

**ELK GROVE VILLAGE  
ILLINOIS**

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**ELK GROVE VILLAGE  
COMMUNITY PROFILE  
2018**

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**VILLAGE OFFICIALS**

Craig B. Johnson, Mayor

Board of Trustees

Nancy J. Czarnik  
Patton L. Feichter  
Jeffrey C. Franke  
Samuel L. Lissner  
James P. Petri  
Christine Prochno

Raymond R. Rummel, Village Manager

Loretta M. Murphy, Village Clerk

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**Location:** Adjacent to Chicago's northwest city limits (O'Hare International Airport), 22 miles from Chicago's Loop.

**Counties:** Cook and DuPage

**Incorporation:** July 17, 1956 with a population of 116

**Land Area:** 10.9 Square Miles  
(Residential 5.5 Square Miles)  
(Industrial 5.4 Square Miles)

**Population:** 33,127  
(2010 Census)

**Municipal Government:** Council-Manager

This form of municipal government combines the strong political leadership of elected officials, Mayor and Board of Trustees, with strong administrative experience of the Village Manager.

**Chief Executive Officer:**

The Mayor is elected at large for a four-year term.

**Legislative Body:**

There are six trustees that make up the Village Board elected at large for four-year overlapping terms.

**Village Clerk:**

The Village Clerk is an appointed official, custodian of the Village Seal, and the primary source for Village records. This office also handles voter registrations and Village elections.

**Chief Administrative Officer:**

The Village Manager is a professional administrator appointed by the Mayor and Board of Trustees to direct daily operations of the Village. The Village Manager is responsible for preparation and presentation of the budget and has full authority over all Village departments.

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**MUNICIPAL SERVICES**

**Police**

The Elk Grove Village Police Department, in partnership with our community, is committed to ensuring public safety through innovative law enforcement practices, education and exceptional service, while performing with the highest level of integrity and assuring all individuals dignity and respect. The Department is an internationally accredited law enforcement agency accredited by the Commission for Law Enforcement Agencies since 1993. The Department provides twenty-four hour a day response to emergencies and requests for service. The Police Department responded to 14,357 calls for service and initiated 13,008 traffic stops during 2018. The authorized Department staff has 90 sworn officers and 33 full and part time civilian personnel all of which are committed to the philosophy of Community-Oriented Policing.

The Department manages a Community Emergency Response Team (CERT), which consists of over 100 volunteers that provide assistance to the first responders during emergencies and special events.

The Elk Grove Village Police is dedicated to operating a professional law enforcement agency, sensitive to the needs of the people it serves. The Department continues to be a leader in developing specialized programs to meet the needs of the community.

The Social Service Section provides assistance to residents and businesses of the Village who need support with the court system, community health systems, or human services concerns. Social Services works in partnership with local organizations seeking to address the human and social service needs of our community.

Elk Grove Village Social Services provides:

- ***Case Management and Advocacy***: Social Services advocates for residents' needs and provide assistance to residents by coordinating services with other local and government agencies.
- ***Addiction and Recovery***: The Elk Grove Village Cares Program services launched in 2018, it connects people dealing with substance abuse issues to treatment and recovery providers. To enter this program, a person needs to present themselves at the police department information center and request to be admitted into the program. The program will explore available treatment centers and then transport the person to the facility.

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- ***Information and Referral:*** Residents are provided with information and referral to additional resources, which may be available to assist them.
- ***Food Pantry Assistance:*** Residents who are in need of food assistance can be enrolled in this program.
- ***Holiday Program Assistance:*** This program is for residents who have financial issues and need assistance. They can be part of this holiday program.
- ***Spring and Fall Yard Clean Up for Seniors:*** This senior program is initiated by Elk Grove High School in conjunction with the Elk Grove Village Social Services.
- ***Back to School Assistance Program:*** For residents who have financial issues and need assistance with school supplies.
- ***Crisis Intervention:*** Social Services responds to community crisis situations such as accidents, natural disasters and fires to provide crisis intervention. Follow up services are provided to residents when needed.
- ***Crisis Counseling:*** Social Services offers individuals, couples and family counseling to residents who are referred by the Police Department for time limited counseling services.
- ***Domestic Violence Intervention:*** Social Service is available to provide assistance to any resident who is a victim of domestic violence.
- ***Spanish Translation Services:*** A staff member is available for Spanish translation if needed.

