax is collected by the hotel/motel from the occupant at the time the room is paid for.

Demographic/Statistical Information

Number of Registered Voters	21,244
Median Age of Resident	42.8 years
Average household size of owner-occupied unit	2.65 persons
Median Household Income in 2010	\$62,132/year (est.)
General Obligation Bond Rating (S&P)	AA +

Motor Vehicles Licensed with Village

Trucks	3,448
Automobiles	18,804
Seniors & Handicapped	4,964
Motorcycles	298
Recreation Vehicles	17
Dealer Plates	7

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Average Temperatures	
Summer	71.0° F
Winter	28.0° F
Average Annual Rainfall	36.88"
Average Annual Snowfall	37"
Elevation above Sea Level (Avg.)	700 ft.
(Min.)	660 ft.
(Max.)	740 ft.

Other Services

Elk Grove Public Library, 1001 Wellington Avenue

Phone: (847) 439-0447 or <http://www.egvpl.org>

The Elk Grove Village Public Library opened in 1990 and holds 390,000 books, DVDs, CDs, and other materials, print & electronic. It has an extensive Computer Lab for adults and a separate Lab for kids. A large selection of programs for both adults and children, including Summer Reading programs, are available throughout the year. The Library's Web-page includes a vast array of informational sources as well as e-books, e-music and social networking. The Catalog is also available on the Web-page. Free meeting room space is available. In 2010, the EG Library ranked third in effectiveness of all the libraries in the NE sector of Illinois. In the past 6 years, all public areas of the Library, including the Parking Lot, have been renovated.

Kenneth W. Young Center, 1001 Rohlwing Road

Phone: (847) 524-8800 or <http://www.kennethyoung.org/>

Kenneth Young Center (KYC) is a 501(c) (3) not-for-profit, provider of community mental health and senior citizens support services based in Elk Grove Village, IL. Our mission is to help people feel good, do better and find solutions. We do this by providing counseling, assessment, treatment, group therapy, youth mentoring, in-home support, case management, vocational services and resource coordination. Our service area extends throughout the Northwest Suburbs with heavy concentration in Elk Grove and Schaumburg Townships. We attempt to serve all people regardless of income and insurance. Bilingual services are available. We also have several volunteer opportunities available for individuals and groups.

Cable Television

Comcast has a franchise to service residents in Elk Grove Village. For information, please call toll free at 866-594-1234 or 800-266-2278 or visit www.comcast.com.

AT&T U-verse

AT&T U-verse is available to residents for communications and entertainment needs. The AT&T U-verse portfolio of IP-based services integrates digital TV; U-verse enabled AT&T High Speed Internet, and next-generation digital voice services. For more information please visit www.att.com/u-verse/.

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Service Organizations

There are over 60 service, fraternal, social, veteran, civic, and business organizations in the Village. For contact information, please call the Municipal Complex at 847-439-3900 or visit the website at www.elkgrove.org.

Schools

Elementary	7 public, 2 private
Junior High	2 public, 3 private
High School.....	2 public, 2 private*
Community College	1 public**
Graduate University	1 private

*One public High School located in a neighboring community

**Located in a neighboring community

Public School Information

Residents living east of Route 53 are within the elementary school district of Community Consolidated School District #59 <http://www.ccsd59.org/>. The District's Central Office is located at 2123 S. Arlington Heights Road in Arlington Heights and can be reached at 847-593-4300. Children residing in District #59 attend Elk Grove High School (Grenadiers - <http://eghs.d214.org/>), which is a part of School District #214 <http://d214.org/>. The District #214 offices are located at 2121 S. Goebbert Road, Arlington Heights and can be reached at 847-718-7600.

Residents living west of Route 53 are within the elementary school district of Community Consolidated School District #54 <http://sd54.org>. The offices are located at 524 E. Schaumburg Road in Schaumburg and can be reached at 847-357-5000. High School students are in School District #211 <http://www.d211.org> and attend James B. Conant High School (Cougars - <http://www.conantcougars.com/>) in Hoffman Estates. The District #211 offices are located at 1750 S. Roselle Road in Palatine and they can be reached at 847-755-6600.