To learn more about these and other services, please call Community Services at (847) 357-4120 or Social Services at (847) 357-4124.

## **Fire**

The Elk Grove Village Fire Department responded to over 6,000 incidents during 2018, providing complete fire, rescue and emergency medical services to those who live, work, and travel within Elk Grove Village. This full-time Department consists of 88 sworn personnel: 66 Firefighters, 15 Lieutenants, 5 Battalion Chiefs, 1 Deputy Chief and 1 Fire Chief. 71 of our sworn personnel are State Certified Paramedics and all others are State Certified Emergency Medical Technicians.

The Fire Department provides specialized services to the community, including:

- The Inspectional Services Division conducts fire prevention inspections, plan reviews and manages false fire alarms. The ISD Supervisor/Fire Marshal oversees a full-time inspector, and four (4) firefighters working off-shift as part-time inspectors.
- The Public Education team provides information on safety and fire prevention to schools, residents, and businesses. Classes include cardiopulmonary resuscitation (CPR), automatic external defibrillation (AED), and fire extinguisher training. Additional activities include station tours for school groups, participation in

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community events, and fire safety information for senior residents. The team organizes the annual Fire Prevention Week Open House, Citizens Fire Academy, and Business Fire Academy.

- The Battalion Chief of Emergency Medical Services coordinates quarterly blood drives and the Pharmaceutical/Sharps Recycling Program.

An office staff of five full-time civilian employees work together to meet the administrative needs of the Department in support of the diversified services offered.

With an Insurance Service Office (ISO) rating of Class 2, the Elk Grove Fire Department ranks in the upper 2% of fire departments nationwide.

### **Community Development**

The Department of Engineering and Community Development was created by the passage of Ordinance No. 2059 on August 22, 1989. This ordinance consolidated the independent operations of the existing Engineering and Building Departments and placed them under the administrative direction of one department head. On May 1, 2012 the Department name was changed to the Department of Community Development, and was expanded to include 3 environmental health inspectors. The Department of Community Development is comprised of 17 authorized full-time employees, 2 part-time employees and 4 interns.

The Department of Community Development is responsible for the following activities:

- The review and inspection of any new, remodeled, or extended buildings and structures for compliance with all ordinances, codes and regulations adopted by the Village.
- The review and inspection of public and private site improvements for compliance with all ordinances, codes and regulations adopted by the Village.
- The enforcement of all ordinances, codes and regulations of the Village relating to food sanitation programs, nuisance abatement, grass and weed abatement, garbage, refuse control and inspections of day care and in-home day care establishments, restaurants, hotels/motels and property maintenance violations.
- All inspections to ensure compliance with building, zoning, land use, subdivision, municipal code, and property maintenance regulations.
- The maintenance of utility atlases, as-built construction drawings, and engineering drawings related to public and private improvements.

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- Providing assistance and advice to Boards, Commissions and related agencies of the Village.
- Educating the public about the content and purpose of all relevant codes and ordinances.

**Engineering Division**

The Engineering Division provides a variety of technical and professional engineering services. These services include: review of civil engineering plans and construction inspections for public and private improvements; enforcing ordinances, codes and regulations for site construction as well as drainage swales, sump pumps and other various code issues; miscellaneous administrative duties such as development and revision of Village ordinances and codes; and responding to technical inquiries, requests and/or complaints from residents, developers, contractors and design professionals.

**Building Division**

The Building Division is responsible for enforcing ordinances, codes and regulations relating to the construction, extension, alteration and maintenance of public and private building improvements. Daily inspections are made to ensure compliance with building, zoning, land use, property maintenance, crime free housing and municipal code regulations. Enforcement of plumbing, electrical, mechanical and building codes are handled on a daily basis along with responding to technical inquiries, requests, and/or complaints from residents, developers, contractors and design professionals.

**Environmental Health Division**

The Environmental Health Division is responsible for inspections and enforcement of codes relating to: food sanitation programs, nuisance abatement, grass and weed abatement, garbage and refuse control, day care and in-home day care, restaurants and other food establishments, hotels/motels, property maintenance and responding to technical inquiries, requests, and/or complaints from residents, developers, contractors and design professionals.

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**Public Works**

The Public Works Department oversees the maintenance and construction of Village infrastructure including public streets, snow and ice control; urban forest; traffic signals and signage; streetlights; municipal fleet; water distribution; meter maintenance and customer services; wastewater collection; storm water drainage; and building maintenance. The Department is responsible for the development and implementation of capital improvement projects to public infrastructure. It is divided into three (3) divisions. The authorized department staff includes 58 full-time, 5 part-time, and 18 seasonal employees.

**Infrastructure Division**

This Division is responsible for pavements, curbs, and sidewalks, including street sweeping and snow removal for the 136 miles of public right of way. They also maintain the public grounds and the community's urban forest, which has earned the honor of Tree City USA for the last 34 years. The division is also responsible for the maintenance of the Village's fleet totaling 270 vehicles including Police, Fire, Public Works, and Administrative vehicles.

**Operations Division**

This Division is responsible for the water distribution, wastewater collection, and storm drainage systems that provide essential services to utility customers. The division also operates and maintains all municipal buildings including the Charles J. Zettek Municipal Building, James Paul Petri Public Works Facility, Public Works Biesterfeld Facility, and four (4) fire stations.

**Business Leaders Forum**

This Division was created for the purpose of overseeing the revitalization and continued growth of the commercial and industrial community through implementation of the Industrial/Commercial Revitalization Master Plan.

The Division oversees the preparation of construction documents for infrastructure improvement projects as well as the construction inspection of these projects. In addition, staff pursued various federal and state grants to aid in the funding of the program's construction activities. To date, the Village has reinvested over \$65 million in Business Park infrastructure improvements to enhance the transportation network, storm water drainage and municipal utilities.



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### Water System

A municipally owned public water supply serves the entire community. Lake Michigan is the primary source of water. The City of Chicago treats the Lake Michigan water and the Northwest Suburban Municipal Joint Action Water Agency transports it to the Village's distribution system. The Village maintains an emergency back-up water supply consisting of 6 deep wells, and 6 interconnections with other public water systems. The Village uses 2 elevated water towers and 9 million gallons of ground storage in the operations of its system. The system provides an average of 4.95 million gallons of water each day to 12,250 customers.

### Wastewater System

The municipally owned wastewater collection system serves the entire community. The Metropolitan Water Reclamation District in the Cook County portion of the Village; and the Village of Bensenville and City of Wood Dale in the DuPage County portion of the Village (via an intergovernmental agreement), provide wastewater treatment.

### **Business Development and Marketing:**

The goal of Business Development & Marketing is retention and attraction of industry in the Village. The Business Park supplies approximately eighty percent of the Village's tax revenues; therefore, keeping the Business Park occupied and thriving is paramount for the continued growth and success of the Village.

The Director of Business Development & Marketing is responsible for conducting outreach to the local business community, as well as recruiting new businesses to the Village, thus maintaining and enhancing the Village's diverse and robust business base. In 2018, the Village continued to promote its Beyond Business Friendly brand through networking, public relations, and business retention and attraction events.

Elk Grove Village remained one of the top locations in the Chicago region for industrial development. The 2018 industrial vacancy rate of 2.78% is one of the lowest of any municipality in the O'Hare Industrial market. This is down from a high of 12.48% in 2010.

### **Highlights include:**

- ***Business Friendly Public Relations Campaign:*** Implement a dynamic brand awareness campaign that will positively position the Village as "The Most Business Friendly Community in America."

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- ***Business Retention and Expansion:*** The Village enjoys a robust and diverse local economy. The retention and growth of the Village’s exiting business community is the cornerstone of a sound economic development policy.
- ***New Business Attraction:*** Attracting businesses in emerging and growing industries will support and benefit from Elk Grove’s strategic location, infrastructure, and resources.
- In 2018, the email and web-driven Beyond Business Friendly campaign reached more than 125,000 contacts and generated more than two dozen business profiles and podcast episodes featured on [www.egvbizhub.com](http://www.egvbizhub.com).
- The Made in Elk Grove Expo generated positive feedback from exhibitors and attendees with exhibitors reporting 150+ qualified leads gathered at the event. Media placements mentioning the Expo generated 3.16 million impressions.
- The Strictly Business podcast had more than 2,700 listens in 2018.
- The Business Leaders Forum programming engaged 100+ business leaders and economic development stakeholders through business ambassador visits and leadership events in partnership with ENCLAVE at O’Hare for Entrepreneurs.