Churches

Protestant 11

Catholic 2

Buddhist 1

Jewish 1*

*Synagogue located in a neighboring community

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Recreation

The Elk Grove Park District maintains approximately 473 acres, including 39 parks and a community athletic field that includes football, soccer and baseball fields, 11 public tennis courts and several facilities. Its premier facility is the Jack A. Claes Pavilion. The Pavilion Community Center amenities include a 28-foot Carousel, Jump n' Jiggles indoor playground, a state-of-the-art, multi-purpose Pavilion Fitness Center, Garden Terrace Banquets facility, arts and crafts rooms, dance studios, racquetball courts, 2 gymnasiums, indoor climbing wall, and 4 swimming pools. The Park District also operates the Sheila Ray Adult Center, Preschool, Rainbow Falls Waterpark, Pirates' Cove Children's Theme Park, Fox Run Golf Links, an 18-hole golf course, clubhouse, driving range, Audubon Skate Park and the Elk Grove Historical Museum. For more information on any of the Elk Grove Park District facilities call 847-437-9494 or visit their website at <http://www.elkgroveparks.org/>.

The nearby Ned Brown Preserve (commonly known as Busse Woods) is a 10 square mile Cook County Forest Preserve that features a 590-acre lake for sailing, boating and fishing. It also features nature trails and a scenic bicycle path winding through the entire wooded area with numerous picnic sites. A herd of Elk in the Preserve is a popular tourist attraction.

Hospitals

AMITA Health Alexian Brothers Medical Center (Hospital), 387 Beds
800 Biesterfield Road, Elk Grove Village 847-437-5500
<http://www.alexianbrothershealth.org/>

AMITA Health Saint Alexius Medical Center (Formerly Humana Hospital)
339 Beds
1555 Barrington Road, Hoffman Estates 847-843-2000
<http://www.alexianbrothershealth.org/services/stalexius>

Holy Family Medical Center, 188 Beds
100 N. River Road, Des Plaines..... 847-297-1800
<http://holyfamilymedicalcenter.reshealth.org>

Northwest Community Hospital, 496 Beds
800 W. Central Road, Arlington Heights..... 847-618-1000
<http://www.nch.org>

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Local Newspapers

Daily Herald 847-427-4300	Published Daily
Elk Grove Business Journal 847-299-5511	Published Monthly

(All major Chicago newspapers are also available.)

Industry

Over 3,600 firms employing approximately 100,000 people and representing most nationally recognized firms are located in a comprehensively planned and well maintained Business Park serviced by both rail and truck transport systems. Over 80 million pounds of freight travel into and out of the Business Park annually, which has 100 million square feet under roof.

Commercial Development

Nine principal shopping centers and eighteen strip shopping centers are located in the Village.

Major Employers	Number of Employees
AMITA Health Alexian Brothers Medical	2,900
Automatic Data Processing	1,300
Harvard Maintenance	420
Elk Grove Village	330
Ready Set Service	306
Apple Vacations	300
Steiner Electric Company	300
R.R. Donnelley & Sons Company	250
ITW Medalist	205
Grecian Delight Foods	200
Bigston Corp.	200
Stern Pinball	200
Material Sciences Corporation	200
Graphic Packaging International	200
Travelon	200
O.E.M. Industries	200

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Banks

American Chartered Bank
450 E. Higgins Road
847-517-2265

Bank of America
70 Biesterfield Road
847-364-3000

Chase (2)
100 E. Higgins Road
847-439-1666
&
940 Elk Grove Town Center
847-545-0336

Citibank - Elk Grove
850 S. Arlington Heights Road
847-627-3999

Elk Grove Village Bank & Trust
100 Biesterfield Rd.
847-364-0100

First American Bank
700 Busse Road
847-228-9300
&
721 N. Meacham Road
847-586-2444

Parkway Bank & Trust Company
951 S. Meacham Road
847-584-8400

Harris Bank
1 S. Arlington Heights Road
847-640-7144

PNC Bank
550 Meacham Road
630-671-1090

TCF National Bank
20 W. Biesterfield Road
800-823-2265

US Bank
1100 W. Devon Avenue
847-985-4100

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Lodging

	# Rooms	Telephone
Country Inn & Suites by Carlson	104	847-985-0101
Elk Grove Hotel	170	847-981-0010
Holiday Inn	159	847-437-6010
Howard Johnson Inn & Suites	47	847-593-6402
InTown Suites	126	847-228-5500
La Quinta Inn – Chicago O’Hare	140	847-439-6767
Motel 6 on Oakton	227	847-981-9766
Motel 6 on Touhy	123	847-803-9400
Motel 6 on Devon	114	847-985-2085
Quality Inn & Suites	125	847-517-7737
Sheraton Suites	255	847-290-1600
Super 8 O’Hare	94	847-827-3133
Wyndam Gardens	94	847-593-6200

Outside Utilities

Electric Commonwealth Edison Public Service Company
 P.O. Box 805379
 Chicago, Illinois 60680-5379
 Ph: 1-800-334-7661
 <http://www.comed.com/>

Natural Gas* NICOR Gas
 1844 Ferry Rd.
 Naperville, Illinois 60563
 Ph: 1-888-642-6748
 TDD: 1-800-942-9727
 <http://www.nicor.com/>

*Commercial and industrial customers may also contact the Elk Grove Village Chamber of Commerce at 1-877-ELK-GROV (355-4768) for a listing of other natural gas suppliers that are available to them.

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Telephone

There are 2 authorized local phone service providers (AT&T & Comcast) currently operating in Elk Grove Village. The service number for each provider is as follows:

AT&T 1-800-288-2020 or 1-800-244-4444
<http://www.att.com/>

Comcast 1-866-594-1234 or 1-800-266-2278
<http://www.comcast.com/>

Garbage

Residential scavenger service is franchised to Waste Management, 350 Sumac Road, Wheeling, IL 60090. To contact call 1-800-796-9696 or visit their website at <http://www.wm.com/> for details.

All commercial and industrial businesses can contact the Village Manager’s Office at 847-357-4010 for a list of licensed scavengers and recyclers.

Transportation

PACE of the Regional Transportation Authority (RTA) operates fixed bus routes within Elk Grove Village, which provides transportation service extending throughout the Chicago Metropolitan area. For free trip planning services, routes, fare information, and schedules, call RTA 847-836-7000, RTA TTY: 312-836-4949, or PACE 847-364-7223, PACE TTY: 847-364-5093, or visit their website at <http://www.pacebus.com/>.

PACE (RTA) also provides Dial-A-Ride bus service to Elk Grove Village residents. This is a non-fixed route (paratransit) service utilizing vans and small buses to provide pre-arranged trips to and from specific locations within the Dial-a-Ride service area to individuals deemed eligible based on local requirements, usually elderly and/or disabled.

A Dial-A-Ride Service Directory and fares can be viewed at the pace bus website at www.pacebus.com or call 847-299-6212, or TTY: 800-606-1282, option #2. This service is available Monday - Friday, 9:00 a.m. to 6:30 p.m. and Saturday, 9:00 a.m. to 4:00 p.m.

Free Senior Citizen bus service is provided in Elk Grove Township by “Dial-A-Bus” on Monday – Friday, 9:30 a.m. to 3:00 p.m. Reservations need to be made at least 24 hours in advance at 847-437-0300 for this service. There is also a “Mini-Bus” that is offered through Schaumburg Township that can be reached at 847-882-1929.

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The Apartment complexes within Elk Grove Village are as follows:

Alexian Village	975 Martha Street	847-437-8070
Burton Grove	991 Charlela Lane	847-301-3677
Carroll Square	648 Carroll Square	847-296-2209
Cypress Place	975 Jefferson Square	847-348-8253
Eagles on Tonne	480 Eagle Drive	847-981-1512
Landmeier Station	900 Landmeier Road	847-357-8861
Perrie Grove	420 Perrie Drive	847-895-0379
Terrace of Elk Grove	908 Ridge Square	847-437-7800
Village Grove	1130 Cheekwood Drive	847-593-4280
Willow Crossing	1030 Charlela Lane	847-895-1200

**ELK GROVE VILLAGE
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For further information regarding Elk Grove Village government, please contact:

Village Manager's Office
VILLAGE OF ELK GROVE
901 Wellington Avenue
Elk Grove Village, IL 60007-3499
Phone: (847) 439-3900
Fax: (847) 357-4022
TDD: (847) 357-4088

<http://www.elkgrove.org>