**Elk Grove Village Top Employers:**

<u>Major Employers</u>	<u>Number of Employees</u>
AMITA Health Alexian Brothers Medical	2,070
Automatic Data Processing	1,300
Cooper Lighting	600
Harvard Maintenance	420
Apple Vacations	350
Steiner Electric	300
Metal Impact	300
Topco Assoc.	300
RR Donnelley	251
Manorcare Health Services	238
ITW Medalist	205
Grecian Delight	200
Material Science	200

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### **Commercial Development**

Nine principal shopping centers and eighteen strip shopping centers are located in the Village.

Beyond Business Friendly is more than just a catchy tagline. It embodies the mission and vision of Elk Grove Village government as we strive to be known as the most business friendly community in America.

Providing an unparalleled customer experience at the Village is standard operating procedure. Beyond Business Friendly is your assurance that we are working diligently to create a foundation for your business success. We strive every day to add value to your business and earn your trust.

For additional information about Elk Grove Village please contact Josh Grodzin, Director of Business Development and Marketing at 847-357-4005 or [jgrodzin@elkgrove.org](mailto:jgrodzin@elkgrove.org).

### **Industry**

Over 5,600 firms employing approximately 80,000 people and representing most nationally recognized firms are located in a comprehensively planned and well maintained Business Park serviced by both rail and truck transport systems. Over 80 million pounds of freight travel into and out of the Business Park annually, which has 100 million square feet under roof.

### **EGTV**

Residents can tune in to EGTv on Comcast Cable Channel 6 or AT&T U-verse 99 to view live coverage of the Village Board and Elk Grove Park Board meetings, ongoing programs about governmental services, community history, junior high and high school sports coverage and local events. EGTv can also be seen streaming live online by going to [www.eg-tv.org](http://www.eg-tv.org), live and on demand at [egtv.viebit.com](http://egtv.viebit.com), and live and on demand on Roku streaming boxes or Roku-enhanced TV sets by searching for "EGTV". EGTv's staff includes 1 full-time Multimedia Administrator, 1 Senior Multimedia Producer/Director, 2 full-time Multimedia Producer/Directors.

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**Finance**

The Finance Department receives all monies paid to the Village and makes all payments for expenditures incurred. The department oversees a current revised budget of \$202.65 million dollars to provide municipal services throughout the Village.

This Department is also responsible for issuing all business and vehicle licenses. The issuance of a license is conditional upon compliance with all Village ordinances. There are sixteen (16) full-time and three (3) part-time authorized personnel staffing the Finance Department.

**Property Taxes**

Equalized Assessed Valuation 2017..... \$1,903,088,851

2017 Tax Rate per \$100 EAV

	Elk Grove Township	Schaumburg Township
Village of Elk Grove	\$0.960	\$0.960
Library	0.351	0.357
Park District	0.768	0.768
All Other Agencies	<u>7.114</u>	<u>8.344</u>
<b>Total</b>	<b>\$9.193</b>	<b>\$10.429</b>

**Adopted Village Recommended Budget 2018-2019**

General Fund	\$ 64,796,527
Motor Fuel Tax Fund	\$ 1,125,000
Asset Seizure Fund	\$ 24,580
Foreign Fire Insurance Fund	\$ 169,264
Business Leaders Forum Fund	\$ 7,256,286
Cable Television Fund	\$ 528,140
GREEN Fund	\$ 931,299
Capital Projects Fund	\$ 9,640,000
Residential Enhancement Fund	\$ 74,250
Grove Mall Redevelopment - TIF	\$ 1,187,000
Devon/Rohlwing Redevelopment - TIF	\$ 505,000
Busse/Elmhurst Redevelopment - TIF	\$ 4,502,000
Higgins Rd Redevelopment Fund - TIF	\$ 200,000
Debt Service Fund	\$ 8,325,571
Water & Sewer Fund	\$ 28,488,044
Capital Replacement Fund	\$ 660,000
Firefighters Pension Fund	\$ 6,885,250
Police Pension Fund	\$ 5,855,950
<b>Total</b>	<b>\$ 141,154,361</b>

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**Water & Sewer Rates**

The Village provides water and sewer service to incorporated properties. The following chart shows the water and sewer rates per 1,000 gallons, as billed on a bi-monthly basis, effective January 1, 2019.

	<b>Incorporated</b>	<b>Unincorporated*</b>	<b>Bensenville</b>	<b>Branigar Estates**</b>
Water/Sewer Charge (per 1,000 gallons)	\$ 12.00	\$ 18.01	\$ 12.00	\$ 78.02

\* Certain unincorporated properties receive sewer services from Bensenville.

\*\* Flat rate

**Tax Guide**

Following is a brief guide to taxes that apply to purchases made by residents and businesses in Elk Grove Village. The Village overlaps two counties, Cook and DuPage, resulting in a different sales tax rate for each county.

<b>Description</b>	<b>Cook County</b>	<b>DuPage County</b>
State Tax	6.25 %	6.25 %
Village Home Rule Tax	1.00 %	1.00 %
County Home Rule	1.75 %	-
Regional Transportation Authority (RTA)	1.00 %	0.75 %
<b>Total – General Merchandise</b>	<b>10.00 %</b>	<b>8.00 %*</b>
Village Food & Beverage Tax	1.00 %	1.00 %
<b>Total – Prepared Food &amp; Alcoholic Beverages</b>	<b>11.00 %</b>	<b>9.00 %</b>

- Qualifying Food, Drugs, and Medical Appliances:*** Qualifying food, drugs and medical appliances are taxed at a lower rate than general merchandise. This lower tax is applicable on non-prepared foods for consumption off premise. The total tax on qualifying food, drugs and medical appliances in Cook County is 2.25%. In DuPage County, this rate is 1.75%. For more information on the State of Illinois list of qualifying items eligible under this tax rate please visit, [www.revenue.state.il.us](http://www.revenue.state.il.us).

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- **Prepared Foods & Beverages:** Restaurants, cafeterias, banquet facilities and bars assess an additional 1.00% tax on prepared food intended for immediate consumption on the premises and alcoholic beverages sold at retail either for consumption on the premises or sold in original packaging for consumption off the premises.
- **Telecommunications Taxes:** Telecommunications taxes apply toward the gross charges on both local and long distance telecommunications made by businesses and residences located within the Village. The term telecommunications includes: telephone, facsimile, paging and wireless service. The Village of Elk Grove Village charges a 6.00% Simplified Municipal Telecommunications Tax on all gross charges. The maximum allowed by state statute is 6.00%. The Village also charges \$.75 per line to help cover the cost for emergency 911 services. Please note that state and federal telecommunications taxes and fees are also added to all telecommunications bills. The tax rate charged to all telecommunications bills by the State of Illinois is 7.00%.
- **Municipal Electric Use Tax:** A tax is charged for all electricity used or consumed within the corporate boundaries of Elk Grove Village. Rates are charged based on the total monthly per kilowatt-hour consumption.
- **Municipal Gas Use Tax:** A tax of \$.02 per therm of natural gas use is charged for all natural gas use within the corporate boundaries of Elk Grove Village.
- **Hotel/Motel Tax:** A tax of 6.00% is charged on the gross rental receipts of all hotels and motels located in Elk Grove Village. The tax is collected by the hotel/motel from the occupant at the time the room is paid for.

**Demographic/Statistical Information**

Number of Registered Voters .....	21,926
Median Age of Resident .....	42.8 years
Average household size of owner-occupied unit .....	2.65 persons
Median Household Income in 2010 .....	\$73,214/year (est.)
General Obligation Bond Rating (S&P) .....	AA +

**Motor Vehicles Licensed with Village**

Trucks .....	2,087
Automobiles .....	810
Seniors & Handicapped .....	5
Motorcycles .....	1
Recreation Vehicles .....	17
Dealer Plates .....	5

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### **Climate**

Average Temperatures	
Summer	71.0° F
Winter	28.0° F
Average Annual Rainfall	36.88"
Average Annual Snowfall	37"
Elevation above Sea Level (Avg.)	700 ft.
(Min.)	660 ft.
(Max.)	740

### **Other Services**

#### **Elk Grove Public Library, 1001 Wellington Avenue**

**Phone: (847) 439-0447 or <http://www.egvpl.org>**

The Elk Grove Village Public Library opened in 1990 and holds 390,000 books, DVDs, CDs, and other materials, print & electronic. It has an extensive Computer Lab for adults and a separate Lab for kids. A large selection of programs for both adults and children, including Summer Reading programs, are available throughout the year. The Library's Web-page includes a vast array of informational sources as well as e-books, e-music and social networking. The Catalog is also available on the Web-page. Free meeting room space is available.

#### **Kenneth W. Young Center, 1001 Rohlwing Road**

**Phone: (847) 524-8800 or <http://www.kennethyoung.org/>**

Kenneth Young Center (KYC) is a 501(c) (3) not-for-profit, provider of community mental health and senior citizens support services based in Elk Grove Village, IL. Our mission is to help people feel good, do better and find solutions. We do this by providing counseling, assessment, treatment, group therapy, youth mentoring, in-home support, case management, vocational services and resource coordination. Our service area extends throughout the Northwest Suburbs with heavy concentration in Elk Grove and Schaumburg Townships. We attempt to serve all people regardless of income and insurance. Bilingual services are available. We also have several volunteer opportunities available for individuals and groups.

### **Cable Television**

Comcast has a franchise to service residents in Elk Grove Village. For information, please call toll free at 866-594-1234 or 800-266-2278 or visit [www.comcast.com](http://www.comcast.com).

### **AT&T U-verse**

AT&T U-verse is available to residents for communications and entertainment needs. The AT&T U-verse portfolio of IP-based services integrates digital TV; U-verse enabled AT&T High Speed Internet, and next-generation digital voice services. For more information please visit [www.att.com/u-verse/](http://www.att.com/u-verse/).

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**Service Organizations**

There are over 60 service, fraternal, social, veteran, civic, and business organizations in the Village. For contact information, please call the Municipal Complex at 847-439-3900 or visit the website at [www.elkgrove.org](http://www.elkgrove.org).

**Schools**

Elementary .....	7 public, 2 private
Junior High .....	2 public, 3 private
High School.....	2 public, 2 private*
Community College .....	1 public**
Graduate University .....	1 private

\*One public High School located in a neighboring community

\*\*Located in a neighboring community

**Public School Information**

Residents living east of Route 53 are within the elementary school district of Community Consolidated School District #59 <http://www.ccsd59.org/>. The District's Central Office is located at 2123 S. Arlington Heights Road in Arlington Heights and can be reached at 847-593-4300. Children residing in District #59 attend Elk Grove High School (Grenadiers - <http://eghs.d214.org/>), which is a part of School District #214 <http://d214.org/>. The District #214 offices are located at 2121 S. Goebbert Road, Arlington Heights and can be reached at 847-718-7600.

Residents living west of Route 53 are within the elementary school district of Community Consolidated School District #54 <http://sd54.org>. The offices are located at 524 E. Schaumburg Road in Schaumburg and can be reached at 847-357-5000. High School students are in School District #211 <http://www.d211.org> and attend James B. Conant High School (Cougars - <http://www.conantcougars.com/>) in Hoffman Estates. The District #211 offices are located at 1750 S. Roselle Road in Palatine and they can be reached at 847-755-6600.

**Churches**

Protestant 11

Catholic 2

Buddhist 1

Jewish 1\*      \*Synagogue located in a neighboring community



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**Recreation**

The Elk Grove Park District maintains approximately 473 acres, including 39 parks and a community athletic field that includes football, soccer and baseball fields, 11 public tennis courts and several facilities. Its premier facility is the Jack A. Claes Pavilion. The Pavilion Community Center amenities include a 28-foot Carousel, Jump n' Jiggles indoor playground, a state-of-the-art, multi-purpose Pavilion Fitness Center, Garden Terrace Banquets facility, arts and crafts rooms, dance studios, racquetball courts, 2 gymnasiums, indoor climbing wall, and 4 swimming pools. The Park District also operates the Sheila Ray Adult Center, Preschool, Rainbow Falls Waterpark, Pirates' Cove Children's Theme Park, Fox Run Golf Links, an 18-hole golf course, clubhouse, driving range, Audubon Skate Park and the Elk Grove Historical Museum. For more information on any of the Elk Grove Park District facilities call 847-437-9494 or visit their website at <http://www.elkgroveparks.org/>.

The nearby Ned Brown Preserve (commonly known as Busse Woods) is a 10 square mile Cook County Forest Preserve that features a 590-acre lake for sailing, boating and fishing. It also features nature trails and a scenic bicycle path winding through the entire wooded area with numerous picnic sites. A herd of Elk in the Preserve is a popular tourist attraction.

**Hospitals**

AMITA Health Alexian Brothers Medical Center (Hospital), 387 Beds  
800 Biesterfield Road, Elk Grove Village ..... 847-437-5500  
<http://www.alexianbrothershealth.org/>

AMITA Health Saint Alexius Medical Center (Formerly Humana Hospital)  
339 Beds  
1555 Barrington Road, Hoffman Estates ..... 847-843-2000  
<http://www.alexianbrothershealth.org/services/stalexius>

Holy Family Medical Center, 188 Beds  
100 N. River Road, Des Plaines..... 847-297-1800  
<http://holyfamilymedicalcenter.reshealth.org>

Northwest Community Hospital, 496 Beds  
800 W. Central Road, Arlington Heights..... 847-618-1000  
<http://www.nch.org>

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**Local Newspapers**

Daily Herald  
847-427-4300

Published Daily

Elk Grove Business Journal  
847-299-5511

Published Monthly

(All major Chicago newspapers are also available.)

**Banks**

American Chartered Bank  
450 E. Higgins Road  
847-517-2265

Harris Bank  
1 S. Arlington Heights  
Road 847-640-7144

Bank of America  
70 Biesterfield Road  
847-364-3000

PNC Bank  
550 Meacham Road  
630-671-1090

Chase (2)  
100 E. Higgins Road  
847-439-1666

TCF National Bank  
20 W. Biesterfield  
Road 800-823-2265

&  
940 Elk Grove Town Center  
847-545-0336

US Bank  
1100 W. Devon  
Avenue 847-985-  
4100

Citibank - Elk Grove  
850 S. Arlington Heights Road  
847-627-3999

Elk Grove Village Bank & Trust  
100 Biesterfield Rd.  
847-364-0100

First American Bank  
700 Busse Road  
847-228-9300  
&  
721 N. Meacham Road  
847-586-2444

Parkway Bank & Trust Company  
951 S. Meacham Road  
847-584-8400

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**Lodging**

	# Rooms	Telephone
Best Western O'Hare North		847-593-8600
Country Inn & Suites by Carlson	104	847-985-0101
Holiday Inn	159	847-437-6010
Howard Johnson Inn & Suites	47	847-593-6402
InTown Suites	126	847-228-5500
La Quinta Inn – Chicago O'Hare	140	847-439-6767
Motel 6 on Oakton	227	847-981-9766
Motel 6 on Touhy	123	847-803-9400
Motel 6 on Devon	114	847-895-2085
Quality Inn & Suites	125	847-517-7737
Sheraton Suites	255	847-290-1600
Super 8 O'Hare	94	847-827-3133
Wyndam Gardens	94	847-593-6200

**Outside Utilities**

Electric            Commonwealth Edison Public Service Company  
                         P.O. Box 805379  
                         Chicago, Illinois 60680-5379  
                         Ph: 1-800-334-7661  
                         <http://www.comed.com/>

Natural Gas\*      NICOR Gas  
                         1844 Ferry Rd.  
                         Naperville, Illinois 60563  
                         Ph: 1-888-642-6748  
                         TDD: 1-800-942-9727  
                         <http://www.nicor.com/>

\*Commercial and industrial customers may also contact the Elk Grove Village Chamber of Commerce at 1-877-ELK-GROV (355-4768) for a listing of other natural gas suppliers that are available to them.

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**Telephone**

There are 2 authorized local phone service providers (AT&T & Comcast) currently operating in Elk Grove Village. The service number for each provider is as follows:

AT&T                    1-800-288-2020 or 1-800-244-4444  
<http://www.att.com/>

Comcast                1-866-594-1234 or 1-800-266-2278  
<http://www.comcast.com/>

**Garbage**

Residential scavenger service is franchised to Waste Management, 350 Sumac Road, Wheeling, IL 60090. To contact call 1-800-796-9696 or visit their website at <http://www.wm.com/> for details.

All commercial and industrial businesses can contact the Village Manager’s Office at 847-357-4010 for a list of licensed scavengers and recyclers.

**Transportation**

PACE of the Regional Transportation Authority (RTA) operates fixed bus routes within Elk Grove Village, which provides transportation service extending throughout the Chicago Metropolitan area. For free trip planning services, routes, fare information, and schedules, call RTA 847-836-7000, RTA TTY: 312-836-4949, or PACE 847-364-7223, PACE TTY: 847-364-5093, or visit their website at <http://www.pacebus.com/>.

PACE (RTA) also provides Dial-A-Ride bus service to Elk Grove Village residents. This is a non-fixed route (paratransit) service utilizing vans and small buses to provide pre-arranged trips to and from specific locations within the Dial-a-Ride service area to individuals deemed eligible based on local requirements, usually elderly and/or disabled.

A Dial-A-Ride Service Directory and fares can be viewed at the pace bus website at [www.pacebus.com](http://www.pacebus.com) or call 847-299-6212, or TTY: 800-606-1282, option #2. This service is available Monday - Friday, 9:00 a.m. to 6:30 p.m. and Saturday, 9:00 a.m. to 4:00 p.m.

Free Senior Citizen bus service is provided in Elk Grove Township by “Dial-A-Bus” on Monday – Friday, 9:30 a.m. to 3:00 p.m. Reservations need to be made at least 24 hours in advance at 847-437-0300 for this service. There is also a “Mini-Bus” that is offered through Schaumburg Township that can be reached at 847-882-1929.

RTA has a new senior reduced-fare program called “Seniors Circuit Ride Free.” This service is available for all scheduled stops, but registration is required. Call 847-836-7000 or visit their website at [www.rtachicago.com](http://www.rtachicago.com) for details.

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**Railroads**

Two Railroads serve Elk Grove Village's Business Park:

Chicago Terminal Railroad (Owned and operated by the Iowa Pacific)  
Union Pacific Railroad

**Highways**

The Village is traversed by the following major highways and roadways:

Eisenhower Expressway I-290  
Veterans Memorial Tollway I-355  
Jane Addams Memorial Tollway I-90  
Elgin-O'Hare Expressway  
Illinois State Route 53, Route 72 and Route 83

**Taxicabs**

The Village has the following licensed taxicab service available:

A-303 Taxi 847-364-0303

The Elk Grove Township has a program that residents can sign up for a senior discount. It is \$5.00 off the fare to the destination and on the return as well. That is a total savings of \$10.00 for roundtrip. Please contact the Township for more information at 847-437-0300.

**Airport Facilities**

Commercial	O'Hare International Airport (Just 15 minutes by automobile.)
Private	Schaumburg Regional Airport (Just 10 minutes by automobile.)

**Housing**

Single Family Homes	8,022
Apartments, Condominiums & Townhomes	<u>5,734</u>
	13,756

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The Apartment complexes within Elk Grove Village are as follows:

Alexian Village	975 Martha Street	847-437-8070
Burton Grove	991 Charlela Lane	847-301-3677
Carroll Square	648 Carroll Square	847-296-2209
Cypress Place	975 Jefferson Square	847-348-8253
Eagles on Tonne	480 Eagle Drive	847-981-1512
Landmeier Station	900 Landmeier Road	847-357-8861
Perrie Grove	420 Perrie Drive	847-895-0379
Terrace of Elk Grove	908 Ridge Square	847-459-0000
Village Grove	1130 Cheekwood Drive	847-593-4280
Willow Crossing	1030 Charlela Lane	847-895-1200

For further information regarding Elk Grove Village government, please contact:

Village Manager's Office  
**VILLAGE OF ELK GROVE**  
901 Wellington Avenue  
Elk Grove Village, IL 60007-3499  
Phone: (847) 439-3900  
Fax: (847) 357-4022  
TDD: (847) 357-4088

<http://www.elkgrove.org>